



Leo Hernandez <lhernand@keywestcity.com>

Fwd: 621 Eaton Street

1 message

Michael Turner <mturner@keywestcity.com>
To: Leo Hernandez <lhernand@keywestcity.com>

Thu, Jun 6, 2013 at 10:53 AM

Hey Leo-

Jim wanted me to send you these emails. I think you were copied on most of them, but I think there are a few that you weren't copied.

Let me know if you need anything else from me on this.

Thanks

----- Forwarded message -----

From: **Michael Turner** <mturner@keywestcity.com>
Date: Fri, May 10, 2013 at 4:10 PM
Subject: Re: 621 Eaton Street
To: Andrea Morgan <shayemorgan@yahoo.com>

You can mail the payment and signed payment plan to:
City of Key West Utilities
PO Box 1359
Key West, FL 33040

Thanks

On Fri, May 10, 2013 at 2:43 PM, Andrea Morgan <shayemorgan@yahoo.com> wrote:

Should I mail the payment to the Licensing Department address Officer Hernandez provided or other address?

Sent from Yahoo! Mail on Android

From: Michael Turner <mturner@keywestcity.com>;
To: Andrea Morgan <shayemorgan@yahoo.com>;
Cc: Leo Hernandez <lhernand@keywestcity.com>;
Subject: Re: 621 Eaton Street
Sent: Fri, May 10, 2013 5:40:14 PM

Andrea-

I need to know when payment will be made on this account and when I will receive the signed payment plan. If you don't have a scanner you can fax it to 809-3813 or bring it by the office in Habana Plaza.

Obtaining the business tax receipts to rent the properties is a separate issue. You can get all the paperwork in the Licensing department in Habana Plaza.

Please let me know as soon as possible when to expect payment.

Thanks

On Fri, May 10, 2013 at 10:22 AM, Andrea Morgan <shayemorgan@yahoo.com> wrote:

I am coordinating this with Officer Hernandez. The forms I need to rectify licensure are not accessible from the City's website. I do not have a scanner so I will use regular mail.

Thank you,
Andrea Morgan

From: Michael Turner <mturner@keywestcity.com>
To: Andrea Morgan <shayemorgan@yahoo.com>
Cc: Leo Hernandez <lhernand@keywestcity.com>
Sent: Thursday, May 2, 2013 8:31 AM

Subject: Re: 621 Eaton Street
Andrea-

I have not received the signed payment plan back yet or payment for 621 Eaton St.

Please advise.

Thanks

On Thu, Apr 18, 2013 at 11:16 AM, Andrea Morgan <shayemorgan@yahoo.com> wrote:
Thanks, Michael.

Sent from Yahoo! Mail on Android

From: Michael Turner <mturner@keywestcity.com>;
To: Andrea Morgan <shayemorgan@yahoo.com>; Leo Hernandez <lhernand@keywestcity.com>;
Subject: Re: 621 Eaton Street
Sent: Thu, Apr 18, 2013 2:08:59 PM
Andrea-

I have worked up the payment plan for payments of 500.00 per month over the monthly payment and the balance being paid off in 6 months in November 2013. Please look it over make sure it looks right and sign it and send it back to me. Once I have the signed copy and as long as payments are made according to the plan we can suspend the code case.

Please let me know if you have any questions.

Thanks

On Mon, Apr 15, 2013 at 2:32 PM, Andrea Morgan <shayemorgan@yahoo.com> wrote:

Initially, I am not able to do that. I have looked into credit cards and loans, but these alternatives have not proved to be an option.

I can pay \$500 May 1st, and with tremendous financial hardship can continue to pay \$500 per month for 6 months, then the balance.

Sent from Yahoo! Mail on Android

From: Michael Turner <mturner@keywestcity.com>; **To:** Andrea Morgan <shayemorgan@yahoo.com>;
Cc: Leo Hernandez <lhernand@keywestcity.com>;
Subject: Re: 621 Eaton Street
Sent: Mon, Apr 15, 2013 3:38:20 PM

The problem here is that we can not hold up a code case based on a promise of a significant payment 5 months down the road. We need to have a solid plan in place that would demonstrate your willingness to get this paid off in a timely manner.

Additionally the Garbage and Stormwater are scheduled to be added to the tax roll this year. To stop from adding the past due amounts to the property tax bill in October we would need to have had a good record of payments showing that it would be paid off.

Please let me know if you are able to pay more than your original proposal.

Thanks

On Mon, Apr 15, 2013 at 10:49 AM, Andrea Morgan <shayemorgan@yahoo.com> wrote:
Since I cannot make a large payment until September, but can make a \$500 payment May 1st, I am trying to determine how I will be able to pay \$500 each month until September. I don't want to agree to terms I cannot fulfill. Truthfully I am disappointed in the City for their hard line on this matter.

Sent from Yahoo! Mail on Android

From: Michael Turner <mturner@keywestcity.com>; **To:** Andrea Morgan <shayemorgan@yahoo.com>;
Cc: lhernand@keywestcity.com <lhernand@keywestcity.com>; **Subject:** Re: 621 Eaton Street **Sent:** Mon, Apr 15, 2013 1:42:00 PM
Andrea-

Thank you for your response. Unfortunately we can not accept those terms for a payment plan.

Typically to begin a payment plan we need to get 30-50% up front. Depending on the amount put down we can adjust the amount per month over the current bill. In this case somewhere around 500.00 per month over the monthly bill.

Please let me know the maximum you can pay to start this process and I will figure out what we need per month over the regular bill to get a plan together.

Thanks

Michael

On Sun, Apr 14, 2013 at 2:01 PM, Andrea Morgan <shayemorgan@yahoo.com> wrote:

Dear Michael:

Thank you for your patience in allowing me some time to address a payment plan for the arrearage on my account. It has given me a chance to assess the avenues I have available to satisfy this arrearage.

I will be able to send a \$500 payment on May 1st and \$100 payment per month thereafter for six months. In September, I will be able to forward a substantial payment that should clear at least 50% of the debt. After September, I will be in a much better position to assess what is the maximum amount I can afford per month in order to become current.

I will be able to obtain the rental license from the Licensing Office, also on May 1st. This is the soonest I am able to do so.

Thank you for your courtesy and cooperation in this matter.

Sincerely,
Andrea Morgan

From: Michael Turner <mturner@keywestcity.com>
To: Andrea Morgan <shayemorgan@yahoo.com> **Cc:**
"lhernand@keywestcity.com" <lhernand@keywestcity.com> **Sent:** Thursday,
April 4, 2013 4:44 PM
Subject: Re: RE: FW: 621 Eaton Street
Ms. Morgan-

I have attached the breakdown of charges by year of the overcharge for the commercial unit as well as the undercharge when it started billing as only 1 residential unit. It is broken down by fiscal year since the fees can change at that point every year. The total amount owed right now is \$5,845.80.

I'm pretty open next week. Let me know a day and time you would like to talk and I will make sure I am available.

Let me know if you have any questions.

Thanks

On Thu, Apr 4, 2013 at 2:41 PM, Andrea Morgan <shayemorgan@yahoo.com> wrote:

Good afternoon, Mr. Turner:

In resolving the matter of my sewage and solid waste account, could you kindly forward to me the account review so I may see how you arrived at the arrearage figure. Also, if you could provide me with some times next week when I could speak with you by phone, I would appreciate that courtesy in arriving at a settlement and payment plan.

I am in the process of applying and submitting my application for a rental license and will accomplish this by next week. I will thereafter obtain the business tax receipt information and forward it to Officer Leo. He has requested that I provide him this by tomorrow, I will not be able to accomplish all of these steps in that amount of time.

I respectfully request the courtesy of at least two weeks to finalize this issue with the City. Considering the amount of time I have been trying to rectify this, that being at least two years, as well as most recently when my account was finally reviewed, which took more than two months, I do not think this request is unreasonable.

I look forward to resolving this matter, thank you.

Sincerely,
Andrea Morgan

From: Michael Turner <mturner@keywestcity.com>
To: Leo Hernandez <lhernand@keywestcity.com>
Cc: Andrea Morgan <shayemorgan@yahoo.com>
Sent: Monday, January 7, 2013 9:49 AM
Subject: Re: RE: FW: 621 Eaton Street

I am meeting with Carolyn Walker to go over the history of this account and try to get all the details correct. I will be in touch after that and let you know what I find out or if I need any more information.

Thanks

On Mon, Jan 7, 2013 at 9:35 AM, Leo Hernandez <lhernand@keywestcity.com> wrote:

Ms. Morgan, Good morning. Michael Turner will be handling your account from now on.

Michael, please keep me posted on details of Ms. Morgan's account activity.

----- Forwarded message -----From: "Valerie Barrera"

<vbarrera@keywestcity.com>Date: Jan 7, 2013 9:13 AM Subject: RE: FW: 621 Eaton Street To: "Leo Hernandez" <lhernand@keywestcity.com>Cc: "Michael Turner" <mturner@keywestcity.com>

I have discussed with Michael Turner and he will be handling from this point on.

Can you please let Ms. Morgan know that I am no longer over that division and that Mr. Turner will be looking into account and contacting her.

Thanks!

From: Leo Hernandez [mailto:lhernand@keywestcity.com]

Sent: Monday, January 07, 2013 8:50 AM

To: Valerie Barrera

Cc: Michael Turner

Subject: Re: FW: 621 Eaton Street

Thank you. Please keep me posted.

lh

On Mon, Jan 7, 2013 at 8:05 AM, Valerie Barrera <vbarrera@keywestcity.com> wrote:

Mike,

Can we get together sometime this morning and discuss this account.

This has been kicked around for years now and I can't seem to get a final answer.

Thanks!

From: Leo Hernandez [mailto:lhernand@keywestcity.com]
Sent: Friday, January 04, 2013 3:01 PM
To: Valcri Barrera
Subject: Fwd: 621 Eaton Street

Ms. Barrera, Please see Ms. Morgan's email bellow my statement:

I have a code case at this property. The code violation is the non-transient rental of the units lacking a business tax receipt to do. Our Licensing Department will not be able to issue it until the utility account is brought to a current status. Please keep me posted on what you determined...

Lh.

----- Forwarded message -----From: Andrea Morgan
<shayemorgan@yahoo.com>Date: Fri, Jan 4, 2013 at 1:55 PMSubject: 621 Eaton Street To: lhernand@keywestcity.comCc: robin@athomeinkeywest.com

Good afternoon, Officer Leo. Can you please forward to me Valerie Barrera's email address and telephone number? I will call her Monday morning if I am unable to reach her this afternoon.

Essentially, the situation is as follows:

Since I purchased the property in 2001 until approximately 2010, I was being charged for an additional unit at the rear of the property that was subdivided from my property at the time of purchase. Therefore, I over paid for an additional unit that I should not have been billed for, for a ten year period of time. I need to receive a credit for the amount over which I should have paid.

Ms. Barrera and I have had numerous conversations to have the account reviewed and to rectify the discrepancy in the amount I have been billed, which I would request be a credit against my past balance.

I was not aware of the lien filed on my property. I never received any notice of such action. The first I heard of this was during our telephone conversation yesterday.

What I would propose is a reduction of the amount I owe which acknowledges the extra unit I paid for over a ten year period. Whatever this amount is, if there is in fact any amount due, I will pay immediately and in return request that the City file a satisfaction of lien.

Would you kindly forward this email to Ms. Barrera for her review. I look forward to resolving this matter with both of you as expeditiously as possible.

Thank you,
Andrea Morgan

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LEONARDO HERNANDEZ
Code Compliance Officer
City of Key West
lhernand@keywestcity.com
305-809-3730 Phone
305-797-8701 Cell
305-809-3978 Fax