

Dear Madam Clerk:

I am attaching herewith a recommendation for Arnold's Towing Company from our Company New Moon Management Group LLC and Roy's Trailer Park, Inc. I would ask that you include the letter in the commissioners' packet for tomorrow night. I understand that there are deadlines for such packages and thus have cc'd each commissioner. If the letter cannot be put in the package, I would ask that it be read into the record.

Your help is greatly appreciated,

Michael Browning

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# NEW MOON

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March 3, 2014

To: the Mayor and Commissioners of Key West

From: Michael L. Browning, President

Re: Arnold's Towing Contract

Dear Mr. Mayor and Commissioners:

I want to write this letter in support of Arnold's Towing Company which is currently up for a franchise with the City of Key West. I was contacted recently and advised that a company we had used in the past had submitted our recommendation. That recommendation was by an employee who has not worked for our company for over 7 years and thus that letter is at least 7 years old.

I do not like to speak ill of others so I shall refrain from comment on other companies and concentrate on the positive aspects of Arnold's with whom we have an exclusive contract with at Roy's Trailer Park on Stock Island. We have a contract because we have found them, above all other companies, to be the most responsive and fair. We have over 400 residents in the park in about 100 homes. Each is limited to either one or two cars which must have a parking permit - parking is a daily issue for us. You can imagine how valuable quick and reliable service is to us. Arnold's provides such a service.

On a personal note, I doubt Mr. Arnold would even recognize me though we have talked on the phone - our relationship is solely business. I have AAA as I seem to have an inordinate number of flat tires - I think it is because I hit the curb a lot. In any event, whenever I call triple AAA I make sure that I request Arnold's. If they cannot send Arnold's I will call Arnold's and pay out of my own pocket. Why you might ask? Because each and every time I have used Arnold's the drivers are timely, courteous and honest. Furthermore none have ever laughed at me for blowing a tire hitting the curb!

But seriously, because of the honesty and professional manner in which Arnold's has acted for our company I would wholeheartedly endorse providing them for the City's towing contract.

Should you have any questions please do not hesitate to call me.

  
Michael L. Browning