



Identification Management Systems, LLC

Proposal for
City of Key West

Doug Bradshaw
Director Port and Marine Services

6/11/2018

idSoftware Identification Management Systems, LLC
1301 Riverplace Blvd Suite 800 Jacksonville FL 32207
866-964-4911

Identification Technology for High Security Environments

idSoftware provides state-of-the-industry products and services for FBI, DHS or TSA-compliant identification authentication and verification management systems.

idSoftware's vision is to provide the latest applications for positive identification in critical environments. Our goal is to deliver latest technology solutions that will complement your workflow and workforce, as well as provide the highest level of personalized service that you can expect and appreciate.

As a leading developer in rapid identification, idSoftware delivers a unique portfolio of connected functionality with a focus on excellence and innovation. Currently, we serve a wide range of state and local governments, law enforcement, criminal justice, maritime facilities and high security environments delivering tailored solutions for identification management systems since 1995. Whatever your demands, idSoftware makes sure you always know WHO, WHEN and WHERE.

idSoftware's biometric applications are interoperable, allowing for easy integration into your existing infrastructures. Our innovative solutions are rapid, reliable and ready to install when you need them. Each individual application offers stand-alone performance, and combined; they are unprecedented within the industry. The technology provides the most advanced, accurate, integrated rapid identification management systems available today.

SecureGate Ports TWIC Authentication and Verification System

idSoftware is pleased to provide City of Key West the following proposal for our **SecureGate Ports** TWIC Authentication and Verification System. SecureGate Ports integrates a sophisticated mobile handheld computer or fixed mounted reader with a FIPS 201 compliant fingerprint scanner and idSoftware's proven state-of-the-art identification and biometric matching software to provide a 'best in breed' TWIC authentication and validation security solution.

The program will perform the following functions:

- Check the authenticity of the TWIC card
- Check the expiration date of the TWIC card
- Check the "CCL" (downloaded nightly)
- Match the fingerprint of the holder to the fingerprint encrypted on the TWIC card
- Associates the TWIC owner/TWIC card number to a specific log file
- Log the transaction both on the device and on the server
- System reports includes: Complete visitor history filtered by date and time, name, number and result

Installation

idSoftware will install the complete server side software package on a server or virtual server provided by City of Key West. City of Key West is responsible for providing a Microsoft SQL Server Express database; which is used to store the statistical data captured from the mobile or fixed SecureGate Ports readers. Server side software installation will be accomplished remotely using VPN security connections with appropriate user account information and passwords, or other remote connection tools, i.e.; Team Viewer. City of Key West is responsible for providing the VPN client to idSoftware along with an account with user identification and password.

The recommended server should be configured to meet these minimum requirements:

- a single 7th generation Xeon processor with 8 Gigs of memory
a single Terabyte hard drive
- a copy of Microsoft SQL Server for a database. Microsoft SQL Express version is adequate and is provided from Microsoft at no charge
- idSoftware suggest a level 1 raid array as a minimum for data redundancy.

Edge device software for the mobile or fixed readers is installed by idSoftware's technical team and shipped to City of Key West ready to connect to the server. **All updates are automatic when devices are connected to the network** and managed by idSoftware's technical team. **The devices never have to be upgraded manually.**

Project & Site Management

City of Key West will designate a team member with appropriate technical skills to be the contact person during system configuration, installation, training and on-going

SecureGate Ports TWIC Authentication and Verification System

support. IdSoftware will designate a technical team member assigned to City of Key West to work directly with City of Key West for issues such as integration, installation schedules, training and on-going system support.

Software Support / Warranty

Twelve (12) months software support / warranty begins on completion of the initial server software installation and is included in the original SecureGate Ports purchase. The support is covered under idSoftware's Silver Software Support. Silver level support is available 8AM to 5PM EST Monday through Friday via hot line 800 number or idSoftware's web service portal. Designated customer contacts will be identified and each contact should complete, as appropriate, idSoftware required prerequisite curriculum for each product. Only those designated customer contacts should access idSoftware Support Center. As an option and at additional cost City of Key West can purchase extended software support in 12 month increments. This option fixes the cost of software support for up to 36 months. If extended support is not purchased at time of initial contract, after **the first 12 month warranty period Silver level support is available at the then current annual software support contract price.**

Hardware Warranty

Twelve (12) months hardware warranty on both mobile devices and fixed reader devices is provided by the device manufacture and is managed by idSoftware. As an option and at additional cost City of Key West can purchase extended hardware warranty. This option fixes the cost of hardware warranty for up to 36 months. If extended warranty is not purchased at time of initial contract, after **the first 12-month warranty period extended hardware warranty is available at the then current extended warranty price from the manufacture. Once the hardware warranty period expires and extended service is not purchased the hardware repair / replacement is on a per instance bases at the manufactures repair rates.**

User Training

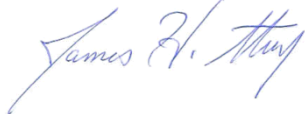
Unless otherwise specified in this quotation, idSoftware will provide "Train the Trainer" user and system training using webinar technologies during the installation and training phase of the project. Training is to be coordinated by the designated team members. The scheduled training includes: one (1) System Administration 2 hour class and one (1) Edge Device – mobile and / or fixed reader 2 Hour Class. **Should** City of Key West want **on-site training a one day training program is available for an additional \$1,900 per day.**

SecureGate Ports TWIC Authentication and Verification System

I look forward to working with City of Key West to provide our **SecureGate Ports** TWIC reader solution. After reviewing your site and understanding the City of Key West environment I am confident that our TWIC reader solution is your best choice.

Please do not hesitate to call should you have any questions or need further information.

Best Regards,

A handwritten signature in blue ink that reads "James H. Strey". The signature is written in a cursive style with a large initial "J".

Jim Strey

President

idSoftware Identification Management Systems, LLC

404-728-1403 jstrey@idsoftware.us

CONFIGURATION AND PRICING

VisCheck Ports TWIC Reader Visitor and Employee Access Management

6/11/2018

City of Key West

201 William Street
Key West, Florida 33040

Qty	Description	Unit Price	Ext. Price
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NOTE: This Quote is based on GSA Schedule 70 – IT Services, Contract #GS-35F-499GA . The Purchase Order should be placed with Quality Innovation, Inc. (see not below for contact information.)

3	idS 500CM - SecureGate Ports QTL Certified TWIC Card Reader, Validation and Verification Mobile Solution. Includes: Crossmatch Verify Sentry handheld ruggedized Android based mobile computer verification device, 1:1 credential matching, FIPS 201 FAP 30 fingerprint scanner, barcode scanner, built-in network connectivity, Android OS with TWIC contact and contactless card reader, charging cables, SecureGate Ports TWIC card validation / reader edge device software license, SecureGate Ports TWIC card validation / reader server software license, hardware provisioning, software configuration, training (via electronic portal), 12 months SecureGate Ports software maintenance and support, 12 months hardware warranty.	\$10,156.17	\$30,468.51
3	Docking Station for idS-500-CM (Crossmatch Verify Sentry) for cradle charging (per each). Warranty 12 months	\$601.63	\$1,804.89
3	Extra battery for CM500 Crossmatch Verify Sentry	\$85.12	\$255.36

Total	\$32,528.76
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Quote Valid for 30 days

Estimated Delivery for SecureGate product - Fixed or Mobile Readers - is 30 days from Purchase Order. If solution includes integration work an estimated delivery date will be provided once the integration work has

Orders for product on the GSA should be places with:
Quality Innovation, Inc.
15808 Ranch Road 620 N, Ste 205
Austin, TX 78717-4906

Phone: 512-246-0000
Email: karyl@teamqi2.com