



Presentation for the City of Key West

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Agenda

- CHI mission, vision, motto & history
- CHI in the Florida Keys
- Health care need in Key West - Data
- Proposed services, staffing, hours of operation

Mission

To deliver safe, accessible, compassionate and culturally competent quality health care services to the people of South Florida while training the next generation of health care professionals.

Vision

To become the health care provider of choice for the people in South Florida and a teaching center of excellence for health care professionals.



**COMMUNITY HEALTH
of SOUTH FLORIDA, INC.**

“Patient Care Comes First”

OUR MOTTO

Historical Overview

From a humble beginning in two trailers in 1971, CHI began with a commitment by Doris Ison to community-oriented primary care for all residents. That same commitment is evident today.





Service Sites

11 health center campuses, 35 school-based clinics, 1 dental trailer



Doris Ison Health Center



Everglades Health Center



South Miami Health Center



Marathon Health Center



West Kendall Health Center



Martin Luther King, Jr. Clinica Campesina Health Center



Naranja Health Center



South Dade Health Center



West Perrine Health Center



Coconut Grove Health Center



Tavernier Health Center

CHI Snapshot

- EMPLOYEES
 - 700 staff
 - Staff represent over 30 different cultures
- PATIENTS (2019)
 - 80,000 patients
 - 260,000 patient visits
- TOTAL BUDGET
 - \$70 million



Patient Demographics

- **Users**
 - 80k
- **Visits**
 - 260k
- **Gender**
 - Female – 57%
 - Male – 43%

- **Age**
 - Children – 43%
 - Adults – 57%
- **Ethnicity**
 - Hispanic – 59%
 - Black, non-Hispanic – 21%
 - White, non-Hispanic – 11%
 - Other + unreported – 8%

- **Poverty level**
 - 40% below 100% of federal poverty level
- **Insurance status**
 - Uninsured – 59%
 - Medicaid – 21%
 - Medicare – 4%
 - Private insurance – 17%

- **Homeless**
 - 12k
- **MSFW**
 - 3,108
- **Veterans**
 - 134



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Footprint in the Florida Keys

- In 2006, CHI was invited by Fisherman’s Hospital to provide health care services
- In 2007, CHI opened its Marathon Health Center
- In 2014, CHI opened its Tavernier Health Center
- In 2019, CHI completely renovated its building in Marathon and “reopened” the Marathon Health Center in the new space
- In 2019, CHI purchased a building in Key Largo to renovate and deliver health care services beginning in 2021



Healthcare Need in Key West

- **25,000 estimated residents in Key West.**
- **10,310 are considered low-income.**
- **Health center penetration of the low-income population is 26%.**
- **7,641 low-income not served by a health center.**
- **Health center penetration of the uninsured population is 12%.**
- **Population ever told have high blood pressure 37%**
- **Population who are obese 28%**
- **Population estimated with no dental visit in past year 33%**
- **Population of adults with no usual source of care 29%**



Bahama Village Health Center Proposed Services

- Family medicine
- Pediatrics
- OBGYN
- Dental Services
- Psychiatric Services (via telehealth)
- Pharmacy (via tele-pharmacy)



Bahama Village Health Center Proposed Staffing

- 1 full-time Family Medicine Provider
- 1 full-time Dentist
- 1 part-time Pediatrician (two days per week)
- 1 part-time Obstetrics Physician (two days per week)
- 1 part-time Psychiatrist (two days per week; via telehealth)
- 1 full-time Dental Assistant
- 1 part-time Dental Hygienist (two days per week)
- 2 full-time Front Desk Staff
- 1 full-time Care Coordinator
- 3 full-time Medical Assistants
- 1 full-time Office Manager
- 1 full-time Environmental Worker



Bahama Village Health Center Staff Recruitment

- Strong human resources department capacity
- Participation in FL Keys employment and health fairs
- Academic alliances
- Social media
- Competitive salaries, benefits, improved turnover
- Existing staff interest (dental, nursing & environmental)



Bahama Village Health Center Proposed Hours of Operation

- Monday Closed
- Tuesday 8:30 am – 7:00 pm
- Wednesday 8:30 am - 5:00 pm
- Thursday 8:30 am - 7:00 pm
- Friday 8:30 am - 5:00 pm
- Saturday 10:00 am – 2:00 pm
- Sunday Closed



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Thank You

Questions and Answers



www.chisouthfl.org