



Monthly Information Technology Department Report

To: Albert P. Childress
City Manager



Date: November 9, 2023

From: David Monroe
Information Technology Director

Subject: October 2023 Information Technology Report

IT Support

- Support Requests – 228
- Support Phone Calls – 118

EMAIL:

- 47% of emails sent to cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.
 - Total number Received – 116,040
 - Total number delivered – 61,410
 - Total number not delivered – 54,630

City of Key West Website Statistics

Which page is the most popular?

