

September 7, 2018

MEMORANDUM

TO: Doug Bradshaw, Port Director & Karen Olson, Deputy Port Director

FROM: Dana Pollitt

SUBJECT: Key West Bight Management District Board August, 2018 Monthly Update,

Key West Historic Seaport Marketing Services Contract #10-015

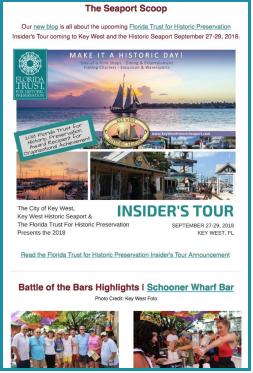
The following is a summary of ADEPT's August, 2018 marketing activities for the Key West Historic Seaport:

PUBLIC RELATIONS / MEDIA SNIPPETS

Email Marketing Notifications

• August Email Blast







The following media/press clippings were captured during the month of August:

Jennifer Rogers with the Southern Anchors blog wrote a <u>Key West Travel Guide</u> and mentioned Fury Water Adventures.

- Posted article on social media
- Tagged Fury in post
- Jennifer commented on the post on Instagram saying, "Thank you so much for sharing!!! Still my favorite trip I've taken to date!"
 - We responded to her comment





Paper & Stitcl

DIYs and Design for your modern life

Brittni Mehlhoff of the Paper & Stitch blog wrote about her trip to Key West.

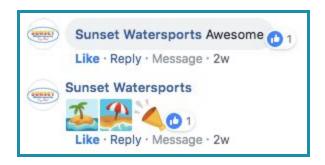
- She took great pictures of Mac's Sea Garden and talked about B.O.'s Fish Wagon and Schooner Appledore
- Posted article and pictures on social media
- We saw a significant increase in "likes" on Instagram with this post





Sunset Watersports was mentioned by travel blogger, Brenna in her <u>Key West Travel Guide</u> for their "Do-It-All" Excusion.

- Tagged Sunset Watersports
- Brenna replied to post on Instagram saying, "Thank you! Had such a fun time that day!"
 - We responded to her reply
- Sunset Watersports saw the post on Facebook and commented "Awesome" followed by fun emojis
- This shows that tenants we seeing the advertising we are doing for them and are appreciating it.



CHIC STREET STYLE By Brenna

Heather Bien wrote a <u>Weekend Guide to Key West</u> on her blog.

- The Key West Historic Seaport was mentioned throughout her blog and included a link to our website
- She shared her blog on her own social media sites and tagged our social media account which makes it easier for her followers to find us online
- She also mentioned CCQ, Sebago Watersports and The Waterfront Brewery who we tagged in our post
- She retweeted our post to her own Twitter so all of her followers will see our post when they go to her page





Florida Trust for Historic Preservation <u>City of Key West & Key West Historic Seaport's Florida Trust Insider's Tour</u>

- Insider's Tour: Key West is September 27-29, 2018
- Official press release finished and sent out to media
- We will be at this event taking pictures and videos
- Positive response from Florida Trust members



PROMOTION / FALL CONTEST

KWHS fall 2018 contest will begin 9/1/2018 to 9/30/2019

- Winner will receive two tickets to see comedian and actor, Kevin Hart perform in Miami, FL on 10/13/18
- In order to successfully enter the contest, an email address and name must be provided (this will help build to our current email list)
- View contest page here
- Will boost contest post on Facebook & Instagram to increase participation
- Miami, FL was selected due to engagement numbers shown on website analytics



SOCIAL MEDIA

(Facebook, Twitter, Instagram, Foursquare, YouTube, TripAdvisor, Yelp) Daily social media content creation and posting (Reviews, Live Music, Tenant Info., Updates, Specials, Events, Contests). Below find the monthly updates for each of the KWHS Social Media outlets. See Social Media and Website report for August, 2018, for in-depth, detailed reporting of each.

Facebook:

- Officially reached more than 2,000 likes
- Increase page likes from 1,805 to 2,027
- Increase total check-ins from 2,870 to 2,960
- Page Impressions: 65.9k
- Total of 33,312 post impressions (1,075 per day)

You just reached 2,000 Page likes. Nice work! Create a post thanking the people who like your Page. Create Post

Instagram:

- New followers gained throughout the month with total of 1,768 followers up from 1,721 last month
- Posting weekly Instagram stories (event reminders, Key West weather, etc.)

Twitter:

- Increase in followers from 1,191 to 1,247
- 22.1k impressions this month (number of times KWHS tweets were displayed)
- Monthly reach was 157,935 (total number of people who saw KWHS tweets)
- Top tweet of August earned 1,157 impressions, retweets and likes

Foursquare:

Continuing to add pictures to profile

TripAdvisor:

- 591 Reviews
- Excellent Rating 4.5 out of 5
- Daily replies to reviews

LIVE WEBCAM

Existing Live Webcam. Watch live: https://www.youtube.com/watch?v=nVPDGSea2Z0