



Passport

Item	Standard Pricing	NCPA Pricing
Passport Parking	<ul style="list-style-type: none"> → Android Application → iOS Application → Mobile-Optimized Website → Closed-Loop Wallet → Unlimited ongoing upgrades and enhancements → Merchant Validations → Free Extensions 	<p>Administrative Fee, Paid by the Parker \$0.30</p> <p>Administrative Fee Paid by the Parker \$0.15</p>
Opsman Mobile	<ul style="list-style-type: none"> → Android Application → Dynamic LPN Lookups → Scofflaw Notifications → Electronic Chalking → Unlimited ongoing upgrades and enhancements → Ability to take photos of violation → Zone by Zone monitoring → Permit Monitoring and Marking → Tickets uploaded within 2.5 seconds of issuance → Auto Populating Fields and dropdowns 	<p>Fee Per Citation Issued \$1.50</p> <p>Fee Per Citation Issued \$1.35</p>
OpsMan	<ul style="list-style-type: none"> → Heat Mapping of Citation Density → Live Officer Route Tracking → Real-time access to active parking sessions → Reporting Access <ul style="list-style-type: none"> ◆ Current Citation Reports ◆ Harvester Reports ◆ Administrative Reports ◆ Ad hoc and custom reports → Unlimited Administrators → Ability to take in-person payments → Unlimited Access to Passport's Knowledge Base <ul style="list-style-type: none"> ◆ FAQs ◆ Training Videos 	<p>Annual License Fee \$42,000</p> <p>Annual License Fee Waived</p>



◆ Community Forum

RMCPay	<ul style="list-style-type: none"> → Citation Payment Portal → Online Appeals 	Administrative Fee per Citation Paid (Paid by the Parker) \$3.00	Administrative Fee per Citation Paid (Paid by the Parker) \$5.00¹
Delinquency Notices	<ul style="list-style-type: none"> → Automatic Notification Mailing → DMV Lookups 	Fee Per Letter Sent: \$1.00 + Postage	Fee per Letter Sent: \$0.75 + postage (included in Administrative Fee)
Optional ² Digital Permitting Platform	<ul style="list-style-type: none"> → Digital Permitting Application → Digital Permitting Documentation Uploads → Digital Permitting Waitlist → Digital Permitting Payment Portal → Mobile-Optimized Pay Website → Unlimited ongoing upgrades and enhancements → Ability to issue permits in person → Online management of permit requests, automated waitlisting and notifications 	Base Digital Permitting Annual License Fee: \$30,000	Base Digital Permitting Annual License Fee \$1.50 per annual \$0.95 per monthly \$0.95 per short term
Payment Processing	<ul style="list-style-type: none"> → Passport Gateway → Merchant Processing 	\$0.10/transaction 2.9% + \$0.30/transaction	\$0.05/transaction³ 2.9% + \$0.25/transaction
Service Delivery	<ul style="list-style-type: none"> → Dedicated Project Manager → Implementation Specialist → Project Plan → Weekly Calls → Training → Zone Setup → Rate Setup → Rate Testing → Citation Setup → Escalation Schedule Setup 	Remote Training: Included: On-site Training \$895.00	Remote Training: Included: On-Site⁴ Training: \$800.00/day

¹Administrative Fee per citation paid is not per transaction.

² Final pricing would be determined after a scope of work was determined.

³ Bundled gateway costs. To use only Passport's gateway and not Merchant Processing services, the gateway fee is \$0.10/transaction.

⁴ On-site training is optional, all training can be effectively done remotely.



- Escalation Schedule Testing
- Transfer of All Outstanding Citations
- Administrator role creation and setup
- Passport Overview
- Enforcement Introduction
- OpsMan Mobile
- RMCPay Portal
- Customer Support
- Operator Management
- Merchant Processor Integration⁵
- Meter Integration
- Unlimited access to 40+ active integrations
- Tools and assistance for location additions

- Product Manager
- Project Timeline
- Full Stack Engineers

Expedited Development:
\$250.00/hour

Expedited Development:
\$250.00/ hour

Support

- Tier Three End User Support
- Customer Support Representatives
- Live Body Support 7 days a week
- Product Support Specialists for technical support 7 days a week
- Dedicated Client Success Manager for system updates

Hardware Options

- **Handheld Phones:** \$300 Credit Up to 5 phones⁶
- **Printer:** ZQ320 Printer
- **Mobile Data Plans**

Responsibility of the City

\$600.00

Responsibility of the City

⁵ With any of the 15+ Merchant Processors that Passport currently maintains integrations with.

⁶ The City will be responsible for obtaining Android handheld devices. Passport will offer a \$300 credit per phone for up to five phones to be applied to the first bill.