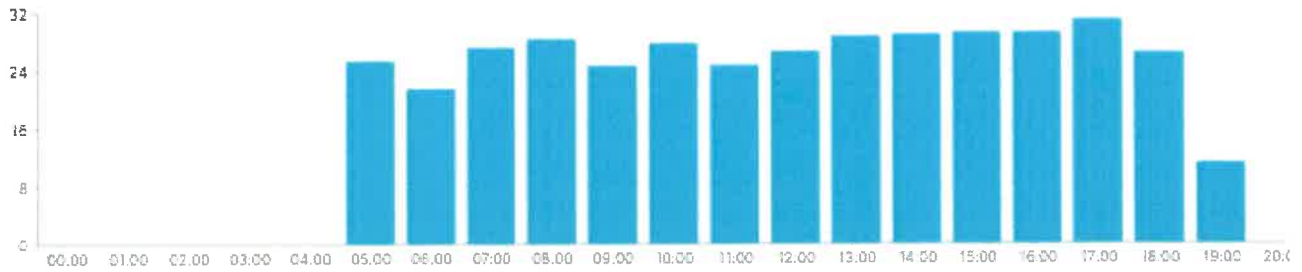


Out of 105,208 people who received a ride proposal, only 64,178 choose to book and complete a ride.

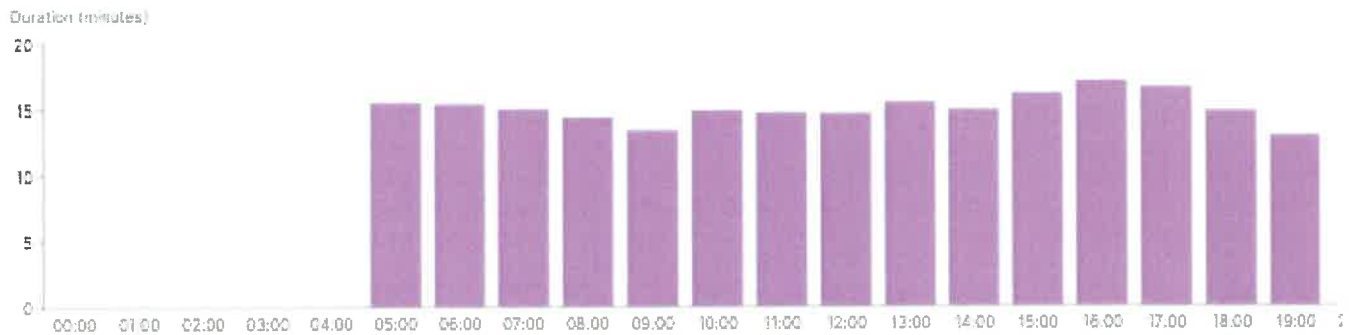
KEY WEST RIDES ON-DEMAND TRANSIT SERVICE KEY PERFORMANCE INDICATORS (CONTINUED)

Average Pickup ETA (On Demand Rides Only)
Average pickup ETA among all requests where a ride proposal was displayed.



This is average wait time once a person request an On-Demand Bus. Wait time is currently 27 minutes.

Average Ride Duration
Average ride duration from pickup to dropoff.



November 2023: Once the bus arrives, the average passenger trip time takes 15.2 minutes.