

From: Key West Hideaways (reservations@keywesthideaways.com)
To: sue_brent@yahoo.com;
Date: Mon, May 2, 2011 5:11:00 PM
Cc:
Subject: Re: Key West Reservations

Hey Sue,

If you are interested in booking, I can send you over the form to fill out. The rate is \$458 a night. There is a \$25 reservation fee, 12.5% bed tax and a \$150 cleaning fee. Tropical Retreat is a fabulous property in a great location. Plus the private pool.

Let me know.

<http://keywesthideaways.com/tropical-retreat>

Thanks!
Shelby

On Mon, May 2, 2011 at 4:50 PM, Sue Brent <sue_brent@yahoo.com> wrote:
Shelby,

I really liked this place. How much would the rate be for the 7 nights? How would I reserve?

Sue

From: Key West Hideaways <reservations@keywesthideaways.com>
To: Sue Brent <sue_brent@yahoo.com>
Sent: Mon, May 2, 2011 10:02:03 AM
Subject: Re: Key West Reservations

Hello,
Tropical Retreat is available from May 20th to the 27th.

Thanks
Shelby

On Mon, May 2, 2011 at 8:51 AM, Sue Brent <sue_brent@yahoo.com> wrote:
Shelby,

When would the Tropical Retreat be available?

Sue

From: Key West Hideaways <reservations@keywesthideaways.com>
To: sue_brent@yahoo.com
Sent: Thu, April 28, 2011 3:23:04 PM
Subject: Key West Reservations

Hello Sue,
Just wanted to let you know that we don't have anything available for nine days for May 20th. We do have a few properties available until the 26th. Please let me know if you are interested in

booking until then or if you have any further questions.

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Thanks
Shelby
Key West Hideaways
305-296-9090
KeyWestHideAways.com

--

Thanks
Shelby
Key West Hideaways
305-296-9090
KeyWestHideAways.com

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Thanks
Shelby
Key West Hideaways
305-296-9090
KeyWestHideAways.com

From: Kevin McGinty (reservations@keywesthideaways.com)
To: sue_brent@yahoo.com;
Date: Tue, May 3, 2011 11:21:38 AM
Cc:
Subject: Key West Hideaways Correspondence

Please read and return via email or fax within 24 hours to secure this reservation!

TO EMAIL BACK: CLICK REPLY AND TYPE YOUR NAME ON THE SIGNATURE LINE (SOME MAY HAVE TO COPY THEN PASTE) OR PRINT OUT & FAX BACK TO 305-296-9006. THANKS!

Full Name:
Mailing Address:
Email Address:
Cell Phone Number:
Number of People in your party:
Pets:
Credit Card Number & Expiration Date:

We require 50% deposit, and the remainder at check in.

05/03/2011

TO: Sue Brent
RESERVATION #: 23214
FROM: Key West Hideaways

I, Sue Brent, authorize Key West Hideaways to charge a deposit of \$1,901.82 on my credit card. We are planning to arrive May 20, 2011 and depart May 27, 2011. The nightly rate is \$458.00 per night plus tax (12.5%) for Tropical Retreat.

If you are bringing a pet, there is a \$20 per night per pet fee.

There is a non-refundable \$25.00 reservation fee on every reservation.

There is a 30-day (60-day for holidays & special events) cancellation policy. If I cancel 30 - 60 days (whichever applies) prior to my arrival date, I will expect a refund less a \$50 cancellation fee. If I cancel within the 30 - 60 days prior to my arrival date, I will forfeit my deposit. There are

no refunds for shortened stays.

Signature

If you do not receive confirmation within 24hrs please call us at 1-888-822-5840.

Return Fax (305) 296-9006

Key West Hideaways

302 Southard St. Suite 106

Key West, FL 33040

888 822-5840 / (305) 296-9090 / Fax:305-296-9006

Guest Folio Charges - 0

Name	Sue Brent	Arr - Dep	5/20/2011 - 5/27/2011	Charges	\$3,381.00
Address		Recorded	5/3/2011	Tax	\$422.63
City		Confirmation	23214	Total	\$3,803.63
State		Party	2 / 0 / 0 / 0	Paid	\$0.00
Postal Code		Credit Card	/	Due	\$3,803.63
Telephone					

Date	Description	Quantity	Price	Tax	Total
5/20/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25
5/20/2011	Cleaning Fee	1	\$150.00	\$18.75	\$168.75
5/20/2011	A Reservation Fee	1	\$25.00	\$3.13	\$28.13
5/21/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25
5/22/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25
5/23/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25
5/24/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25
5/25/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25
5/26/2011	Tropical Retreat	1	\$458.00	\$57.25	\$515.25

Tax and	Lodg1	\$169.05	Total	\$3,803.63
Gratuity	State	\$253.58	Paid	\$0.00
Detail:			Due	\$3,803.63

Our Policies KEY WEST HIDEAWAYS is not responsible for loss, theft, or damage to your vehicle or to items left in your room or in your vehicle.

I authorize the following charges to be billed to my credit card:

1. Check-out is promptly at 11a.m. or I will incur 1/2 day charge.
2. I will be charged \$50 for not washing dishes or coffee pot.
3. I will be charged for any damaged items, including linens.
4. I will be charged \$20 per key not returned to Office day of departure.
5. I will be charged \$100 for a lockout after 10p.m..
6. I will be charged \$100 for any unreturned Beach Pass.

REGISTERED GUESTS:

1... _____ 2... _____ 3... _____
4... _____ 5... _____ 6... _____
7... _____ 8... _____ 9... _____
10... _____ 11... _____ 12... _____

Number of Room Keys: _____ Beach Pass: Yes / No

Please fill in the information below:

Car Make and Color: _____ Boat Slip#: _____

Customer Signature: _____