



Monthly Information Technology Department Report

To: Brian L. Barroso, City Manager

Date: August 8, 2024

From: Dave Monroe, Information Technology Director

Subject: July Information Technology Report

Support Requests – 294

Support Phone Calls – 94

EMAIL:

- 48.1% of emails sent to the cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.

Total number received – 113,937

Total number delivered – 59,142

Total number not delivered – 54,795

Website Statistics



Website Overview

Jul 1, 2025 - Jul 31, 2025 ▾

Total users	New users	Sessions	Views	Average session duration
48,796	44,082	69,937	128,244	00:03:24

	Page title	Views ▾
1.	Key West, FL Official Website	14,463
2.	Duval Loop Key West, FL	9,424
3.	Schedules and Route Maps Key West, FL	6,956
4.	Search • Key West, FL • CivicEngage	6,882
5.	Bus Fares Key West, FL	3,862
6.	Facilities • Smathers Beach	3,363
7.	Facilities • Southernmost Point & Buoy	2,843
8.	View all open positions Key West, FL	2,341
9.	Calendar • Key West, FL • CivicEngage	2,213
10.	Calendar • Special Events	2,174
	Grand total	128,244

CHATBOT Statistics

