



Monthly Transit Department Report

To: Albert Childress, City Manager



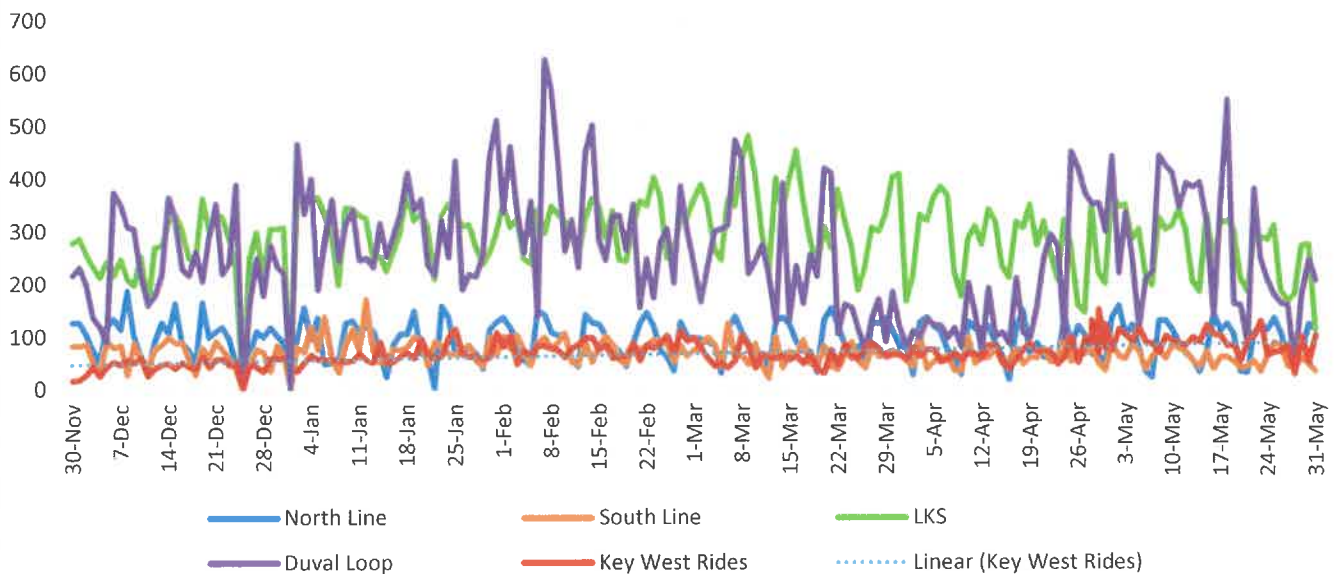
Date: June 8, 2023

From: Rod Delostrinos, Director of Transportation

Subject: May 2023- Transit Department Report

- Total Ridership Past 30 Days: **23,686**
- “Workforce Express” starts on June 5, 2023. (See schedule below)
- North Line and South Line will be discontinued on June 5, 2023.
- Number of customers who have installed Key West Rides: 5,329
- Completed **21,868** on Key West Rides- On Demand Transit since launch November 30, 2022.

Ridership Since Key West Rides Start (November 30, 2022)



Lower Keys Shuttle is the highest performing route followed by the Duval Loop.

Key West Rides- On Demand Transit

Service Operation (Periodic)

Start Date: 2022-11-30

End Date: 2023-05-31

Group by: Days

Total Ride Requests

40,499

Met Demand

35,299

Met Demand Ratio

87.2%

Completed Rides

21,868

Completed Rides Ratio

54%

Completed Improving Rides

1.7%

Completed On Demand Rides *

98.3%

Active Rides

1,374

Active Rides

6,114.6

Active Rides

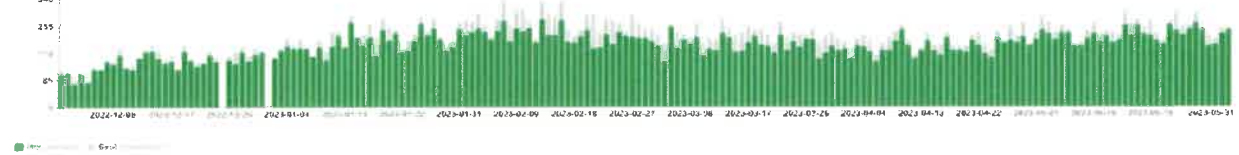
3.6

Legend: ■ Met Demand ■ Not Met Demand

Met Demand

Number of ride requests completed in time with a rating per period

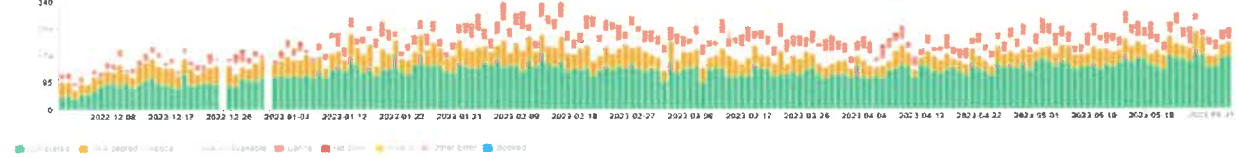
Y-axis: Rating



Detailed Ride Requests Status

Breakdown of all ride requests (passengers) by status

Y-axis: Passengers



New Bus Route Effective June 5, 2023

WORK FORCE EXPRESS



INBOUND							OUTBOUND				
Cross & US1	Maloney & 2nd	Duck Ave & 17th	N. Roosevelt Home Depot	Truman & White	Petronia & Whitehead	Emma & Truman	Emma & Truman	Truman & White	N. Roosevelt Key Plaza	Duck Ave & 17th	Cross & US1
6:00 AM	6:05 AM	6:12 AM	6:16 AM	6:21 AM	6:25 AM	6:27 AM	6:29 AM	6:33 AM	6:38 AM	6:42 AM	6:46 AM
6:46 AM	6:52 AM	6:59 AM	7:05 AM	7:12 AM	7:18 AM	7:20 AM	7:22 AM	7:28 AM	7:32 AM	7:37 AM	7:43 AM
7:43 AM	7:49 AM	7:59 AM	8:06 AM	8:13 AM	8:19 AM	8:21 AM	8:23 AM	8:29 AM	8:53 AM	8:58 AM	9:04 AM
9:04 AM	9:10 AM	9:20 AM	9:27 AM	9:34 AM	9:40 AM	9:42 AM	9:44 AM	9:50 AM	9:54 AM	9:59 AM	10:04 AM
10:04 AM	10:10 AM										
3:40 PM	3:45 PM	3:52 PM	4:00 PM	4:07 PM	4:14 PM	4:16 PM	4:18 PM	4:26 PM	4:32 PM	4:37 PM	4:43 PM
4:43 PM	4:49 PM	4:56 PM	5:04 PM	5:11 PM	5:18 PM	5:24 PM	5:26 PM	5:34 PM	5:40 PM	5:45 PM	5:51 PM
5:51 PM	5:57 PM	6:04 PM	6:12 PM	6:19 PM	6:26 PM	6:32 PM	6:34 PM	6:42 PM	7:07 PM	7:12 PM	7:18 PM
7:18 PM	7:24 PM	7:30 PM	7:35 PM	7:41 PM	7:47 PM	7:53 PM	7:54 PM	8:01 PM	8:05 PM	8:10 PM	8:15 PM
8:15 PM	8:20 PM										

