

Citizen Review Board

100 Grinnell Street, Key West, FL 33040

PO Box 1946, Key West, FL 33041

(305) 809-3887

e-mail: crb@cityofkeywest-fl.gov

- What you need to know before completing the attached complaint form:
- This complaint and any attachment become public record. If you have already filed a report with Key West Police Department Internal Affairs, and you want that complaint to remain confidential until the investigation is complete, you may want to refrain from filing at this time.
- Complaints should be filed as soon as possible of the time you became aware of the incident or after resolution of any criminal charges.
- Anyone who has criminal charges pending related to this complaint should consult an attorney before filing the complaint with the CRB and such pending charges may delay the progress of the investigation of your complaint with the CRB. Further, any statements made to the CRB are public record and can be used by anyone to incriminate the complainant. All statements will be uploaded to the internet.
- Complainants must advise the CRB of any changes of address or phone number; failure to provide the CRB current information or means for CRB to contact the complainant may result in dismissal of the case.
- All documents received by this office, including medical records, photo IDs, communications and alike become public records and will be disclosed on the Internet and viewable by anyone or any person. You should consider this fact before sending any matters or materials to this office.
- The CRB and its employees and agents are not your legal representatives. You should seek independent legal representations to understand your legal rights regarding the matters referenced in your complaint.
- The CRB jurisdiction is limited to City of Key West Police Officers and NOT Monroe county sheriffs, correction officers, Florida Fish and Wildlife Officers, FDLE representatives, Florida Highway Patrol Officers, Federal Agents, Military personal and alike.

I have read and understand the information provided to me on this page.

Taylor Jordan Craft
Name/Nombre

08/12/22
Date/Fecha

1. CRB Control #

COMPLAINT FORM
Citizen Review Board

2. Day, Date, Time
Complaint Received

PO Box 1946, Key West, FL 33041
<http://www.cityofkeywest-fl.gov>
[email: crb@cityofkeywest-fl.gov](mailto:crb@cityofkeywest-fl.gov)
(305) 809-3887

3. KWPD Control System #

Please provide as much information as you can about the incident(s). Use additional pages if necessary.
Suministre la mayor cantidad de información posible acerca del (de los) incidente(s). Utilice páginas adicionales si fuese necesario

A. COMPLAINANT INFORMATION
DATOS DEL DENUNCIANTE

Name: Taylor Croft Date of Birth: 12/04/1989
Nombre Fecha de nacimiento

Address: 3410 Coral Way apt 905 miami FL 33145
(Dirección) Street (Ciudad) City (Estado) State (Código Postal) Zip

Mailing Address: Same as above
Dirección postal PO Box or Street, City, State and Zip

E-Mail Address: taylor.croft@gmail.com
(Dirección e-mail)

Home Phone: () Work Phone: () Cellular: (412) 352-2168
Teléfono Particular Teléfono del Trabajo Celular

B. NATURE OF COMPLAINT: Naturaleza de la denuncia:

Battery Rudeness Deficient Service Truthfulness Driving False Arrest Excessive Force Searches Other

C. INFORMATION ABOUT THE OFFICER(S) INVOLVED IN THE INCIDENT
DATOS DEL (DE LOS) OFICIAL (ES) INVOLUCRADO(S) EN EL INCIDENTE

Name: Esteban Andrade Badge #: Vehicle #:
Nombre Placa No: Patrulla No.

Please provide a physical description of officer:
Describa la apariencia física del oficial: short, aggressive, hispanic w/ short hair

Name: Samuel Adorno Badge #: Vehicle #:
Nombre Placa No: Patrulla No.

Please provide a physical description of officer:
Describa la apariencia física del oficial: taller, hispanic or black w/ short hair

Name: Randolph Ham Badge #: Vehicle #:
Nombre Placa No: Patrulla No.

Please provide a physical description of officer:
Describa la apariencia física del oficial: bald, average height, white?

D. VICTIM/WITNESS INFORMATION
DATOS DE LA VICTIMA/TESTIGO

Did you witness the incident? Yes ☒ No ☐
¿Fue usted testigo del incidente denunciado? Si ☐ No ☐

If you are filing a complaint on behalf of someone else, what is your relationship, if any, to the person(s):
Si usted está presentando una denuncia en nombre de otra(s) persona(s), indique cuál es su relación, si la hay, con esa(s) persona(s):

Parent ☐ Spouse ☒ Relative ☐ Guardian ☐ Child ☐ Friend ☐ Other ☐
Padre/Madre ☐ Conyuge ☐ Familiar ☐ Tutor ☐ Hijo/a ☐ Amigo/a ☐ Otra ☐

Please provide as much of the following information as you can about the person(s) on whose behalf the complaint is filed and any witness(es) to the incident:

Suministre la mayor cantidad posible de la información que se solicita a continuación, sobre la (las) persona(s) en nombre de la(s) cual(es) presenta la denuncia, y sobre el (los) testigo(s) del incidente:

Victim/Witness #1

Victima/Testigo No. 1

Is this person a: victim ☒ witness ☐
Esta persona es: víctima ☐ testigo ☐

Name: Andrew Jacobs
Nombre _____
Address: 3410 Coral Way City Miami State FL
Dirección: _____ Ciudad: _____ Estado: _____
Zip Code 33145 Contact numbers: Telephone _____ Cell 786 942 4939
Código Postal _____ Teléfono _____

Victim/Witness #2

Victima/Testigo No. 2

Is this person a: victim ☐ witness ☒
Esta persona es: víctima ☐ testigo ☐

Name: Taylor Croft
Nombre _____
Address: same as above City _____ State _____
Dirección: _____ Ciudad: _____ Estado: _____
Zip Code _____ Contact numbers: Telephone _____ Cell _____
Código Postal _____ Teléfono _____

Victim/Witness #3

Victima/Testigo No. 3

Is this person a: victim ☐ witness ☐
Esta persona es: víctima ☐ testigo ☐

Name: _____
Nombre _____
Address: _____ City _____ State _____
Dirección: _____ Ciudad: _____ Estado: _____
Zip Code _____ Contact numbers: Telephone _____ Cell _____
Código Postal _____ Teléfono _____

E. INFORMATION ABOUT THE INCIDENT
INFORMACION ACERCA DEL INCIDENTE

Please provide as much information as possible, using additional pages if necessary.

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Date: 06/07/22 Time: 11:00pm Location: Duval St. & Charles St. Case # if applicable: no arrest made
Fecha: 06/07/22 Hora: 11:00pm Lugar: Duval St. & Charles St. No. de Caso, si corresponde:

On the evening of the 7th my partner (Andrew Jacobs, victim) was sitting in our rental golf cart while we were waiting to get pizza. A tow truck service then informed Mr. Jacobs that the golf cart was being towed. Mr. Jacobs asked why our only form of transportation was being towed, to which the towing gentleman repeated for him to get off the cart. When Mr. Jacobs asked again, WHY the cart was being towed, he responded, "why don't you ask your buddy?" (gesturing to Officer Andrade) Officer Andrade entered the scene, and Mr. Jacobs asked again, why the cart was being towed. Andrade then forcefully removed Mr. Jacobs from the cart and very aggressively put him in handcuffs. Please note that the *very* simple answer to Mr. Jacobs question was that the cart was illegally parked- which he was simply unaware of. Additionally, it is completely reasonable to question why our transportation was being commandeered. Officer Andrade was aggressive and for some reason absolutely furious.

Attach additional pages if necessary. Page number 1 of 9 pages of narrative

Are you being prosecuted for this incident or do you have a pending criminal case? Yes ___ No ☒

Have you ever been convicted of a felony? Yes ___ No ☒

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Taylor Jordan Craft
Signature of Complainant

08/12/22
Date signed

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Date complaint forwarded to Chief of Police: _____		

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and the scene escalated from there. As I witnessed Mr. Jacobs being handcuffed while being shoved up against the bike rack, I asked the Officer what was going on, which he refused to tell me. Mr. Jacobs immediately disclosed that he has bad shoulders that dislocate easily so in that position (hands behind his back) he is physically incapable of resisting- otherwise one or both shoulders will dislocate. Mr. Jacobs informed Andrade that he has had full reconstructive surgeries on both shoulders. While being forcefully pushed and handcuffed up against the bike rack, the officer was kneeling Mr. Jacobs in the back of the legs and even tried to trip him over the bike rack, in what appeared to be an obvious attempt to make Mr. Jacobs look intoxicated, which he was not. Officer Andrade then moved Mr. Jacobs up against the wall of Red Garter Saloon. By that time it appeared that the other officers were on scene. After being detained for 40 minutes, Mr. Jacobs was released and was given a parking ticket. There were many, many problematic things that occurred during this interaction. I'll do my best to list them, in order. 1. Officer Andrade refused to provide an explanation for forcefully removing Mr. Jacobs from the golf cart and

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Have you ever been convicted of a felony? Yes ___ No X

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handcuffing him, other than "because I said so." Despite growing up and visiting Key West regularly, conducting our business in Key West, and going to Key West for every celebration (this one in particular was for Mr. Jacobs' 33rd birthday) - we were unaware that Key West was a Police State. 2. The wildly aggressive use of force while handcuffing and detaining Mr. Jacobs was unacceptable. A citizen should not be subjected to brutality for asking a perfectly reasonable question - especially one in which the answer contains pertinent information regarding your circumstance. I will repeat, had the officer said, "you're parked illegally" Mr. Jacobs, a rational and law abiding citizen, would have most likely responded, "Oh! I'm sorry." 3. Officer Andrade was very clearly trying to falsely claim that Mr. Jacobs was resisting arrest. You can see it clear as day in the minutes of body cam footage that Andrade actually submitted. Your Officer seems unbinged and does not appear to be fit to interact with other humans, let alone to be in a position of power. I am genuinely concerned for the citizens of Key West if this is how your officers handle parking infractions. 4. Neither Mr. Jacobs nor myself were informed as to the reason for detainment I was repeatedly asking

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Officer Adorno why he was being detained. He told me, as the interaction was nearly over, that he was being detained for "resisting arrest" - which is laughable. Mr. Jacobs was informed that he had been detained for "resisting arrest" only upon being released and after being painfully handcuffed for 40 minutes without explanation. 5. Your Officers seem wholly unprepared and untrained to be interacting with citizens. Citizens asking your officers BASIC questions about why their civil rights are being violated should not be triggering to them - nor should it piss them off. Andrade put Mr. Jacobs in handcuffs and was absolutely enraged because Mr. Jacobs didn't accept "because I said so." as a valid explanation for our transportation being commandeered.

After explaining to Officer Adorno that I know my rights, and if he's being detained it has to be for a reason, the Officer laughed at me, said "I'm done." and walked away. Asking basic questions regarding what's happening seemed to have made the situation worse. The officers expected us to allow our civil rights to be violated, without question, until they deemed the timing right to return our rights to us. It was a truly surreal and utterly traumatizing situation. 6. Mr. Jacobs also received conflicting instructions by Officers Ham & Andrade that resulted

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in injury. While handcuffed and standing against a wall, Mr. Jacobs asked to sit down. Officer Ham said yes, so Mr. Jacobs began to sit - and Officer Andrade, hearing the affirmative response by Officer Ham - instead jerked his shoulder up to keep him standing. The mistake of listening to the wrong officer resulted in additional injury to Mr. Jacobs. That is absolutely unacceptable. 7. When attempting to obtain the body cam footage, the public information officer was unhelpful. We knew the "detaining" officer's name was Andrade, and could remember Officer Ham's name. When trying to figure out the third officer's name, Mr. Jacobs described hearing "Dorno", which he explained to the public information officer. Yet she somehow wasn't able to find the other officers on scene. The body cam footage that was initially shared was a fraction of the interaction. I had to take it

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upon myself to search the internet and was able to easily identify the other two officers from the KWPD twitter page. Why did I have to be the one to identify the other officers on scene? She couldn't think to simply ASK Officer Andrade who else was on scene that night? Why was it my job to identify the Officers who's body cam footage included pertinent information to this incident? 8. After identifying the other officers and requesting their body cam footage, the amount of footage missing is DISTURBING. The interaction lasted about 40 minutes - with Officers Ham & Adorno arriving within minutes. In total, there should be at least 110* minutes of footage between the three officers. However, a total of (approximately) 50 minutes has been shared. That means a full hour - almost half - is missing, with even more audio missing in the footage *and this is factoring in the two other officers arriving 5 minutes later, which is forgiving.
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that was actually shared. I would like a very good explanation for this. Especially considering the fact that I was reassured all officers had their cams on for the entire time of the interaction by Officer Ham. I had "nothing to worry about - all their cams are on." Yet half of this footage is gone?

Next, I would like to share the psychological and physical impact this has had on Mr. Jacobs and myself. Mr. Jacobs has PTSD as a result of the incident and had to be put on prescription medications to combat the fact that he couldn't sleep for weeks - and when he did, he experienced violent nightmares. He had to be prescribed pain killers to ease the severe pain to his shoulders caused by the hands of Officer Andrade.

One problem with this incident is the completely disproportionate reaction to

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the "crime" - in this case, a parking ticket. Mr. Jacobs and I have both been severely traumatized by this experience in a place that once represented a retreat, escape, paradise from Miami. Now it's fraught with frightening memories. Mr. Jacobs, his father and sister have spent the past 14 years in Key West to honor the death of their mother, because it was her favorite place. Angelina's Pizza, where the incident occurred, was founded by Mr. Jacob's cousin, Elliot. He worked there until he died.

Because of this incident, we will never step foot in Key West again. We will also share this cautionary experience to anyone thinking of traveling there.

If your reaction to this story is "so what?" or "it's no big deal." I ask that you please, for one second, put yourself

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in our shoes and consider what it would feel like to be handcuffed without being told why for 40 minutes - and what the implications of that are. What if Mr. Jacobs had actually committed a crime, or did something wrong, or didn't immediately attempt to deescalate the situation by appealing to and appeasing the officers once he realized he was dealing with someone violent and unhinged? Would he be dead? How can we reconcile this trauma knowing this happened when we truly did nothing wrong? How can we feel safe knowing cops can detain and rough you up without so much as telling you why, and let you go when they feel like it? Who are these cops "protecting" or "serving"? Finally, how can half of body cam footage, likely proving the disproportionality of Officer Andrade's actions, be missing? Are y'all okay?

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