



Monthly Information Technology Department Report

To: Brian L. Barroso, City Manager

Date: September 8, 2024

From: Dave Monroe, Information Technology Director

Subject: August Information Technology Report

Support Requests – 308

Support Phone Calls – 86

EMAIL:

- 46% of emails sent to the cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.

Total number received – 108,596

Total number delivered – 58,676

Total number not delivered – 49,920

Website Statistics



Website Overview

Aug 1, 2025 - Aug 31, 2025 ▾

| | | | | |
|-------------|-----------|----------|---------|--------------------------|
| Total users | New users | Sessions | Views | Average session duration |
| 39,065 | 35,798 | 56,820 | 106,352 | 00:03:36 |

| | Page title | Views ▾ |
|-----|---|---------|
| 1. | Key West, FL Official Website | 10,785 |
| 2. | Duval Loop Key West, FL | 7,682 |
| 3. | Schedules and Route Maps Key West, FL | 6,352 |
| 4. | Search • Key West, FL • CivicEngage | 6,040 |
| 5. | Bus Fares Key West, FL | 2,880 |
| 6. | Facilities • Smathers Beach | 2,435 |
| 7. | Facilities • Southernmost Point & Buoy | 2,281 |
| 8. | Calendar • Special Events | 2,241 |
| 9. | View all open positions Key West, FL | 2,154 |
| 10. | Old Town Parking Garage Key West, FL | 2,081 |
| | Grand total | 106,352 |