



Monthly Information Technology Department Report

To: Albert P. Childress
City Manager 

Date: September 14, 2023

From: Dave Monroe
Information Technology Director

Subject: August 2023 Information Technology Report

Information Technology Support

- Support Requests – 218
- Support Phone Calls – 107

EMAIL:

- 49.24% of emails sent to cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.

Total number Received – 99,284

Total number delivered – 50,401

Total number not delivered – 48,883

Quarterly Phishing Test Results

