

Jim Benkoczy

From: John Fallon
Sent: Friday, April 07, 2017 2:55 PM
To: Donald Lee; Jim Benkoczy; Sean Brandenburg
Subject: Purchase of new Vehicles

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To ALL,

I know we are getting ready to purchase new patrol cars(Interceptor Sedan) for FY17. Before we do this I think we should look at the many service problems we have had with the front wheel drive Interceptor. And compare them to the SUV Explorer we have in service.

Here are the problems we have had with all the 2013 front wheel drive (Interceptor Sedan)

- 1-Fuel Pump
- 2-Front Axle both sides
- 3-Batterys
- 4-Washer Motors
- 5-Tag Lights
- 6-Interior Door Handles
- 7-Fuel Pump Control Module
- 8-Throttle Body

Other problems on some of them are.

- 1-Rear Shocks
- 2-Rack and pinion
- 3-Intermediate steering shaft

A lot of this was covered by warranty the first time but some of it was not after the warranty ran out after 36 months not miles.

So comparing the sedans and the SUV with around the same mileage the only thing we have had to do is some interior do panels

Under warranty(RECALL)

I think this time around maybe we should order the SUV so we don't have so much down time.

John Fallon
Fleet Manager
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John G Fallon