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UNITED WE WIN.**

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Long-Term Recovery – Hurricane Ian

**Tiffany Pellicier, UWCK Disaster Case Manager
Leah Stockton, UWCK Keys Area President**

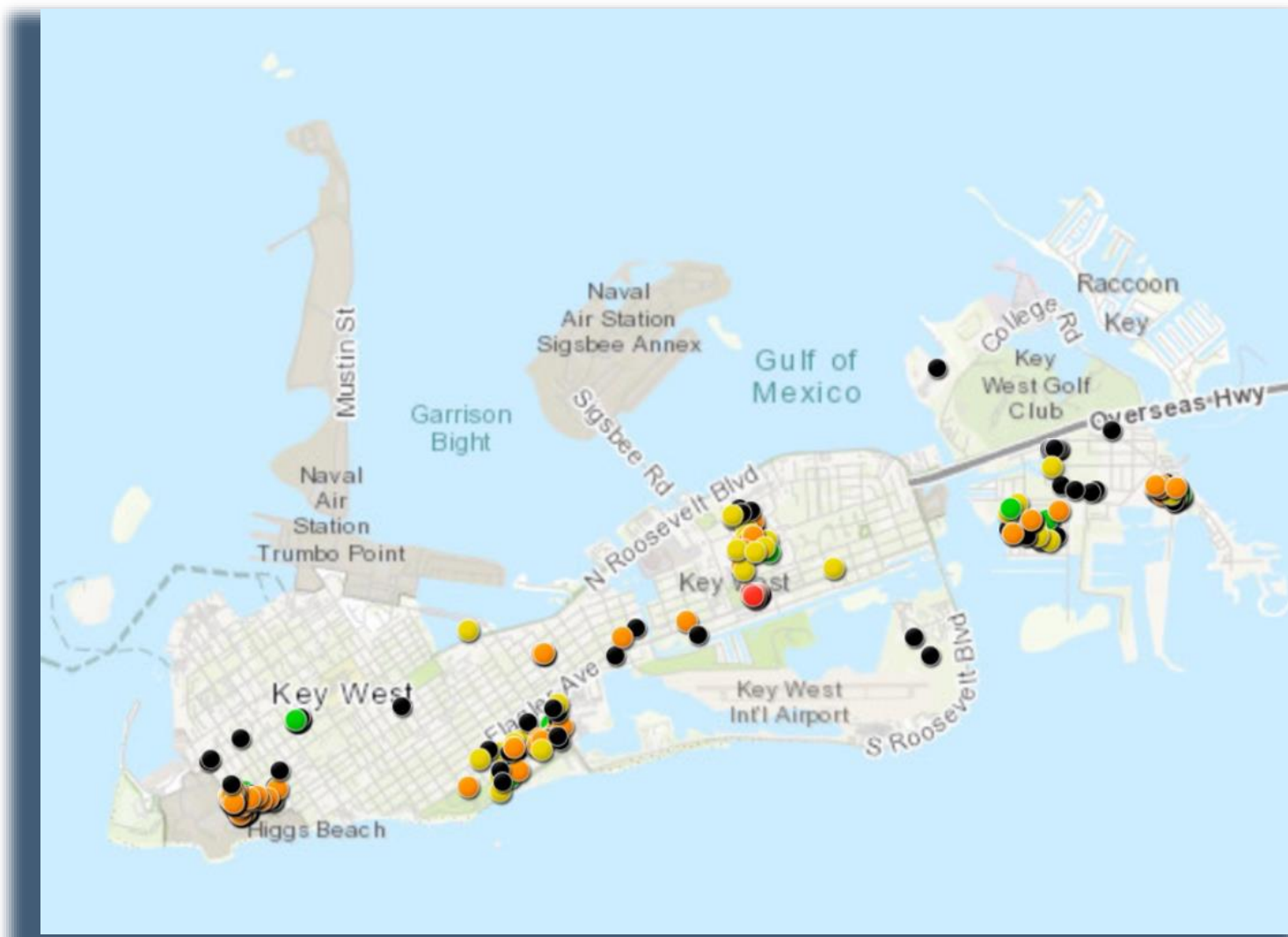
**United Way of
Collier and the Keys**
UWCollierKeys.org



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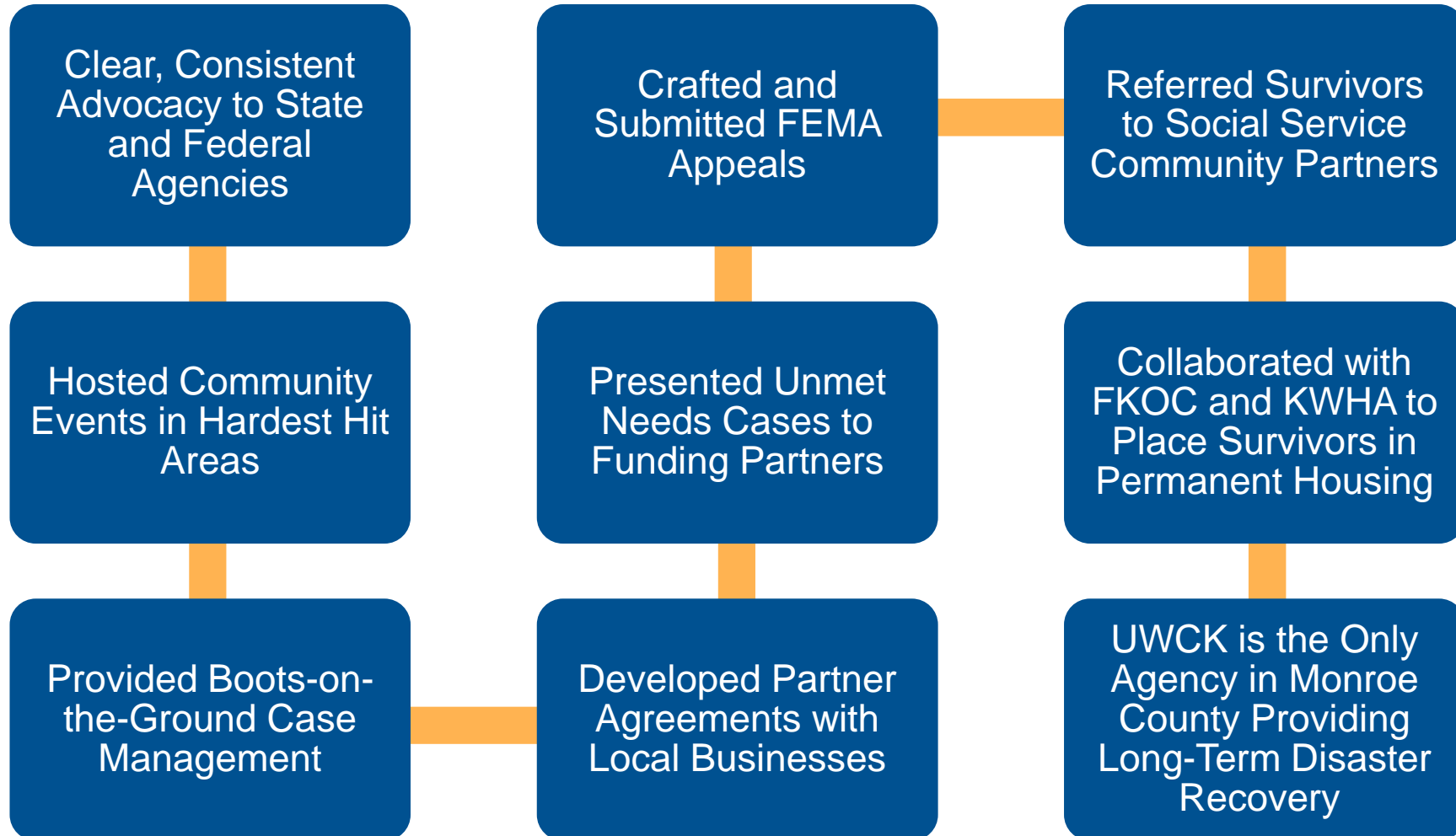
Ian Background



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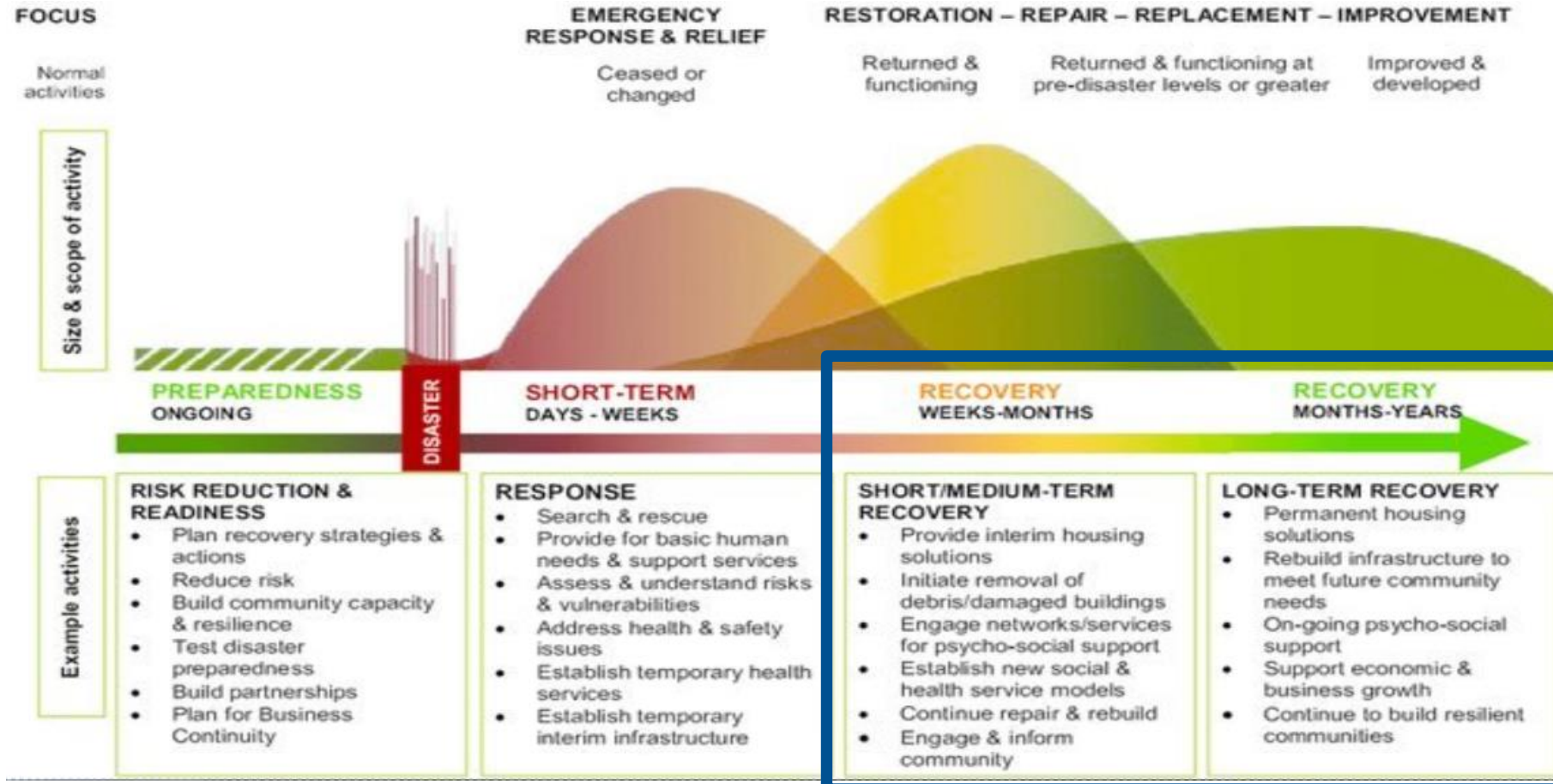
United Way of Collier and the Keys Provided...



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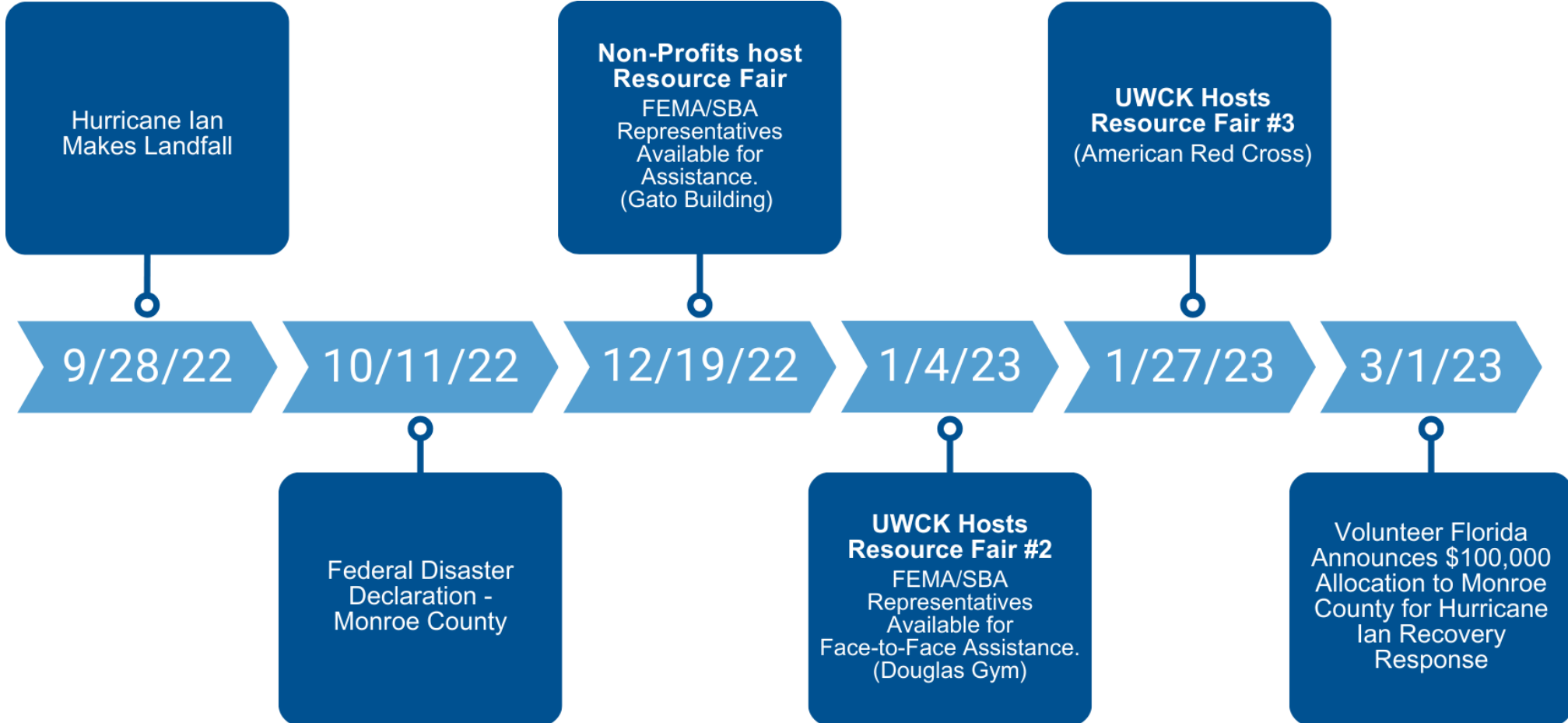
FEMA Recovery Continuum



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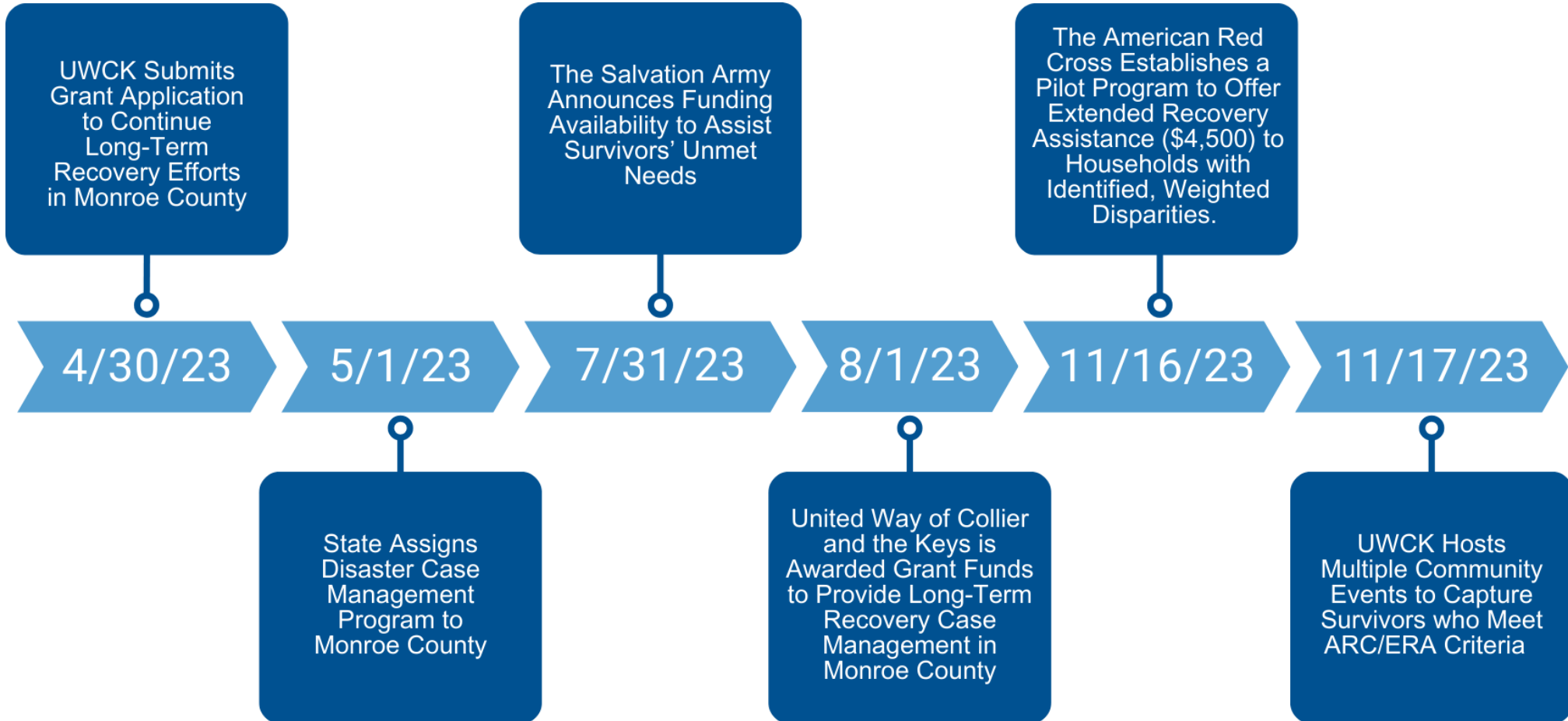
Long-Term Disaster Recovery: Monroe County Timeline



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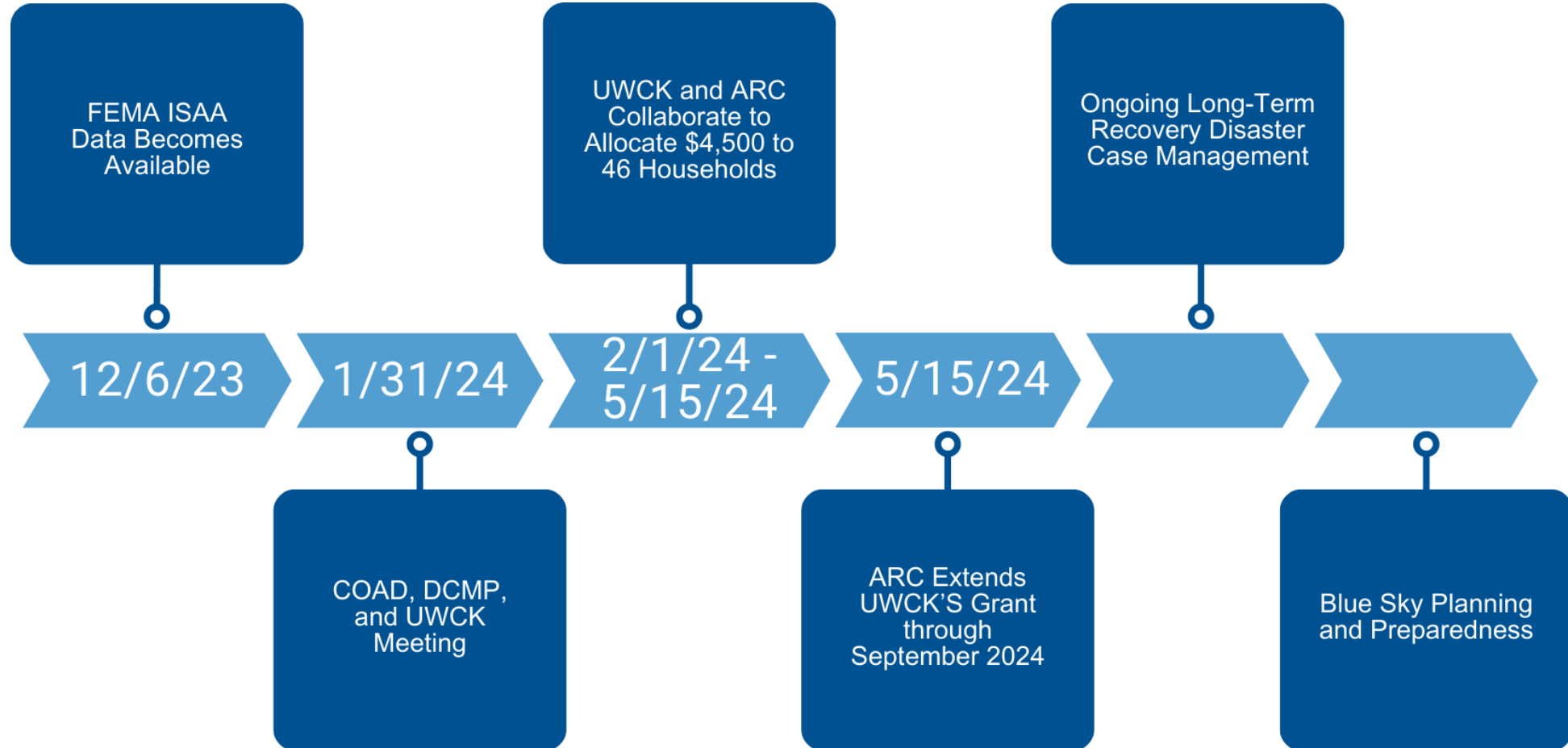
Long-Term Disaster Recovery: Monroe County Timeline



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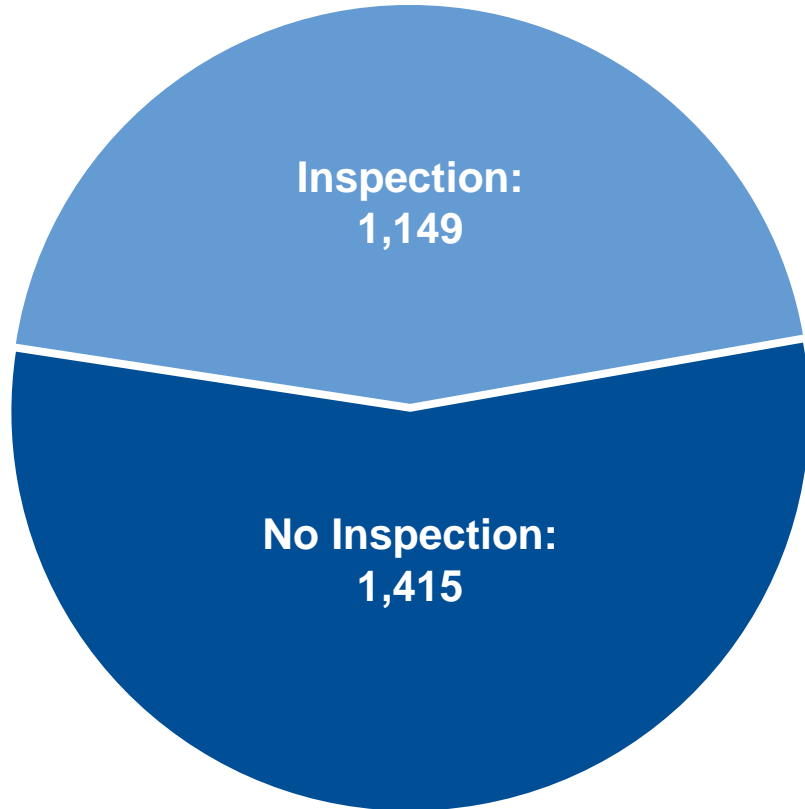
Long-Term Disaster Recovery: Monroe County Timeline



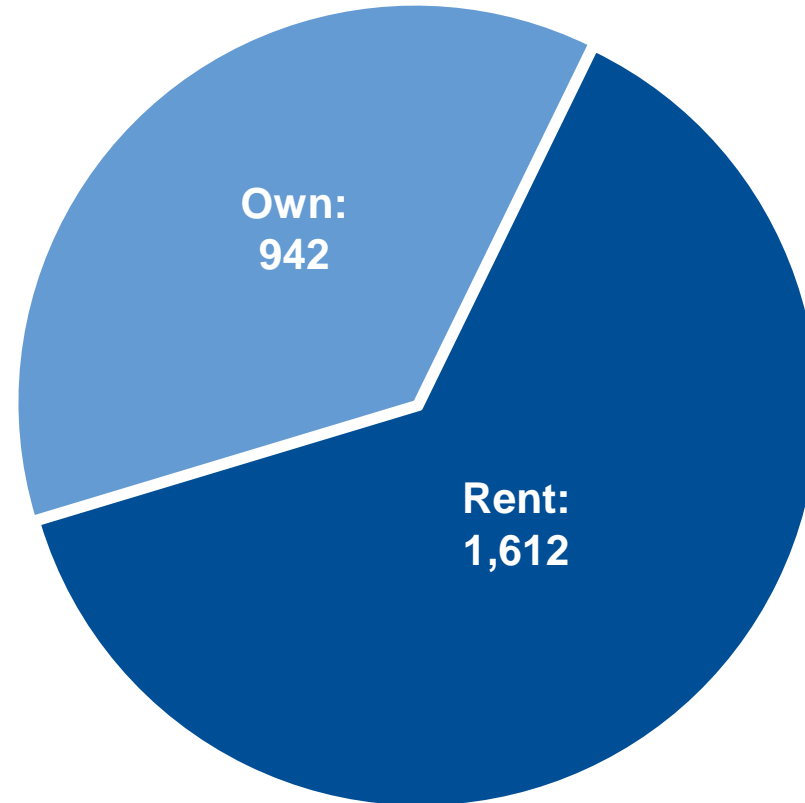
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FEMA Data Analytics



Total Applicants: 2,554

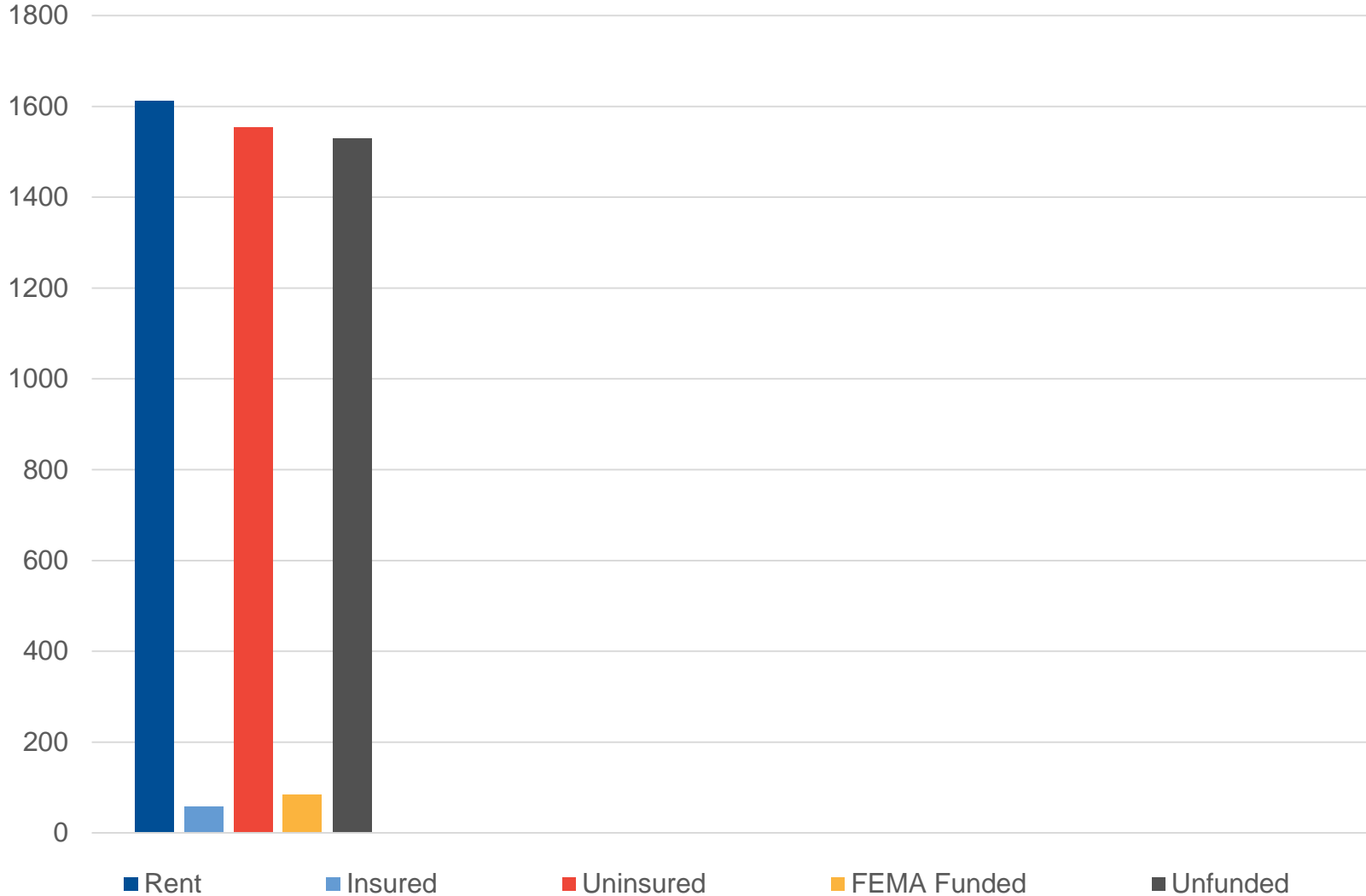


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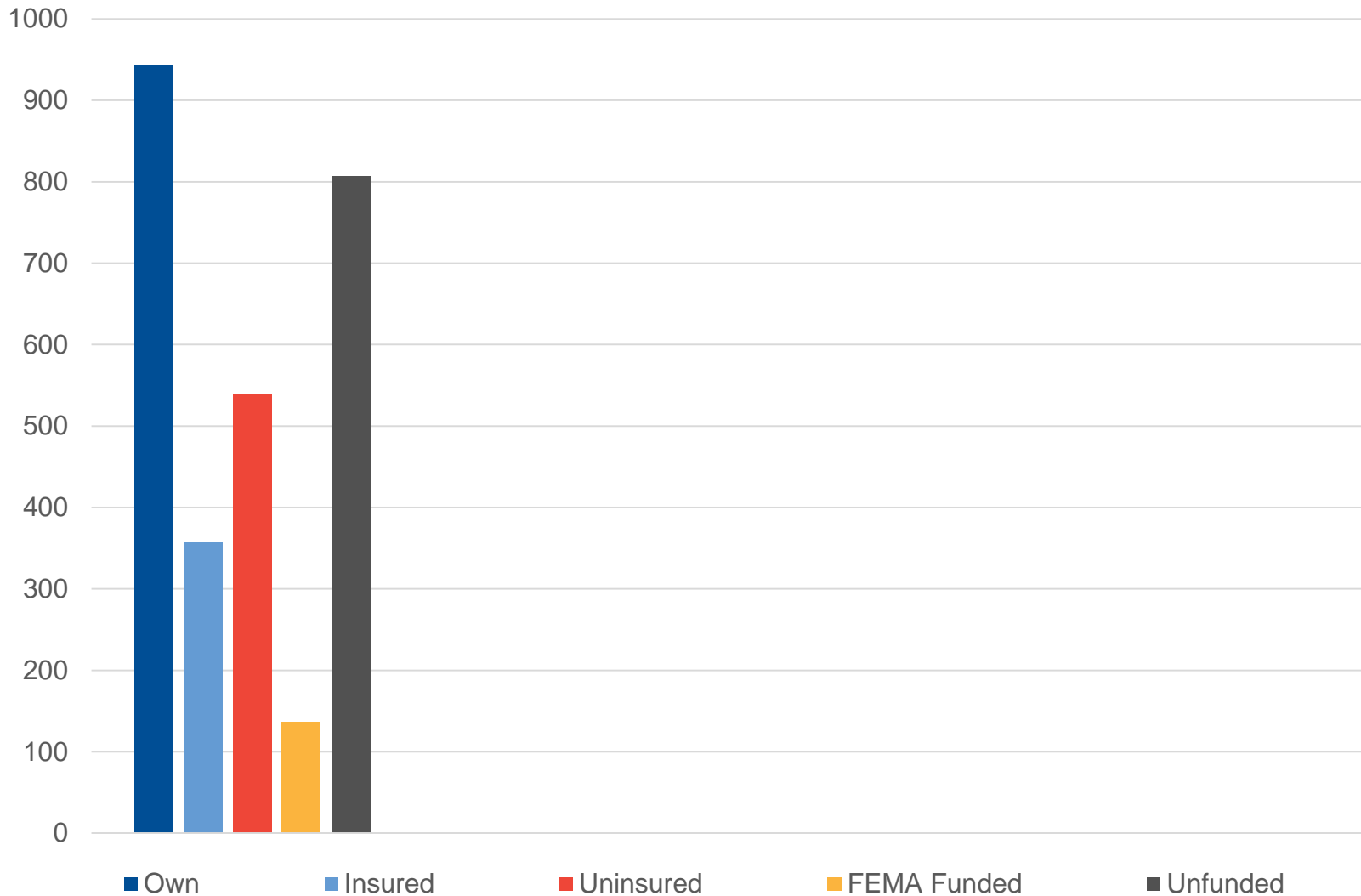
FEMA Data Analytics: Rentals



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FEMA Data Analytics: Owners



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Here are the Results of UWCK's Efforts...

**Individuals Served:
428**

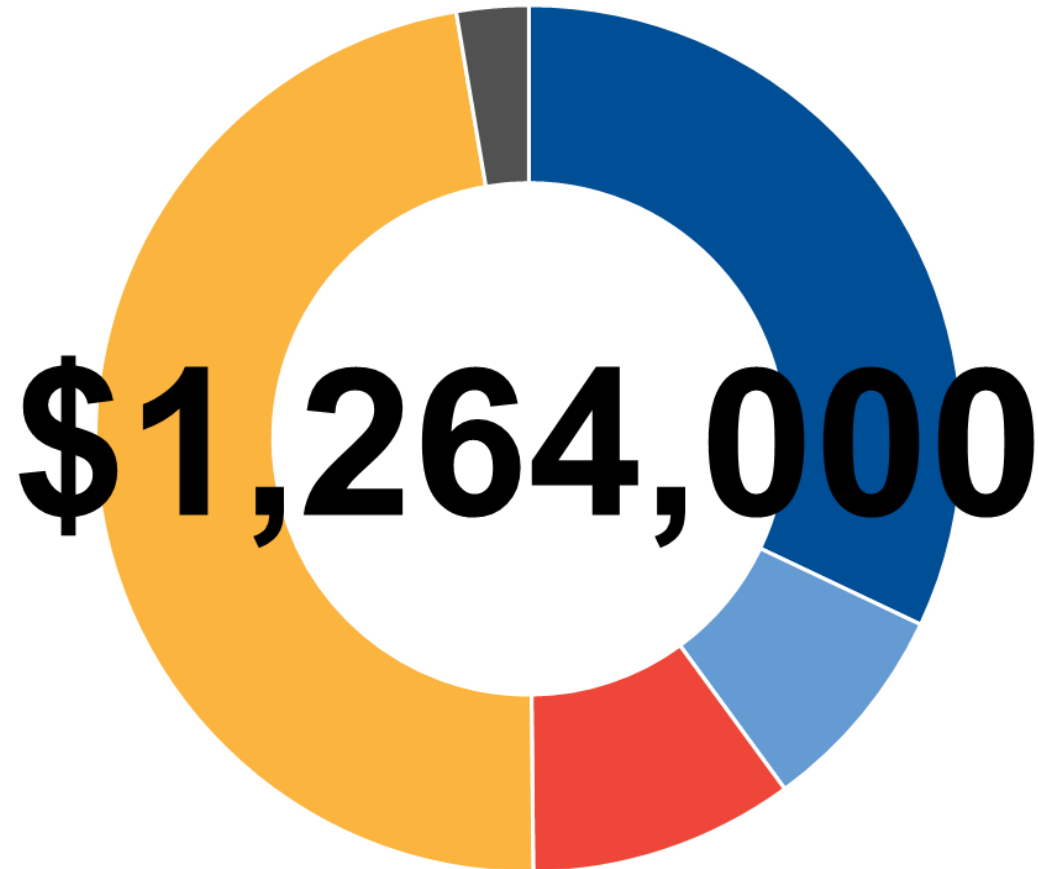
**Financial Relief:
\$600,000**

**FEMA Appeals:
\$405,000**

**Funded Home Repairs:
\$125,000**

**Funded Personal Property: Losses:
\$100,000**

**Critical Needs Assistance via Partner Agency:
\$34,000**



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Meet Jean & Joan Fortson

- Elderly Twin Sisters Residing in a Family Home in Bahama Village.
- Parcel was Willed to Them by Their Deceased Mother.
- Home Incurred Damages from Previous Disaster – FEMA Assistance Provided at that Time.
- Uninsured at Time of Current Disaster (Hurricane Ian).
- Fixed Income.
- Home Incurred Significant Damage Because of Water Intrusion from Hurricane Ian.
- Requests for FEMA Assistance was Denied – NFIP ineligible*



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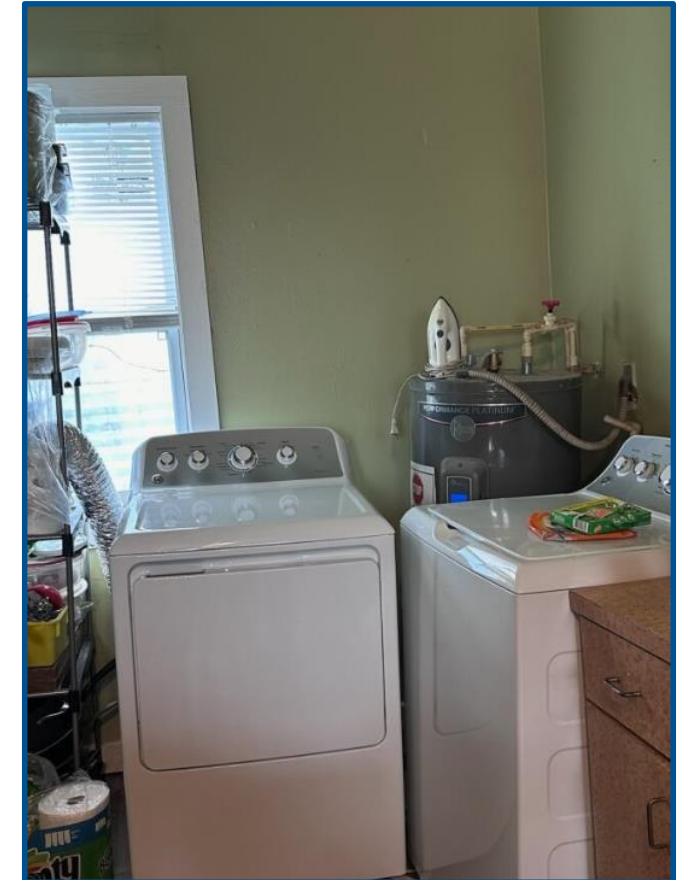
A Snapshot Into Their Case...



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A Snapshot Into Their Case...



A Snapshot Into Their Case...

- Captured through Immediate MCCOAD Outreach, which Provided Urgent Support: Refrigerator, Stove, Home repairs, Food, and Sanitation. Turned Over to UWCK for Long-Term Case Management.
- Completed Multiple FEMA Appeals for Personal Property Losses (DENIED), Home Repairs (DENIED), ONA (APPROVED), and Rental Assistance (APPROVED). FEMA Provided \$4,706.
- Referred Survivor to ARC Event. Assisted through Application. Awarded \$2,500.
- Secured General Contractor to Provide Estimate for Repairs.
- Completed HHRP Application to Submit to Monroe County. Survivor Withdrew Application Due to Deed Requirement/Lien Placed on Home.
- Presented Funding Request to MCCOAD, the Salvation Army, UWCK, City of Key West, and Habitat for Humanity.
- Project Managed Home Repairs and Coordination Between Agencies.
- Currently Assisting Survivors in Acquiring New Windows through the County's Weatherization Program.

The End Result...

UWCK Long-Term Recovery Led a Multi-Agency Funding Effort to Provide:

1. Home Rehabilitation – Repair/Replace Flooring, Drywall, and Painted
2. New Handicap Accessible-Bathroom
3. New Appliances – Washer/Dryer, Air Conditioner, Deep Freezer
4. New Furniture
5. Gift Cards to Replace Food and Personal Property
6. Financial Relief from the American Red Cross
7. Assisting with Weatherization Program to Replace Windows

Funds Allocated to this Project:

Immediate Relief Via Non-Profit	\$3,850
FEMA	\$4,076
TSA	\$6,000
UWCK	\$2,500
Habitat for Humanity	\$17,500
American Red Cross	\$7,000
MCCOAD	\$40,000

Looking to the Future: Lessons Learned

These are Things we as a Community Can Improve to Make us Better for Future Disasters:

•Understand FEMA's Individual Assistance Program:

- FEMA Implemented New Funding Guidelines in March 2024
- Previously Awarded Parcel that Does Not Meet the Federal Insurance Requirements will be **ineligible** for FEMA Assistance in Perpetuity Unless Parcel Becomes Insured

•Damage Assessment is CRITICAL

- Damage Assessment Methodology should be Based on the Type of Incident
- Report Disaster-Impacted Population Profile, Number of Uninsured Households, Impact to Infrastructure
- Efficient, Objective, and Unified Report of Damage Assessment and Need

•Blue Sky Coordination:

- County/City Disaster Recovery Plan
- Understand Timeframe for Local, State, and Federal Assistance (Days/Weeks/Years)
- Identify Local Organizations/Private Sectors that can "Fill the Gaps" of Essential Needs Until Additional Resources are Available
- Consider MOU



Looking to the Future:

- **Develop/Implement a Disaster Recovery Plan:**
 - Goal = Minimize Impact and Recovery Time for Residents
 - Critical for Local Government to Identify Entity to Lead a Coordinated Recovery Effort
 - Establish and Maintain Contacts and Networks for Disaster Recovery Resources and Support Systems – FEMA, SHIP, ARC
 - How to Build Community Capacity in Disaster Long-Term Recovery
- **This is how our Respective Roles Look for Best Outcomes**



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Wrap Up



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