Status of Program – False Alarms

Below is a breakdown of false alarms since your program started with CryWolf:

Measurement	2012	2013	2014	2015	2016	2017	2018*	Totals
False Alarms	530	992	1089	936	789	701	680	5717
Accounts Registered	1493	1910	2095	2264	2426	2618	2681	15487
Dispatch Rate*	35.50%	51.94%	51.98%	41.34%	32.52%	26.78%	25.36%	36.91%

*Calculated by # of false alarms / # of accts.

**Date range from 01/01/18 - 04/30/2018

Changes	2012	2013	2014	2015	2016	2017	2018*
False Alarms		992	-97	-153	-147	-88	-21
Accounts Registered		1910	185	169	162	192	63
Dispatch Rate		51.94%	0.04%	-10.64%	-8.82%	-5.75%	-1.41%

Based on this data, the total number of false alarms is decreasing in correlation with the increase in population. Our goal is to continue to reduce false alarms in Key West. Some recommendations CryWolf has to continue to reduce false alarms:

1. One proven way that we have always found to be effective in reducing the total number of false alarms overtime is to implement a **no response policy**. Jurisdictions who utilize a no response policy see a greater reduction in false alarms continuously over time.

2. CryWolf would recommend **charging fines for false alarms on the second false alarm in a permit year** as opposed to the third. Currently, there is no fine for the first or second false alarm. CryWolf has found that charging fines for false alarms sooner does reduce the false alarms. This is especially true for programs that have been implemented for a number of years.