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City of Key West Key West Historic Seaport

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BIGHT MANAGEMENT BOARD MONTHLY MARKETING UPDATE

Marketing Services Contract September 2022









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October 7, 2022

MEMORANDUM

TO: Karen Olson, Deputy Port Director

FROM: Dana Pollitt, Managing Partner, ADEPT

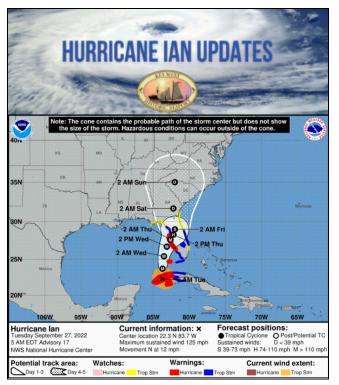
SUBJECT: Key West Bight Mgmt. District Board, September 2022 Monthly Update, Key West Historic Seaport Marketing Services Contract

The following is a summary of ADEPT's professional marketing activities during the month of September 2022 for the Key West Historic Seaport and Key West Bight Marina:

Public Relations / Media / Press Clippings

Public Relations

In September, we sent out email blasts to Key West Historic Seaport and Key West Bight Marina tenants, website sign-ups, media, and other stakeholders on our contact lists informing them of where to find information and updates on Hurricane Ian.



Dear Key West Historic Seaport and Key West Bight Marina Tenants, Residents, & Guests - As of 10 A.M. on September 27, 2022, the <u>City of Key West</u> has the following protective actions in place for Hurricane Ian:

-City offices will be closed Tuesday, September 27 through Wednesday September 28.

-The Martin Luther King Jr. Community pool will be closed Tuesday, September 27 through Wednesday September 28.

-Key West Transit has suspended all bus service, including the Lower Keys Shuttle, City Routes, and the Duval Loop until further notice.

-The Grinnell Street Park and Ride and the lot at the Simonton Street Fire Station #2 are closed to the public.

-No trash pickup on Tuesday, September 27. Please do not put out bulk items.





Media Clippings

MEL FISHER DAYS RECALLS MILLION DOLLAR SHIPWRECK & TREASURE HUNT - Keys Weekly, Sept. 13, 2022 - "Four hundred years after the September 1622 sinking of the Spanish treasure galleon Nuestra Señora de Atocha southwest of Key West, history and shipwreck buffs marked the anniversary of its loss at the Sept. 2-6 Mel Fisher Days in the island city."





<u>Driving overseas in the Florida Keys</u> - By Steve MacNaull, CoastReporter.net -

"We'll use The Gardens as our base to explore nearby famous Duval Street and twice visit Historic Key West Seaport – the first time to have the signature oysters and sparkling wine at Half Shell Raw Bar and the second to board Sebego Watersports' 60-foot catamaran called Cubed."

<u>A Luxurious Key West Retreat</u> - Special to Florida Weekly - Sept. 15, 2022 - "The entire home is wrapped with 2,000 square feet of IPE decking. Just a short distance to Duval Street and the Historic Seaport in one direction, and easily accessible to all New Town services in the other, this is the perfect Old Town Key West home."





Key West honors Queen Elizabeth at Southernmost Point marker - SFGATE.COM, Sept. 16, 2022 -

"The Southernmost Point marker in Key West, Florida, a landmark delineating the continental United States' southernmost spot of land, became a memorial to Queen Elizabeth II on Friday when city workers installed a British flag and royal purple banner at the much-photographed site beside the Atlantic Ocean."

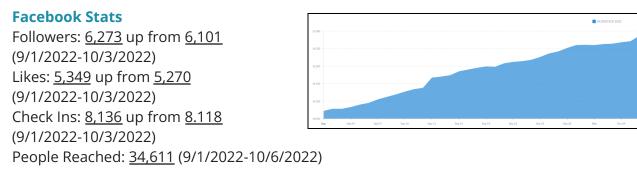




Social Media

Throughout September ADEPT produced daily content for the Key West Historic Seaport social media accounts. Along with posts acknowledging and promoting various September occasions and events, we continued to work on building our audience across all social media platforms to increase our reach and engagement with past, present, and prospective visitors, as well as communicate with current Historic Seaport tenants to ensure we're up to date with all their latest offerings.

Below, you will also find updates for Key West Historic Seaport social media outlets for the month of September 2022.



Instagram Stats

Followers: <u>3,950</u> followers, up from <u>3,919</u> (9/1/22-10/3/22) Posts: 2,273

Twitter Stats

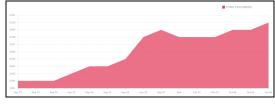
Followers: <u>2,609</u> followers, up from <u>2,562</u> (9/1/2022-10/3/2022)

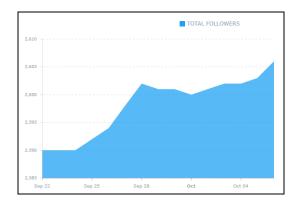
YouTube

<u>70,561</u> unique views to Key West Historic Seaport YouTube videos.

KW Historic Seaport Official Video - <u>20,338</u> views <u>111</u> channel subscribers

<u>334</u> total videos posted to KWHS Channel









Website Maintenance & Blog (Historic Seaport)

Ongoing upgrades of both the Key West Historic Seaport and Bight Marina websites and addition of new and updated information on tenants, such as their promotions and entertainment schedule, along with other upcoming Historic Seaport events.





September 2022 Blog Post: <u>Exciting Labor Day Weekend & September Activities</u> <u>at the Key West Historic Seaport</u>

Website Maintenance & Blog (Bight Marina)



September 2022 Blog Post: How Marinas Benefit the Entire Community





Television Marketing & Advertising

The Key West Marketing Team in conjunction with <u>KeyTV Destination Television</u> ran advertising of all four of the KWHS Television Pieces including our two KWHS television commercials and the two editorial television spots during the month of September 2022. See September 2022 Affidavit and Total Spots below:

	Call Letters: DMA: Actual Contract Dates; Description:		WCAY-CD Miami-Ft. Lauderdale, FL 9/27/2021 to 12/25/2022 Key West Historic Seaport 2021-22		Advertiser: Date: AE: Agency:	Key West Historic Seaport 10/3/2022 Jessica Cranney ADEPT Strategy & Public Relations		
Date Range: 8/29/2022 - 9/25/2022								
Spot Name	Date	Time	Day	Buy (Daypart, Show)	Rate Length	Actual Length	Туре	
Asit the Key West Historic Seaport 2021	8/29/2022	00:12:19	мо	00-06	1:30	00:03:17	VAP	
OOH By Land, Air or Sea 2019	8/29/2022	01:35:40	MO	00-06	:60	00:01:02	Bonus	
Ault the Key West Historic Seaport 2021	8/29/2022	06:09:10	мо	06-10	1:30	00:03:17	VAP	
OOH By Land, Air or Sea 2019	8/29/2022	07:46:42	MO	06-10	:60	00:01:02	Paid	
OOH By Land, Air or Sea 2019	8/29/2022	09:41:34	MO	06-10	:60	00:01:02	Bonus	
OOH By Land, Air or Sea 2019	8/29/2022	10:48:10	MO	10-12	:60	00:01:02	Paid	
OOH By Land, Air or Sea 2019	8/29/2022	14:11:52	MO	14-16	:60	00:01:02	Bonus	
OOH By Land, Air or Sea 2019	8/29/2022	14:28:30	мо	14-16	:60	00:01:02	Paid	
Asit the Key West Historic Seaport 2021	8/29/2022	19:42:22	мо	16-20	1:30	00:03:17	VAP	
Asit the Key West Historic Scapart 2021	8/30/2022	02:19:57	τu	00-06	1:30	00:03:17	VAP	
DOH By Land, Air or Sea 2019	8/30/2022	02:37:41	τu	00-06	:60	00:01:02	Bonus	
Asit the Key West Historic Seaport 2021	8/30/2022	06:51:11	τu	06-10	1:30	00:03:17	VAP	
OOH By Land, Air or Sea 2019	8/30/2022	07:20:23	τu	06-10	:60	00:01:02	Bonus	
OOH By Land, Air or Sea 2019	8/30/2022	07:42:32	τu	06-10	:60	00:01:02	Paid	
OOH By Land, Air or Sea 2019	8/30/2022	09:19:42	τu	06-10	:60	00:01:02	Bonus	
OOH By Land, Air or Sea 2019	8/30/2022	11:16:57	τu	10-12	:60	00:01:02	Paid	
OOH By Land, Air or Sea 2019	8/30/2022	14:57:12	τu	14-16	:60	00:01:02	Paid	
OOH By Land, Air or Sea 2019	8/30/2022	15:51:51	τu	14-16	:60	00:01:02	Bonus	
Asit the Key West Historic Seaport 2021	8/30/2022	16:34:44	τu	16-20	1:30	00:03:17	VAP	
OOH By Land, Air or Sea 2019	8/31/2022	03:35:02	WE	00-06	:60	00:01:02	Bonus	
Asit the Key West Historic Susport 2021	8/31/2022	04:13:19	WE	00-06	1:30	00:03:17	VAP	
OOH By Land, Air or Sea 2019	8/31/2022	06:13:26	WE	06-10	:60	00:01:02	Paid	
OOH By Land, Air or Sea 2019	8/31/2022	07:08:13	WE	06-10	:60	00:01:02	Bonus	
Asit the Key West Historic Seaport 2021	8/31/2022	07:49:49	WE	06-10	1:30	00:03:17	VAP	
OOH By Land, Air or Sea 2019	8/31/2022	10:21:57	WE	10-12	:60	00:01:02	Bonus	
OOH By Land, Air or Sea 2019	8/31/2022	10:58:22	WE	10-12	:60	00:01:02	Paid	
DOH By Land, Air or Sea 2019	8/31/2022	11:26:14	WE	10-12	:60	00:01:02	Bonus	
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:60 Paid spots: Paid spots:	ä ä
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VAP spots:	87
Total spots:	283





Print Advertising

As part of our media buying partnership with USA TODAY, the annual USA TODAY Travel Florida & Southeast Go Escape Magazine is out both in Print and Digital format. The USA TODAY's GoEscape Florida and Southeast publications explores beach and mountain getaways, theme parks, museums and parks located in the Southeast part of the United States. Hard Copy Circulation is 300,000 and digital copies in the millions as it is hosted on <u>USAToday.com</u> and also through its partners like Carnival Cruises and Wyndham Hotels.



