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City Of Key West
Jenny L. Metz
3104 Flagler Ave.
Key West, FL 33041
Ref: Sole Source Statement

The following is justification for the maintenance, repairs, scale upgrades and service on your Mettler Toledo truck scales to be performed solely by Mettler Toledo.

Mettler Toledo has authorized service locations. Authorized service locations are either direct service offices or authorized distributors. These locations have Mettler Toledo Factory Trained and Mettler Toledo Certified Service Technicians. This requirement is to ensure proper application, installation and service of Mettler Toledo products. Repair parts are only sold to Mettler Toledo Authorized Service locations. Parts installed by Mettler Toledo Authorized and Factory Trained/Certified Technicians are covered by our warranty. For this reason we do not sell parts to non-authorized service companies.

We recommend that the routine maintenance, calibration services and repairs for your Mettler Toledo vehicle scales be conducted by Mettler Toledo Authorized Service Technicians. This will minimize unnecessary costs to **City of Key West**, and insure that the work is performed to the manufactures and Florida State Weights and Measures standards.

Your business is very important to Mettler Toledo and we will do whatever possible to insure your complete satisfaction with the products and services we provide. Thank you for the trust and confidence that you have placed in our products and services, and we look forward to the privilege of serving the truck weighing requirements of **City of Key West** for many years to come.

If you need any further information or justification please contact me at 813-731 5516

Sincerely,

Leon Londono
Service Sales Consultant
Mettler Toledo Inc