



## Key West, FL

Supplemental Online Survey Results

2015



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## About this Report

As part of its participation in The National Citizen Survey™, the City of Key West conducted a mailed survey of 1,200 residents. Surveys were mailed to randomly selected households in March and data were collected through April 22<sup>nd</sup>. After the official data collection period was over and the data were reported (see the report, *The National Citizen Survey: Community Livability Report, Key West, FL 2015*), the City made available a web-based survey to its residents through a link on the City's website. Visitors to the site were able to complete the survey during April 23<sup>rd</sup> through May 20<sup>th</sup> and 981 surveys were received.

This report contains the results of this administration of the web-based survey and have not been weighted to current population estimates of Key West.

# Complete Survey Responses

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

## Responses excluding “don’t know”

Table 1: Question 1

Please rate each of the following aspects of quality of life in Key West:	Excellent		Good		Fair		Poor		Total	
Key West as a place to live	36%	N=347	45%	N=430	15%	N=145	4%	N=43	100%	N=965
Your neighborhood as a place to live	41%	N=397	42%	N=401	13%	N=125	4%	N=35	100%	N=958
Key West as a place to raise children	10%	N=80	29%	N=236	36%	N=297	26%	N=212	100%	N=825
Key West as a place to work	11%	N=102	26%	N=237	38%	N=344	25%	N=223	100%	N=906
Key West as a place to visit	59%	N=566	31%	N=299	8%	N=75	3%	N=25	100%	N=965
Key West as a place to retire	27%	N=251	31%	N=288	19%	N=177	22%	N=204	100%	N=920
The overall quality of life in Key West	25%	N=240	48%	N=471	21%	N=200	7%	N=64	100%	N=975

Table 2: Question 2

Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Key West	33%	N=306	52%	N=474	13%	N=118	2%	N=20	100%	N=918
Overall ease of getting to the places you usually have to visit	33%	N=300	44%	N=394	17%	N=156	6%	N=55	100%	N=905
Quality of overall natural environment in Key West	25%	N=229	48%	N=442	20%	N=187	6%	N=56	100%	N=914
Overall "built environment" of Key West (including overall design, buildings, parks and transportation systems)	8%	N=71	37%	N=341	38%	N=349	17%	N=152	100%	N=913
Health and wellness opportunities in Key West	7%	N=68	30%	N=270	39%	N=357	23%	N=212	100%	N=907
Overall opportunities for education and enrichment	7%	N=58	36%	N=308	39%	N=340	18%	N=158	100%	N=864
Overall economic health of Key West	7%	N=66	38%	N=339	37%	N=331	17%	N=148	100%	N=884
Sense of community	46%	N=417	37%	N=339	13%	N=116	4%	N=40	100%	N=912
Overall image or reputation of Key West	18%	N=160	51%	N=462	24%	N=223	7%	N=66	100%	N=911

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Key West to someone who asks	30%	N=267	37%	N=330	19%	N=169	14%	N=124	100%	N=890
Remain in Key West for the next five years	54%	N=474	23%	N=201	11%	N=95	12%	N=109	100%	N=879

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Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	79%	N=709	16%	N=143	3%	N=28	2%	N=15	0%	N=1	100%	N=896
In Key West's downtown/commercial area during the day	67%	N=605	24%	N=214	5%	N=43	3%	N=31	0%	N=4	100%	N=897

Table 5: Question 5

Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	2%	N=20	30%	N=258	39%	N=336	29%	N=256	100%	N=870
Ease of public parking	0%	N=2	10%	N=83	28%	N=242	62%	N=533	100%	N=860
Ease of travel by car in Key West	2%	N=20	21%	N=186	45%	N=387	32%	N=273	100%	N=866
Ease of travel by public transportation in Key West	3%	N=15	23%	N=123	36%	N=196	39%	N=210	100%	N=544
Ease of travel by bicycle in Key West	21%	N=175	41%	N=341	25%	N=208	13%	N=107	100%	N=831
Ease of walking in Key West	45%	N=397	44%	N=385	9%	N=83	1%	N=12	100%	N=877
Availability of paths and walking trails	18%	N=146	35%	N=289	31%	N=259	17%	N=140	100%	N=834
Air quality	38%	N=325	45%	N=385	14%	N=125	3%	N=29	100%	N=864
Cleanliness of Key West	8%	N=71	36%	N=314	35%	N=304	21%	N=179	100%	N=868
Overall appearance of Key West	13%	N=111	48%	N=422	30%	N=264	9%	N=76	100%	N=873
Public places where people want to spend time	18%	N=153	45%	N=389	28%	N=242	10%	N=86	100%	N=870
Variety of housing options	1%	N=11	7%	N=61	22%	N=187	69%	N=588	100%	N=847
Availability of affordable quality housing	1%	N=9	2%	N=15	11%	N=93	86%	N=732	100%	N=849
Fitness opportunities (including exercise classes and paths or trails, etc.)	21%	N=176	40%	N=343	31%	N=267	8%	N=69	100%	N=855
Recreational opportunities	32%	N=278	45%	N=386	16%	N=139	7%	N=58	100%	N=861
Availability of affordable quality food	13%	N=116	39%	N=341	33%	N=286	15%	N=132	100%	N=875
Availability of affordable quality health care	2%	N=18	19%	N=158	39%	N=323	40%	N=339	100%	N=838
Availability of preventive health services	4%	N=33	23%	N=187	45%	N=366	28%	N=223	100%	N=809
Availability of affordable quality mental health care	1%	N=7	13%	N=69	32%	N=173	54%	N=293	100%	N=542

Table 6: Question 6

Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	3%	N=11	26%	N=84	41%	N=134	30%	N=96	100%	N=325
K-12 education	5%	N=24	38%	N=172	40%	N=181	17%	N=76	100%	N=453
Adult educational opportunities	5%	N=31	33%	N=225	42%	N=280	20%	N=138	100%	N=674
Opportunities to attend cultural/arts/music activities	48%	N=400	37%	N=309	12%	N=101	4%	N=30	100%	N=840
Opportunities to participate in religious or spiritual events and activities	38%	N=252	52%	N=344	9%	N=60	2%	N=11	100%	N=667

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Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Total	
Employment opportunities	6%	N=47	23%	N=177	40%	N=306	31%	N=233	100%	N=763
Shopping opportunities	6%	N=49	20%	N=169	42%	N=356	32%	N=267	100%	N=841
Cost of living in Key West	0%	N=3	5%	N=44	23%	N=193	72%	N=606	100%	N=846
Overall quality of business and service establishments in Key West	6%	N=52	43%	N=364	41%	N=344	10%	N=86	100%	N=846
Vibrant downtown/commercial area	16%	N=137	41%	N=346	31%	N=259	12%	N=97	100%	N=839
Overall quality of new development in Key West	5%	N=38	29%	N=230	39%	N=315	28%	N=224	100%	N=807
Opportunities to participate in social events and activities	48%	N=409	38%	N=317	11%	N=97	3%	N=22	100%	N=845
Opportunities to volunteer	59%	N=475	34%	N=273	6%	N=49	1%	N=7	100%	N=804
Opportunities to participate in community matters	45%	N=369	38%	N=309	14%	N=118	3%	N=26	100%	N=822
Openness and acceptance of the community toward people of diverse backgrounds	55%	N=464	35%	N=295	8%	N=63	2%	N=17	100%	N=839
Neighborliness of residents in Key West	39%	N=328	40%	N=336	17%	N=143	5%	N=40	100%	N=847

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	13%	N=109	87%	N=727	100%	N=836
Made efforts to make your home more energy efficient	20%	N=167	80%	N=668	100%	N=835
Observed a code violation or other hazard in Key West	29%	N=237	71%	N=593	100%	N=830
Household member was a victim of a crime in Key West	83%	N=695	17%	N=139	100%	N=834
Reported a crime to the police in Key West	71%	N=590	29%	N=245	100%	N=835
Stocked supplies in preparation for an emergency	42%	N=347	58%	N=486	100%	N=833
Campaigned or advocated for an issue, cause or candidate	43%	N=361	57%	N=472	100%	N=833
Contacted the City of Key West (in-person, phone, email or web) for help or information	40%	N=332	60%	N=503	100%	N=835
Contacted Key West elected officials (in-person, phone, email or web) to express your opinion	55%	N=455	45%	N=379	100%	N=834
Observed a noise ordinance violation	49%	N=411	51%	N=425	100%	N=836

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Key West?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Key West recreation centers or their services	9%	N=73	14%	N=117	29%	N=235	47%	N=384	100%	N=809
Visited a neighborhood park or City park	21%	N=169	33%	N=269	34%	N=274	12%	N=95	100%	N=807
Used the public library in Key West or its services	6%	N=52	18%	N=146	32%	N=256	44%	N=357	100%	N=811
Participated in religious or spiritual activities in Key West	8%	N=64	15%	N=124	24%	N=190	53%	N=423	100%	N=801
Attended a City-sponsored event	3%	N=21	19%	N=150	58%	N=457	20%	N=156	100%	N=784
Used bus, rail, subway or other public transportation instead of driving	3%	N=24	4%	N=30	12%	N=100	81%	N=653	100%	N=807
Carpooled with other adults or children instead of driving alone	13%	N=101	17%	N=135	16%	N=125	55%	N=442	100%	N=803
Walked or biked instead of driving	60%	N=487	17%	N=138	10%	N=84	12%	N=98	100%	N=807

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Key West?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Volunteered your time to some group/activity in Key West	22%	N=179	26%	N=211	29%	N=235	23%	N=186	100%	N=811
Participated in a club	17%	N=134	16%	N=125	21%	N=167	46%	N=370	100%	N=796
Talked to or visited with your immediate neighbors	59%	N=478	25%	N=207	11%	N=89	5%	N=39	100%	N=813
Done a favor for a neighbor	33%	N=267	33%	N=264	26%	N=212	8%	N=67	100%	N=810

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	2%	N=13	10%	N=77	44%	N=349	44%	N=346	100%	N=785
Watched (online or on television) a local public meeting	3%	N=22	13%	N=107	34%	N=267	50%	N=399	100%	N=795

Table 10: Question 10

Please rate the quality of each of the following services in Key West:	Excellent		Good		Fair		Poor		Total	
Police/Sheriff services	23%	N=171	46%	N=339	22%	N=164	9%	N=63	100%	N=737
Fire services	52%	N=333	43%	N=275	5%	N=32	1%	N=6	100%	N=646
Ambulance or emergency medical services	32%	N=193	50%	N=295	13%	N=79	5%	N=27	100%	N=594
Crime prevention	13%	N=88	48%	N=317	28%	N=182	11%	N=71	100%	N=658
Fire prevention and education	23%	N=118	51%	N=257	19%	N=96	7%	N=33	100%	N=504
Traffic enforcement	7%	N=52	34%	N=249	36%	N=257	23%	N=164	100%	N=722
Street repair	2%	N=14	15%	N=114	31%	N=239	52%	N=396	100%	N=763
Street cleaning	11%	N=86	34%	N=260	29%	N=218	26%	N=197	100%	N=761
Street lighting	10%	N=75	49%	N=368	30%	N=228	11%	N=87	100%	N=758
Sidewalk maintenance	4%	N=27	25%	N=193	35%	N=270	36%	N=273	100%	N=763
Traffic signal timing	4%	N=30	37%	N=273	37%	N=271	23%	N=167	100%	N=741
Bus or transit services	10%	N=34	39%	N=129	27%	N=92	24%	N=80	100%	N=335
Garbage collection	20%	N=153	51%	N=387	21%	N=162	8%	N=61	100%	N=763
Recycling	22%	N=168	48%	N=366	19%	N=145	11%	N=82	100%	N=761
Yard waste pick-up	23%	N=160	49%	N=349	20%	N=138	8%	N=59	100%	N=706
Storm drainage	3%	N=20	22%	N=166	36%	N=271	38%	N=286	100%	N=743
Drinking water	27%	N=203	48%	N=356	18%	N=137	7%	N=49	100%	N=745
Sewer services	18%	N=126	54%	N=377	21%	N=148	7%	N=47	100%	N=698
Power (electric and/or gas) utility	19%	N=143	54%	N=405	22%	N=167	5%	N=35	100%	N=750
Utility billing	15%	N=113	48%	N=356	27%	N=201	9%	N=67	100%	N=737
City parks	15%	N=108	49%	N=361	30%	N=219	7%	N=48	100%	N=736

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Please rate the quality of each of the following services in Key West:	Excellent		Good		Fair		Poor		Total	
Recreation programs or classes	9%	N=42	47%	N=223	34%	N=159	10%	N=47	100%	N=471
Recreation centers or facilities	9%	N=44	45%	N=224	34%	N=171	12%	N=61	100%	N=500
Land use, planning and zoning	3%	N=21	23%	N=148	36%	N=230	37%	N=239	100%	N=638
Code enforcement (weeds, abandoned buildings, etc.)	4%	N=26	25%	N=167	39%	N=261	32%	N=211	100%	N=665
Animal control	16%	N=99	55%	N=338	20%	N=123	9%	N=58	100%	N=618
Economic development	4%	N=27	30%	N=199	37%	N=245	28%	N=183	100%	N=654
Health services	4%	N=25	30%	N=204	41%	N=279	26%	N=180	100%	N=688
Public library services	27%	N=157	54%	N=309	14%	N=81	4%	N=24	100%	N=571
Public information services	9%	N=59	57%	N=360	25%	N=160	9%	N=57	100%	N=636
Cable television	9%	N=59	37%	N=243	30%	N=196	24%	N=158	100%	N=656
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	20%	N=125	59%	N=364	18%	N=109	4%	N=24	100%	N=622
Preservation of natural areas such as open spaces	8%	N=55	34%	N=246	35%	N=251	24%	N=172	100%	N=724
Key West open space	6%	N=46	27%	N=194	37%	N=262	30%	N=211	100%	N=713
City-sponsored special events	14%	N=93	50%	N=342	29%	N=201	7%	N=46	100%	N=682
Overall customer service by Key West employees (police, receptionists, planners, etc.)	14%	N=105	51%	N=372	26%	N=192	8%	N=59	100%	N=728
Beach cleaning	12%	N=82	45%	N=318	32%	N=225	12%	N=83	100%	N=708
Noise ordinance enforcement	6%	N=41	31%	N=201	32%	N=209	30%	N=193	100%	N=644

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Key West	9%	N=64	51%	N=378	30%	N=223	10%	N=77	100%	N=742
The Federal Government	4%	N=30	40%	N=272	38%	N=257	18%	N=119	100%	N=678
Monroe County Government	7%	N=48	49%	N=344	33%	N=231	11%	N=75	100%	N=698
Florida State Government	3%	N=18	29%	N=197	38%	N=259	31%	N=214	100%	N=688

Table 12: Question 12

Please rate the following categories of Key West government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Key West	4%	N=28	32%	N=224	38%	N=268	26%	N=178	100%	N=698
The overall direction that Key West is taking	2%	N=15	22%	N=157	38%	N=275	38%	N=272	100%	N=719
The job Key West government does at welcoming citizen involvement	7%	N=49	36%	N=252	38%	N=266	18%	N=128	100%	N=695
Overall confidence in Key West government	3%	N=24	24%	N=177	39%	N=284	33%	N=240	100%	N=725
Generally acting in the best interest of the community	4%	N=29	24%	N=177	38%	N=274	34%	N=244	100%	N=724
Being honest	4%	N=28	24%	N=170	35%	N=251	37%	N=260	100%	N=709
Treating all residents fairly	5%	N=38	22%	N=155	33%	N=234	40%	N=281	100%	N=708



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Table 13: Question 13

Please rate how important, if at all, you think it is for the Key West community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Key West	45%	N=330	39%	N=290	15%	N=107	1%	N=9	100%	N=736
Overall ease of getting to the places you usually have to visit	25%	N=188	50%	N=372	21%	N=158	3%	N=20	100%	N=738
Quality of overall natural environment in Key West	59%	N=436	33%	N=245	7%	N=49	1%	N=4	100%	N=734
Overall "built environment" of Key West (including overall design, buildings, parks and transportation systems)	41%	N=302	45%	N=329	14%	N=100	1%	N=5	100%	N=736
Health and wellness opportunities in Key West	44%	N=327	40%	N=294	15%	N=107	1%	N=8	100%	N=736
Overall opportunities for education and enrichment	33%	N=242	43%	N=317	22%	N=163	2%	N=12	100%	N=734
Overall economic health of Key West	57%	N=415	36%	N=263	7%	N=52	1%	N=4	100%	N=734
Sense of community	49%	N=362	38%	N=281	12%	N=85	1%	N=8	100%	N=736

Table 14: Question 14

Please rate how important, if at all, each of the following are to the overall quality of life in Key West:	Essential		Very important		Somewhat important		Not at all important		Total	
Cruise ship activity	13%	N=91	14%	N=105	36%	N=259	37%	N=272	100%	N=727
Community special events	25%	N=180	47%	N=340	26%	N=187	3%	N=20	100%	N=727
Art in Public Places (AIPP)	24%	N=173	38%	N=274	31%	N=227	7%	N=54	100%	N=728

Table 15: Question 15

Please indicate how important, if at all, each of the following projects and issues will be for the City to address over the next five years:	Essential		Very important		Somewhat important		Not at all important		Total	
Homeless shelter/services	32%	N=234	28%	N=205	29%	N=212	11%	N=79	100%	N=730
Affordable and workforce housing	73%	N=537	16%	N=115	8%	N=58	3%	N=24	100%	N=734
Redevelop downtown	17%	N=126	30%	N=215	36%	N=260	17%	N=126	100%	N=727
Preservation of open space	51%	N=373	33%	N=238	15%	N=112	1%	N=9	100%	N=732
Maintain and improve streets	48%	N=354	39%	N=289	12%	N=88	1%	N=4	100%	N=735
Beach restoration/renovation	38%	N=277	39%	N=284	22%	N=158	2%	N=12	100%	N=731
FEMA/Flood insurance costs	66%	N=477	26%	N=185	7%	N=53	1%	N=4	100%	N=719

Table 16: Question 16

Please indicate to what extent you would support or oppose a property tax increase to fund the following new facilities or services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Community-wide Wi-Fi	34%	N=243	31%	N=222	16%	N=117	20%	N=143	100%	N=725
Public boat ramps	23%	N=167	46%	N=338	20%	N=149	10%	N=74	100%	N=728
Public safety, fire and rescue services	61%	N=442	29%	N=215	6%	N=46	4%	N=26	100%	N=729

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Please indicate to what extent you would support or oppose a property tax increase to fund the following new facilities or services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Recreational activities/facilities	37%	N=267	48%	N=346	10%	N=70	6%	N=45	100%	N=728
Bike paths	53%	N=385	36%	N=261	7%	N=53	4%	N=32	100%	N=731
Additional parking	36%	N=262	38%	N=273	17%	N=120	10%	N=72	100%	N=727
Affordable/workforce housing	71%	N=514	18%	N=132	5%	N=38	6%	N=44	100%	N=728
Homeless shelter/services	28%	N=203	36%	N=266	19%	N=139	17%	N=122	100%	N=730

Table 17: Question 17

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
City website (www.cityofkeywest-fl.gov)	51%	N=368	39%	N=284	10%	N=73	100%	N=725
Local media outlets (newspapers, radio, local television stations)	69%	N=499	27%	N=199	4%	N=28	100%	N=726
The local government cable Channel 77	11%	N=77	45%	N=323	45%	N=323	100%	N=723
Public meetings	34%	N=246	48%	N=349	18%	N=127	100%	N=722
Word-of-mouth	55%	N=403	34%	N=247	11%	N=79	100%	N=729

Table 18: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=11	2%	N=12	4%	N=30	13%	N=93	80%	N=573	100%	N=719
Purchase goods or services from a business located in Key West	0%	N=0	1%	N=6	12%	N=84	55%	N=393	33%	N=236	100%	N=719
Eat at least 5 portions of fruits and vegetables a day	2%	N=11	12%	N=85	32%	N=231	36%	N=256	19%	N=136	100%	N=719
Participate in moderate or vigorous physical activity	1%	N=8	7%	N=53	30%	N=219	37%	N=266	24%	N=176	100%	N=722
Read or watch local news (via television, paper, computer, etc.)	2%	N=14	5%	N=34	14%	N=99	30%	N=218	49%	N=357	100%	N=722
Vote in local elections	3%	N=23	2%	N=13	5%	N=38	13%	N=90	77%	N=554	100%	N=718

Table 19: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=197
Very good	50%	N=359
Good	19%	N=139
Fair	3%	N=22
Poor	1%	N=8
Total	100%	N=725

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Table 20: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be	Percent	Number
Very positive	8%	N=55
Somewhat positive	25%	N=184
Neutral	48%	N=344
Somewhat negative	15%	N=112
Very negative	4%	N=29
Total	100%	N=724

Table 21: Question D4

What is your employment status?	Percent	Number
Working full time for pay	61%	N=441
Working part time for pay	11%	N=81
Unemployed, looking for paid work	2%	N=16
Unemployed, not looking for paid work	2%	N=14
Fully retired	24%	N=170
Total	100%	N=722

Table 22: Question D5

Do you work inside the boundaries of Key West?	Percent	Number
Yes, outside the home	54%	N=386
Yes, from home	15%	N=107
No	31%	N=218
Total	100%	N=711

Table 23: Question D6

How many years have you lived in Key West?	Percent	Number
Less than 2 years	7%	N=50
2 to 5 years	17%	N=121
6 to 10 years	20%	N=146
11 to 20 years	28%	N=203
More than 20 years	28%	N=203
Total	100%	N=723

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Table 24: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	54%	N=389
Building with two or more homes (duplex, townhome, apartment or condominium)	39%	N=279
Mobile home	2%	N=15
Other	5%	N=38
Total	100%	N=721

Table 25: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	38%	N=273
Owned	62%	N=448
Total	100%	N=721

Table 26: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=9
\$300 to \$599 per month	5%	N=36
\$600 to \$999 per month	7%	N=53
\$1,000 to \$1,499 per month	17%	N=117
\$1,500 to \$2,499 per month	37%	N=263
\$2,500 or more per month	32%	N=230
Total	100%	N=708

Table 27: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	86%	N=617
Yes	14%	N=104
Total	100%	N=721

Table 28: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	67%	N=482
Yes	33%	N=240
Total	100%	N=722

# The National Citizen Survey™

Table 29: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	6%	N=39
\$25,000 to \$49,999	19%	N=132
\$50,000 to \$99,999	33%	N=231
\$100,000 to \$149,999	21%	N=143
\$150,000 or more	22%	N=150
Total	100%	N=695

Table 30: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=692
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=28
Total	100%	N=720

Table 31: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=11
Asian, Asian Indian or Pacific Islander	0%	N=3
Black or African American	1%	N=5
White	95%	N=683
Other	4%	N=27

Total may exceed 100% as respondents could select more than one option.

Table 32: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=3
25 to 34 years	7%	N=48
35 to 44 years	14%	N=102
45 to 54 years	26%	N=185
55 to 64 years	29%	N=204
65 to 74 years	20%	N=144
75 years or older	4%	N=29
Total	100%	N=715

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Table 33: Question D16

What is your sex?	Percent	Number
Female	56%	N=403
Male	44%	N=314
Total	100%	N=717

Table 34: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	78%	N=562
Land line	7%	N=48
Both	15%	N=110
Total	100%	N=720

## Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 35: Question 1

Please rate each of the following aspects of quality of life in Key West:	Excellent		Good		Fair		Poor		Don't know		Total	
Key West as a place to live	36%	N=347	44%	N=430	15%	N=145	4%	N=43	0%	N=3	100%	N=968
Your neighborhood as a place to live	41%	N=397	42%	N=401	13%	N=125	4%	N=35	1%	N=5	100%	N=963
Key West as a place to raise children	8%	N=80	24%	N=236	31%	N=297	22%	N=212	15%	N=148	100%	N=973
Key West as a place to work	11%	N=102	25%	N=237	36%	N=344	23%	N=223	6%	N=56	100%	N=962
Key West as a place to visit	58%	N=566	31%	N=299	8%	N=75	3%	N=25	1%	N=5	100%	N=970
Key West as a place to retire	26%	N=251	30%	N=288	18%	N=177	21%	N=204	5%	N=46	100%	N=966
The overall quality of life in Key West	25%	N=240	48%	N=471	21%	N=200	7%	N=64	0%	N=0	100%	N=975

Table 36: Question 2

Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Key West	33%	N=306	52%	N=474	13%	N=118	2%	N=20	0%	N=0	100%	N=918
Overall ease of getting to the places you usually have to visit	33%	N=300	44%	N=394	17%	N=156	6%	N=55	0%	N=0	100%	N=905
Quality of overall natural environment in Key West	25%	N=229	48%	N=442	20%	N=187	6%	N=56	0%	N=0	100%	N=914
Overall "built environment" of Key West (including overall design, buildings, parks and transportation systems)	8%	N=71	37%	N=341	38%	N=349	17%	N=152	0%	N=3	100%	N=916
Health and wellness opportunities in Key West	7%	N=68	29%	N=270	39%	N=357	23%	N=212	1%	N=11	100%	N=918
Overall opportunities for education and enrichment	6%	N=58	34%	N=308	37%	N=340	17%	N=158	6%	N=54	100%	N=918
Overall economic health of Key West	7%	N=66	37%	N=339	36%	N=331	16%	N=148	3%	N=29	100%	N=913
Sense of community	46%	N=417	37%	N=339	13%	N=116	4%	N=40	0%	N=0	100%	N=912
Overall image or reputation of Key West	17%	N=160	50%	N=462	24%	N=223	7%	N=66	1%	N=7	100%	N=918

Table 37: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Key West to someone who asks	30%	N=267	37%	N=330	19%	N=169	14%	N=124	1%	N=9	100%	N=899
Remain in Key West for the next five years	53%	N=474	22%	N=201	11%	N=95	12%	N=109	2%	N=16	100%	N=895

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Table 38: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	79%	N=709	16%	N=143	3%	N=28	2%	N=15	0%	N=1	0%	N=1	100%	N=897
In Key West's downtown/commercial area during the day	67%	N=605	24%	N=214	5%	N=43	3%	N=31	0%	N=4	0%	N=3	100%	N=900

Table 39: Question 5

Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	2%	N=20	30%	N=258	39%	N=336	29%	N=256	0%	N=1	100%	N=871
Ease of public parking	0%	N=2	10%	N=83	28%	N=242	62%	N=533	1%	N=6	100%	N=866
Ease of travel by car in Key West	2%	N=20	21%	N=186	44%	N=387	31%	N=273	1%	N=6	100%	N=872
Ease of travel by public transportation in Key West	2%	N=15	14%	N=123	22%	N=196	24%	N=210	38%	N=330	100%	N=874
Ease of travel by bicycle in Key West	20%	N=175	39%	N=341	24%	N=208	12%	N=107	5%	N=45	100%	N=876
Ease of walking in Key West	45%	N=397	44%	N=385	9%	N=83	1%	N=12	0%	N=1	100%	N=878
Availability of paths and walking trails	17%	N=146	33%	N=289	30%	N=259	16%	N=140	4%	N=35	100%	N=869
Air quality	37%	N=325	44%	N=385	14%	N=125	3%	N=29	1%	N=10	100%	N=874
Cleanliness of Key West	8%	N=71	36%	N=314	35%	N=304	21%	N=179	0%	N=1	100%	N=869
Overall appearance of Key West	13%	N=111	48%	N=422	30%	N=264	9%	N=76	0%	N=1	100%	N=874
Public places where people want to spend time	17%	N=153	44%	N=389	28%	N=242	10%	N=86	1%	N=7	100%	N=877
Variety of housing options	1%	N=11	7%	N=61	21%	N=187	68%	N=588	3%	N=24	100%	N=871
Availability of affordable quality housing	1%	N=9	2%	N=15	11%	N=93	83%	N=732	3%	N=29	100%	N=878
Fitness opportunities (including exercise classes and paths or trails, etc.)	20%	N=176	39%	N=343	31%	N=267	8%	N=69	2%	N=14	100%	N=869
Recreational opportunities	32%	N=278	45%	N=386	16%	N=139	7%	N=58	0%	N=3	100%	N=864
Availability of affordable quality food	13%	N=116	39%	N=341	33%	N=286	15%	N=132	0%	N=3	100%	N=878
Availability of affordable quality health care	2%	N=18	18%	N=158	37%	N=323	39%	N=339	4%	N=35	100%	N=873
Availability of preventive health services	4%	N=33	21%	N=187	42%	N=366	25%	N=223	8%	N=70	100%	N=879
Availability of affordable quality mental health care	1%	N=7	8%	N=69	20%	N=173	33%	N=293	38%	N=336	100%	N=878

Table 40: Question 6

Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	1%	N=11	10%	N=84	16%	N=134	11%	N=96	62%	N=520	100%	N=845
K-12 education	3%	N=24	20%	N=172	21%	N=181	9%	N=76	46%	N=389	100%	N=842
Adult educational opportunities	4%	N=31	27%	N=225	33%	N=280	16%	N=138	20%	N=167	100%	N=841
Opportunities to attend cultural/arts/music activities	47%	N=400	36%	N=309	12%	N=101	4%	N=30	1%	N=9	100%	N=849



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Please rate each of the following characteristics as they relate to Key West as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Opportunities to participate in religious or spiritual events and activities	30%	N=252	41%	N=344	7%	N=60	1%	N=11	21%	N=177	100%	N=844
Employment opportunities	6%	N=47	21%	N=177	36%	N=306	27%	N=233	10%	N=86	100%	N=849
Shopping opportunities	6%	N=49	20%	N=169	42%	N=356	32%	N=267	0%	N=2	100%	N=843
Cost of living in Key West	0%	N=3	5%	N=44	23%	N=193	71%	N=606	1%	N=5	100%	N=851
Overall quality of business and service establishments in Key West	6%	N=52	43%	N=364	40%	N=344	10%	N=86	0%	N=4	100%	N=850
Vibrant downtown/commercial area	16%	N=137	41%	N=346	31%	N=259	12%	N=97	0%	N=3	100%	N=842
Overall quality of new development in Key West	4%	N=38	27%	N=230	37%	N=315	26%	N=224	5%	N=41	100%	N=848
Opportunities to participate in social events and activities	48%	N=409	37%	N=317	11%	N=97	3%	N=22	0%	N=2	100%	N=847
Opportunities to volunteer	57%	N=475	33%	N=273	6%	N=49	1%	N=7	3%	N=25	100%	N=829
Opportunities to participate in community matters	43%	N=369	36%	N=309	14%	N=118	3%	N=26	3%	N=28	100%	N=850
Openness and acceptance of the community toward people of diverse backgrounds	55%	N=464	35%	N=295	7%	N=63	2%	N=17	1%	N=12	100%	N=851
Neighborliness of residents in Key West	39%	N=328	39%	N=336	17%	N=143	5%	N=40	0%	N=4	100%	N=851

Table 41: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	13%	N=109	87%	N=727	100%	N=836
Made efforts to make your home more energy efficient	20%	N=167	80%	N=668	100%	N=835
Observed a code violation or other hazard in Key West	29%	N=237	71%	N=593	100%	N=830
Household member was a victim of a crime in Key West	83%	N=695	17%	N=139	100%	N=834
Reported a crime to the police in Key West	71%	N=590	29%	N=245	100%	N=835
Stocked supplies in preparation for an emergency	42%	N=347	58%	N=486	100%	N=833
Campaigned or advocated for an issue, cause or candidate	43%	N=361	57%	N=472	100%	N=833
Contacted the City of Key West (in-person, phone, email or web) for help or information	40%	N=332	60%	N=503	100%	N=835
Contacted Key West elected officials (in-person, phone, email or web) to express your opinion	55%	N=455	45%	N=379	100%	N=834
Observed a noise ordinance violation	49%	N=411	51%	N=425	100%	N=836

Table 42: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Key West?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Key West recreation centers or their services	9%	N=73	14%	N=117	29%	N=235	47%	N=384	100%	N=809
Visited a neighborhood park or City park	21%	N=169	33%	N=269	34%	N=274	12%	N=95	100%	N=807
Used the public library in Key West or its services	6%	N=52	18%	N=146	32%	N=256	44%	N=357	100%	N=811
Participated in religious or spiritual activities in Key West	8%	N=64	15%	N=124	24%	N=190	53%	N=423	100%	N=801
Attended a City-sponsored event	3%	N=21	19%	N=150	58%	N=457	20%	N=156	100%	N=784

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In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Key West?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used bus, rail, subway or other public transportation instead of driving	3%	N=24	4%	N=30	12%	N=100	81%	N=653	100%	N=807
Carpooled with other adults or children instead of driving alone	13%	N=101	17%	N=135	16%	N=125	55%	N=442	100%	N=803
Walked or biked instead of driving	60%	N=487	17%	N=138	10%	N=84	12%	N=98	100%	N=807
Volunteered your time to some group/activity in Key West	22%	N=179	26%	N=211	29%	N=235	23%	N=186	100%	N=811
Participated in a club	17%	N=134	16%	N=125	21%	N=167	46%	N=370	100%	N=796
Talked to or visited with your immediate neighbors	59%	N=478	25%	N=207	11%	N=89	5%	N=39	100%	N=813
Done a favor for a neighbor	33%	N=267	33%	N=264	26%	N=212	8%	N=67	100%	N=810

Table 43: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	2%	N=13	10%	N=77	44%	N=349	44%	N=346	100%	N=785
Watched (online or on television) a local public meeting	3%	N=22	13%	N=107	34%	N=267	50%	N=399	100%	N=795

Table 44: Question 10

Please rate the quality of each of the following services in Key West:	Excellent		Good		Fair		Poor		Don't know		Total	
Police/Sheriff services	22%	N=171	44%	N=339	21%	N=164	8%	N=63	4%	N=32	100%	N=769
Fire services	44%	N=333	36%	N=275	4%	N=32	1%	N=6	15%	N=116	100%	N=762
Ambulance or emergency medical services	25%	N=193	38%	N=295	10%	N=79	3%	N=27	23%	N=179	100%	N=773
Crime prevention	11%	N=88	41%	N=317	24%	N=182	9%	N=71	14%	N=110	100%	N=768
Fire prevention and education	15%	N=118	33%	N=257	12%	N=96	4%	N=33	35%	N=266	100%	N=770
Traffic enforcement	7%	N=52	32%	N=249	33%	N=257	21%	N=164	6%	N=50	100%	N=772
Street repair	2%	N=14	15%	N=114	31%	N=239	51%	N=396	1%	N=10	100%	N=773
Street cleaning	11%	N=86	34%	N=260	28%	N=218	25%	N=197	2%	N=13	100%	N=774
Street lighting	10%	N=75	48%	N=368	30%	N=228	11%	N=87	1%	N=10	100%	N=768
Sidewalk maintenance	3%	N=27	25%	N=193	35%	N=270	35%	N=273	1%	N=11	100%	N=774
Traffic signal timing	4%	N=30	35%	N=273	35%	N=271	22%	N=167	4%	N=31	100%	N=772
Bus or transit services	4%	N=34	17%	N=129	12%	N=92	10%	N=80	56%	N=432	100%	N=767
Garbage collection	20%	N=153	50%	N=387	21%	N=162	8%	N=61	1%	N=10	100%	N=773
Recycling	22%	N=168	47%	N=366	19%	N=145	11%	N=82	1%	N=11	100%	N=772
Yard waste pick-up	21%	N=160	45%	N=349	18%	N=138	8%	N=59	8%	N=65	100%	N=771
Storm drainage	3%	N=20	22%	N=166	35%	N=271	37%	N=286	4%	N=28	100%	N=771
Drinking water	27%	N=203	46%	N=356	18%	N=137	6%	N=49	3%	N=21	100%	N=766

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Please rate the quality of each of the following services in Key West:	Excellent		Good		Fair		Poor		Don't know		Total	
Sewer services	16%	N=126	49%	N=377	19%	N=148	6%	N=47	9%	N=73	100%	N=771
Power (electric and/or gas) utility	19%	N=143	53%	N=405	22%	N=167	5%	N=35	2%	N=17	100%	N=767
Utility billing	15%	N=113	46%	N=356	26%	N=201	9%	N=67	4%	N=32	100%	N=769
City parks	14%	N=108	47%	N=361	28%	N=219	6%	N=48	4%	N=34	100%	N=770
Recreation programs or classes	6%	N=42	29%	N=223	21%	N=159	6%	N=47	38%	N=289	100%	N=760
Recreation centers or facilities	6%	N=44	30%	N=224	23%	N=171	8%	N=61	34%	N=259	100%	N=759
Land use, planning and zoning	3%	N=21	19%	N=148	30%	N=230	31%	N=239	16%	N=122	100%	N=760
Code enforcement (weeds, abandoned buildings, etc.)	3%	N=26	22%	N=167	34%	N=261	28%	N=211	13%	N=98	100%	N=763
Animal control	13%	N=99	44%	N=338	16%	N=123	8%	N=58	20%	N=151	100%	N=769
Economic development	4%	N=27	26%	N=199	32%	N=245	24%	N=183	14%	N=105	100%	N=759
Health services	3%	N=25	27%	N=204	36%	N=279	23%	N=180	10%	N=79	100%	N=767
Public library services	20%	N=157	40%	N=309	11%	N=81	3%	N=24	26%	N=197	100%	N=768
Public information services	8%	N=59	47%	N=360	21%	N=160	7%	N=57	17%	N=128	100%	N=764
Cable television	8%	N=59	32%	N=243	26%	N=196	21%	N=158	14%	N=105	100%	N=761
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	N=125	48%	N=364	14%	N=109	3%	N=24	17%	N=130	100%	N=752
Preservation of natural areas such as open spaces	7%	N=55	32%	N=246	33%	N=251	22%	N=172	5%	N=42	100%	N=766
Key West open space	6%	N=46	26%	N=194	35%	N=262	28%	N=211	6%	N=43	100%	N=756
City-sponsored special events	12%	N=93	45%	N=342	26%	N=201	6%	N=46	11%	N=81	100%	N=763
Overall customer service by Key West employees (police, receptionists, planners, etc.)	14%	N=105	49%	N=372	25%	N=192	8%	N=59	5%	N=39	100%	N=767
Beach cleaning	11%	N=82	42%	N=318	30%	N=225	11%	N=83	7%	N=53	100%	N=761
Noise ordinance enforcement	5%	N=41	26%	N=201	27%	N=209	25%	N=193	16%	N=123	100%	N=767

Table 45: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Key West	8%	N=64	49%	N=378	29%	N=223	10%	N=77	3%	N=22	100%	N=764
The Federal Government	4%	N=30	36%	N=272	34%	N=257	16%	N=119	11%	N=85	100%	N=763
Monroe County Government	6%	N=48	45%	N=344	30%	N=231	10%	N=75	9%	N=67	100%	N=765
Florida State Government	2%	N=18	26%	N=197	34%	N=259	28%	N=214	10%	N=77	100%	N=765

# The National Citizen Survey™

Table 46: Question 12

Please rate the following categories of Key West government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Key West	4%	N=28	30%	N=224	36%	N=268	24%	N=178	6%	N=41	100%	N=739
The overall direction that Key West is taking	2%	N=15	21%	N=157	37%	N=275	37%	N=272	3%	N=22	100%	N=741
The job Key West government does at welcoming citizen involvement	7%	N=49	34%	N=252	36%	N=266	17%	N=128	6%	N=46	100%	N=741
Overall confidence in Key West government	3%	N=24	24%	N=177	38%	N=284	32%	N=240	2%	N=16	100%	N=741
Generally acting in the best interest of the community	4%	N=29	24%	N=177	37%	N=274	33%	N=244	2%	N=16	100%	N=740
Being honest	4%	N=28	23%	N=170	34%	N=251	35%	N=260	4%	N=30	100%	N=739
Treating all residents fairly	5%	N=38	21%	N=155	32%	N=234	38%	N=281	4%	N=30	100%	N=738

Table 47: Question 13

Please rate how important, if at all, you think it is for the Key West community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Key West	45%	N=330	39%	N=290	15%	N=107	1%	N=9	100%	N=736
Overall ease of getting to the places you usually have to visit	25%	N=188	50%	N=372	21%	N=158	3%	N=20	100%	N=738
Quality of overall natural environment in Key West	59%	N=436	33%	N=245	7%	N=49	1%	N=4	100%	N=734
Overall "built environment" of Key West (including overall design, buildings, parks and transportation systems)	41%	N=302	45%	N=329	14%	N=100	1%	N=5	100%	N=736
Health and wellness opportunities in Key West	44%	N=327	40%	N=294	15%	N=107	1%	N=8	100%	N=736
Overall opportunities for education and enrichment	33%	N=242	43%	N=317	22%	N=163	2%	N=12	100%	N=734
Overall economic health of Key West	57%	N=415	36%	N=263	7%	N=52	1%	N=4	100%	N=734
Sense of community	49%	N=362	38%	N=281	12%	N=85	1%	N=8	100%	N=736

Table 48: Question 14

Please rate how important, if at all, each of the following are to the overall quality of life in Key West:	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Cruise ship activity	12%	N=91	14%	N=105	35%	N=259	37%	N=272	1%	N=7	100%	N=734
Community special events	24%	N=180	46%	N=340	25%	N=187	3%	N=20	1%	N=9	100%	N=736
Art in Public Places (AIPP)	23%	N=173	37%	N=274	31%	N=227	7%	N=54	1%	N=9	100%	N=737

Table 49: Question 15

Please indicate how important, if at all, each of the following projects and issues will be for the City to address over the next five years:	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Homeless shelter/services	32%	N=234	28%	N=205	29%	N=212	11%	N=79	1%	N=5	100%	N=735
Affordable and workforce housing	73%	N=537	16%	N=115	8%	N=58	3%	N=24	0%	N=2	100%	N=736
Redevelop downtown	17%	N=126	29%	N=215	35%	N=260	17%	N=126	1%	N=10	100%	N=737

The National Citizen Survey™

Please indicate how important, if at all, each of the following projects and issues will be for the City to address over the next five years:	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Preservation of open space	51%	N=373	32%	N=238	15%	N=112	1%	N=9	0%	N=3	100%	N=735
Maintain and improve streets	48%	N=354	39%	N=289	12%	N=88	1%	N=4	0%	N=1	100%	N=736
Beach restoration/renovation	38%	N=277	39%	N=284	21%	N=158	2%	N=12	1%	N=4	100%	N=735
FEMA/Flood insurance costs	65%	N=477	25%	N=185	7%	N=53	1%	N=4	2%	N=14	100%	N=733

Table 50: Question 16

Please indicate to what extent you would support or oppose a property tax increase to fund the following new facilities or services:	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Community-wide Wi-Fi	34%	N=243	31%	N=222	16%	N=117	20%	N=143	100%	N=725
Public boat ramps	23%	N=167	46%	N=338	20%	N=149	10%	N=74	100%	N=728
Public safety, fire and rescue services	61%	N=442	29%	N=215	6%	N=46	4%	N=26	100%	N=729
Recreational activities/facilities	37%	N=267	48%	N=346	10%	N=70	6%	N=45	100%	N=728
Bike paths	53%	N=385	36%	N=261	7%	N=53	4%	N=32	100%	N=731
Additional parking	36%	N=262	38%	N=273	17%	N=120	10%	N=72	100%	N=727
Affordable/workforce housing	71%	N=514	18%	N=132	5%	N=38	6%	N=44	100%	N=728
Homeless shelter/services	28%	N=203	36%	N=266	19%	N=139	17%	N=122	100%	N=730

Table 51: Question 17

Please indicate how much of a source, if at all, you consider each of the following to be for obtaining information about the City government and its activities, events and services:	Major source		Minor source		Not a source		Total	
City website (www.cityofkeywest-fl.gov)	51%	N=368	39%	N=284	10%	N=73	100%	N=725
Local media outlets (newspapers, radio, local television stations)	69%	N=499	27%	N=199	4%	N=28	100%	N=726
The local government cable Channel 77	11%	N=77	45%	N=323	45%	N=323	100%	N=723
Public meetings	34%	N=246	48%	N=349	18%	N=127	100%	N=722
Word-of-mouth	55%	N=403	34%	N=247	11%	N=79	100%	N=729

Table 52: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	2%	N=11	2%	N=12	4%	N=30	13%	N=93	80%	N=573	100%	N=719
Purchase goods or services from a business located in Key West	0%	N=0	1%	N=6	12%	N=84	55%	N=393	33%	N=236	100%	N=719
Eat at least 5 portions of fruits and vegetables a day	2%	N=11	12%	N=85	32%	N=231	36%	N=256	19%	N=136	100%	N=719
Participate in moderate or vigorous physical activity	1%	N=8	7%	N=53	30%	N=219	37%	N=266	24%	N=176	100%	N=722
Read or watch local news (via television, paper, computer, etc.)	2%	N=14	5%	N=34	14%	N=99	30%	N=218	49%	N=357	100%	N=722
Vote in local elections	3%	N=23	2%	N=13	5%	N=38	13%	N=90	77%	N=554	100%	N=718

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Table 53: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	27%	N=197
Very good	50%	N=359
Good	19%	N=139
Fair	3%	N=22
Poor	1%	N=8
Total	100%	N=725

Table 54: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be	Percent	Number
Very positive	8%	N=55
Somewhat positive	25%	N=184
Neutral	48%	N=344
Somewhat negative	15%	N=112
Very negative	4%	N=29
Total	100%	N=724

Table 55: Question D4

What is your employment status?	Percent	Number
Working full time for pay	61%	N=441
Working part time for pay	11%	N=81
Unemployed, looking for paid work	2%	N=16
Unemployed, not looking for paid work	2%	N=14
Fully retired	24%	N=170
Total	100%	N=722

Table 56: Question D5

Do you work inside the boundaries of Key West?	Percent	Number
Yes, outside the home	54%	N=386
Yes, from home	15%	N=107
No	31%	N=218
Total	100%	N=711

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Table 57: Question D6

How many years have you lived in Key West?	Percent	Number
Less than 2 years	7%	N=50
2 to 5 years	17%	N=121
6 to 10 years	20%	N=146
11 to 20 years	28%	N=203
More than 20 years	28%	N=203
Total	100%	N=723

Table 58: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	54%	N=389
Building with two or more homes (duplex, townhome, apartment or condominium)	39%	N=279
Mobile home	2%	N=15
Other	5%	N=38
Total	100%	N=721

Table 59: Question D8

Is this house, apartment or mobile home...	Percent	Number
Rented	38%	N=273
Owned	62%	N=448
Total	100%	N=721

Table 60: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	1%	N=9
\$300 to \$599 per month	5%	N=36
\$600 to \$999 per month	7%	N=53
\$1,000 to \$1,499 per month	17%	N=117
\$1,500 to \$2,499 per month	37%	N=263
\$2,500 or more per month	32%	N=230
Total	100%	N=708

The National Citizen Survey™

Table 61: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	86%	N=617
Yes	14%	N=104
Total	100%	N=721

Table 62: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	67%	N=482
Yes	33%	N=240
Total	100%	N=722

Table 63: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	6%	N=39
\$25,000 to \$49,999	19%	N=132
\$50,000 to \$99,999	33%	N=231
\$100,000 to \$149,999	21%	N=143
\$150,000 or more	22%	N=150
Total	100%	N=695

Table 64: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	96%	N=692
Yes, I consider myself to be Spanish, Hispanic or Latino	4%	N=28
Total	100%	N=720

Table 65: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	2%	N=11
Asian, Asian Indian or Pacific Islander	0%	N=3
Black or African American	1%	N=5
White	95%	N=683
Other	4%	N=27

Total may exceed 100% as respondents could select more than one option.



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Table 66: Question D15

In which category is your age?	Percent	Number
18 to 24 years	0%	N=3
25 to 34 years	7%	N=48
35 to 44 years	14%	N=102
45 to 54 years	26%	N=185
55 to 64 years	29%	N=204
65 to 74 years	20%	N=144
75 years or older	4%	N=29
Total	100%	N=715

Table 67: Question D16

What is your sex?	Percent	Number
Female	56%	N=403
Male	44%	N=314
Total	100%	N=717

Table 68: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	78%	N=562
Land line	7%	N=48
Both	15%	N=110
Total	100%	N=720

## Verbatim Responses to Open Ended Question

The following pages contain the respondents' verbatim responses as entered in the web survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

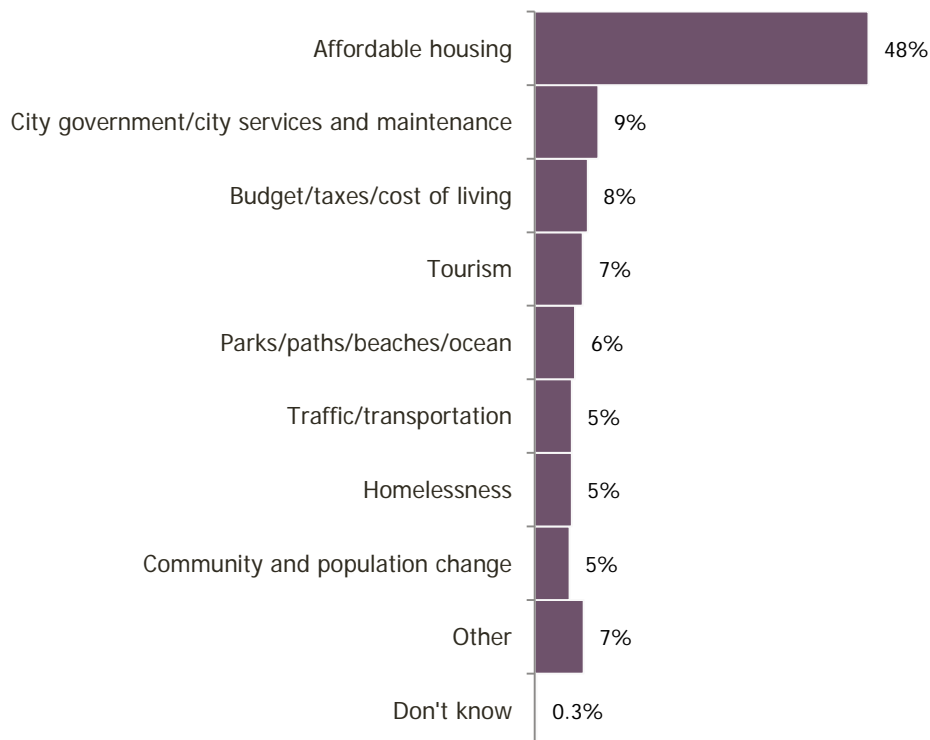
Respondents were asked to record their opinions about Key West's single biggest issue in the following question:

- What do you think is the single biggest issue facing Key West over the next three years?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 981 non-scientific surveys were completed by Key West residents online; of these, 684 respondents wrote in responses for the open-ended question. As in Key West's the scientific NCS, affordable, workforce and senior housing development stood out as a commonly identified issue in the verbatim responses with almost half of respondents listing it first as the biggest issue facing Key West.

Figure 1: Single Biggest Issue Facing Key West



## What do you think is the single biggest issue facing Key West over the next three years?

### Affordable housing

- Affordable housing. It is impossible to work here and afford a one bedroom for over 2000 a month plus utilities. This is insane. How is our workforce supposed to survive?
- Work force housing
- 1) Affordable housing for the work force. 2) The complaint driven structure that is currently in place puts the responsibility on the citizen instead of the city employee.
- "1. Affordable housing, for the working class of Key West, not for people who can afford another mortgage.
- 2. Enforce the speed limits on our major roads"
- Affordable housing
- Affordability for housing
- Affordability for the families to remain in their hometown related to the increasing cost of Homes, Insurance and cost of living
- affordability of housing and wind/flood insurance
- affordable housing for blue collar workers
- Affordable and available housing
- Affordable and safe housing for the working class. And not opportunities for people who already own homes to be able to buy properties marked for affordable housing. Evidently they don't need it if they can already afford a home! A lot of homeownership has been lost to this. They also need to look at the huge amount of "contract workers". They, in fact, have taken away many many job opportunities by allowing the businesses to pay a lower wage and no benefits such as worker's compensation and direct taes.
- Affordable and workforce housing is far more crucial than building a hotel for the homeless. Shelter should absolutely not be placed anywhere near homes or schools. That is just insane.
- Affordable apartments for the working class
- Affordable house and keeping wages in line with cost of living
- Affordable house for the support employees of all Key West business. They are Vital to the continued economic success of Key West.
- Affordable Housing
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- Affordable Housing - coping with the economic reality of low wage local workers and high housing value/cost due to second-home investors. Health providers/insurance, too (our local for-profit sole-source hospital regularly calls individuals demanding payment before the first bill has even been reviewed by insurance providers. I don't know how uninsured cope with that!)
- Affordable housing - the common man/workforce will not be able to afford to live here if this matter is not addressed
- Affordable housing & landlord compliance to lease agreements.

- Affordable housing and a living wage for those that want to live and work here and are interested in being a participant in everyday community life.
- Affordable housing and child care for workers of key west. Good child care and after school programming for children of workers is an absolute must if Key West wants to survive economically and cluturally.
- Affordable housing and cost of living controls
- Affordable housing and cost of living for regular people and workforce population
- Affordable housing and getting better stores on Duval
- affordable housing and health care
- Affordable housing and homeless enabling
- affordable housing and illegal vacation rentals
- Affordable housing and job creation
- Affordable housing and keeping people here in town. Too many transients.
- Affordable housing and living wage
- Affordable housing and realistic wages
- Affordable housing and rent control
- Affordable housing and rich man land developments
- Affordable housing and taking care of homeless so they can reenter society( mental health, job training, etc)
- affordable housing and workers to keep the island running
- Affordable housing and jobs
- Affordable Housing as well as Legal rentals.
- Affordable housing availability
- Affordable housing before it gets worse than it already is. The everyday worker with 3 jobs can't afford to live here anymore, and that will greatly affect the entire island.
- Affordable housing- city will have no workers for all of the proposed growth
- Affordable housing for elderly retired fixed income citizens. The voters approved such housing at Truman; where is it?
- Affordable Housing for families especially. Everybody I know has a Big Issue with this. Rents are going up and up. Something has to be done immediately about this Major Issue. Thank you
- Affordable housing for KW workforce.
- Affordable housing for locals. Not a new issue to our community. But it would be nice if landlords provided a decent livable space that doesn't cost an arm and a leg, requiring 3 months rent on a local's paycheck.
- Affordable housing for long time locals who want to be a part of the community of Key West. We don't think we will be able to afford living close to downtown where we love riding bikes and enjoying the area. We see Unaffordable housing being built in seveal places and this has caused rent to skyrocket. We will be losing our quality of life very soon and that is sad!
- affordable housing ---for low wage workers and for entry level professionals too!!
- Affordable housing for lower income people
- Affordable housing for our working families. Not just single hospitality workers, but families. Non-profit workers, service industry workers, healthcare professionals, teachers, fire rescue, police, families. There are no opportunities for these families o purchase a simple 3/2 without putting themselves in a financial hardship.
- Affordable housing for residents in key west. It has become a major issue.
- Affordable housing for residents! All of the new housing cannot be afforded by people who are current residents! So unaffordable to live here on a working salary!
- affordable housing for residents! no more rentals and hotels!
- Affordable housing for seniors
- Affordable Housing for seniors. With the baby boomer generation living here, our seniors should be able to age in place. That wasn't even a question I've encountered so far. Come on!
- Affordable housing for service workers.
- Affordable housing for the average KWester holding down 3 jobs and still not being able to find a decent home or apt. that they can afford.
- Affordable housing for the hospitality working industry. This town can't sustain a solid workforce if they have no place to live without being gauged by deceitful landlords. People have to live like sardines and paying exorbitant rents for a 12x12 room s uncalled for.

- Affordable housing for the lower and middle class!
- Affordable housing for the service industry employees.
- Affordable housing for the work force. An exodus of the working classes has begun and will likely grow unless something isn't done about the outrageous rents--not necessarily the landlords' fault, but due to high taxes and insurances.
- Affordable housing for the workforce
- Affordable housing for the working class and jobs being taken by undocumented workers.
- Affordable housing for work force.
- Affordable housing for workers
- Affordable housing for workers and affordable food.
- Affordable housing for workers in the tourism industry AND the lack of Health care professionals who are "In Network" making Health Insurance very expensive.
- Affordable housing for workforce
- Affordable housing for working people
- affordable housing including the homeless.
- Affordable housing is huge and homeless population with pet friendly places to go
- Affordable housing most definitely, thanks for caring about "One Human Family"
- Affordable housing that real working people can afford. \$300,000 homes are NOT affordable for the average person.
- "Affordable housing
- better wages within hospitality industry"
- "Affordable housing
- Without this you have lost majority of your workforce."
- AFFORDABLE HOUSING!
- Affordable Housing!
- Affordable housing!! It is critical!!
- Affordable housing!!!
- Affordable housing!!!
- AFFORDABLE HOUSING!!!!!!
- Affordable housing, adequate salaries for people who live here, creating bike lanes and incentives for electric cars so fewer cars will be on the streets, parking, handling the homeless issue with an eye toward both compassion and economics, sound problem in neighborhoods from both legal and illegal transient rentals. Creating access to clean drinking water.
- Affordable housing, fair salaries
- Affordable housing, homeless population
- Affordable housing, service sector pay too low, not enough activities for families
- Affordable Housing, slumlords, bicycle paths, and bicycle theft. Sidewalk and street repair.
- affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable Housing.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- AFFORDABLE HOUSING.
- Affordable housing.
- affordable housing.
- Affordable housing.
- Affordable housing. When people can no longer afford to live and work here the island will be full of empty resorts with no one running them and therefore no tourist.
- Affordable housing. If citizens can't find places to live, and ones willing to accept animals, they are forced to leave. The price for a 1-2 bedroom place is over 2k a month now. Without affordable housing, people can't

stay, and when they can't stay they leave their jobs and no one is left to fill them. As a teacher down here, it is getting harder and harder to stay.

- Affordable housing. Over population. Parking. Cost of living and insurance.
- Affordable housing. The cost of properties and living is so high and is nearly impossible to live here with only one job. Many workers come down here for season only since they are not able to afford to live here all year long.
- Affordable housing. The price of real estate in key west and the keys is out of control.
- affordable housing..
- Affordable housing/cost of living
- Affordable housing/living
- Affordable housing/rent.
- Affordable housing/renting.
- "Affordable Housing; Better Education for our children; Insurance Costs; Protecting our environment both on land and sea.
- I know you said ""single issue"" but I can't decide which is more important."
- Affordable housing; education
- Affordable living.
- Affordable Work Force Housing !
- Affordable workforce housing.
- Affordable workforce housing
- Affordable workforce housing
- Affordable workforce housing
- affordable workforce housing
- Affordable Workforce Housing
- Affordable workforce housing
- Affordable workforce housing
- Affordable workforce housing and "real" employment
- Affordable workforce housing and completing the "Outer Mole" access property re- development. Too much time has passed.
- Affordable Workforce Housing and future link with Cuba...
- affordable workforce housing and living wages
- affordable workforce housing, medical care, homeless/derelict people
- Affordable workforce housing.
- Affordable workforce housing.
- Affordable workforce housing.
- affordable workforce housing. Real affordable workforce housing. Not cracker boxes stacked on top of each other for 2000. a month. Right now that is considered a deal. Sad. But I fear we will continue to hear years and years of more double talk by those with the power to do something about it.
- Affordable workforce housing...
- Affordable/Workforce Housing
- Affordable/workforce housing is critical. We also are facing an issue with moderate income visitors being priced out of visiting Key West.
- Affordable Housing
- affordable housing
- Allowing the free market to work and letting businesses solve the housing shortage. We taxpayers should not solve this problem.
- availability of affordable housing
- Available, affordable housing for regular working folks.
- Balancing the need for affordable housing with the current overcrowding.
- Care for homeless & affordable housing. We need to HELP the local workforce be able to live in Key West. The workforce is the very fabric on which the true Key West is built.
- Cost of housing
- Cost of housing

- Cost of housing for public employees such as educators.
- Cost of housing versus salaries offered
- DECENT Affordable Housing for employees. Not some crap place but a nice affordable apartment - studio or 1 bedroom in a decent area that is convenient to work in Old Town by bike. Not crappy low income housing.
- Diverse affordable housing, available employment, parking, affordable parking for Monroe County tax payers who pay for it all!!!!
- employee housing    quality medical care    the hospital is below par
- fair housing for the workforce of Key West.. It is a must for Key West
- FEMA insurance and being able to raise homes.
- For me, the cost of housing is a major issue. I love almost every other aspect of living here. I just can't afford a house for my family and I know there are thousands of others just like me. For those who don't want to commute 45 minutes up the keys, we ave to live in extremely small apartments or trailers.
- Genuinely affordable housing for all occupational lines.
- Hard to choose between affordable/workforce housing and homeless shelter/services.
- High cost of housing/living in general
- Homeless Housing
- Houseing food prices
- Housing
- Housing
- housing
- Housing
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- housing
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- Housing
- Housing
- Housing-
- Housing - adequate and appropriate housing/services for the homeless and affordable/available options for the workforce.
- Housing and job opportunities
- Housing and overcrowding of tourists
- Housing and services for workforce portion of economy. This is extremely important for our tourism-based economy and for those of us who live here, whether or not we are in the workforce.
- Housing and wages
- housing- but this should not be a burden on the tax payer. The businesses themselves that require the employees should sort the housing needs internally. Why should the tax payer be forced to pay for someones housing?
- Housing costs
- housing costs
- Housing costs for people that work here. Please make a plan for the    land on the waterfont near Truman annex, how many years now?????
- Housing costs for working people.
- Housing costs!



- Housing costs, particularly for the service class; when rents are so high because "the market will bear it" and there are limited resources, how will the restaurants, bars, and hotels find employees? It's already at near-crisis levels now. Good housing at reasonable prices means a STRONGER economy.
- Housing costs. The service industry CANNOT AFFORD TO LIVE HERE.
- Housing costs/insurance
- Housing for families. We are an extended family that consist of three families, two with children. Our homes are no longer affordable for families that are educated, with good incomes. Our homes are bought by wealthy part-time or for 30 day rentals. We are going to have to move out of the keys.
- Housing for permanent residents.
- Housing for the working class. Landlords are greedy and charging more than fair market price.
- housing for the working people
- Housing prices for buyers and renters
- housing that is affordable and access to beach and buildings for people with disabilities, Medical care for everyone.
- Housing that is with the means of the working people in Key West. Affordable housing is out of control!
- Housing. Rent is outrageous.
- Housing/caring for the homeless
- It is workforce housing.
- Keeping a workforce that can afford to live and work in Key West. Need to maybe consider something like rent control in exchange for maybe a property tax credit. Can probably fund it by requiring rental properties being inspected yearly and fine violation.
- Keeping people in their homes (owned and rented): The ability of the city to create public private partnerships to build affordable housing, while the units are still available, and fight rising flood insurance costs.
- Lack of affordable anything in this town. All prices especially housing are astronomical
- Lack of affordable housing
- Lack of affordable housing
- Lack of affordable housing
- Lack of affordable housing for workforce
- Lack of affordable housing for working people. We are being priced off the island.
- Lack of affordable housing.
- Lack of workforce housing, we will leave.
- Loss of work force due to high rent costs.
- Low income housing for support service families
- More housing opportunities.
- Probably affordable housing. With so many houses on the market sitting empty and so many previous buyers now renters, we are at a choking point. until the houses that are sitting there start getting sold and the scale equalizes out, it's going to be hard for some folks to pay for rent that's not exorbitant. I myself bought a house this year, and am renting part of it to 3 folks, at a reasonable rate, so hoping I'm helping!
- Providing affordable and workforce housing for the average citizen
- Providing affordable rental properties for the KW workforce
- Rent is outrageous. How can the majority of service industry workers afford to live here?
- Rental housing for the hard working people. Less housing for homeless. If you are working, you should have preference over those who don't.
- Resident housing...affordable clean. Parking enforcement . Assurance to residents
- Residential leasing costs. That crazy monthly payment. KW is not only losing employees (to Stock Island and beyond) but snowbirds and full-time residents as well.
- Residents having to move because because of affordable housing issues. Short sales and foreclosures due to the increase of insurances.
- serious affordable housing
- Slum lords charging outrageous rents. Their greed is going to make it impossible for anyone to live here besides retired millionaires (who won't be waiting tables, working at guesthouses, or running a food booth). If we can't live on our wages, and have to leave the island, there won't be anyone to take care of the tourists, causing them not to come.

- that is hard to say = I just left KW a month ago after 10 yrs there - ( that's why I felt I was aloud to that this survey ) had a job bringing home 2400 a month and could not find anything under 2000 a noth - I can not live on 400 a month even before bills - having to leave the job I was make a my life after 10 yrs - so I would have to say the cost of housing - 2nd would ne the selling out to big comp. and taking away the real KW - I miss my loving home
- The clearly emerging problem of a real estate market that is growing more and more expensive and the impact that has on a work force unable to afford to live in Key West - or maybe anywhere in the lower Keys.
- The cost of housing and basic living expenses. We have a 938 square foot house and our windstorm insurance is \$17,000 + per year.
- The cost of housing combined with inadequate paying jobs is causing a hollowing out of the middle class. Even with two jobs and little expenses it is quite difficult to make a good living.
- The fact that those in the service industry can't afford to live here. Our resorts, restaurants, and attractions won't be worth visiting if there are no workers in the places. And that will eventually erode property values and the quality of life here.
- the lack of affordable housing
- True affordable housing - charging \$3,000/month and calling that affordable is truly wrong. With most of the Key West workforce working service jobs - it means working multiple jobs to just try and survive with a roof over your head. Not being able to provide your family a home just leads to many other community problems.
- we need affordable housing
- Work force housing
- Work force housing
- Work force Housing
- work force housing vs economic development and the gentrification of key west
- Work force housing, underpaid city employees, shady police department
- Workforce and affordable housing. If we can't afford to live here who will wait on all the wealthy snowbirds who buy up all the property?
- Workforce and assisted living housing
- Workforce housing
- workforce housing
- Workforce housing
- Workforce housing
- workforce housing
- Workforce Housing
- workforce housing
- Workforce housing
- Workforce housing
- Workforce housing
- Workforce housing
- "Workforce housing
- Downtown redevelopment"
- Workforce housing and living wages
- Workforce housing and second only to that is the insurance issue
- Workforce housing as well as flood/wind rates for both primary residences and vacation homes.
- workforce housing followed by homeless solution followed by infrastructure maintenance followed by financial responsibility by city officials.
- workforce housing since the government is expected to compensate for the low wages businesses pay
- "Workforce Housing
- Slowing/stopping high end expansions that removes affordable stock."
- Workforce housing, bike paths, sea level,
- Workforce housing, flood unsurance
- Workforce housing, police arrogance,
- Workforce housing. If I lose the place I have been renting I would absolutely have to leave Key West. I pay about 60% of our household income for rent and other necessary utilities. I do not live in a desirable

neighborhood and don't feel comfortable taking my kids to the park nearby (Stock Island) or walking my dog after dark. It is unfortunate that this is the only neighborhood I can afford and both my husband and I work hard, Full time.

- Workforce housing. It's become ridiculous. I've lived here 28 years and my days are numbered. Can't afford it anymore even with two job's.
- Workforce housing/ affordable housing
- workforce housing--with average daily hotel rates the highest in the State, as well as the high cost of food/activities, our guests expect a certain level of service which can only be achieved by eschewing temp H2B visa workers in favor of dedicated hospitality professionals who are leaving in droves due to lack of rental opportunities. Unfortunately, warehousing adults in bunk beds in dorm rooms is not a feasible answer, and the only one proposed to date.
- Workforce/Affordable housing
- Workforce/affordable housing vs. wages
- You have out priced yourselves in the housing market and encroached into important wild life areas \_SHAME SHAME SHAME SHAME. You have driven out the locals; the police are no longer accountable. We no longer trust them or their "leadership". This town as become a laughing stock of ineptitude, out pricing and a petty touron mecca. Who will serve the next meal or drink to the tourists soon? More imported help? Where will the upcoming retiring public servants go when you leave no room for any but the tours and overbuilt condo? Where have the local women I know gone? The ones that sat on the porch every wkend scaling or fileting fish for the local Sunday church dinners? You have driven everyone out. WE ARE MORE THAN DISCONTENT. WE ARE STRUGGLING JUST TO UT FOOD ON THE TABLE AND KEEP A ROOF OVER OUR HEADS. Find me residing in my van soon with my disabled adult son. A 30 plus yr resident \_since 1974

#### City government/city services and maintenance

- "1) City government is always paying out huge settlements. Our City has become a "how to get rich quick town by suing the City for frivolous and stupid stuff". A bubba hires another bubba, fire's the fool, fool sue's for non-performance, bubba agges to pay salary without service.
- 2) The bubba system is alive and well in Key West. A bubba does harm or steals from a neighbor and the entire City Council and department heads protect them. Try to make simple home improvements without hiring a bubba is a kiss of death to your home improvement dreams. Contractors are entitled to rip-off homeowners and supported by code enforcement. The CEB system is a joke, if your lucky you can pull the complaint to the county level and hold the contractor accountable.
- 3) Homes here are little more than shacks, most are falling apart, yet selling for over a million then sit vacant for 11 months of the year. Good luck getting a permit to paint or make improvements. New affordable homes on Simonton St. are \$700k pefab. What the hell is this city thinking? How can someone making less than \$30k a year afford to live here? "
- a new city commission and mayor
- Better communication and technology for all business and government in key west.
- City government is BROKEN with too many dishonest and overpaid employees, and too many employees in general.
- City government's, county government's, and public services' personal biases, inappropriate favoritism, cronyism, self-interests over public interests, etc. I am speaking more about people in positions of middle to higher levels of some type of decision-mking authority.
- City police corruption!
- Clean the city extra garbage pick up
- Clean up and city repairs of ,streets sidewalks lights clean up vacant store fronts
- Cleaning Duval, turning into up graded shopping walking street, getting the homeless off of our open spaces.
- Cleaning up the trash. I think it is disgusting how this beautiful island is so full of trash everywhere. Of course you would think it was the tourists, but it mostly the locals! Especially the kids. Why are they not teaching children about the damage liter has on our environment. Forget global warming...if we can't keep the trash from our streets and ultimately our waters, we're screwed anyway. After trash, I'd say downtown congestion in the winter, which is similar to trash...
- Cleanliness , water, streets, alleys. Noise.
- Cleanliness of city
- Cleanliness.

- Corrupt officials whose agenda is accumulation of wealth and power.
- Corruption in local government.
- Crime
- Crime
- Crime/public safety
- Delincuencia, robos y crímenes..
- Do yourselves a favor, and get a new Mayor.
- enforcement of current ordinances - what is the point of having ordinances such as noise etc if they are not enforced
- Excessive police force. Walmart.
- Get a new Mayor. Someone new.
- Greed and corruption in government
- "I strongly believe the ""Bubba System "" has Outlived itSelf... They no longer LOOK OUT for all of us, Just Themselves...
- To the point that there should be a Federal Investigation!"
- Infrastructure
- Infrastructure and wind and flood insurance costs. Something needs to be done regarding insurance costs for the average homeowner. Even with a \$20,000 deductible, my insurance costs are over \$6000 a year, yet no claims have ever been made on this house, wich was built in 1965.
- Infrastructure, curb development and improve/ maintain existing.
- Keeping developers and city planners from irrevocably altering the look, feel and character of Key West
- Keeping Mayor Cates
- Keeping the rise in crime down.
- Lack of confidence in the Police and their Chief
- Lack of leadership
- Local government economic irresponsibility
- Long range strategic planning & affordable housing
- Maintaining Infrastructure
- Need a local government that is representing all of the residents of Key West, not just the interest of a few families/businesses. Also, must end the preference in city hiring, zoning, code enforcement and other government affairs that still are still cosidered business as usual in the city.
- Need confidence in the Police. Need to support tourism
- Over government regulation.
- Police accountability and establishing trust in the police.
- Police brutality
- Reorginization of criminal police department
- Revamping the Police Dept. Educating the police officers on anger management and less use of violence. Protecting the trees and green space of Key West . The Tree commission is worthless. They allow almost any tree to be cut down. Cleaning up our festival ! The nudity in fantasy is out of control.
- Self serving politicians!
- Serious CORRUPTION in the KW police department which appears to be supported by some members of the city commission and staff.
- Taking care of the infrastructure; streets all need repaving, maintain & continue sidewalk construction in all neighborhoods. The homeless situation must be dealt with; casting a blind eye does not work. Workforce housing goal is unattainable in the citylimits. Provide reliable & cost efficient transportation to affordable housing outside Key West.
- The ability of City Government to work with citizens trying to improve property and the ability to understand and compromise on issues that involve building codes and ordinances. The City should develop a positive approach that tries to find out how someting can be achieved rather than the current negative approach of finding out why things cannot be done.
- The City of Key West has a reputation for being a dirty , nasty town for drunks where anything goes, we need to clean up our image and quit selling our town like a cheap whore to the masses. Bring back the beautiful island , quaint should not equate tackyor tasteless. Clean up , the money will still come in.

- The difficulty in dealing with city departments over simple items. The constant asking for costly studies and ever changing targets due to staff incompetence.
- The fact that government continues to grow exponentially. We are taxed enough already, over regulated, and the government thinks it can solve the "affordable housing crisis". No oversight by militarized police forces
- The lack of a city commission which makes all decisions supporting the citizens of KeyWest.
- The police are dangerous. Disband them and bring in the sheriff. Chief Lee has lost control of the police and they are running wild.
- The police in Key West need training in dealing with citizens with disabilities, the elderly, and minorities. Their disregard for individuals' rights and their brutality are well-documented and give the city a bad name.
- The police union is running the City's Police Department. The Commissioners are unwilling to acknowledge grave problems. Until the City can restore confidence in the police, I am afraid of them and wish we had the county Sheriff instead.
- There is very little trust that the government entities are working together and working in the citizens' best interest which makes it difficult for decisions to be made and action to be taken. Speaking for myself, there was a time when I was very involved in the community, attended meetings, etc. and I have become complacent because of the inability of the government entities to move forward. There's a lot of talk but no much action. I have lived here 34 years and can't imagine living anywhere else, but personal greed of many residents has tainted my image of this Paradise.
- Through public conversation, shape the direction we want our city to go-- more/fewer residents? more/fewer visitors? more/less development? more/less control over noise? most important, an overall sense of what we want our city to look like in 10-20 years
- To become a clean, environmentally responsible, laid back, tolerant and fun community which welcomes visitors seeking same.
- Top heavy government ....
- Top heavy government needs to be trimmed
- Trust between city management and citizens. Transparency, reaction to citizens needs. Too much emphasis on tourism and not enough to citizens.
- underpaid incompetent city commissioners and overpaid city manager
- Water quality and keeping our city clean BY NATURAL PREVENTION, NOT MANMADE CURING EFFORTS. This means not littering, cleaning our beaches in a natural manner, not artificially; picking up garbage; providing better trash collection and containers; treatig and injecting our sewer/waste better. Natural Clean ups, not restoring or renovation of our beaches. Just keep it clean and prevent further damage naturally. Nature is always its own best bandaaid. Man needs to think in a preventive manner, not constntly trying to cure, but how to prevent further damage to man's constant destructive use of our environment.

#### Budget/taxes/cost of living

- A living wage for workers.
- Affordability of living and better job opportunities
- Affordability to here for all of the servers, bartenders, hospitality, etc. Without them, all of the citizens with decent paying jobs won't have anywhere to dine or shop because no one who works in a restaurant or store can afford to live here.
- Citizens wind storm insurance
- Cost of flood insurance. We need multiple companies with streamlined approval to raise homes up above the flood plain. Since I have your ear, the city's building department is the biggest scam I've ever seen... Decades of not following up on contractors work left thousands of open/expired permits and it is rectified by charging the current owner \$101 to open and close a new permit. The data base of permits isn't accurate and open to interpretation. City should administratively close anything over 24 onths old OR send code enforcement out to check the work. Instead, they just take money to push paperwork and pretend to do an inspection.
- Cost of living
- Cost of living
- Cost of living
- Cost of living
- Cost of living and quality of life.
- Cost of living and the exodus of a viable work force because of that issue.



- Cost of living here
- Cost of living issues related to housing and health care.
- cost of living which is extremely high. can't recommend retirement in Key West because of the expense of living here.
- Cost of living/housing for the working class in key west. The people that don't want to live off the government. That are just getting by with out food stamps and public housing. The people just staring out that can't have the next generation because the ave to have a least two jobs to get by. Key west will soon only have the real rich and the real poor, no middle/working class, that this island needs for the sense of community. The families that made key west what it use to be are moving out because theycan't afforded to make here.
- Economy and environment! They are interlinked! Without good environment, A) it's just sad, but B) our environment is important for the tourist economy. But also we need to make sure people can afford to live and work in key west... If the people getting pid the least-- people in the service industry i.e. tourist industry-- have to move bc it's unaffordable, then it will cost more for businesses to operate and it'll all just go downhill. It's not the rich snowbirds that makes key west so great, it's the diersity--including economic diversity-- that makes it so great. We need to make sure all of the key west characters and FAMILIES can afford to stay.
- Erosion of community due to income inequality and high cost of living.
- Flood & Wind Insurance
- Flood and windstorm coverage fees
- Flood and windstorm ins
- Flood insurance
- How not to drive out ordinary people with cost-of-living
- How to maintain a vibrant workforce with the challenging economic environment of living in Key West.
- Income disparity and its effects.
- Income inequality and it's effect on housing.
- Income inequality, cost of living, and affordablework-force housing, all intertwined.
- Insurance rates increasing so much that it makes it impossible to afford to live here
- Insurance rates.
- Keeping spending in check.
- living affordability for healthcare and housing for people with service wages in a wonderful community.
- Low paying jobs and high rents. Hard to come up with \$5k to move unless you work 3 or 4 jobs. Don't get much time to enjoy all Key West has to offer when you are working all the time to survive, not even get ahead.
- Low wages, lack of benefits, and a cost of living that is too high.
- Many things. But unfortunately the cost of living ,housing and food cost and insurance, will be so high that people like myself and my wife that have a combined income of \$100,000 will not be able to maintain a quality of life we would a mere 5 years ago.much less your average everyday citizen. This combined with many other factors is going to drive long time locals and 7th generation conchs ,like my self, away from a town they love.
- More responsible spending at the City government. Problems like affordable housing and a homeless shelter would be less daunting if the commissioners were less profligate with their spending; to wit, disgraceful cost overruns on City Hall and the new fir station, an extra \$14 million to Waste Management for a sweetheart contract, excessive payouts to "settle" lawsuits, etc., etc.
- not listening to the tax payers...not saving...spending too much.
- Overall, too expensive
- People leaving because they cannot get decent medical care or afford to live here.
- Quality of life and affordability.
- Raising cost of living and lack of available housing for full time residents
- Reducing taxes.
- The cost of insurance, flood and wind, which will affect the cost of living for the workforce of Key West, and the ability for people who are not mega wealthy to buy a home. If only the wealthy own real estate, and the working class can barely pay rent, wich is already happening, the island will no longer have the diversity or quality of life it is known for. It will be just another port of call for cruise ships. Places with an extreme economic disparity between two classes of citizens usually also have ncreases in crime.
- The cost of living here. Affordable housing for local people. So sad that many of the true "conch"s" can't afford to live in their own hometown.

- The disconnect between cost of living and average wages paid. Health of reef as well.
- The hardworking people of Key West will be pushed out of our beautiful little island because the cost of living is skyrocketing. The reasons we came to Key West in the first place are diminishing. It is impossible to raise a family, pay for rent (or mortgage if we are lucky), send our kids to a decent school, and actually enjoy our island. I'll just be working 80 hours a week to make ends meet-to pay \$2500 for a studio for my husband and child. I really don't want to move back to the mainland, but whatother choice do we have?
- The inability for middle class families to economically function in Key West. The Middle class is the backbone to any society--and without a certain quality of life, we will leave. Without us--there are just snow birds and tourists and the homeless. Goo luck with that.
- "There has to be a pay increase! What it cost to live here and what you get paid doesn't match.. You have to have 2 to 3
- Incomes just to get by.."
- Wages for tourist industry employees.
- wages vs cost of living
- Wind and Flood Insurance rates, overreach of HARC and Tree Commission, development of Truman Waterfront.
- Wind and Flood insurance skyrocketing. Also I'd really like to see the residential parking markings refreshed so I can find a place to park with my green sticker. One guy to do the refresh isn't cutting it. With the taxes I pay, I should be able to find residential parking space and could if the city would only refresh the markings!
- Wind Storm Insurance rates
- Windstorm rates!

#### Tourism

- (Pick one): TOO MANY CRUISE SHIPS TEARING UP OUR ISLAND. TOO MANY EX-FELONS AND SEXUAL OFFENDERS BEING LET OUT ON OUR ISLAND. TAXES AND HOUSING ARE TOO HIGH. TOO MUCH NEEDLESS DEVELOPMENT.
- 1, Cuba
- Balancing quality of life for residents with tourism.
- Balancing tourists and quality of life for year round residents.
- Becoming too much like every other tourist town in the U.S.
- bring back the high-end, long stay, visitors and move away from the cruise ship oriented travelers.
- Bring the TDC under control. We have enough visitors now.
- Congestion on Cruise ship days. Insane amount of trolleys, trains, cabs and pedicabs. Pedestrians have no idea how to cross a street legally. Trucks blocking many streets while making deliveries.
- Congestion. Mass tourism. HTA-like mentality wherein more is better.
- Cruise ship pollution prevention
- cruise ships
- Cruise ships. The increase of which in size or volume or both will make the City less safe, will further deteriorate the downtown with more businesses designed for cruise ship tourists (tattoos, makeup, foul tee shirts, behavior in bars driven by porn sits, etc) and will drive away the arts community. At some point, the "bubbbs" will have to curb their greed to save what is wonderful about the community and their town. Already, more and more homes are absentee owned and unoccupied other than a few weeks ayear. Tragic.
- Cuba
- Cuba. And being left out of the bubble
- Develop International Gateway for handling Cuban travel
- Economic diversity. We can't depend on tourism and the military alone.
- Exploring non-tourism economies to improve our sense of community as we provide humanitarian support to struggling community members and evict vagrants.
- Giving tourism too much weight in decision making. And cost of living disproportionate to wages. I know that's 2 issues, but they are related issues.
- I think the quality of tourist is taking a sharp decline. We are welcoming more of the "cheaper" tourist that will turn Key West into Nassau sooner than later.
- Identity crisis equating to lost tourism income. Killing the goose- all the new owners are taking the money out of town. THEY DO NOT CARE LOCALLY. The Chamber and the TDC have luffed in this area. Unprepared for

Cuba. Resting on our lures that tourism will just come. I will mark my words. This is the beginning of the end. We need to get the pay check collectors out of their comfy positions and put in pros that can combat these visionary issues with professionalism and inclusivity of the community.

- Key West has become just another tourist/cruise ship destination, with little or no thought given to year round, working residents.
- Limit cruise ships.
- Limiting cruise ship disembarkation thereby making Key West a more sustainable community culturally and environmentally.
- "Local government corruption leading to the over-development of the tourism industry, and lack of affordable housing.
- Total lack of accountability within local government."
- loss of quality of life due to too many tourists, failure to enforce motorcycle muffler laws, devastation of reef due to cruise ship traffic
- Make sure the city is ready for travel to Cuba.
- managing the quality and quantity of visitors; the inevitability of a major storm hitting the Lower Florida Keys; the impact of corporate America setting roots in the Lower Florida Keys and providing housing, health & public services for their workers
- NEED MORE CRUISE SHIPS
- Out of control growth, too many tourists.(
- Over-dependence on low-grade tourism.
- Quality of life for residents who reside here full-time. Too many tourists!
- Raising the caliber of events and tourists who will value and respect the environment.
- reducing number of cruise ships.....better yet, getting rid of them
- Remaining a viable and affordable tourist destination for all visitors, those who arrive by car, plane, or boat.
- The city has so many problems which makes one wonder why tourists want to come here. We appear to be a seedy, trashy city with open containers, noise, lack of coordination, taxis speeding, traffic laws not enforced for pedestrians, bikes or cars. Rip-off stores all on our Main Street - Duval. What draws a tourist to come back to Duval more than once?
- The cruise ship industry is cheapening the town exponentially both with the shoddy store fronts and bars that feed it and the type of visitors who don't contribute to the economy (they get all their food free onboard). It's disgusting downtown. If the town doesn't address this over stock of cruise ship vulgarity it can expect to lose, without a doubt, the high end permanent residents who contribute not only high property taxes but also to the cultural and educational aspects that give Key West some sense of dignity and integrity, particularly those who come as retirees. These well heeled nice residents will tire of the noise, the endless line of beer trucks and ill behaved visitors. And they will leave.
- The impact that the eased traveling restrictions to and from Cuba will have on Key West.
- The loss of the upper middle class as residents and as tourists. I believe the cruise ships and a majority of the shops cater to the lower middle class and day trippers. Key West should be built on an economy that caters to people who are going to spend 1,000.00 during their stay, not under \$100.00 for a day and then leave with their \$5.00 t-shirt.
- The onslaught of tourists, cruise ships, possible dredging. Key West is a fragile island and cannot withstand anymore abuse. We are teeming with wasteful, irresponsible visitors and their modes of getting here. We need to protect and preserve what brought us to Key West in the first place....her natural environment which is so beautiful and so seriously threatened. The waters, the mangroves, the incredible natural beauty which is offered us each day. It is at risk now. We must be this city's protectors and guardians.
- The opening up of travel to Cuba
- The tourism industry controlling too much of Key West
- Too many tourists The loss of community feeling.
- Too many hotels and not enough parking in town for locals who keep this place alive during slow tourist times
- Too many tour boat visitors spending too little money on limited shopping on Duval but using a great deal of taxpayer money on clean-up and control. Beyond that, rising water levels will be our biggest problem.
- Too much cruise ship traffic brings little value except to a select few and has a large negative impact in many ways
- too much growth & tourism causing overcrowding & pollution



- We have to stop trying to have more and more tourism. Tourism is a vital part of our economy however the Key West experience is becoming less so. In the past few years the island has become to feel like someone is trying to cram 10 pounds of flour in a pound sack. Let's not become victims of our own success.

#### Parks/paths/beaches/ocean

- #1 FLOODING!! # 2 workforce housing, # 3 Duval street should be pedestrian
- Air quality: everytime I walk during the morning there are huge clouds of dust in the streets from people using leaf blowers. Most of the time they are NOT blowing leaves, just dust. Don't see the need in that. The town is too pretty, the skies too clear for this to happen every day.
- clean beaches
- Climate change
- Climate change.
- Degradation of the environment / global warming. The reef is disappearing, and when it disappears, our economy will disappear with it.
- Destruction of the natural environment
- Developing the Truman waterfront into a City Park for the benefit of ALL the citizens of Key West, not for just a few special interest groups. Let's get on with it!
- "Duval street should have trees and flowers and be kept up.
- We have parks that are not being kept up, work on what we have before starting new projects.
- We need a clothing optional beach in Key West
- Truman is starting to be fixed up, the same parking rule need to be applied to building as Duval. Promote new business on Truman and stop making it so hard for development."
- economic diversity & really do something with the Truman Waterfront
- Environment
- Environmental issues such as: WATER QUALITY(septic/sewer/shallow wells/reuse/agriculture run off from the mainland/cruise ships and pump outs), litter, damage to fisheries and habitats through overuse, invasive plants/habitat health ETC...
- Environmental issues, including bike paths/safety/parking, plastic bag ban, support for Wildlife Rescue and SPCA
- Environmental protection of the unique coral reef eco system
- Finishing the park at the Truman Waterfront and connecting it to the rest of the waterfront via a bridge!
- Flooding
- Global climate change
- Global warming. Secondly, the fact that all levels of government seem much more interested in catering to tourists than serving the residents of Key West.
- hurricanes and flooding
- Improving the health and environmental friendliness of the city.
- Natural resources. Water, air.
- Overdevelopment, and the impact on the environment because of it, and the continuing rising cost of housing.
- Planning for dealing with rising sea levels
- Preservation of open spaces and natural resources.
- Preserving and protecting natural areas and the environment is the number one issue.
- Preserving our natural environment, which encompasses many other issues, and their negative impact on the reef and other aspects of our environment.
- Preserving the natural environment - cleaning up the water, supporting marine research, maintaining green space and stopping development for the sake of profit, limiting cruise ship visits to only those that are environmentally clean (get rid of Carnival ships - they are all dirty), cleaner air but promoting safe bicycling and limiting cars (campaigns by TDC and Chamber and excessive fees on rental cars or cars driving to the Keys, and creating/promoting ferry service especially from Miami! The island needs a thorough cleansing.
- Recreation. Need another dog park and places that are dog friendly.
- rising waters - climate change action needed!
- Sea-level water rise. Development of old buildings.
- Starting/Finishing the development of Truman Waterfront property. Just get it done.

- Stop cutting down all the beautiful old trees. Stop becoming just another tourist town. Return to local owned and run shops on Duval and old town, not the chain stores. rip off businesses. Support the arts and theater.
- Stop polluting our waters with cruise ships !!
- The development of the Truman Annex Waterfront Park and continuation of the waterfront walkway over the Admiral's Cut.
- The health of the reef
- Truman waterfront
- Truman Waterfront Project
- Water drainage and quality of aquatic sealife.
- Water quality = reef quality, fish quality
- water quality around Key West and the decline of coral reefs and fishery resources....

#### Traffic/transportation

- Condition of the roads.
- Congestion on the roads whether caused by people walking without paying attention, biking while not following the rules of the road, golf carts and mopeds restricting the traffic flow by driving 10-15 mph under the posted speed limit on Roosevelt/Truman. OO MANY TOURIST AT THE SAME TIME.
- decrease traffic and parking problems during season so that it is not so frustrating to try to go downtown for an event or to shop, etc.
- Develop plan to control and handle automobile traffic
- Establish key west as a national leader in Green transportation and energy use. Improve bicycle facilities, reduce the size and improve the function of the city busses, increase and encourage the use of alternative energy sources, etc.
- Fix our streets.
- Fix the roads and bridges as well other broken areas
- Implementation of an overall transportation plan for the the city. Everything is connected to the ability of people to move around our island in a seamless, comprehensive manner so that residents and tourists feel good about being here.
- Making the city safe for bicycles and pedestrians by enforcing all laws applicable to making it a safe environment in which to walk and bike.
- Making the city walkable and bikeable - one-way streets, close duval to motor vehicles, force shift from cars to bikes.
- Many roads throughout the city be to be repaved.
- More dedicated bicycle routes for commuters
- Parking
- Parking
- PARKING
- Parking in residential areas.
- Pedestrian and cyclist safety- in regard to attempting to increase this mode of transportation on an island where there isn't enough room for so many cars.
- Properly resurface all the streets and sidewalks
- "Redevelop Old Town with these examples:
  - - Change most streets to one-way streets to allow for bike paths. The more we encourage bikes, the fewer cars will be on the road. Also, one-way streets won't decrease the number of parking spots
  - - Make Duval Stret a mostly pedestrian road. This will encourage residents to enjoy Old Town and bring more money to businesses.
  - - Create parking garages so that New Town-ers and other Keys' residents can park their cars while enjoying activities in Old Town"
- Street maintenance
- street traffic issues, from the number of vehicles on the road to the poor condition of the roads themselves.
- The atrocious state of the streets in old town. Driving around there is like continually going over railroad tracks. Where is our tax revenue going that the streets are not repaved? How difficult can this be to fix? Also many (most) traffic lights have nosensors. It's like Key West is stuck in the last century.
- The roads

- Too many cars. The environment.
- Too much traffic. To many cruise ship people and bus visitors
- Traffic
- Traffic
- Traffic
- Traffic . Parking could be on rockland key with a good bus system to transport people into town. London has a plan that could be copied. You pay to drive your car in town, otherwise, use mass transit.
- traffic flow
- Traffic safety. Unsafe actions of automobile drivers, motor scooter operators and bicycle riders seem to have increased over the years.
- Traffic/bike rider/pedestrian education and law enforcement
- Traffic congestion and code enforcement
- transportation
- Transportation. Reducing number of automobiles on the road. Encouraging greater use of bicycles. Placing more bike racks in public places. Getting Bike Sharing here...like CitiBike Miami. And, Zipcar!
- We need to allow hotels in old town to have hotel shuttles, we need to allow uber, lyft and private driver ride sharing companies to come in and we need more available parking in old town so tourist and local can get to where they need to go in old town mre easily. Those businesses would get more business if access to them was quicker.

#### Homelessness

- Dealing with homeless
- Dealing with the homeless situation
- Dealing with the homeless.
- Dealing with the homeless.
- Dealing with the homeless. Taxpayers often can't even use the facilities that they are paying taxes for because the homeless are taking over those facilities. At times, they are accosting people on the streets and making people/tourists very uncomfortable. They are hurting Key West's economy and image. Something has to be done and it is not fair that this little town has to pay for the influx of homeless from elsewhere. Second is maintaining the infrastructure. Main streets are in serious need of repair and so are sidewalks. Third are the parks that need to be cared for and the Truman Waterfront needs to be built after so many years of doing nothing.
- developing a reasonable approach to the homeless issue which tends to discourage the rate of growth of the homeless population here
- Discouraging the influx of homeless people into our town. they are raising taxes, crime, destroying the environment, ruining the stats for bike safety and deaths, and harrassing both locals and visitors. It will be the downfall of this town if the numbes continue to rise.
- Doing something about the homeless population in Key West. It seems to be getting worse. I think more police enforcement is needed to address the areas in which the homeless tend to congregate. I tend to not feel safe when walking by those areas to the pont that I actually try to avoid them. I understand that the homeless have rights but when they are violating city ordinances I feel the enforcement should be stricter than it has been. We as tax paying citizens have rights too and should be able to walk dwn any street or public space without fear of harassment or worse. I also believe the eastern sections of So. Roosevelt Blvd. need to be addressed for people sleeping in autos and campers during the evening hours. They are crossing the blvd. and using the walking paths to relieve themselves. It's truely disgusting.
- Finding a way to dissuade the homeless from coming to Key West. This is not a group of people That contribute anything to the quality of life in Key West. We have Our poor and needy living in Bahama Village that do you need the help of the people and the city of Key West. charity must begin at home and we cannot afford to help outsiders.
- Get the homeless situation under control, more affordable workforce housing, access to Cuban opportunities.
- Getting rid of the homeless who we cannot help, helping the ones we can
- Handling the homeless situation. We need to restrict the homeless population to those generated in Monroe county and find a way to send home those who migrated from another area of the U.S.
- Homeless

- Homeless
- Homeless
- Homeless and affordable living
- "homeless people drinking/drunken in public
- lizards"
- Homeless people that are what I would call "vagrants" . Meaning, someone who causes harm to others, shows disrespect for public places and people, solicits, shows up on the sheriff's website every few days and has used "streets of Key West" as their address for many many years. How is it that someone can be arrested 63 times in ten years and still be allowed to live on the "streets of Key West?"
- Homeless services; non-incarceration solutions
- Homeless shelter and economy
- Homeless Shelter. Should Be In Counties Hands. Not City. Arrest Everyone Of Them At County Line Wouldn't Be A City Issue. Help The Working Homeless , Not The mentally Insane.
- Homeless.....we encourage it. If possible the people involved should be encouraged to help themselves with help.
- Homelessness. Public drinking. Arresting the homeless so they can have a place to sleep.
- Housing the homeless.
- How dirty the city is and the amount of homeless that is always harassing people both in old town and new town you can't even walk in a shopping center without one of them asking for money. If you want to do a homeless shelter make them pay each night for the use most of them have more money than the normal citizen. I don't mind helping the needy but most of them don't use the shelter and the ones that do should help out even if it's \$5 a night. Also the City needs to quit promoting this island has a free for all drunk and sex fest I have lived here my whole life and can't believe what the City allows and I don't blame the police department what occurs during fantasy fest and other events is allowed by the city government. Also you need to train your police officers better that is why you have so many law suits the problems that occur in that agency is due to the lack of training and the mind set of officers that are in high positions who have been allowed to cause harm and treat the average citizen like dirt and have always gotten away with it. Put some money where it belongs and train them to deal with the public or get rid of them. The city should ask why they have so many complaints and law suits and take action on this not ignore it and keep paying out taxpayer money.
- Must reduce the number of homeless. The shelter should not be in old Easter Seals building. The homeless create what seems to be a large percentage of crime and a lot of trash-left in mangroves, beaches, streets, etc. they take over the picnic tables on Sathers.
- Sadly, the homeless population.
- "Stop encouraging the bums from coming to the Keys. You need to keep KOTS on the County Sheriff
- property to ensure safety of the surrounding community. The Earth Day cleanup was a joke. Just look at the trash generated by the bums in 1 week. Add police foot patrols in College Rd area to discourage bum encampments. Do not fund these self righteous so called charities. No more services for those who choose to move down here for free and easy living."
- the growing homeless population
- The homeless
- "The homeless people are a huge problem. I have been threatened by them and witnessed the same individuals over and over.
- Duval Street needs to be cleaned up. The trash cans are overflowing with gross litter."
- THE HOMELESS ARE OVERRUNNING US.....if you do not remove the homeless from the beaches and beach shelters you are going to drive all other beach users away.... already I know many people who will not go to either Smathers or Higgs beach because they do not feel safe....the city has allowed homeless camps on rest beach and near the airport by the tax collectors offices, they are sleeping in the nature trails the bridle paths and the Martello areas....simply put if you do not take some simple proactive steps to resolve this situation such as posting beach closed after dark signs, directing the police to patrol the known areas such as the nature walk, all beaches and removing the homeless from them after dark, remove bikes left along the beaches after dark, and any one using pavilions after dark or overnight on the beach THEY WILL RUN RESIDENTS AND TOURISTS OUT OF TOWN...property values will drop, room rates drop, tourists visits drop...we are a tourism dependent town ..people don't come to key west to share the beaches and beach pavilions with our homeless.....clean up our town

- to get a handle on the vagrant/mental health impaired homeless population. without building a TAJ MAHAL for such people .....and nepotism in all government .
- To many transient licence have been granted ! Old Town is turning into one big rental area....the peace and quiet of it is practically non existent for homeowners in the area ! I really think HARC needs new people as it is way to inconsistent in what it aproves or disapproves.
- Vagrancy and affordable housing.
- what to do about the homelessness and the the non- affordability of basic housing for the residents( so they themselves do not become homeless)

#### Community and population change

- aging in the Keys: health care issues, housing issues
- "Changing KW into a Disneyland.
- Keep up raw. Keep it real.
- Screw the noise ordinance.
- Those who complain must have known when they moved down here. Now they want it to just like where they came from.
- No thanks."
- Cleaning up Duval St. The T-shirt shops, cosmetic skin-shops, etc. They bring down the integrity of the city. Let's stay Historic and classy... not trashy!
- Creating and expanding/maintaining a unique identity. Not becoming a McIsland full of bland sameness that can be found everywhere else.
- deciding on a public image: wallet-focused or community and environmentally minded
- Gentrification. Overdevelopment of resorts for tourists.
- Historical preservation
- Homes that served as apartments for 4-12 people being sold and becoming single family winter homes or vacation rentals. Key West needs to protect her character and bring in a happiness czar to gauge the impact of decisions made solely on a financial basis
- "I USE TO THINK THAT KEY WEST (THE PLACE) WAS PARADISE... NOW I KNOW WHAT THE AUTHOR MEANT:
- ""PARADISE IS NOT A PLACE, IT'S A STATE OF CONSCIOUSNESS"" AND KEY WEST IS LOSING IT'S PARADISE CHARM, BECAUSE OF ALL THE UP SCALE PLACES AND CORPORATIONS (THAT YOU IND IN BIG CITIES-NOT ON AN ""ISLAND"" )MOVING IN AND BUILDING AND OR TAKING THE PLACE OF THE MOM AND POP PLACES: AS WELL THE CARIBBEAN FEEL THE ISLAND ONCE HAD. ALL I HEAR IS BLUEGRASS/COUNTRY AND FOLK MUSIC THUR OUT THE DAYS. I SEE CVS, COACH OUTLET ETC... ON AN ISLAND? REALLY PEOPLE?!!! THIS IS AND ISLAND ""CARIBBEAN"" AT ONE POINT BUT NO MORE.
- SO SAD:( MY FAVORITE PLACE IS NOW A MONOPOLY BOARD:("
- Image
- It's reputation -- now known as a place to drink like crazy and be surrounded by thousands of cruise ship passengers. Need to change it to being a beautiful place for all ages with wonderful natural resources, arts and culture.
- Keeping the integrity of Old Town - if it's not too late
- Key West needs to cut the reputation for being a party town and try for a more upscale tourist. The homeless vagrents need to be run out of town NOT coddled in Cates' dream homeless shelter. The money wasted on the drunks can be used for those truely in ned
- Large corporations taking over
- Losing the island feel
- Loss of Character. Cruise ships, CVS (et al) and prefabricated modular condominiums are destroying the "Funkiness" that Key West has built a reputation upon.
- Making sure that Key West doesn't lose it's charm. And that it doesn't turn into a place for only super wealthy people. The regular people who work here, service industry, garbage people, the "regular" people are being priced out of Key West. Affordable rent is a huge problem. Without those people, the rich people won't have anyone to wait on them or take their trash away!
- more people in town then the city can handle and keep it good for the people that live here year a round .

- Over development of luxury housing as in the two misbegotten examples on Simonton Street which is destroying what made Key West a place to live the good life.
- Over development/over population. Loss of key west charm
- Over gentrification.
- Overcrowding
- overcrowding is an issue to consider and safer sidewalks cleaner city and surrounding reef also the protection of the animals that live in our waters. The city needs to provide information booths for daytime visitors along with cleaner more efficient bathroom facilities we need a better entryway for cruise visitors also for ones arriving from Cuba soon .
- Overcrowding. Too much traffic, too many cars, too many visitors, too many buildings, too much pressure on existing resources and too much concrete everywhere and not enough green space and natural environment. Too much greed! Too much profiteering! I's all about the money here and not about quality of life.
- Overdevelopment and losing its heart. It is losing that island feel that we all embrace and lose more every day. Goodbye Key West and hello Key Lauderdale. SAD!!!
- Overdevelopment. We need fewer cars and more bike and walking opportunities. Transient licenses should be rescinded in order to provide housing for residents.
- planning and zoning in the downtown area to prevent a change in the character of the town.
- Preserving our history while moving into the future, while remembering and embracing our past.
- Quality of life issues vs how much selling of the soul of Key West strictly to please businesses that cater to tourist-only traffic.
- Rich people over developing expensive housing for rich people thus losing the funkiness and why people visit and live here.
- The fact that organizations such as MARC House & FKOC have to fight to stay afloat. It's ridiculous how much we've played into this tourism charade...watching a few at the top get rich, as our city falls to shambles. There's no heartbeat here. No pulse. I's miserable. The arts and culture sector is a complete joke. The TDC is criminal. I hope that Key West will wake up to discover that it is more than Duval St and developers...before it's too late.
- The single biggest issue is the changing ethos of Key West. Business interests far outweigh the concerns of everyday people who live and work in Key West. Tourism is important to the island but so are the people who call Key West home.
- Turning into a fancy place only rich people can afford and loosing all of the characteristics of rough around the edges old Key West
- We need a vision for this community that goes beyond economic development and addresses our identity and hopes for the future.

#### Other

- attracting green economic drivers, and higher end diverse international clientele
- Availability of quality healthcare and wellness options
- Clean up Fantasy Fest.
- commercial overdevelopment
- Constractions.
- Controlling development of types of businesses on major streets
- Controlling development projects, and to maintain the unique funky character of KW and not " Pave over the parking lots".
- economic
- Economic growth allows a facets of our community to improve our quality of life in many different ways. Absent economic growth, all improvements become more difficle. In the same light, I'd be willing for forgo a good portion of revenue from cruise shis as I don't believe their presense improves our community that much.
- huge payments made to 'victims' because of stupid decisions made by KW decision-makers
- IGUANAS
- Lack of quality schools
- Lessening the economic impact of "off season".
- Maintaining a health economy
- Maintaining a healthy, positive attitude of our k-12 educational environment.



- Maintaining appearance and economic status of the island
- Moving from imperative issues (things needing to get done) to a values/vision orientation that seeks creative directions (things we want to do)
- not over developing. keep it key west!!
- Not wanting to sound too unpatriotic, I am having a great deal of difficulty understanding why the military jets must run constant passes all morning, and most afternoons directly over Key West, aggravating 25,000 residents. They could easily change their flight paths to pass over the ocean. Even with the best insulation, it is impossible to function normally until the jet is far past. It also is unnecessarily dangerous in the event of an aircraft malfunction over Key West.
- Our children's education. The school system does not help kids until there is a crisis. They need to provide more tech at the HS. Pro- active not reactive.
- "Our primary three-year focus must be cleaning-up the city in several respects:
- 
- 1. Implement programs that facilitate homeowners' repairs and restorations instead of making it difficult and expensive. (Governments of most historic areas in the US encourage and financially support private sector improvements.)
- 2. Repair Old Town sidewalks and roads.
- 3. CLEAN THE STREETS to reduce the leaves, litter, and resulting constant airborne grime.
- 4. Back down the sleaze on Duval (e.g., prohibit X-rated T-shirts in store window displays) and at Fantasy Fest.
- 5. Do less to attract the chronically homeless, and do more to reduce their impact and visibility in our historic/tourist areas.
- 6. Privatize as many functions as possible and sell all non-essential properties to minimize instances where government competes or plays favorites with private businesses.
- KW will soon be competing with Havana. Our colorful history is an asset, but it won't hold a candle to Havana's. We need to elevate our game and be the fun, historic, fascinating, diverse, beautiful, safe, clean, and more accessible destination. We must remember and proudly promote our colorful history, but not perpetuate it."
- Over development
- Over development by greedy developers, nothing of which is affordable to the working class citizens
- OVERBUILDING, and every problem that stems from it. I'm seeing a lot of new housing development here lately, granted, some of those residents aren't going to be here full time, they won't get homesteaded, and the city can use that extra money to fix broken sidewalks, and repave roads. We are likely to see the tourist business change because of Cuba opening. Change is coming our way
- Overcrowding and overbuilding.
- Overdevelopment & loss of native foliage. Losing our Island uniqueness. Becoming "anywhere USA.
- Over-development and attendant cost of living
- Overdevelopment of Key West. It's time we stop.... and smell the roses. It seems that wherever there is an empty space, something must be built there. The new hotel on Caroline Street is a good example. The Mole Pier/Truman Waterfront? Leave it just as it is. Do we have to build, build, build?
- over-development. Too many visitors with all the new hotel rooms. Over-crowding of downtown. Don't widen the channel! Health of the reef is already at risk.
- Planning of projects, support for local small business, eliminating major downtown roadwork during season, revamp Code Enforcement and HARC
- Police, firefighters, EMT, citizens picking up after themselves are all very important and collectively will keep Key West great!!!!
- Poor planning & overbuilding. destroying tourist attractions like sunset celebration with too many \$10 cruise ship tourists & ships that block sunset.
- Preserving the beautiful environment while creating a viable economy for all who live and play here
- Preventing the possibility of a Walmart opening and affordable housing are equally crucial issues!
- Proper Economic Development, Support for small Business.
- Quality of Health care
- quality of life
- quality of life, limiting growth

- Rebalancing priorities to more rapidly effect change enhancing quality of environment/life life for ALL people and wildlife who live in, visit or use KWs.
- Renewable energy- (Converting to solar and wild power)- we have to set an example. The world is watching. We can do this!
- The commercialization of Duval St.
- "the length of this survey. and
- the waste of money/time being spent on homeless"
- The perception of Fantasy Fest as becoming more like a PORN event and NOT an art event.
- Three essential issues: health care, workforce/affordable housing, homeless/derelict people
- to many to write down!!!!!!!!!!!!!!!!!!!!!!
- Walmart
- We embrace our one human family, but I feel we need to awaken our perspective to being one healthy planet. Too much waste downtown. The bars & restaurants should have enforced recycling and encourage to minimize wastefulness of mass consumerism. Less bas,water bottle filling stations, recycling recepticals, & bike stations like in Miami & Europe. I love Key West. Let us preserve it.
- We need to focus on our youth and keep them in activities and social. They are our future and we need to make sure they are learning the proper things and staying out of trouble, off drugs, and less sex so young!

Don't know

- Don't know
- Not sure. My Wife and I love living here. Going on five years now. There are some minor issues, however if anyone is complaining about Key West they should leave for a while.