

December 8, 2017  
Cale Access AB  
Kista, Stockholm, Sweden

## **Cale WebTerminal (CWT) Product Support Commitment**

The purpose of this letter is to confirm Cale's commitments to ongoing parts support or the Cale WebTerminal (CWT) family of meter products. Except as specifically stated in Cale's standard language for warranties, limits of liability, exclusions, customer and distributor agreements, and any supplier agreement terms and restrictions, Cale's commitment is to provide spare parts availability for the CWT family of products for a period of up to ten (10) years from the order acceptance date. Should a component become obsolete or supplier availability is reduced, Cale will commit to providing alternative, compatible components, solutions or upgrade options to ensure ongoing operation of the products and services without the requirement to replace the terminal.

With regard to our pending merger with Parkeon, which is planned to close in early 2018, Cale will become and even stronger and more reliable global partner for municipalities and operators around the world for innovative, secure and integrated smart urban mobility solutions. The Cale brand and our WebTerminal product line will continue to be supported fully. Both Cale and Parkeon are committed to providing seamless and reliable service during and after the transaction.



Jeff Nethery  
Global Products Director