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From: Southernmost Bride <southernmostbride@live.com>
Sent: Tuesday, February 10, 2026 9:12 AM
To: Mayor E-Mail; District II; District III; District I; District IV; District V; District VI
Cc: City Manager; City Clerk External E-Mail
Subject: [EXTERNAL] Agenda Items 35 & 36 / Empty Seats on the Conch Train & Trolley

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Hi, nothing against HTA or anything. I know they contribute a lot to our community and that is very much appreciated. My parents own property in the downtown area so I travel the streets more often than I would if they didn't, but I notice that often times the Conch Train is not full.

The other day during peak season, there were about 7 passengers tops. The bumper stick says 1 train = 30 cars - something like that.

That's kind of annoying to be behind a slow, long train when there are only a few passengers. I'm sure every one of you has thought the same thing, multiple times. We all have.

Can there be some revision to the contract that the Train and Trolley must operate at 80% capacity --- if they are going to have such a large vehicle on the road, so often?

If you look at that schedule they provided, they are on the road a lot. This is not 1-2x/ day.

Or they can they have a smaller train- if they don't get enough passengers for that time frame?

Or is there a rule in place already and some managers/drivers are not following it?

If that's the case, please remind them to follow that rule.

I just think with all the cars on the road - can't we update this a bit as Key West when the Conch Train started is way different than Key West now.

And thanks again to HTA for all they do to help our community. This would be a big help to our community as well.

Marcela Morgan