

CITY COMMISSION PRESENTATION

John Jones Navigation Center

Operational Snapshot

Cornerstone Resource Alliance operates the JJNC for the City of Key West. This presentation provides a concise snapshot of the clients served, services delivered, partnerships supported, and the role the center plays in the community.

June 4, 2026

Key West City Commission



CORNERSTONE RESOURCE ALLIANCE



CRA and JJNC at a glance

A city-contracted non-profit operating Monroe County’s only low-barrier emergency shelter.



Founded to serve Key West

Founded in 2020, Cornerstone Resource Alliance exists to serve the City of Key West by operating the John Jones Navigation Center.

County-wide role

The JJNC is the only low-barrier emergency shelter in Monroe County, making it a critical point of access for people in crisis.

More than shelter

CRA’s work within the shelter includes daily shelter operations, client engagement, case management, and connection to outside services throughout Key West and Monroe County.

The JJNC is not just a building. It is the front door to help, safety, and services for the most vulnerable residents in Key West.

How the center operates

A 24/7 emergency shelter with structured daily operations and client access to support.



150

client capacity

24/7

hours of operation

365

days per year

The JJNC houses both men and women and operates continuously throughout the year.

- Low-barrier shelter access for clients who may otherwise remain unsheltered or disconnected from services.
- A single site where people can stabilize, have basic needs met, and interact consistently with staff.
- A facility designed to support emergency sheltering alongside service coordination.

One year of measurable impact

CRA's work at the JJNC shelter produces direct outcomes for clients and the community.

826

unduplicated clients served

42,028

bed nights provided

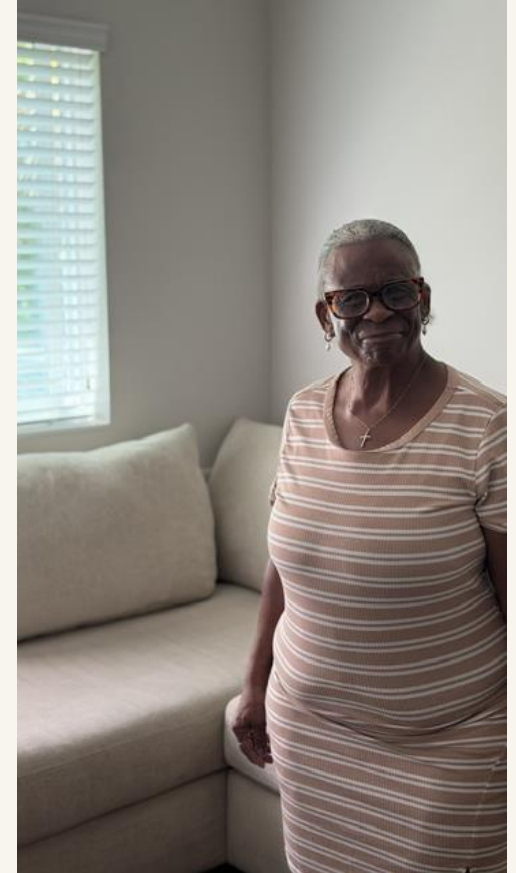
4,061

supportive services through
case management

46

individuals became housed through
shelter services

**The numbers matter, but each number represents a
person moving from crisis toward stability.**



Beyond a bed: shelter plus navigation

The JJNC functions as an entry point into help, stability, and next-step services.



Immediate need

Clients can access emergency shelter, meals, basic necessities, and a safe place to stabilize.

Ongoing contact

Because clients return and remain connected to the center, staff have repeated opportunities to engage, build trust, and keep people connected to support.

Pathways forward

CRA bridges gaps between clients and services throughout Key West and Monroe County, including case management, healthcare, recovery support, and housing pathways.

Cornerstone is often the first point of contact where help and hope can be found.

Case Management turns shelter into navigation

CRA bridges the gap between immediate need and longer-term services.



Clients need more than a bed. They need a coordinated path toward documents, care, recovery support, benefits, housing, and stability.

- Shelter access creates daily contact with clients who may otherwise be hard to reach.
- Case management connects people to services throughout Key West and Monroe County.
- The 24/7 model gives staff more opportunities to build trust and keep clients engaged.
- The JJNC helps reduce fragmentation across agencies by creating one reliable service hub.

Navigation is the difference between temporary shelter and a pathway forward.



Community partners work through the JJNC

The center is a platform for coordinated outreach and on-site services.



- Smoking cessation services
- Alcoholics Anonymous and Narcotics Anonymous
- College of the Florida Keys EMS Program
- Florida Department of Health
- Multiple medical agencies and the dental bus

The JJNC creates one dependable location where outside agencies can meet clients where they are.

Community role and observed effects

CRA's operational snapshot describes benefits that extend beyond the walls of the shelter.

A community wide service asset

The JJNC is designed to serve individual clients, while also reducing strain on the City of Key West and partner systems that otherwise absorb the effects of homelessness.

The shelter is an ecosystem of resources serving the community's most marginalized residents.



A low barrier emergency shelter supports the whole community

The shelter reduces strain on public spaces, emergency responders, and partner systems.



When people have a safe place to be, the entire community feels the difference.

- Reduced homeless visibility in streets, parks, seawalls, and community spaces.
- Fewer nuisance calls for police and EMS.
- Lower misdemeanor crime and incarceration pressure.
- Positive effects on hospital indigent care cases through the Emergency Department.

This is a community investment, not only a shelter expense.

Final Thoughts



The JJNC is a shelter, a navigation center, and a community coordination point.

Shelter

Emergency access, daily stability, beds, meals, and a safe place for clients in crisis.

Navigation

Case management, supportive services, and pathways to housing and recovery support.

Coordination

A dependable site for partner agencies and a public-facing asset for the City of Key West.

May we never grow weary of doing good.

Cornerstone Resource Alliance | John Jones Navigation Center