



Monthly Information Technology Department Report

To: Albert Childress, City Manager

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Date: July 13, 2023

From: Dave Monroe, Information Technology Director

Subject: June 2023 Information Technology Report

Support:

- Support Requests – 241
- Support Phone Calls – 126

Email:

- 47% of emails sent to cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.
- Total number Received – 88,632
- Total number delivered – 46,952.
- Total number not delivered – 41,680.