



Monthly Information Technology Department Report

To: Brian L. Barroso, City Manager

Date: July 8, 2024

From: Dave Monroe, Information Technology Director

Subject: June Information Technology Report

Support Requests – 292

Support Phone Calls – 78

EMAIL:

- 46.8% of emails sent to the cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.

Total number received – 115,088

Total number delivered – 61,226

Total number not delivered – 53,862

Website Statistics



Website Overview

Jun 1, 2025 - Jun 30, 2025 ▾

Total users	New users	Sessions	Views	Average session duration
49,057	45,182	75,111	129,455	00:03:13

	Page title	Views ▾
1.	Key West, FL Official Website	15,532
2.	Duval Loop Key West, FL	12,885
3.	Search • Key West, FL • CivicEngage	7,430
4.	Schedules and Route Maps Key West, FL	6,977
5.	Facilities • Smathers Beach	3,733
6.	Immigration Enforcement Information Key West, FL	3,383
7.	Facilities • Southernmost Point & Buoy	3,120
8.	View all open positions Key West, FL	2,404
9.	Calendar • Key West, FL • CivicEngage	2,396
10.	Live Bus Tracking and More Key West, FL	2,374
	Grand total	129,455

CHATBOT Statistics

