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TO WHOM IT MAY CONCERN:

Enforcement Technology Group, Inc. (ETGI) sells Direct-Link Crisis Response Throw Phone System's directly to law enforcement and military agencies. ETGI has no distributors for Direct-Link Crisis Response Throw Phone Systems. ETGI is the sole-source provider for Direct-Link Crisis Response Throw Phone Systems.

The Direct-Link Bridge Series Crisis Response Throw Phone Systems manufactured by ETGI meets and exceeds the following specifications:

*Direct-Link Bridge Series Crisis Response Throw Phone System Command Console:*

The Direct-Link Bridge Series System's Command Console contains an internal rechargeable battery with dead battery circuit protection that is constructed inside a Mil-Spec Pelican® case and features the following integrated communication/connectivity options:

- Throw Phone/Command Console Network
- Bluetooth® Wireless
- Auxiliary Audio
- External Audio/Third Party Intermediary (TPI) Message Broadcast
- Commercial PBX/Digital Landline Telephone System
- Residential Analog Landline Telephone System

*Direct-Link Bridge Series Crisis Response Throw Phone System Throw Phone Component:*

The Direct-Link Bridge Series System's Throw Phone component features an industrial grade telephone handset constructed inside a Mil-Spec Pelican® case and features/possesses the following qualities:

- Clear, "see-through" lid which allows for the identification of the contents of the Throw Phone component's case without it having to be opened by the subject.
- Throw Phone component's case is wired to 100 ft. of cable via mil-spec amphenol connector.
- The first 25 ft. feature of the cable that is wired to the Throw Phone component encased in a cut-resistant metal sheathing for added protected.

- Throw Phone component is able to be deployed up to a distance of 1,100 ft. away from the Command Console via the least (2) 500 ft. Throw Phone/Extension Cable Spool Reels provided standard with the System.
- The System is delivered with a "Practice Throw Phone" component to allow Tactical personnel to practice the deployment of the Throw Phone component during training exercises.

*Direct-Link Bridge Series Crisis Response Throw Phone System Additional Components/Accessories:*

The Direct-Link Bridge Series System is delivered with the following additional components/accessories necessary to facilitate System operations:

- *A Dual-Cup Negotiator Headset Kit*; to include: a professional grade, aviator style dual-cup noise-canceling headset with boom microphone, adjustable listening volume control dials and 8 ft. push-to-talk cable
- *A Single-Cup Negotiator Headset Kit*; to include: a professional grade single-cup headset with boom microphone, adjustable listening volume control dial and 8 ft. push-to-talk cable
- *A Multi-Extension Amplifier Box Kit*; to include: a multi-extension amplifier box, 50 ft. of audio patch cable with adapters and (2) 9v batteries to allow for connection of up to (4) external devices to monitor, distribute or record the System's audio data
- *(3) Dual-Cup Stereo Monitoring Headphones* with 3.5mm (1/8") plug and 3.5mm to 6.35mm (1/4") adapter
- *A Digital Voice Recorder Kit*; to include: a digital voice recorder with 4GB of integrated flash memory, PC USB transfer cable, audio patch cables/adapters and batteries
- *A Portable/Battery Powered Speaker Kit*; to include: a portable/battery powered speaker with adjustable listening volume control, audio patch cables/adapters and batteries
- *A Telephone Pickup Microphone*
- *A Padded Nylon System Accessory Transport/Storage Tote Bag*
- *A Transport/Storage Case Set*; to include: a large and a medium sized case with wheels to transport/store the Crisis Response Throw Phone System's Command Console, Throw Phone component, and other system components/accessories
- *A Detailed Operations Manual*

*Additional Direct-Link Bridge Series Crisis Response Throw Phone System Features & Factors:*

- The Direct-Link Bridge Series System is Crisis Response Throw Phone System is capable of distributing System data (i.e. communications between Negotiator and Subject) to up to (4) separate locations.
- For transport purposes, all Direct-Link Bridge Series System components/accessories delivered standard are able to fit into an empty trunk of a standard sized squad car.

- In the event that an agency is not satisfied with the Direct-Link Bridge Series System, ETGI agrees that the equipment may be returned within 30 days of delivery for a full money back refund.

If you have any questions, comments or need additional information/assistance please contact us directly at 800-873-2872.

Sincerely,

A handwritten signature in black ink, appearing to read "Aaron Dexter".

Aaron Dexter  
Marketing Manager