



Monthly Information Technology Department Report

To: Albert P. Childress
City Manager



Date: October 12, 2023

From: David Monroe
Information Technology Director

Subject: September 2023 Information Technology Report

Support

- Support Requests – 183
- Support Phone Calls – 84

EMAIL:

- 48% of emails sent to cityofkeywest-fl.gov domain were rejected due to spam, viruses, or malware.
 - Total number Received – 104,552
 - Total number delivered – 54,387
 - Total number not delivered – 50,165