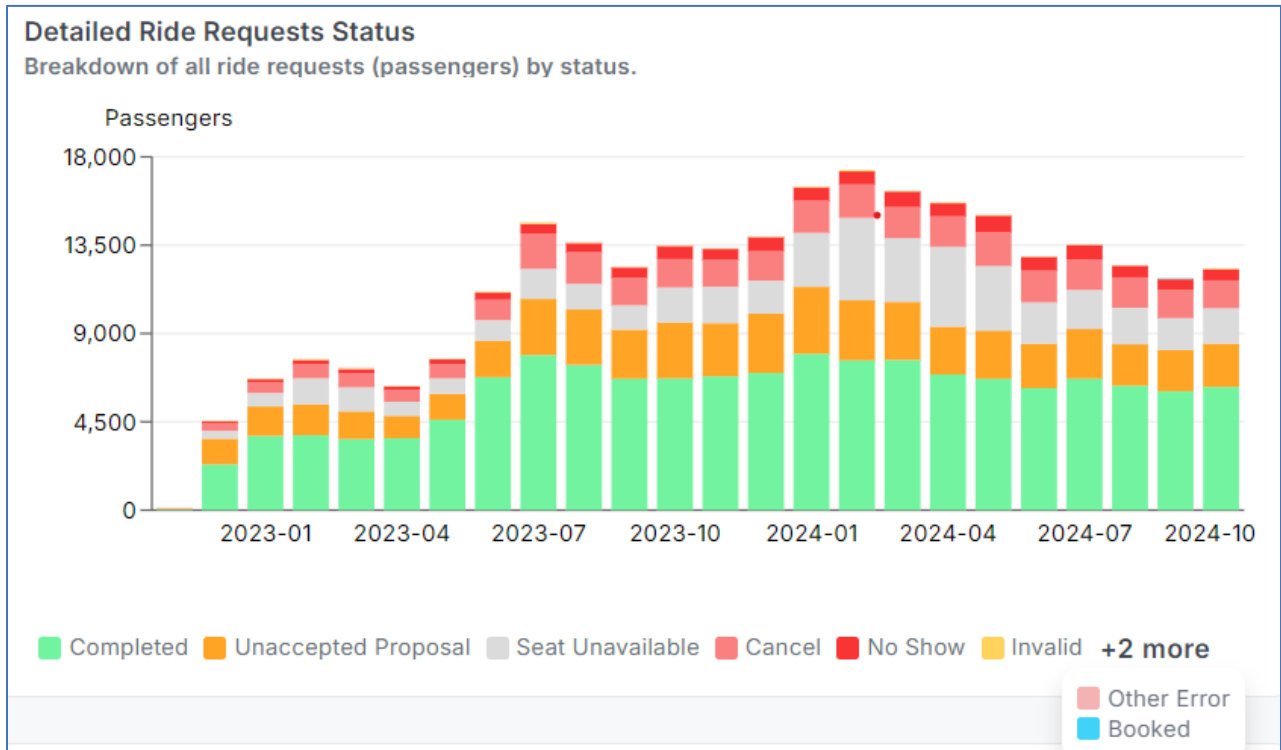
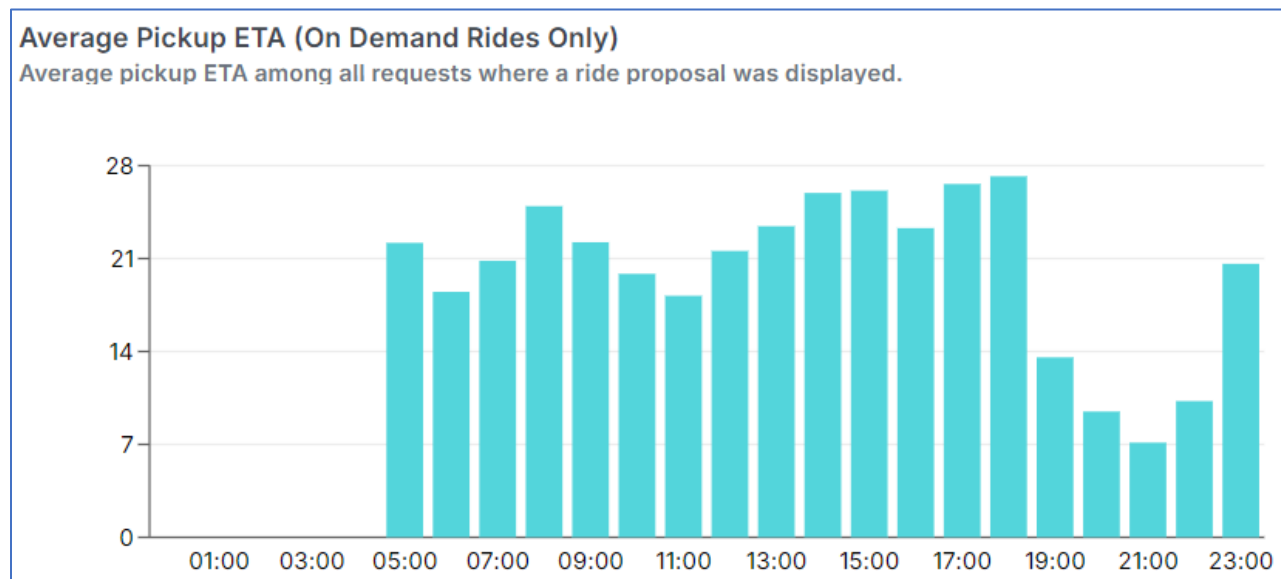


KEY WEST RIDES ON-DEMAND TRANSIT SERVICE KEY PERFORMANCE INDICATORS



(Since November 30, 2022) Out of 234,466 people who received a ride proposal, only 139,625 chose to book and complete a ride.

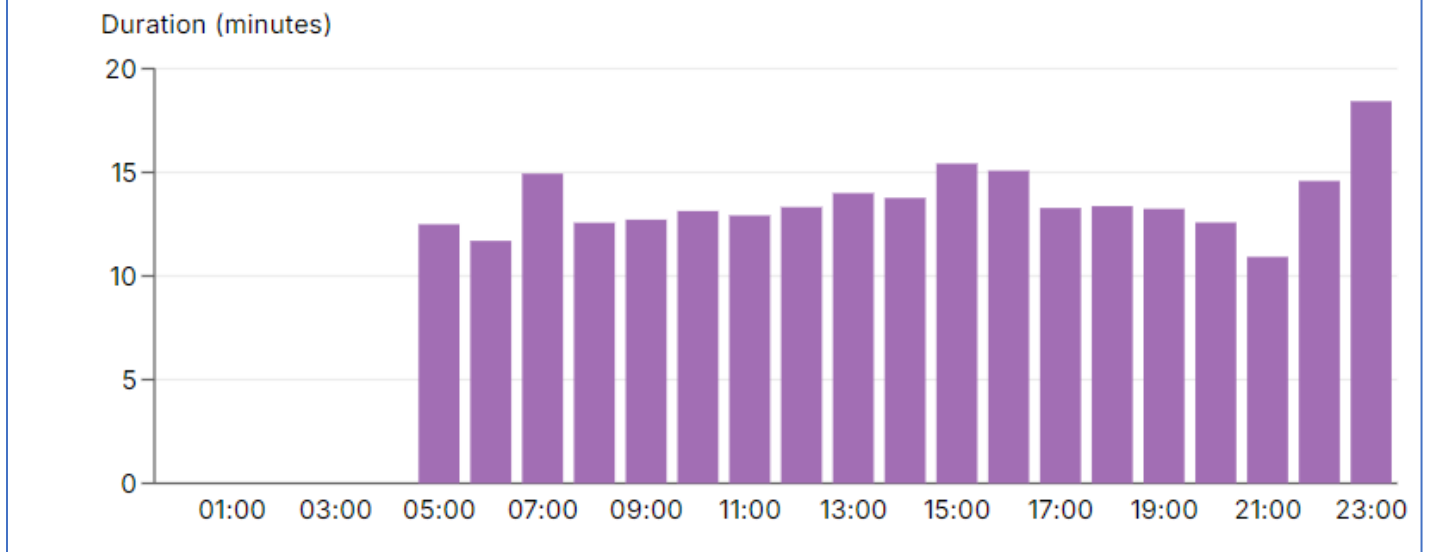


October 2024: The average wait time once a person receives a ride proposal is currently 22 minutes.

KEY WEST RIDES ON-DEMAND TRANSIT SERVICE KEY PERFORMANCE INDICATORS (CONTINUED)

Average Ride Duration

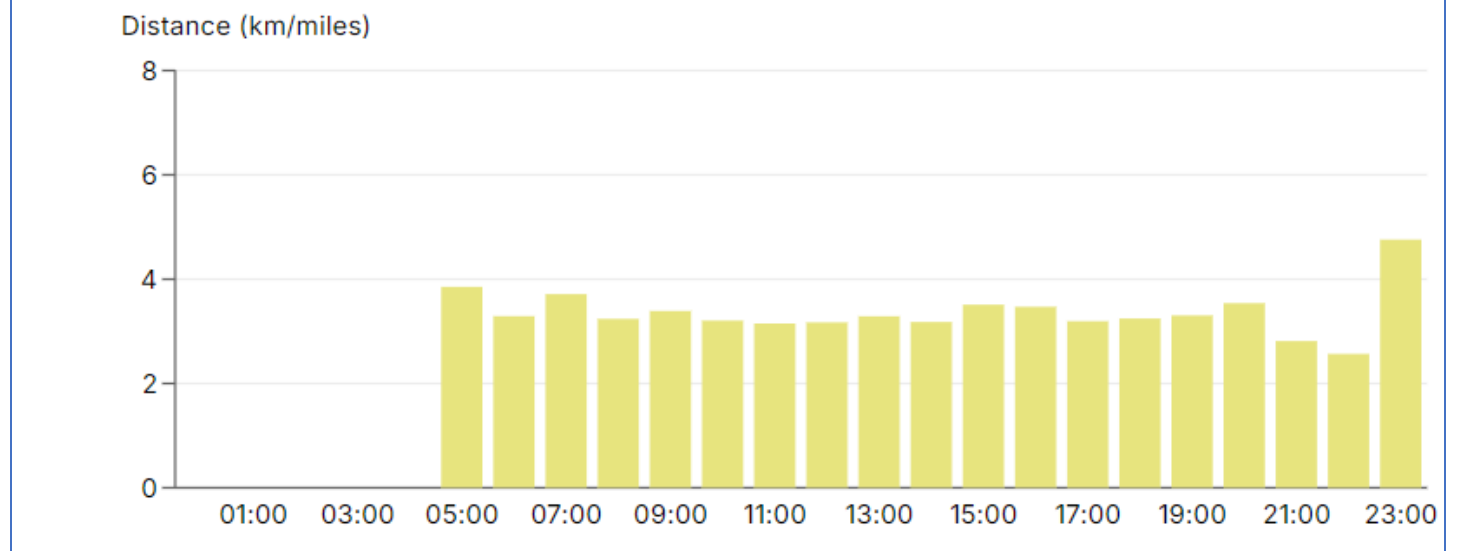
Average ride duration from pickup to dropoff.



October 2024: Once the bus arrives, the average passenger trip time takes 14 minutes.

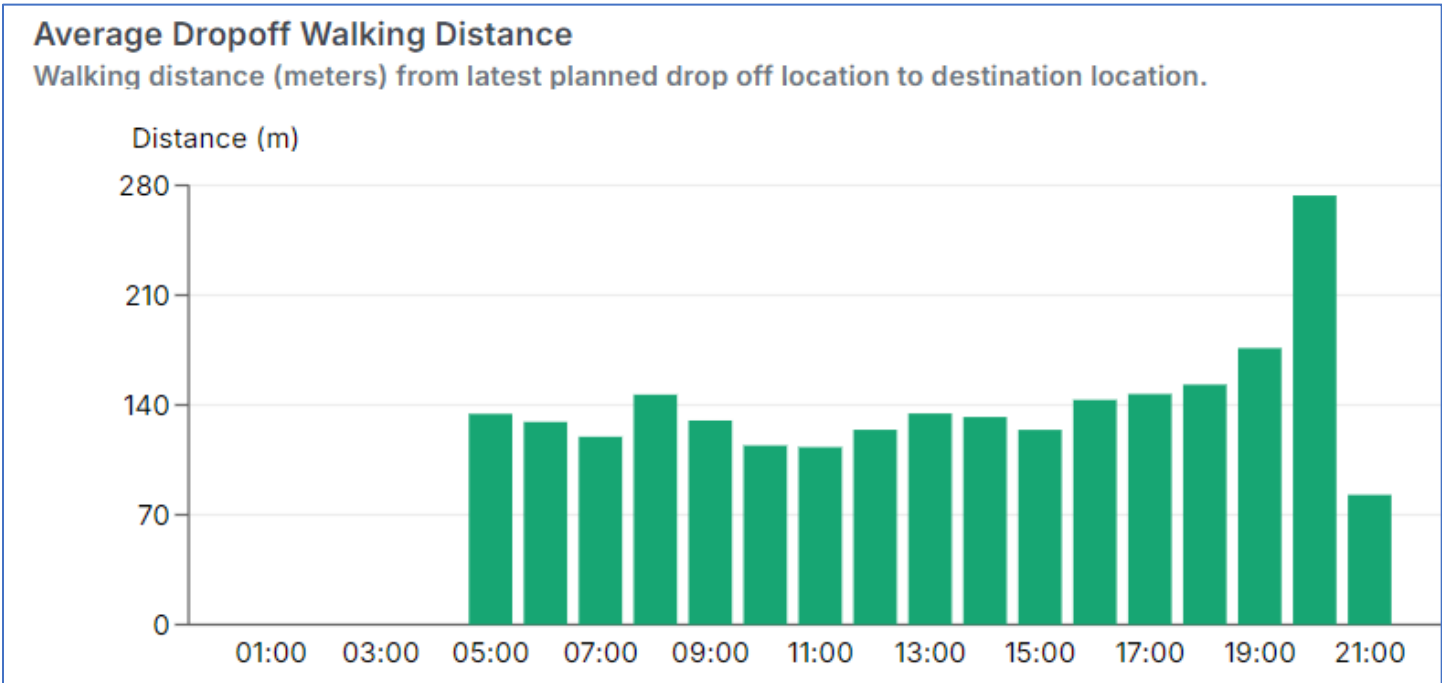
Average Ride Distance

Average ride distance from pickup to dropoff.

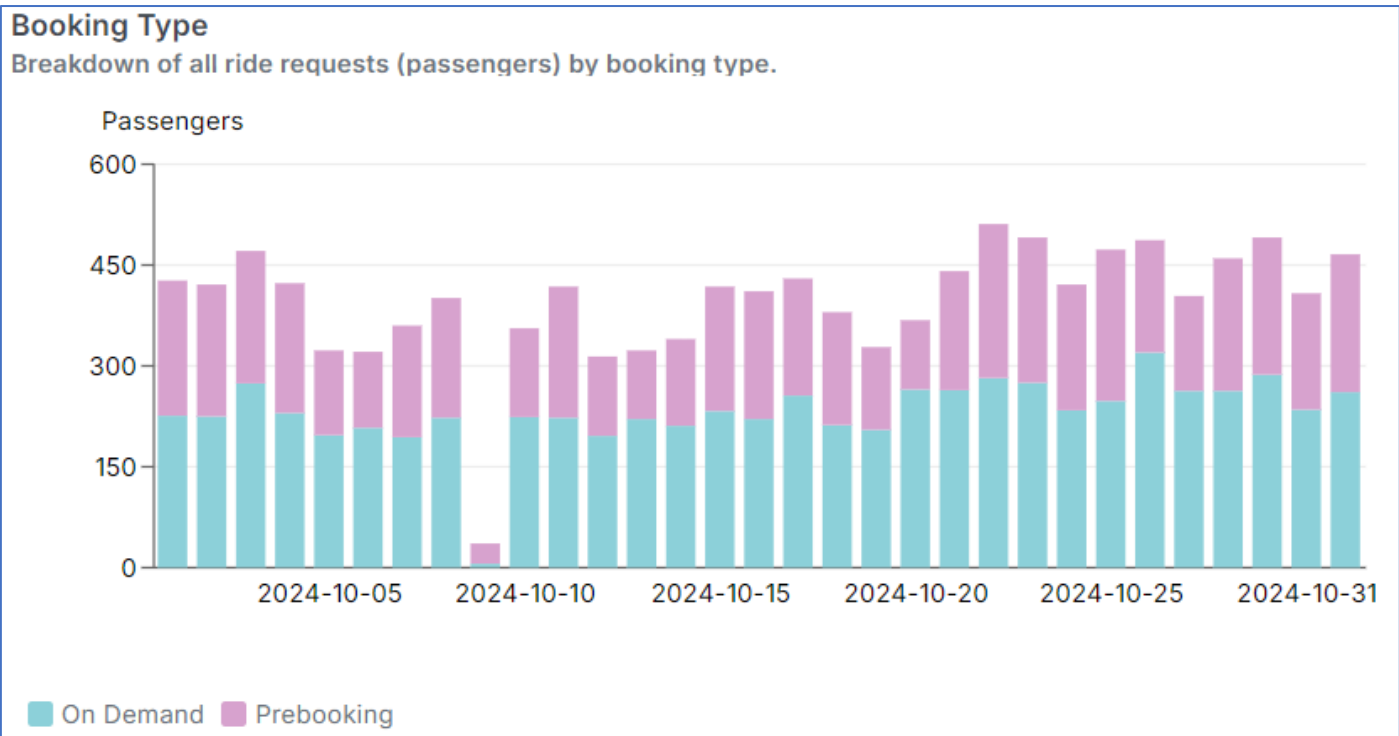


October 2024: The average ride distance is 3.3 miles.

KEY WEST RIDES ON-DEMAND TRANSIT SERVICE KEY PERFORMANCE INDICATORS (CONTINUED)



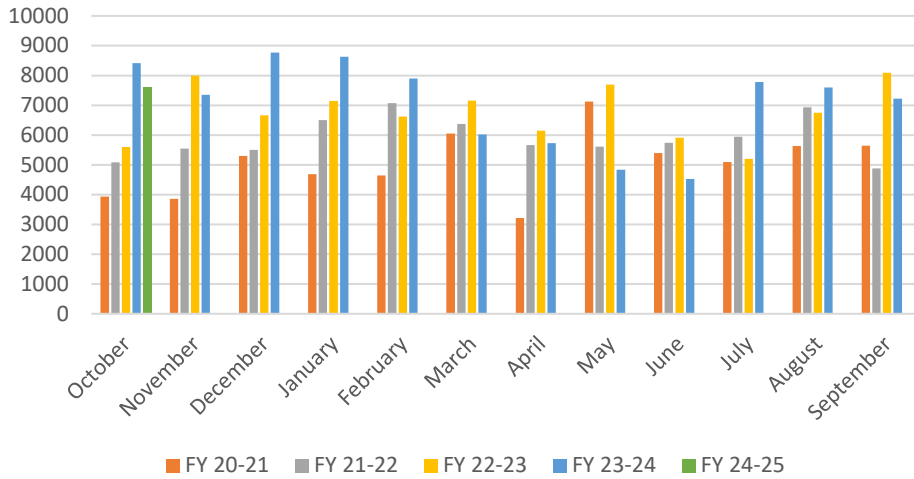
October 2024: Average distance a passenger walks to destination location from drop off is 145.3 meters or **159 yards**. Graph Y-Axis Conversion: 70 m = 77 yds; 140 m = 153 yds; 210 m = 230 yds; 280 m = 306 yds. ¼ mile is 402 meters.



October 2024: The majority of riders are using the Prebooking feature (61%).

RIDERSHIP MONTHLY SUMMARY BY SERVICE FOR 5 FISCAL YEARS

Total City Routes Ridership 5-Year



City Route History

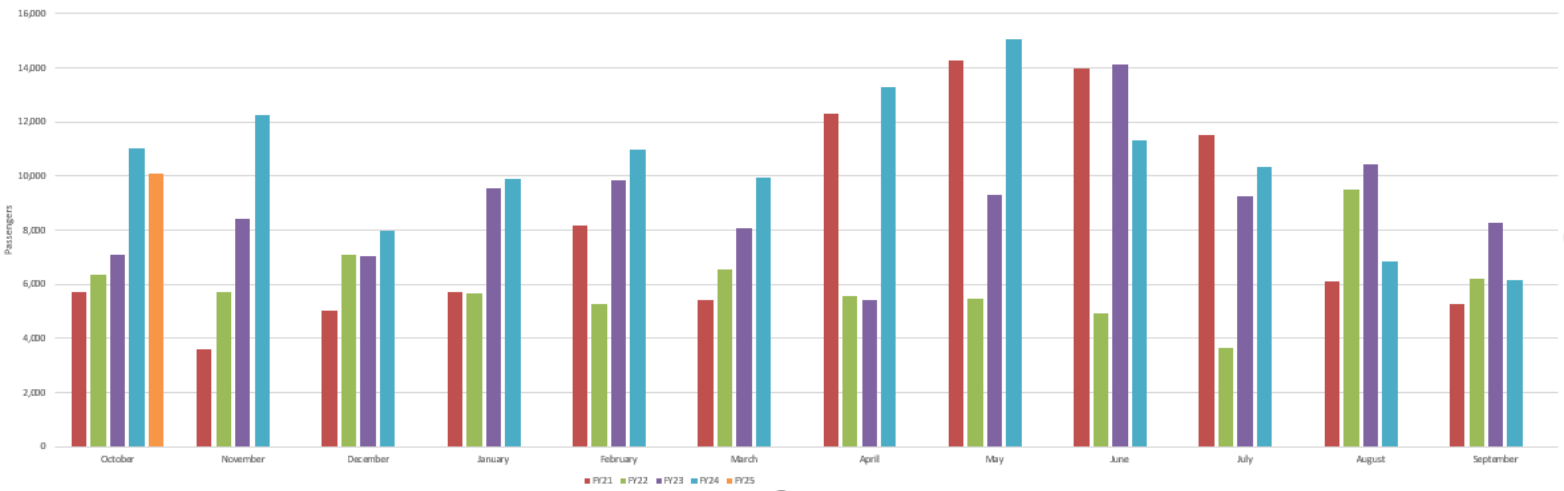
Red/ Blue/ Green/ Orange (Ended April 2020)

North Line/ South Line (May 2020- June 2023)

Key West Rides (Started Nov 30, 2022)

Work Force Express (Started June 2023)

Duval Loop Ridership



RIDERSHIP MONTHLY SUMMARY BY SERVICE FOR 5 FISCAL YEARS (CONTINUED)

Lower Keys Shuttle 5 Years

