

February 24, 2012

Honorable Mayor Craig Cates & Honorable Members of the Key West City Commission 3126 Flagler Avenue Key West, FL 33040

Re: Financial Bond for Emergency Medical Services for the City of Key West

Dear Honorable Mayor and Honorable City Commission Members,

I am pleased to be writing you as we approach the completion of our first year of service with the city of Key West. Care Ambulance has been fortunate to work with some talented staff members in our Key West Operation. The EMT's and Paramedics working in Key West are among some of the best providers we have and we could not be more pleased with the level of service they have been providing to the citizens of Key West. It is our hope you are equally pleased with the level of service you have received from our organization during our first year.

As the end of the first year comes up, we are approaching the time to renew our Financial Bond for the City of Key West. In our first year, Care Ambulance has met and exceeded both our operational and financial goals for the Key West Operation. It is our intention to continue to provide the high quality of service to the citizens of Key West. It is with this in mind that we are requesting approval for a reduction to the financial bond we currently maintain for the City of Key West. Our current financial bond is valued at \$1,000,000.00. Care Ambulance is requesting a reduction in the value of the bond to \$500,000.00. The reduction in this bond would assist us in lowering our costs for providing services in the city, but we also believe it would continue to provide a safety net to the city in the unlikely event that anything should occur that would require the city to replace Care Ambulance for a period of time. We would welcome the opportunity to discuss request with you to answer any questions you may have about this request or provide any documentation you may need to help make a decision on this request.

I look forward to speaking to the Honorable Members of the City Commission further on this request at your convenience.

Sincerely,

Charles Boone, NREMT-P Chief Compliance Officer LifeStar Response & Care Ambulance Service 3710 Commerce Drive Suite 1006 Baltimore, MD 21227 (410)247-1178 ext 121

Cc: Jim Scholl, City Manager, City of Key West Mark Finigan, Assistant City Manager, City of Key West Danny Platt, President, LifeStar Response

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