



Monthly Community Services Department Report

To: Albert P. Childress
City Manager

Date: October 12, 2023

From: Marcus Davila
Director of Community Services

Subject: September 2023 Community Services Report

Key West Cemetery

- 3rd Clara Mausoleum on 3rd and 4th Ave repair complete by FMT staff. 2 more left to do.
- Iguana control came in at night and removed 203 iguanas on 9/9/2023 from the cemetery.
- FMT Plumber replaced toilet paper dispenser, paper towel dispenser, and soap dispenser in public cemetery restroom.
- Hosted Ambassadors at the cemetery and gave a brief explanation of the Key West Cemetery.
- Restoring of abandoned, damaged hut on public ground completed by FMT staff.
- Coconut trees trimmed and cleaned up in cemetery.
- Video conference with public Cemetery board to gain points to be able to submit application and get Executive Cemetery Certified through ICCFA.
- 1 plaque and 2 flower vases installed in St Joseph Mausoleum in the Catholic Cemetery by FMT.
- 6 full body burials, total of \$5,620.00 collected for tent and chair rental, casket lift rental, casket tray, and perpetual care fees.
- 4 burials of cremations.
- 6 Memorial plaques, 1 cameo ordered from Mathews Memorial.
- 1 vault sold in Olivia Mausoleum Bldg. F for \$4,000.00.
- Sold 2 Niches in Olivia Mausoleum Bldg. G for \$2,000.00 each.
- \$1,724 collected from families for plaques and vases received and installed.
- Met with 32 different families for different reasons: coordinating burials, ownership inquiries, burial search, order plaques, pull construction permits, plot concerns, plaque payments, vault or niche payments.

- 6 Construction permits pulled by families for approved construction.

Claw Truck

- Dumped 11 times for 22.05 Tons.

Tree Trimming

- Trimmed 80 Coconut Palms, 2 tree removals, planted 11 trees.

Events

- 5 Events, 1 of them at the Douglass Gym, KWHS Marching Band fundraiser at TWF, Brewfest multiple locations.

September- See Click Fix Report

Request Category	Created	Acknowledged	Closed	Avg Days to Acknowledge	Avg Days to Close
Abandoned Bicycle	1	1	1	7.4	7.4
Abandoned Property	4	2	3	3.3	2.6
Bicycle Rack Request	2	2	0	0	
City Building Maintenance (Community Services)	103	101	85	0.1	2.2
Code Compliance Concern	5	1	5	0.2	1.1
Corner Visibility	1	0	1		1.1
Curb Issue	5	5	1	2	9.1
FMT Category for maintenance	2	2	2	0.7	6.5
Graffiti	4	4	3	1.6	3.2
Litter	4	4	2	0	5.3
Missed Curbside Collection	0	0	0		
Parking Concerns	7	0	6		3.5
Pavement Marking	1	1	1	0	0
Pickup on ROW	11	11	11	0	0.4
Pothole	5	5	3	0.8	0.7
Public Beach	1	1	0	0	
Public Park	5	4	4	1.2	3.5
Right of Way Concern	1	0	1		1.4
Sidewalks	7	6	4	3.7	4.4
Signage	21	18	16	0.4	0.6
Storm Drain	15	4	15	4	2.3
Street Gutter	7	7	7	1.2	4.2
Streetlights	3	1	3	0	0.6
Streets	15	13	8	1.5	4.6
Tree Concerns	10	5	4	0.4	10.6
Trim Trees on Public Property	12	6	4	6.1	8
Urban Forestry Request	11	10	7	1.5	17.7