

City of Key West Key West Historic Seaport

BIGHT MANAGEMENT BOARD MONTHLY MARKETING UPDATE

Marketing Services Contract | November 2023 |











December 6, 2023

MEMORANDUM

TO: Karen Olson, Deputy Port Director

FROM: Dana Pollitt, Managing Partner, ADEPT

SUBJECT: Key West Bight Mgmt. District Board, November 2023 Monthly Update,

Key West Historic Seaport Marketing Services Contract

The following is a summary of ADEPT's professional marketing activities during the month of November 2023 for the Key West Historic Seaport and the Key West Bight Marina:

Public Relations / Media / Press Clippings

Public Relations

The Historic Seaport marketing team continued coordinating with tenants, KeyWestChristmas.org organizers, and KeyTV Destination TV to present an exciting roll out of the Bight Before Christmas, including the Lighting of the Harbor Walk of lights and announcements of upcoming seasonal holiday events organized by tenants and the City of Key West. We're thrilled to announce that this year's Lighting of the Harbor Walk of Lights was a great success! The harborwalk experienced the largest crowd yet for the Lighting of the Harborwalk on November 22nd.



Hats off to Tom Stroh for another amazing event. This year was a heartfelt tribute to Jimmy Buffet with holiday music from the great singer songwriter and drink koozies for the adults and gifts from Santa for all the children present (pictured above).

Seaport Newsletter / Email Blasts

In November, we sent out multiple email blasts announcing the Lighting of the Harbor Walk of Lights and a variety of events taking place throughout December that are hosted, organized, and/or sponsored by Key West Historic Seaport tenants, along with various





holiday promotions tenants are offering through the holiday season. See below for a screenshot of one of the email blasts:











Additionally, KeyTV Destination Television began airing the Holiday Television Commercial on November 8, 2023, and it will run through January 2, 2024. In addition, the station is continuing to push out information via their social media handles and cross promote all things Key West Historic Seaport, tagging the Historic Seaport social media accounts in all of their holiday postings.





Press Release

In addition to communications shared via social media, newsletter/email blasts, and TV, our marketing team drafted a press release and distributed it to thousands of local and regional reporters and writers, which helped gain additional press coverage for the Lighting of the Harbor Walk and the exciting festivities to come throughout the holiday season. This press release resulted in additional media coverage, some of which is shown below in the following section.



Media/Press Clippings

Boat Parades to Light Up the Florida Keys Holiday

Season - By Florida Keys News, Nov. 30, 2023 - "Festively decorated kayaks, fishing craft, classic schooners and more are to light up the Key West Historic Seaport and harbor areas during the 32nd annual Schooner Wharf Bar Lighted Boat Parade. Spectators can view the dozens of creatively bedecked vessels from resorts, bars and restaurants in and around the seaport."







NAUGHTY OR NICE? PETS POSE WITH SANTA IN

KEY WEST - *By Keys Weekly, Nov. 30, 2023* - "In plenty of families, pets are people, too. So dress the kids AND critters in their holiday best for a picture with Santa on Friday, Dec. 1 from 6 to 8 p.m. at the Historic Seaport at the foot of William Street."



Key West Holiday Fest Schedule Released

Author Joe Winner
November 20th 12:18 PM









The lighting of the Key West Historic Seaport 'Harbor Walk of Lights' on Thanksgiving eve, Wednesday, Nov. 22, marks the official kick-off of the 2023 Key West Holiday Fest. (Photo: Carol Tedesco/KeyWestHolidayFest.com)









HOME NEWS≡ FOCUS EVENTS VIDEOS PHOTOS PUBLICATIONS

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What's on this season in the Florida Keys & Key West

@ 20 November 2023

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Welcome Googler! If you find this article interesting, you might want to subscribe to our Newsletter for the latest travel news.

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With warm, sunny weather and plenty of tropical pre-holiday cheer, now's a great time to visit the Florida Keys and Key West. From Key Largo to Key West, the 2023 holiday season features spirited events such as lighted boat parades, only-in-the Keys frivolity, sparkling waterfront celebrations and other island festivities.









Alejandro Avendano joined his family in Key West in 2018 and is the kitchen manager at Schooner Wharf Bar at the Historic Seaport. Avendano was born in Caracas, Venezuela, and said he loves the peaceful, relatively quiet atmosphere of the island. 'It's a great place to live, and everyone helps one another,' he said.







Events Florida Keys Key West Lower Keys Lower Keys Community

HOLIDAY EVENTS SPARKLE IN KEY WEST AND THE LOWER KEYS

By Contributed - November 27, 2023















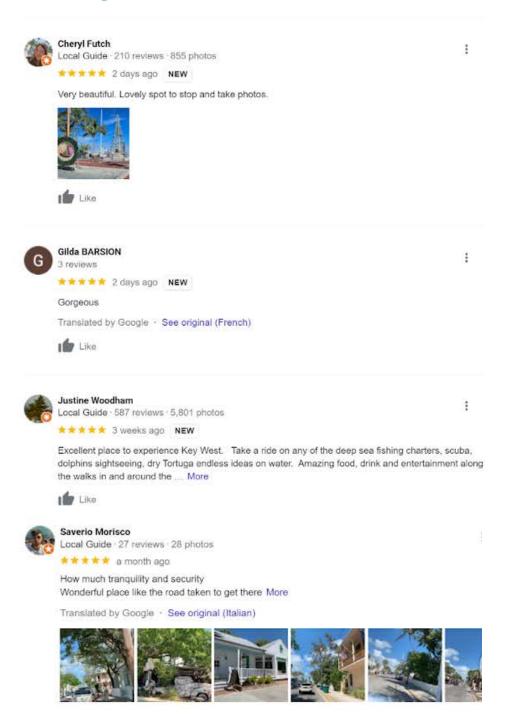


Crowds gathered at the Key West Historic Seaport on Nov. 22, 2023, for the lighting of the seaport's trees, ships, shops and restaurants. CAROL TEDESCO/ KeyWestHolidayFest.com





Recent Google Reviews







Social Media

Throughout the month of November, ADEPT produced daily content for the Historic Seaport social media accounts, particularly for the upcoming holiday events! Along with posts promoting those occasions, along with weekly entertainment schedules, tenant promotions, and other Historic Seaport news, we continued, as always, to work on building our audience across all platforms to increase our reach and engagement with visitors and communicate with current tenants. Please see below for updates for social media outlets for November 2023.

Twitter Stats

Followers: **3,182** followers, up from <u>3,133</u> (11/1/2023-12/6/2023)

Reach: <u>145,220</u> people

Instagram Stats

Followers: **4,246** up from **4,220**

(11/1/2023-12/6/2023)

Posts: 2,793



Facebook Stats

Followers: **6,913** up from <u>6,806</u> (11/1/2023-12/6/2023)

Likes: **5,815** up from <u>5,762</u> (11/1/2023-12/6/2023)



YouTube

73,492 unique views of Historic Seaport YouTube videos.

KW Historic Seaport Official Video - <u>20,609</u> views 111 channel subscribers

363 total videos posted to KWHS Channel

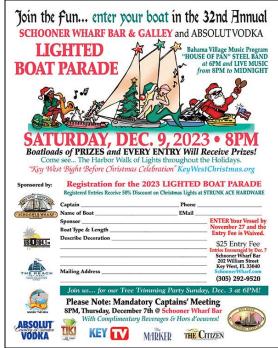


In addition, every week on social media, we share upcoming events, specials, promotions, and updates from a variety of tenants and Historic Seaport partners. Some examples from November are shown below:



















Website Maintenance & Blog (Historic Seaport)





Blog Post: Illuminating the Season: The Key West Historic Seaport Bight Before Christmas!

Throughout the month of November, we continued our ongoing updates to the Key West Historic Seaport website, including additional information on upcoming tenant events, special occasions, promotions, blog posts, and tenant contact information.

Website Maintenance & Blog (Bight Marina)



Blog Post: Key West Bight Marina Holiday Happenings 2023

In November, we also continued our ongoing updates to the Key West Bight Marina website, including updated information on amenities and reservation requests, along with our monthly blog post and updated fuel pricing information.





Television Marketing & Advertising



KeyTV Destination Television ran advertising of all four KWHS television pieces, including our two KWHS television commercials and two editorial TV spots, in November 2023. KeyTV Destination Television began airing the Holiday Television Commercial on November 8, 2023, and it will run through January 2, 2024. In addition, the station is continuing to push out information via

their social media handles and cross promote all things Key West Historic Seaport, tagging the Historic Seaport social media accounts in all of their holiday postings Further, please see below for the KeyTV November 2023 Affidavit and Total Spots:

TV	DMA: Actual Con Description	tract Dates:	Key W	WCAY-CD Miami-Ft. Lauderdale, FL 12/26/2022 to 12/31/2023 /est Historic Seaport 2023	Advertiser: Date: AE: Agency:		West Histori Seapoi 12/1/202 sica Cranne tegy & Publi Relation
		Date Ran	ige: 10/3	0/2023 - 11/26/2023			
Spot Name	Date	Time	Day	Buy (Daypart, Show)	Rate Length	Actual Length	Type
Visit the Key West Historic Seaport 2021	10/30/2023	01:13:32	МО	00-06	1:30	00:03:17	VAP
OOH By Land, Air or Sea 2019	10/30/2023	03:57:28	МО	00-06	:60	00:01:02	Bonus
OOH By Land, Air or Sea 2019	10/30/2023	06:18:55	MO	06-10	:60	00:01:02	Paid
OOH By Land, Air or Sea 2019	10/30/2023	06:44:46	MO	06-10	:60	00:01:02	Bonus
Key West Historic Seaport, Past, Present, Future	10/30/2023	07:19:21	МО	06-10	1:30	00:01:32	VAP
OOH By Land, Air or Sea 2019	10/30/2023	09:13:18	MO	06-10	:60	00:01:02	Paid
Visit the Key West Historic Seaport 2021	10/30/2023	09:40:00	МО	06-10	1:30	00:03:17	VAP
Visit the Key West Historic Seaport 2021	10/30/2023	10:11:24	МО	10-12	1:30	00:03:17	VAP
OOH By Land, Air or Sea 2019	10/30/2023	11:26:04	MO	10-12	:60	00:01:02	Paid
OOH By Land, Air or Sea 2019	10/30/2023	13:26:15	MO	12-14	:60	00:01:02	Bonus
OOH By Land, Air or Sea 2019	10/30/2023	14:23:44	MO	14-16	:60	00:01:02	Bonus
Visit the Key West Historic Seaport 2021	10/30/2023	15:31:57	МО	14-16	1:30	00:03:17	VAP
OOH By Land, Air or Sea 2019	10/30/2023	15:56:14	MO	14-16	:60	00:01:02	Paid
OOH By Land, Air or Sea 2019	10/31/2023	00:37:12	TU	00-06	:60	00:01:02	Bonus
OOH By Land, Air or Sea 2019	10/31/2023	02:43:51	TU	00-06	:60	00:01:02	Bonus
2022 Key West Historic Seaport Happenings	10/31/2023	03:08:19	TU	00-06	1:30	00:01:52	VAP
Visit the Key West Historic Seaport 2021	10/31/2023	04:39:37	TU	00-06	1:30	00:03:17	VAP
OOH By Land, Air or Sea 2019	10/31/2023	05:09:52	TU	00-06	:60	00:01:02	Bonus
OOH By Land, Air or Sea 2019	10/31/2023	06:53:46	TU	06-10	:60	00:01:02	Paid
2022 Key West Historic Seaport Happenings	10/31/2023	07:25:12	TU	06-10	1:30	00:01:52	VAP
OOH By Land, Air or Sea 2019	10/31/2023	08:10:17	TU	06-10	:60	00:01:02	Bonus
Visit the Key West Historic Seaport 2021	10/31/2023	09:15:54	TU	06-10	1:30	00:03:17	VAP
OOH By Land, Air or Sea 2019	10/31/2023	09:41:20	TU	06-10	:60	00:01:02	Bonus
OOH By Land, Air or Sea 2019	10/31/2023	10:10:59	TU	10-12	:60	00:01:02	Paid
2022 Key West Historic Seaport Happenings	10/31/2023	10:34:34	TU	10-12	1:30	00:01:52	VAP
OOH By Land, Air or Sea 2019	10/31/2023	14:29:55	TU	14-16	:60	00:01:02	Paid
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:60 Paid spots:	85
Paid spots:	85
:60 Bonus spots:	153
1:30 Bonus spots:	2
Bonus spots:	155
VAP spots:	284
Total spots:	524