



Monthly CS Department Report

To: Albert P. Childress
City Manager

A handwritten signature in blue ink, appearing to read "APC", is written over the name "Albert P. Childress".

Date: March 14, 2024

From: Marcus Davila
Director of Community Services

Subject: February 2024 Community Services Report

Key West Cemetery

- Met with 14 different families for different requests – burials, construction permits, ownership claims, and purchase of niches
- Total of 1 disinterment, 4 interment of ashes, 1 full burial.
- 3 construction permits pulled by families.
- There were 2 private tours coordinated by Diane Silva from Historic Florida Keys Foundation.
- Received payment for a plaque and a scroll. \$1,050.00.
- The front door to Sexton Office was repaired by FMT staff.
- Olivia Mausoleum, concrete ground area was pressured washed by Public Works staff.
- The current casket lift needed repair, staff from Fleet repaired.
- Waiting on quotes for new Niche columbarium's that will be placed in current concrete slabs near Olivia St.

Claw Truck

- Dumped 41 times for 62.87 Tons.

Tree Trimming

- Trimmed 30 Coconut Palms, trimmed 15 Sable Palm and 24 tree removals.

Events

- 5 Events including Willie Nelson Concert, Manny Madrugada Domino Tournament, USA Women's Half Marathon, KW Arts and Crafts Festival, and Movie Under the Stars

February- See Click Fix Report

| Request Category | Created | Acknowledged | Closed | Avg Days to Acknowledge | Average Days to Close |
|---|---------|--------------|--------|-------------------------|-----------------------|
| Abandoned Property | 1 | 0 | 1 | | 0.2 |
| Bulk Waste Pick Up Request for Waste Management | 2 | 1 | 2 | 0 | 0.4 |
| City Building Maintenance (Community Services) | 89 | 89 | 83 | 0.5 | 3.8 |
| Code Compliance Concern | 3 | 0 | 3 | | 0.1 |
| Corner Visibility | 2 | 2 | 2 | 3.9 | 4.8 |
| Curb Issue | 4 | 4 | 3 | 2.3 | 4.6 |
| FMT Category for maintenance | 4 | 4 | 4 | 1 | 9.5 |
| Graffiti | 3 | 2 | 2 | 1.6 | 1.6 |
| Homeless Encampment | 3 | 3 | 3 | 1.9 | 2.7 |
| Illegal Dumping on Public Property | 1 | 1 | 1 | 0 | 8.1 |
| Litter | 1 | 1 | 1 | 0.1 | 3.6 |
| Missed Curbside Collection | 4 | 3 | 4 | 0 | 0.6 |
| Parking Concerns | 13 | 0 | 13 | | 2 |
| Pavement Marking | 1 | 1 | 1 | 0 | 0 |
| Pickup on ROW | 5 | 4 | 4 | 0 | 0 |
| Pothole | 9 | 7 | 8 | 1 | 1.6 |
| Public Beach | 2 | 2 | 2 | 3.7 | 5.3 |
| Public Park | 6 | 5 | 5 | 2.6 | 4.3 |
| Request a Waste Management Bin | 1 | 0 | 1 | | 0 |
| Right of Way Concern | 3 | 1 | 2 | 0.1 | 1.2 |
| Sidewalks | 16 | 12 | 11 | 2 | 3.7 |
| Signage | 10 | 7 | 6 | 5 | 4.6 |
| Storm Drain | 4 | 4 | 4 | 0 | 1.9 |
| Street Gutter | 1 | 1 | 1 | 0.4 | 2.5 |
| Streetlights | 2 | 2 | 2 | 4.4 | 7.3 |
| Streets | 7 | 7 | 3 | 1.3 | 4.4 |
| Suggestion Box | 4 | 1 | 3 | 1.1 | 1.8 |
| Tree Concerns | 5 | 2 | 4 | 0.2 | 2.3 |
| Trim Trees on Public Property | 7 | 6 | 5 | 5 | 12.3 |
| Urban Forestry Request | 5 | 4 | 3 | 4.1 | 15.2 |