



NATION SECURITY

Security Services Proposal for City of Key West (RFP # 25-013)

SUBMITTED TO:

**Lucas Torres-Bull
City of Key West
1300 White Street
Key West, FL 33040
305-809-3807**

PRESENTED BY:

**Scott Guilbert
Nation Security Services, LLC
12750 NW 17th Street, Suite 207
Miami, FL 33182
813-385-2330**

This document includes confidential details regarding the operations, services, and pricing of Nation Security. The information is sensitive and must not be shared publicly. This document was created and shared in confidence, intended exclusively for the internal use of management for evaluation purposes, and in response to a request for a proposal on security services.



Dear Lucas,

05-12-2025

On behalf of Nation Security, we thank City of Key West for this opportunity to propose a customized security solution that will address your main concerns and challenges we will deliver a tailored, customer service, and safety-focused program to City of Key West, your residents, employees, and visitors. Our mission is to consistently deliver the highest-quality, most reliable, cost-effective, and friendly services. We will achieve this by fully leveraging the best talent, restrictive practices, and exclusive technology to achieve full transparency while meeting program goals and reducing your overall business risk. As a company, we pride ourselves on always remaining a step ahead of the competition in everything we do.

Our company's top priority starts with a custom safety program for City of Key West. With proven best practices and advanced technology, we seek to understand better the underlying patterns that create risk. Using our Tracktik Technology platform and leveraging extensive data sources, we can analyze and optimize your security program's performance in real-time.

To achieve the best customer service experience and outcomes, we commit to providing City of Key West with the most extensive and ongoing Officer training and development. Without question, we have the most professional, polished, responsible, and courteous security officers in the business. Clients tell us that our officers feel like their very own employees. Nation Security understands that this is a very critical decision. Hence, we see a tremendous opportunity to establish a deep partnership focused on achieving the best outcomes for City of Key West. Working together and with a clear sense of what is required and possible, we can confidently say we are best positioned to meet and exceed your expectations from top to bottom.

This proposal includes a brief synopsis of our corporate structure and capabilities. I am confident that you will find this information useful in your decision-making process. In the meantime, please do not hesitate to call me directly should you have any questions or require any additional information.

Once again, thank you for the opportunity to earn your business.

Sincerely,

A handwritten signature in black ink that reads "Ardel Vazquez".

President / CEO

**AFFIDAVIT ATTESTING TO NONCOERCIVE CONDUCT
FOR LABOR OR SERVICES**

Entity/Vendor Name: **Nation Security Services**

Vendor FEIN: **93-4172997**

Vendor's Authorized Representative: **Mario Ramos**

(Name and Title)

Address: **12750 NW 17th St Suite 207**

City: **Miami** State: **FL** Zip: **33182**

Phone Number: **305-902-2020**

Email Address: **mario@nationsecurity.com**

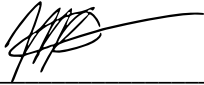
As a nongovernmental entity executing, renewing, or extending a contract with a government entity, Vendor is required to provide an affidavit under penalty of perjury attesting that Vendor does not use coercion for labor or services in accordance with Section 787.06, Florida Statutes.

As defined in Section 787.06(2)(a), coercion means:

1. Using or threatening to use physical force against any person;
2. Restraining, isolating, or confining or threatening to restrain, isolate, or confine any person without lawful authority and against her or his will;
3. Using lending or other credit methods to establish a debt by any person when labor or services are pledged as a security for the debt, if the value of the labor or services as reasonably assessed is not applied toward the liquidation of the debt, the length and nature of the labor or service are not respectively limited and defined;
4. Destroying, concealing, removing, confiscating, withholding, or possessing any actual or purported passport, visa, or other immigration document, or any other actual or purported government identification document, of any person;
5. Causing or threatening to cause financial harm to any person;
6. Enticing or luring any person by fraud or deceit; or
7. Providing a controlled substance as outlined in Schedule I or Schedule II of Section 893.03 to any person for the purpose of exploitation of that person.

As a person authorized to sign on behalf of Vendor, I certify under penalties of perjury that Vendor does not use coercion for labor or services in accordance with Section 787.06. Additionally, Vendor has reviewed Section 787.06, Florida Statutes, and agrees to abide by same.

Certified By: **Mario Ramos**, who is authorized to sign on behalf of the above referenced company.

Authorized Signature: _____

Print Name: **Mario Ramos**

Title: _____

PROPOSAL FORM

PRIVATE SECURITY SERVICES

The security services for each facility are outlined in the Scope of Work section:

Location	Unburdened Hourly Rate (\$)¹	Rate In Words	Burdened Hourly Rate (\$)²	Rate In Words
Key West Bight	\$18.00	Eighteen Dollars	\$24.95	Twenty Four Dollars and Ninety Five Cents
City Marina	\$18.00	Eighteen Dollars	\$24.95	Twenty Four Dollars and Ninety Five Cents
Key West Ferry Terminal	\$18.00	Eighteen Dollars	\$24.95	Twenty Four Dollars and Ninety Five Cents

¹ Direct Labor Cost

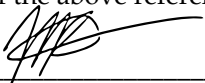
² Direct Labor Cost, O/H, G&A, Profit

**VENDOR CERTIFICATION REGARDING
SCRUTINIZED COMPANIES LISTS**

Respondent Vendor Name:	Nation Security Services				
Vendor FEIN:	93-4172997				
Vendor's Authorized Representative Name and Title:					
Address:	12750 NW 17th St Suite 207				
City:	Miami	State:	FL	Zip:	33182
Phone Number:	305-902-2020				
Email Address:	mario@nationsecurity.com				

Section 287.135(2)(a), Florida Statutes, prohibits a company from bidding on, submitting a proposal for, or entering into or renewing a contract for goods or services of any amount if, at the time of contracting or renewal, the company is on the Scrutinized Companies that Boycott Israel List, created pursuant to section 215.4725, Florida Statutes, or is engaged in a boycott of Israel. Section 287.135(2)(b), Florida Statutes, further prohibits a company from bidding on, submitting a proposal for, or entering into or renewing a contract for goods or services over one million dollars (\$1,000,000) if, at the time of contracting or renewal, the company is on either the Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, both created pursuant to section 215.473, Florida Statutes, or the company is engaged in business operations in Cuba or Syria.

As the person authorized to sign on behalf of Respondent, I hereby certify that the company identified above in the section entitled "Respondent Vendor Name" is not listed on either the Scrutinized Companies that Boycott Israel List, Scrutinized Companies with Activities in Sudan List or the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List. I understand that pursuant to section 287.135, Florida Statutes, the submission of a false certification may subject such company to civil penalties, attorney's fees, and/or costs and termination of the contract at the option of the awarding governmental entity.

Certified By:	Mario Ramos	Operations Manager
	<i>Print Name</i>	<i>Print Title</i>
who is authorized to sign on behalf of the above referenced company.		
Authorized Signature:		

END OF SECTION 4



ADDENDUM NO. 1
Private Security Services
RFP 25-013

This addendum is issued as supplemental information to the Invitation to Bid package for clarification of certain matters of both a general and a technical nature. The referenced Invitation to Bid package is hereby amended in accordance with the following items:

1. **Clarification of Specifications:** [No Changes]
2. **Changes to Submission Requirements:** [No Changes]
3. **Updates to Project Timeline:** [No Change]
4. **Responses to Questions:**
 1. What is the estimated budget for this particular RFP?
 - The City has budgeted \$416,550 for FY25/26
 2. Is there an existing Security Company in contract with the City of Key West for the mentioned locations? If so, is the contract publicly accessible? And where can we access it?
 - The City is currently under a temporary contract with a Private Security firm.
 - Temporary Private Security Services contract attached

RE: Vehicles

Section 2.2 Minimum Qualification Requirements, subsection Other Qualifications

3. In 2.2 it states "The security vehicle if utilized shall be clean and properly maintained." and also talks about decals prominently displaying the company logo, and the city's logo, and the security firm's phone number. It goes on to mention vehicle patrols.
 - If a security vehicle is utilized it shall follow the requirements of Sec 2.2 of the RFP
4. **Section 3.2 Scope of Services,**
 - In 3.2 it states "...will patrol the properties on foot and/or golf cart day and night..."

Is there currently a security vehicle that the City owns and keeps that will be available to the Security Officers?

- No, the City does not provide a security vehicle
- 5. Is there currently a golf cart that the City owns and keeps that will be available to the Security Officers?
- See above response
- 6. If one or both are available and provided by the City, who is responsible for the maintenance and repair costs if required?
- See above response
- 7. If one or both are not available or provided by the City, can you clarify which is preferred since the RFP states both, and where will it be stored?
- See above response

Q2. RE: Office and Facilities

8. Section 3.3 Proposal Submittal Instructions, subsection Response Content, Tab 1. Cover Letter and Executive Summary

In 3.3 there is mention of a local office.

Is the Proposer required to have a local office in the city limits or within the previously defined 35mi proximity?

- The proposer is required to have an office within 35 miles of the City of Key West to be considered local
- 9. Additionally, if there is no requirement for a local office, are there City / Marina facilities for the Security Officers to utilize for breaks or restrooms?
- There is no specified break area
- Security officers will have restroom access
- 10. Can the city give an average for how often and during what hours the Key West Express might be docked outside of the listed hours in the SOW?
 - Typically the Key West Express arrives at approximately 11:30am and departs at approximately 5:30pm daily
- 11. Who is the incumbent security provider?
 - Florida Keys Security, LLC has a temporary contract with the City until a permanent company can be hired
- 12. What are the current Officer pay rates?
 - Florida Keys Security, LLC has an unburdened hourly rate of \$18.00
- 13. What is the current Bill rate?
 - Florida Keys Security, LLC has a burdened hourly rate of \$26.36

14. How are meal breaks handled?
- A half hour meal break for every 8 hour shift is allowed
15. Do you have any wage rate requirements (i.e. prevailing wage)?
- No
16. Is there a union contract in place for Officers?
- Unknown
17. Do you wish to retain incumbent Officers? If so, please provide seniority list and current wage rates.
- The Port & Marine Services Department has three full-time Security Guards that are not part of this contract
18. Are there any specifications for the guard vehicle listed in the SOW?
- Yes, refer to Section 2.2 Minimum qualifications Requirements
19. Will the City provide the radios?
- No
20. What are the uniform requirements (anything beyond standard uniform)?
- Refer to Section 2.2 Minimum qualifications Requirements
21. Are there any training requirements not listed in the SOW?
- No
22. Is a bid bond, consent of surety or performance bond required?
- No
23. Do you require background checks outside of standard licensing background check
- No
24. Do you have specific billing requirements (certified payroll, etc.)
- Detailed spreadsheet listing all employees/ hours that can verified with timecards
25. Are there any fees associated with the contract (i.e. performance fees)?
- All fees that may be incurred are listed in the document
26. Is the City open to electronic reporting?
- Electronic reporting can be discussed with contracted firm

5. Additional Resources: [No Changes]

Mario Ramos

Signature

Nation Security Services

Name of Business

ANTI-KICKBACK AFFIDAVIT

STATE OF Florida)

: SS

COUNTY OF Miami-Dade

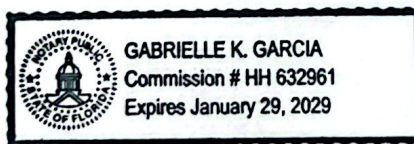
I, the undersigned hereby duly sworn, depose and say that no portion of the sum herein bid will be paid to any employees of the City of Key West as a commission, kickback, reward or gift, directly or indirectly by me or any member of my firm or by an officer of the corporation.

By: Mario Ramos

Sworn and subscribed before me this 12 day of May 20 25

NOTARY PUBLIC, State of Florida at Large

My Commission Expires:



**SWORN STATEMENT UNDER SECTION 287.133(3)(A)
FLORIDA STATUTES, ON PUBLIC ENTITY CRIMES**

THIS FORM MUST BE SIGNED IN THE PRESENCE OF A NOTARY PUBLIC OR OTHER OFFICER
AUTHORIZED TO ADMINISTER OATHS.

1. This sworn statement is submitted with Bid or Proposal for _____

City of Key West RFP #25-013

2. This sworn statement is submitted by Nation Security Services
(name of entity submitting sworn statement)

whose business address is _____

12750 NW 17th St Suite 207 Miami, FL 33182

and (if applicable) its Federal Employer Identification Number (FEIN) is _____

93-4172997

(If the entity has no FEIN, include the Social Security Number of the individual

signing this sworn statement _____

3. My name is Mario Ramos
(please print name of individual signing)

and my relationship to the entity named above is Operations Manager

4. I understand that a "public entity crime" as defined in Paragraph 287.133(1)(g), Florida Statutes, means a violation of any state or federal law by a person with respect to and directly related to the transaction of business with any public entity or with an agency or political subdivision of any other state or with the United States, including but not limited to, any bid or contract for goods or services to be provided to any public or an agency or political subdivision of any other state or of the United States and involving antitrust, fraud, theft, bribery, collusion, racketeering, conspiracy, material misrepresentation.

5. I understand that "convicted" or "conviction" as defined in Paragraph 287.133(1)(b), Florida Statutes, means a finding of guilt or a conviction of a public entity crime, with or without an adjudication guilt, in any federal or state trial court of record relating to charges brought by indictment information after July 1, 1989, as a result of a jury verdict, nonjury trial, or entry of a plea of guilty or nolo contendere.

6. I understand that an "affiliate" as defined in Paragraph 287.133(1)(a), Florida Statutes, means

1. A predecessor or successor of a person convicted of a public entity crime; or

2. An entity under the control of any natural person who is active in the management of the entity and who has been convicted of a public entity crime. The term "affiliate" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in the management of an affiliate. The ownership by one person of shares constituting controlling interest in another person, or a pooling of equipment or income among persons when not for fair market value under an arm's length agreement, shall be a prima facie case that one person controls another person. A person who knowingly enters into a joint venture with a person who has been convicted of a public entity crime in Florida during the preceding 36 months shall be considered an affiliate.

7. I understand that a "person" as defined in Paragraph 287.133(1)(8), Florida Statutes, means any natural person or entity organized under the laws of any state or of the United States with the legal power to enter into a binding contract and which bids or applies to bid on contracts for the provision of goods or services let by a public entity, or which otherwise transacts or applies to transact business with public entity. The term "person" includes those officers, directors, executives, partners, shareholders, employees, members, and agents who are active in management of an entity.

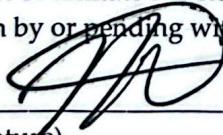
8. Based on information and belief, the statement which I have marked below is true in relation to the entity submitting this sworn statement. (Please indicate which statement applies).

X Neither the entity submitting this sworn statement, nor any officers, directors, executives, partners, shareholders, employees, members, or agents who are active in management of the entity, nor any affiliate of the entity have been charged with and convicted of a public entity crime subsequent to July 1, 1989, AND (Please indicate which additional statement applies.)

____ There has been a proceeding concerning the conviction before a hearing of the State of Florida, Division of Administrative Hearings. The final order entered by the hearing officer did not place the person or affiliate on the convicted vendor list. (Please attach a copy of the final order.)

____ The person or affiliate was placed on the convicted vendor list. There has been a subsequent proceeding before a hearing officer of the State of Florida, Division of Administrative Hearings. The final order entered by the hearing officer determined that it was in the public interest to remove the person or affiliate from the convicted vendor list. (Please attach a copy of the final order.)

____ The person or affiliate has not been put on the convicted vendor list. (Please describe any action taken by or pending with the Department of General Services.)



(signature)

5/9/25

(date)

STATE OF Florida

COUNTY OF Miami-Dade

PERSONALLY APPEARED BEFORE ME, the undersigned authority,

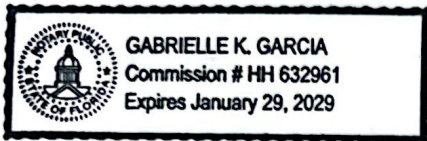
Mario Ramos who, after first being sworn by me, affixed his/her
(name of individual signing)

signature in the space provided above on this 12 day of May, 2025

My commission expires: January 29, 2029



NOTARY PUBLIC



CITY OF KEY WEST INDEMNIFICATION FORM

To the fullest extent permitted by law, the Proposer expressly agrees to indemnify and hold harmless the City of Key West, their officers, directors, agents and employees *(herein called the "indemnitees") from liabilities, damages, losses and costs, including but not limited to, reasonable attorney's fees and court costs, such legal expenses to include costs incurred in establishing the indemnification and other rights agreed to in this Paragraph, to persons or property, to the extent caused by the negligence, recklessness, or intentional wrongful misconduct of the Proposer, its Subcontractors or persons employed or utilized by them in the performance of the Contract. Claims by indemnitees for indemnification shall be limited to the amount of Proposer's insurance or \$1 million per occurrence, whichever is greater. The parties acknowledge that the amount of the indemnity required hereunder bears a reasonable commercial relationship to the Contract and it is part of the project specifications or the bid documents, if any.

The indemnification obligations under the Contract shall not be restricted in any way by any limitation on the amount or type of damages, compensation, or benefits payable by or for the Proposer under Workers' Compensation acts, disability benefits acts, or other employee benefits acts, and shall extend to and include any actions brought by or in the name of any employee of the Proposer or of any third party to whom Proposer may subcontract a part or all of the Work. This indemnification shall continue beyond the date of completion of the work.

Proposer: 6250 NW 17th St Suite 207 Miami, FL 33162 SEAL:

Address

Signature

Print Name

Title

DATE:

05/09/25

EQUAL BENEFITS FOR DOMESTIC PARTNERS AFFIDAVIT

STATE OF Florida

: SS

COUNTY OF Miami-Dade

I, the undersigned hereby duly sworn, depose and say that the firm of _____

Nation Security Services

provides benefits to domestic partners of its employees on the same basis as it provides benefits to employees' spouses, per City of Key West Code of Ordinances Sec. 2-799.

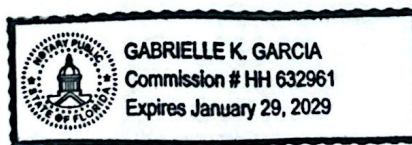
By: Mario Ramos

Sworn and subscribed before me this 12 day of May 20 25.



NOTARY PUBLIC, State of Florida at Large

My Commission Expires:



CONE OF SILENCE AFFIDAVIT

STATE OF Florida)

: SS

COUNTY OF Miami-Dade)

I, the undersigned hereby duly sworn, depose and say that all owner(s), partners, officers, directors, employees and agents representing the firm of Nation Security Services have read and understand the limitations and procedures regarding communications concerning City of Key West Code of Ordinances Sec. 2-773 Cone of Silence.

By: Mario Ramos

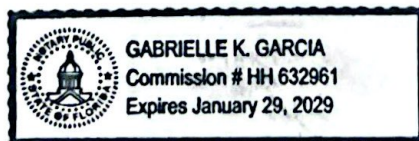
Sworn and subscribed before me this

12 day of May 20 25.



NOTARY PUBLIC, State of Florida at Large

My Commission Expires: January 29, 2029



NON-COLLUSION AFFIDAVIT

STATE OF FLORIDA)

:

SS COUNTY OF MONROE)

I, the undersigned hereby declares that the only persons or parties interested in this Proposal are those named herein, that this proposal is, in all respects, fair and without fraud, that it is made without collusion with any official of the Owner, and that the Proposal is made without any connection or collusion with any person submitting another Proposal on this Contract.

By: Mario Ramos

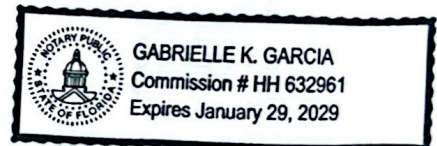
Sworn and subscribed before me this

12 day of May, 2025



NOTARY PUBLIC, State of Florida at Large

My Commission Expires: January 29, 2029



LOCAL VENDOR CERTIFICATION PURSUANT TO CITY OF KEY WEST CODE OF ORDINANCES
SECTION 2-798

The undersigned, as a duly authorized representative of the vendor listed herein, certifies to the best of his/her knowledge and belief, that the vendor meets the definition of a "Local Business." For purposes of this section, "local business" shall mean a business which:

- a. Principle address as registered with the FL Department of State located within 30 miles of the boundaries of the city, listed with the chief licensing official as having a business tax receipt with its principle address within 30 miles of the boundaries of the city for at least one year immediately prior to the issuance of the solicitation.
- b. Maintains a workforce of at least 50 percent of its employees from the city or within 30 miles of its boundaries.
- c. Having paid all current license taxes and any other fees due the city at least 24 hours prior to the publication of the call for bids or request for proposals.
 - Not a local vendor pursuant to Code of Ordinances Section 2-798
 - Qualifies as a local vendor pursuant to Code of Ordinances Section 2-798

If you qualify, please complete the following in support of the self-certification & submit copies of your County and City business licenses. Failure to provide the information requested will result in denial of certification as a local business.

Business Name

Phone:

Current Local Address:

Fax:

(P.O. Box numbers may not be used to establish status)

Length of time at this address

Signature of Authorized Representative

STATE OF Florida

COUNTY OF Miami-Dade

The foregoing instrument was acknowledged before me this 12 day of May, 2025

By Mario Ramos, Operations Manager, of _____

(Name of officer or agent, title of officer or agent)

Name of corporation acknowledging)

or has produced driver's license

as identification

(type of identification)

Signature of Notary

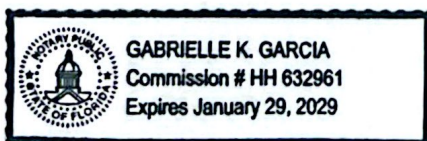
Return Completed form with

Supporting documents to:

City of Key West Purchasing

Print, Type or Stamp Name of Notary

Title or Rank



THE CITY OF KEY WEST E-VERIFY AFFIDAVIT

Beginning January 1, 2021, Florida law requires all contractors doing business with The City of Key West to register with and use the E-Verify System in order to verify the work authorization status of all newly hired employees. The City of Key West requires all vendors who are awarded contracts with the City to verify employee eligibility using the E-Verify System. As before, vendors are also required to maintain all I-9 Forms of their employees for the duration of the contract term. To enroll in the E-Verify System, vendors should visit the E-Verify Website located at www.e-verify.gov.

In accordance with Florida Statute § 448.095, **it is the responsibility of the Awarded Vendor to ensure compliance with all applicable E-Verify requirements.**

By executing this affidavit, the undersigned contractor verifies it compliance with Florida Statute § 448.095, stating affirmatively that the individual, firm, or corporation which is engaged in the performance of services on behalf of the City of Key West, has registered with, is authorized to use, and uses the U.S. Department of Homeland Security's E-Verify system.

Furthermore, the undersigned contractor agrees that it will continue to use E-Verify throughout the contract period, and should it employ or contract with any subcontractor(s) in connection with the performance of services pursuant to this Agreement with The City of Key West, contractor will secure from such subcontractor(s) similar verification of compliance with Florida Statute § 448.095, by requiring the subcontractor(s) to provide an affidavit attesting that the subcontractor does not employ, or subcontract with, an unauthorized alien. Contractor further agrees to maintain records of such compliance during the duration of the Agreement and provide a copy of each such verification to The City of Key West within five (5) business days of receipt.

Failure to comply with this provision is a material breach of the Agreement and shall result in immediate termination of the Agreement without penalty to the City of Key West. Contractor shall be liable for all costs incurred by the City of Key West to secure replacement Agreement, including but not limited to, any increased costs for the same services, and costs due to delay, and rebidding costs, if applicable.

5/12/25
Date

[Signature]
(Signature of Authorized Representative)

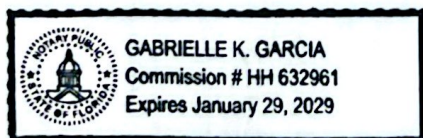
State of Florida
County of Miami-Dade

Personally Appeared Before Me, the undersigned authority, _____ who, being personally know or having produced his/her signature in the space provided above on this 12 day of May

20 25
[Signature]
Signature, Notary Public

January 24, 2029
Commission Expires

Stamp/Seal:



Local Business Tax Receipt

Miami-Dade County, State of Florida

-THIS IS NOT A BILL - DO NOT PAY

7245600

BUSINESS NAME/LOCATION

NATION SECURITY SERVICES LLC
12750 NW 17TH ST UNIT 207
MIAMI FL 33182-1422

RECEIPT NO.

RENEWAL
7532052

LB T

**EXPIRES
SEPTEMBER 30, 2025**

Must be displayed at place of business
Pursuant to County Code
Chapter 8A - Art. 9 & 10

OWNER

NATION SECURITY SERVICES LLC
C/O ALPHA 4 VENTURES INC

SEC. TYPE OF BUSINESS

213 GUARD PATROL AGENCY
B1500101

PAYMENT RECEIVED

BY TAX COLLECTOR

\$45.00 09/19/2024

PTBTC-24-009075

Employee(s) 6

This Local Business Tax Receipt only confirms payment of the Local Business Tax. The Receipt is not a license, permit, or a certification of the holder's qualifications, to do business. Holder must comply with any governmental or nongovernmental regulatory laws and requirements which apply to the business.

The RECEIPT NO. above must be displayed on all commercial vehicles - Miami-Dade Code Sec 8a-276.

For more information, visit www.miamidade.gov/taxcollector

FLORIDA DEPARTMENT OF AGRICULTURE AND CONSUMER SERVICES

WILTON SIMPSON
COMMISSIONER

DIVISION OF LICENSING

09/03/24
DATE ISSUED

09/03/27
DATE OF EXPIRATION

B 1500101
LICENSE NUMBER

NATION SECURITY, LLC

12750 NW 17 ST

STE 207

MIAMI, FL 33182

VAZQUEZ, AIMEE, OTHER
VAZQUEZ, ASDEL, OTHER

THE SECURITY AGENCY NAMED ABOVE IS LICENSED AND REGULATED UNDER THE PROVISIONS OF
CHAPTER 493, FLORIDA STATUTES.



WILTON SIMPSON
COMMISSIONER



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

3/5/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION** IS **WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Venture Pacific Insurance Services 111 Corporate Drive #200 Ladera Ranch CA 92694	CONTACT NAME: Tracy Mullins PHONE (A/C, No, Ext): 949-421-3540 E-MAIL ADDRESS: tmullins@alkemeins.com	FAX (A/C, No): 949-297-4911
License#: OM63276 NATISEC-09	INSURER(S) AFFORDING COVERAGE	NAIC #
INSURED Nation Security Services, LLC 12750 NW 17th Street Suite207 Miami FL 33182	INSURER A: Summit Specialty Insurance Company	16889
	INSURER B: Milford Casualty Insurance Company	26662
	INSURER C: Wesco Insurance Company	25011
	INSURER D:	
	INSURER E:	
	INSURER F:	

COVERAGES

CERTIFICATE NUMBER: 938360634

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Prof Liability GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			SCGL005000126700	11/9/2024	11/9/2025	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
C	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			WPP203748801	3/4/2025	3/4/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 0			SXCS005000043400	11/9/2024	11/9/2025	EACH OCCURRENCE \$ 4,000,000 AGGREGATE \$ 4,000,000 \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y / N <input type="checkbox"/>	N / A	MWC1035894	11/14/2024	11/14/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Proof of Coverage Only

CERTIFICATE HOLDER**CANCELLATION**

Proof of Coverage Only

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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Corporate Headquarters:
Nation Security Services, LLC
12750 NW 17th St, Suite 207
Miami, Florida 33182
305-302-2000

Federal Tax ID: 93-4172997
Dun & Bradstreet: 03-822-2763
State Security License: B1500101

We provide innovative contract security service solutions, including uncompromising values, cost-effectiveness, and measurable results to our clients. Our business model is based on creating and delivering operational excellence to each and every customer by selecting the right people, training them to exceed our customer's requirements, and providing a culture that is focused on 100% customer and employee satisfaction. This model has earned us the respect of the security industry, fueled robust growth, and resulted in high annual employee and customer retention rates that serve as industry benchmarks.

Vision

To be the leader in client satisfaction, by providing the most innovative safety and security solutions, and the employer of choice within the communities we serve.

Operating Principles

Upholding the safety of individuals and assets through optimal practices that enhance operational effectiveness, we steadfastly safeguard our client's brands and reputations. We fulfill every pledge to our clients, our colleagues, and the communities in which we operate, aiming to consistently diminish risks and ensure a secure setting.

Above and Beyond

Grounded in our vision, operating principles, value proposition, code of conduct, and Pledge of Service, this well-defined foundation ensures that our associates stay engaged and concentrated on offering clients, such as Nation Security Services, consistent services that mirror our esteemed reputation.

Brief History to Present

Founded in 2001 in Miami, FL, Nation Security Services, LLC, started as a provider of uniformed security services. By 2006, the company had grown to earn recognition from large and prestigious clients. More than a decade later, Nation Security Services is recognized as a robust regional company throughout Florida.

Safety

Safety is our top priority across all aspects of our security protocols, encompassing our comprehensive Officer training courses on protective and preventative measures, contingency plans, and routine compliance verifications. By strictly following best practices in safety, we enhance operational efficiency and cost-effectiveness.

Recognition & Awards

We nurture, challenge, and celebrate our Security Officers by recognizing and rewarding high-performing results. By acknowledging and communicating to our officers that we recognize their success, we are promoting a working environment of loyalty and continuous performance. Nations Security has received numerous awards and recognition for our innovative approach and best-in-class processes and practices as the leading quality safety and security provider.

Continuous Improvement

We are a quality and process-oriented company, utilizing data, operational metrics, and feedback from our clients so we can continuously improve. It is through this continuous quality improvement that we can innovate new products and services that meet client needs more effectively, delivering the best overall value.

Business Continuity Planning

Understanding that emergency response to disasters might be required at any time, we are prepared to minimize disruption through extensively resourced and practiced Business Continuity Planning. By implementing comprehensive, detailed action plans and trained personnel for any type of interruption that could disrupt your business, Nation Security promotes the most timely protection and restoration of critical systems and networks.

Quality Testing and Validation

Every new challenge represents a chance for Nation Security to improve our service to the Nation Security and increase the value you receive. To realize the full potential of these opportunities, we follow strict quality assurance rules established by the International Organization for Standardization (ISO) and regularly validate our processes with internal and external audits.

Licenses

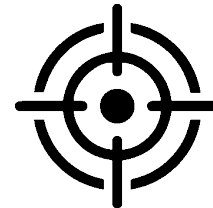
We are fully licensed to operate across all 50 states in the United States.



"Our Mission is to Provide Customer Service Beyond Expectations"

MISSION VISION & VALUES

The company stands out by nurturing outstanding relationships with customers, delivering proactive solutions, utilizing cutting-edge smart technology, and providing personalized services, all of which empower customers to focus on their core business functions.



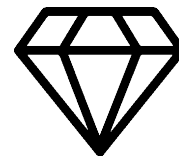
OUR MISSION

Our goal is to offer a customized service dedicated to safeguarding our clients by addressing their unique requirements. Ensuring the **SAFETY** and security of our clients' personnel, facilities, assets, and the public remains our utmost concern.



OUR VISION

We dedicate ourselves to continuously enhancing the services we offer to our clients. By focusing on the growth and development of our most valuable resource—our staff—we strive to meet and surpass our clients' expectations. Our commitment to excellence guides our mission to gain our clients' trust by providing top-tier security services.



OUR VALUES

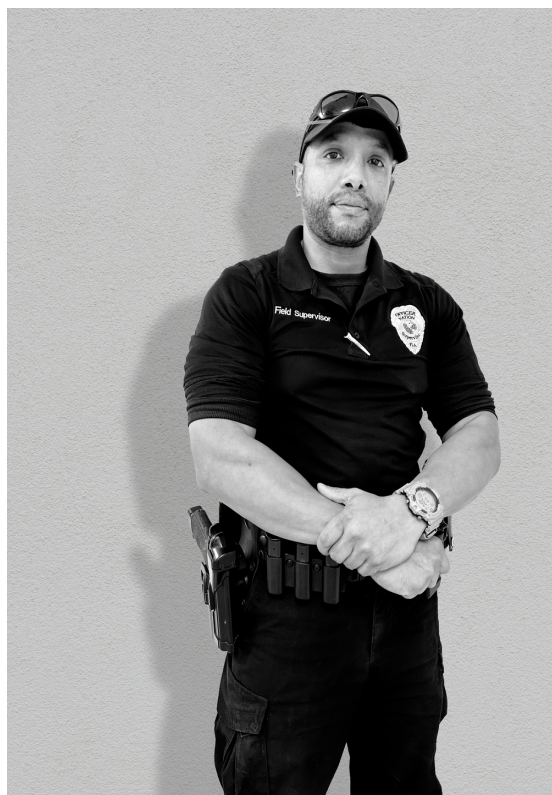
Our attributes of being **AGILE**, **RELIABLE**, and **INNOVATIVE** define us. At the heart of our approach is a **CARING** culture that prioritizes people and **SAFETY**. Our success is driven by **TEAMWORK**, and we consistently conduct ourselves with **INTEGRITY**.

As a company, we cherish values such as honesty, integrity, unselfishness, professionalism, and mutual respect. We provide our staff with an environment that is both challenging and rewarding, fostering personal growth. We are committed to being accountable to our clients, staff, and partners, honoring our promises, delivering outcomes, and constantly aiming to offer the finest quality in security services.

Staffing and Reserve Strategy

Once awarded, we will enact our Transition Plan to fully staff the job site within 30 days. During this phase, the Transition Team will oversee all deliverables until the Area Manager and supervisory team are chosen and adequately trained. Our primary focus will be on attracting and hiring the most qualified individuals who meet the specific requirements of the position.

We utilize local resources, online job boards, and sector-specific platforms to source candidates for security officer positions. Our recruitment strategy includes not only full-time staff but also a contingent team of part-time employees. We often find success in hiring local law enforcement personnel or military reservists for these part-time roles. This approach enables us to create a versatile and proficient security team, allowing Nation Security to seamlessly manage coverage for vacations, leaves, additional service requests, or unforeseen staffing necessities without compromising service quality.



Nation Security employs a stringent background screening procedure for all officers, encompassing an extensive criminal check reflecting ten years of residential history, a social security trace, a 10-panel drug test, and verifications of identity, work authorization, employment history, and the highest educational degree attained.

The following steps are included in our officer background screening:

Identity Verification: Social Security Trace Report

Criminal Check (7–10 years)

National Criminal, Sex Offender, and Global Sanctions Check

7 Years of Activity (Employment, Unemployment, Education)

Military Service (DD214)

Driver's License (DMV) Check

I-9 Verification

Drug Screen

Optional and Program-Specific Screenings

Our recruitment process starts by assessing the job to identify the required education, licenses, skills, and experience essential for success in each position. These criteria establish our basic qualifications, which are the minimum requirements an applicant must meet to be eligible for consideration for the role.

RECRUITING



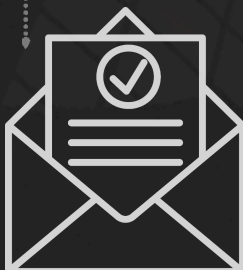
Nation Security takes its hiring process very seriously. We believe that our continued success is owed to **the exceptional quality of the personnel** we employ, and our officers exceed expectations because **we only hire the most qualified applicants**. Nation Security aggressively recruits individuals who demonstrate the skills and characteristics that are important in this industry, including good communication skills and the ability to perform well in stressful situations.

We recruit individuals by not only using traditional far-reaching recruitment methods such as news papers and online job listings, but also by going to veteran's centers, local colleges and religious institutions, to find the most qualified people. We always stress the need for previous security experience when hiring and many of our officers have an extensive background in the industry. Our most reliable source of quality applicants comes from internal referrals from existing officers.



At the property manager's convenience, appointments for meeting with proposed staff may be set up. These meetings will take approximately ten minutes per candidate. All candidates are fully vetted and screened by Nation Security prior to presenting to the property manager. There are fifteen applicants to one officer hired ratio (state wide average).

Our online application process is followed by in person interviews and testing by our HR Department.



Applicants must pass initial and ongoing background checks and unlimited random drug screenings



Integrity/Honesty Testing

As always, it starts with our people. Our company was founded on the tenets of providing great service to our clients by offering great career opportunities to our employees. We look forward to becoming your security service partner and delivering security solutions that get results.

The Little Things

Outstanding performance is a direct result of outstanding leadership. Managers who exhibit strong leadership qualities instill confidence in the minds of their customers. In Nation Security, has a partner that will instill service leadership.

Hiring Staff

Your Security Team quality begins even before we identify a candidate for a position. In fact, Nation Security has developed a proprietary program that guides every step of our recruiting process. Our recruiters identify only top-quality candidates.

Recruiters

Recruiting for you is focused on quality versus quantity hiring, ensuring new hires meet our rigorous security officer standards, determining the right fit placement, meeting contractual requirements, and improving employee retention.

Pre-employment Drug Testing

All Nation Security candidates, as permitted by law, undergo a five-panel drug test prior to hire to screen for marijuana, cocaine, amphetamines, morphine, and PCP. Preferred five-panel testing is either on-site urine or oral fluid (depending on state and contractual requirements).

Screening

Background screening is an essential component in our process for selecting high caliber employees. Initial conversations with applicants provide an opportunity to evaluate demeanor, attitude, and communication skills. Qualified candidates formally interview with our recruiters and attend our orientation program. Only those candidates who pass our Security Officer Basic Course will measure up...level of employee at Nation Security deserving of our customers.

Background Checks

Our stringent pre-hire standards include no felony convictions, no major misdemeanors, no arrests with prosecution pending, and no dishonorable discharge (where permitted by state law).

Application and Assessment

The application includes a questionnaire utilized to assess writing skills and determine whether an applicant's personal character is in-line with the company's values.

Interviews

Nation Security verifies high school diplomas or GED or highest degrees obtained, a minimum of two previous employers including military DD214, and current employer (after an offer is extended).

Education & Employment Verification

The initial in-person interview assesses punctuality and appearance and clarifies points of the candidate's application. Multiple interviews may be conducted, and candidates progressing beyond this level will attend our orientation and training program.

Electronic I-9

Employment verification must be completed for all Nation Security employees to verify proof of citizenship or authorized alien status.

Social Security Check

As an additional measure of precaution, we run Social Security checks on each candidate to verify their identity.



We firmly believe that the old adage remains true: First impressions are everything!



Active Senior Management

No matter which services are entrusted to Nation Security; you will enjoy active supervision from senior management since we operate from the top down. Also, a visible commitment from management drives the daily commitment of your onsite staff.



Customized, Value-based Solutions

We focus on developing the most cost-effective and efficient solutions tailored to your needs. Whether it's selecting the right services and products, outfitting our team in appropriate uniforms, or providing any specialized equipment or training you may require, Nation Security is committed to crafting a customized plan for you and ensuring its successful implementation.



Unequaled Training

Nation Security Academy trains our security personnel with the military, law enforcement, and anti-terrorism expertise in order to be friendly, yet formidable. All Nation Security personnel receive training and continuing education in customer service, leadership, professional presentation, situation management, policies, and procedures. In addition, they also receive CPR/AED training certified by the American Heart Association.



Precise Talent Acquisition

We are meticulous about the personnel we bring you. All Nation Security staff are screened, drug tested, closely monitored and supervised, and regularly evaluated for performance.



Fully Transparent Reporting

Nation Security will prepare and provide you with regular reports in all service areas. This includes cleanliness inspections, cost analysis.



Monitoring/Accountability

At no extra charge we will install technology to monitor our personnel. This may include IP cameras, GPS tracking, Quality Control System, and our state-of-the-art 24/7 dispatch command center. We hold our company and our staff accountable for the proper care and protection of your property.

TRACKTIK GUARDING



GPS TRACKING

Allows the location of the device to be recorded in real-time while patrols and complete movement history is available to the you.



GUARD TOUR

Together, we'll pinpoint your critical assets to customize your guard tour, ensuring all priorities are addressed, and specific actions at each checkpoint are determined. TrackTik facilitates a customizable approach to each checkpoint, offering functionalities such as logging incidents, displaying messages, initiating report forms, posing questions, or activating incident alerts.



OFFICE CHECK-IN / OUT

Enables instant check-in through the Check-In/Out module. Any discrepancies trigger an immediate alert to the relevant staff, ensuring swift and appropriate action.



EVENTS

Events are documented as they happen, detailing the location and category, with notifications dispatched to you.



GEO-FENCING

TrackTik enables the creation of tailored, balanced, and effective guard tour procedures suited to your site's needs. Geofencing can be used to define authorized and restricted areas and set location-specific protocols. Integrated with live GPS tracking from your security team's devices, this feature offers a comprehensive map overview of your guard tours, supplemented by SMS and email alerts.



DAILY ACTIVITY REPORTS

Every action during shifts, from aiding visitors and conducting patrols to both scheduled and impromptu activities, as well as responses to incidents, is meticulously recorded. These logs are then consolidated into a comprehensive daily activity report.



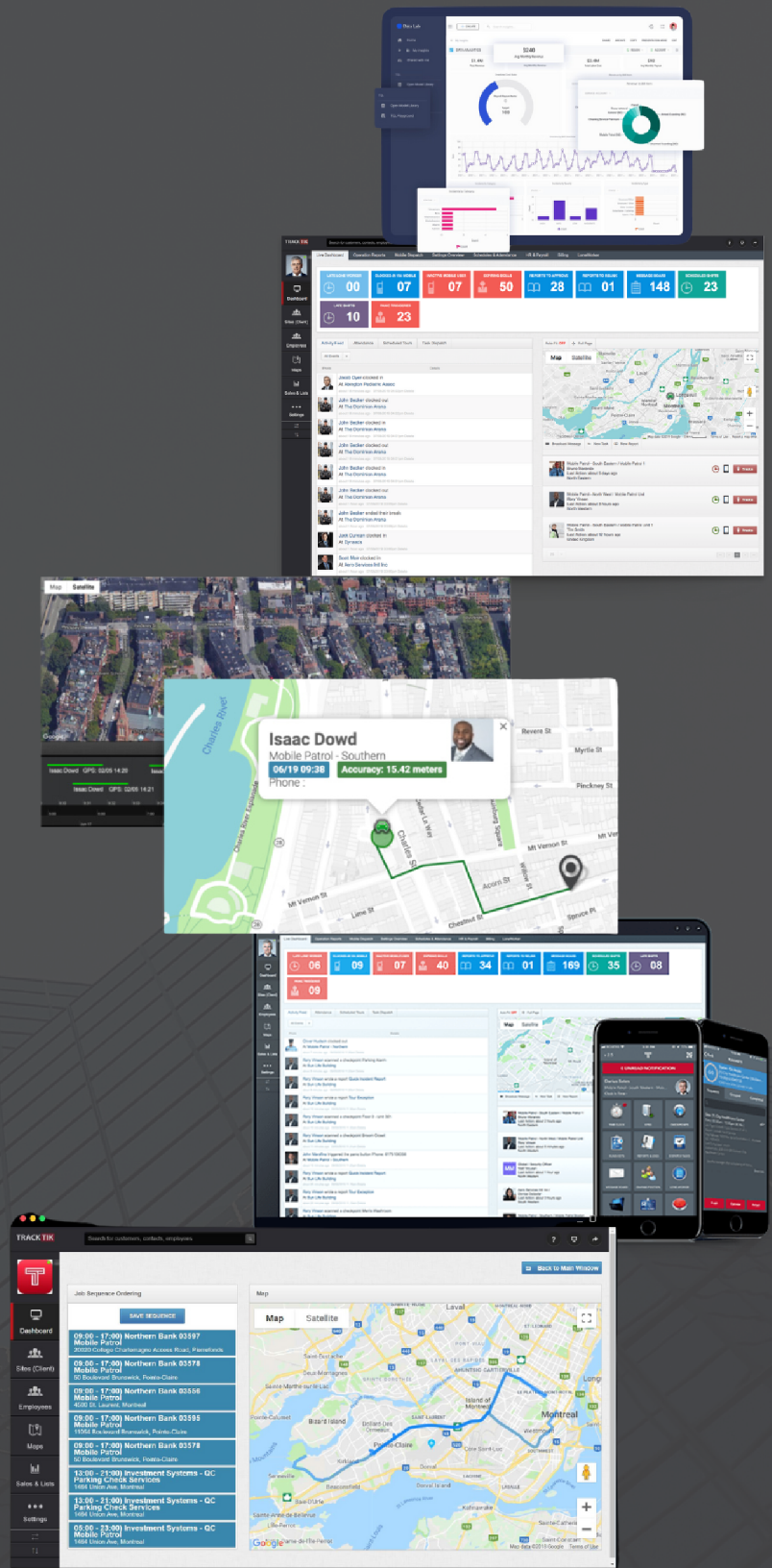
INSPECTIONS

National Security Officers can gather important data in accordance with customer requirements using the inspections module.

LIVE DASHBOARD FOR SECURITY PERSONNEL MANAGEMENT

TrackTik live dashboard gives you an immediate view of what's happening in the field right now, allowing you to assign unscheduled tasks to officers and also communicate via live messaging.

With GPS and geocoded checkpoints, together with real-time security officer tracking, you can present a live picture of your guard tour operations that takes transparency and accountability to the next level.



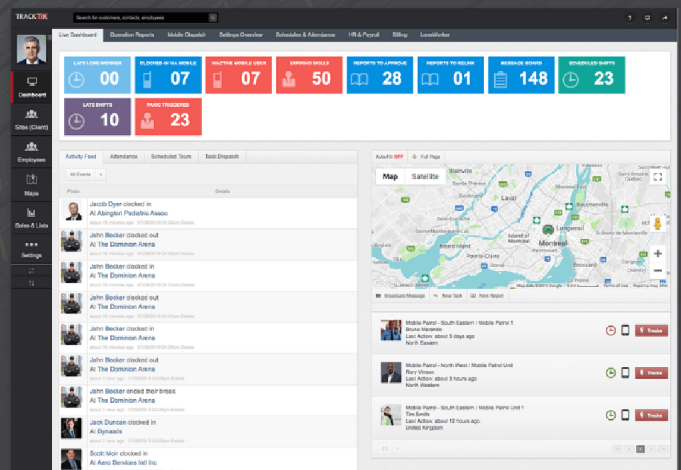
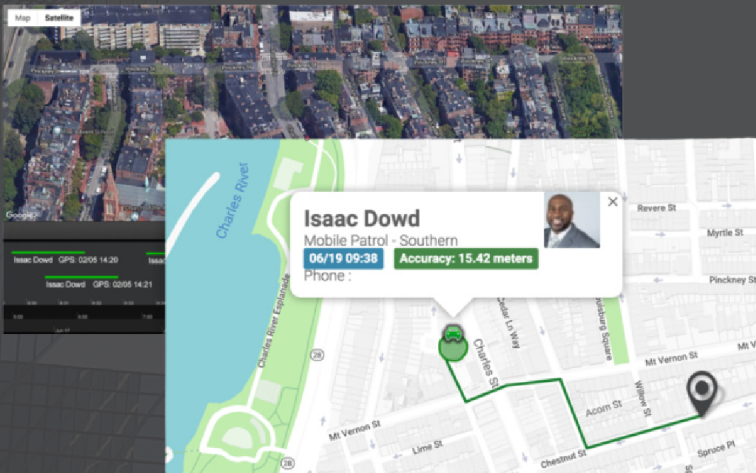
INCIDENT REPORTING MODULE

TrackTik streamlines incident reporting for security guards by offering customizable reporting forms and subforms linked to specific incident severity levels and types, facilitating accurate documentation. With a flexible reporting template supporting timestamps, GPS locations, and images, the platform caters to diverse security operation needs, enabling prompt reporting via mobile devices to ensure real-time data access for informed decision-making. Furthermore, customizable reports, different approval levels, and email alerts facilitate direct communication between security teams and management, ensuring swift response to incidents and efficient management of operations, ultimately enhancing overall security readiness and effectiveness.

The image shows three overlapping mobile app screens for incident reporting. The top screen, titled 'INCIDENT REPORT', has a 'Back' button and a 'SELECT TIME' button. Below is a 'DESCRIBE THE INCIDENT' section with a 'Take a photo of the incident' button. The middle screen shows 'NAME OF THE SITE' with a search bar, 'DAY OF REQUESTED GUARD' with a dropdown, 'INCIDENT LOCATION' with a 'Choose one' button, 'INCIDENT TYPE' with a 'Choose one' button, and a 'Reporter's Signature' field. The bottom screen shows a 'REPORT TEMPLATE LIST' with various templates like 'regular activity reporting throughout shift', 'guest', 'valuation', 'report when conducting an operation', 'port', 'the details of any incidents observed or shift', 'incident', and 'Incident Demonstration (SE)'. A red 'Send' button is at the bottom of the middle screen.

GUARD TOUR MODULE

The Guard Tour Module streamlines site management by establishing checkpoints for efficient action prioritization. Utilizing NFC technology allows incident logging, message display, report access, and alerts at each checkpoint. Customizable guard tours are tailored to address critical assets, offering incident logging and message display functionalities. The real-time security management dashboard provides oversight through GPS tracking and geocoded checkpoints, promoting transparency and accountability. Enhanced security service insights are generated through real-time data analysis, aiding operational evaluation and strategy refinement. GPS tracking and geofencing capabilities further optimize guard tour procedures, ensuring balanced and effective security measures.



MOBILE PATROL INSPECTIONS HELP MITIGATE RISK AND SECURE PROPERTY

Mobile patrol inspections mitigate risks and safeguard properties by taking proactive measures against theft, vandalism, and other criminal activities. Operating in clearly marked Nation Security vehicles, our mobile security officers conduct patrols across multiple customer sites within a defined geographic range. This approach offers an effective and cost-efficient solution for facilities requiring physical security presence without continuous round-the-clock payroll.

Nation Security management collaborates with clients on-site to develop tailored inspection procedures and determine optimal patrol schedules and frequencies for their properties. Mobile officers conduct regular visits and can monitor specific areas of concern, check on employees, or adjust equipment as needed. Real-time alerts about any issues are available through secure online reporting.

Mobile Guarding revolutionizes security by making it more affordable. It allows even budget-conscious clients to utilize Nation Security's extensive resources and industry expertise fully. Mobile clients receive access to the same high-quality officers, advanced technology, and dedicated customer service, paying only for the services they require.

Advantages of Mobile Guarding Patrol Inspections

Nation Security Mobile Guarding provides real-time, web-based reporting for patrol inspections. After each inspection, all the data is accessible through a secure online portal. The reporting can be customized to include specific information requested by individual clients. Additionally, service synchronization across multiple locations, regardless of distance, is supported by our National Communications Center, which operates 24/7.



How Mobile Guarding Patrol Inspections Work

At Nation Security, our professionals conduct a thorough security analysis and collaborate with you to develop a customized security patrol protocol tailored to your specific requirements. Our uniformed mobile officers, operating marked patrol vehicles, conduct regular visits to inspect your premises, covering exterior and interior inspections, locking and unlocking of premises, and lone worker checks. Additionally, they perform specialty duties such as Amenity inspections, temperature checks, lighting inspections, and equipment adjustments. In the event of a security breach or threat, our officers are equipped to summon local law enforcement or emergency personnel promptly. Moreover, our real-time computerized reporting system ensures instant alerts to any security issues, keeping you informed at all times.



KW PROPERTY MANAGEMENT & CONSULTING





15 MINUTE EXECUTIVE TEAM RESPONSE GUARANTEE:

At Nation Security, we offer a pioneering service guarantee to demonstrate our dedication as a leading provider of security services and solutions. This commitment is our way of ensuring professionalism, responsiveness, and devotion to the protection of our clients, their workforce, and the communities we serve.

In emergencies, our clients have the assurance of reaching the executive team promptly. We promise immediate availability or a response within 15 minutes. To underscore our commitment, we provide a \$100 credit if we fail to meet this standard. Recognizing the importance of swift, effective responses to minimize liability risks, we emphasize the importance of direct and effective communication.

Our organizational structure ensures that clients always have direct access to our executive team. While we value every interaction with our clients, it's important to clarify that not all communications are classified as emergency responses. Requests for additional services, invoice inquiries, or meeting invitations are examples of non-emergency interactions.

However, this does not imply any laxity on our part in non-emergency situations. We pride ourselves on our availability, especially during critical times. Below, we outline scenarios considered emergencies on a client's property, providing a reference to help distinguish between emergency and non-emergency communications.

For more details on our 15-Minute Executive Team Response Guarantee or any other queries, we encourage you to contact Nation Security directly.

Why Should You Choose Nation Security?

Nation Security Services is a leading security services and training company operating nationwide. We provide high-quality security services to our clients without a high price tag. We also offer training courses in many areas such as Threat Detection and First Aid, for more details please see Training.



PROFESSIONAL

Our team of security officers are fully trained and has a wealth of knowledge and experience.



RELIABLE

We have a dedicated workforce and a proven track record. We are there for our clients 24/7 365 days a year.



AFFORDABLE

We have a very competitive pricing structure



FULLY LICENSED

Our Security Officers are fully licensed with and regular checks are made to ensure licenses remain valid.



HIGH-QUALITY SERVICE

We are keen to shake off the stereotypes of the Security Industry so our concept is simple. Quality Staff + Quality Management = Quality Service.



SCREENING & VETTING

Security screening of individuals employed in a security environment. This ensures we are recruiting the right people.



EXCELLENT CUSTOMER SERVICE

Any queries and problems are handled professionally and rectified in a timely manner.



FULLY INSURED

We hold Liability Insurance which gives our clients peace of mind for us to carry our services.



TRAINING & DEVELOPMENT

We continually aim to develop our staff to ensure they are kept up to date with the latest industry qualifications.



LOW STAFF TURN OVER RATES

We invest a lot of time ensuring we recruit the right staff as they are at the forefront of our business together with unrivalled employee benefits this ensures low staff turnover rates.



DEDICATED CONTRACT MANAGERS

All Clients will be assigned a dedicated Contract Manager and Supervisor who will be on hand to ensure the contract runs smoothly.



SMART & PRESENTABLE

We help create a good first impression for your business. Our security officers are friendly, polite, and helpful. We supply our Security officers with high-quality smart uniforms.

Benefits and Incentive Programs

Our retention rate is one of the highest in the industry and we employ several measures to maintain this standard. Nation Security, Inc offers all full-time security officers a benefits program that includes health and dental insurance, anniversary and vacation pay, holiday pay, referral bonuses, direct deposit employee payroll or debit card option, and in each instance wages and benefits will meet or exceed the applicable wage determination or collectively bargained wages.

Performance Rewards

Nation Security, Inc rewards a variety of performance initiatives. The Officer of the Month Award is a certificate of acknowledgment, publication in a company-wide newsletter, and a cash stipend for exceptional performance. Excellent attendance and outstanding performance are rewarded with incentives, hourly rate increases, and promotions.

Grievances and Discipline

Nation Security employees may develop concerns about corporate procedures, supervision, payroll, discipline, or other matters. The chain of command structure provides an opportunity for employees to address their concerns first with their immediate supervisor, then to higher levels through the chain of command. The Organization Chart defines the chain of command from the first level of supervision to the CEO. We also use my safe workplace as an employee communication and complaint resolution tool.

Support

Your Security Team will report directly to an on-site Supervisor who reports to an Operations Manager and District Manager, who ensures that he/she has the necessary tools, material, and assistance to accomplish their jobs, correct errors, train, and ensures standards are in place.

Succession Planning Model

We identify necessary competencies and work to assess, develop, and retain a talent pool of employees in order to ensure a continuity of leadership for security officer positions. Planning to remedy personnel issues/problems.

Measuring Results

We offer the best security programs available. But there is room for improvement in every organization. In order to provide you with the best possible service, we regularly review and measure our performance.

Quality Assurance

Nation Security strives to provide the highest quality security personnel and service to every customer. Our quality assurance efforts are proactive and ongoing. We want to ensure every security program exceeds our customers', and our own, high expectations.

Customer Connection

You represent an important voice, a critical contributor to the overall development of the security program. Tracktik enhances client communication and provides proactive measurements of customer satisfaction. The program's email and online Portal are all dedicated strictly to clients and staffed 24 hours a day by highly-trained service assurance specialists

Local Response 24-Hour Support

Our trainers serve as an important resource for our managers and our clients. This group, based in your area, understands your security needs. They work with your team to administer training, track compliance, and identify new training needs and opportunities.

Survey Process

New Client Survey: One week following contract award to determine key factors influencing the sales decision, evaluate our recruiting process and tools, and identify additional service offerings. Transition Assessment - 90 days after new account start to review the startup and transition process and identify strengths as well as improvement opportunities.

BODY CAMERA



More expansive images and video

Increased visibility with 4:3 aspect ratio and 160-degree field of view.

Extended life for maximum uptime

Don't let a dead battery leave you exposed. With a larger 4300 mAh battery, Axon Body 4 lasts a full shift.

Robust bi-directional communications

Enhance collaboration with our two-way communication feature, enabling field personnel to share live streams of body cameras with support teams.

Clearer, more detailed recordings

Secure clearer, more detailed images for improved evidence collection with an upgraded 5MP camera sensor.

Streamlined operations

Easily manage cameras and track recording status with simplified registration, programmable buttons, mute reminders, and confirmation prompts.

Real-time support

Axon Respond offers real-time support with live maps, instant alerts, and live streams. You can also upload critical recordings on the go.

Faster, more convenient charging

Get back to work quickly with the new magnetic disconnect fast charge cable, which delivers a 20% charge to your device in 30 minutes.

Improved security and storage

Capture secure footage with XTS-AES 256 encryption and store more with a 128GB solid-state hard drive.

Capture scenes from any angle

Expand Axon Body 4 camera's perspective with the Flex POV accessory, which is IP67 waterproof, durable, and wearable without needing charging. Please note: the body-worn camera itself is IP68 waterproof.



Axon Respond-compatible



LTE-Connected Multiple



Microphones Full-shift battery



Configurable pre-event buffer



Axon Signal-compatible



Rapid recharge and offload



NATION SECURITY

We are dedicated to offering complete solutions that are specifically designed to protect and give you a peace of mind.

Our team of experts is prepared to work closely with you to develop, deploy, and manage a strong security infrastructure that aligns with your specific needs and goals.

At Nation Security, we hold ourselves to the highest standards of excellence, integrity, and innovation in all aspects of our service delivery. You can trust that your security is our utmost priority.

Should you have any questions or wish to discuss your particular security requirements in more detail, please feel free to reach out to us at any time.

