City of Key West Key West Historic Seaport

BIGHT MANAGEMENT BOARD MONTHLY MARKETING UPDATE

Marketing Services Contract | April 2023 |



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May 4, 2023



MEMORANDUM

TO: Karen Olson, Deputy Port Director

FROM: Dana Pollitt, Managing Partner, ADEPT

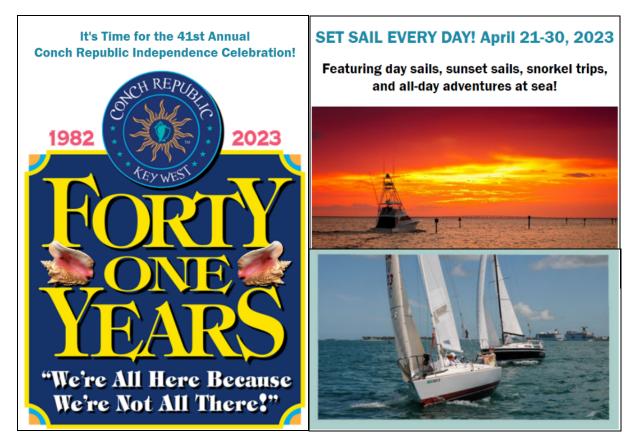
SUBJECT: Key West Bight Mgmt. District Board, April 2023 Monthly Update, Key West Historic Seaport Marketing Services Contract

The following is a summary of ADEPT's professional marketing activities during the month of April 2023 for the Key West Historic Seaport and Key West Bight Marina:

Public Relations / Media / Press Clippings

Email Communications

In April, ADEPT sent out an email blast with upcoming events, particularly the 41st Annual Conch Republic Independence Celebration from April 21-30, along with other tenant offerings and specials taking place at the Historic Seaport from the 21st-30th of April.







Media/Press Clippings



The 41st annual Conch Republic Days - By Key West Florida Weekly, Apr. 20, 2023 - "Conch Republic Days, a celebration of the founding of Key West as

an independent Conch Republic takes place April 21-30. This is the 41st anniversary of the event. The Welcome Center and Merchandise Booth is open daily from 10 a.m.-8 p.m. at Thompson Plaza in Key West's Historic Seaport, at the foot of Greene & Elizabeth streets."

These Are The Experiences US Travelers Are Booking Most This Spring, According To

TripAdvisor - *By Nicole Bonaccorso, The Weather Channel, April 10, 2023* - "The Key West Sunset Sail is one of the top things to do in Key West, providing an evening on the water with breathtaking views of the sunset. Passengers aboard this sailing excursion can relish refreshing drinks, forge new friendships, and bask in the splendor of the stunning Florida Keys.





10 Destinations Travelers Will Be Visiting This Spring.According To Google Flights- By Maria Bou Ink, Apr. 22, 2023,

TheTravel.com - "Like other tourist destinations in Florida, Key

West provides a variety of activities to enjoy its coastal location, such as fishing charters, snorkeling outings, sailing and kayaking trips, and many pristine beaches. Key West is also home to some intriguing historical attractions other than its outdoor activities."

Key West Lighthouse And Beyond: Day Trips, Snorkeling Tours, And Island Hopping Adventures - By Maria Bou Ink, Apr. 9, 2023, TheTravel.com -

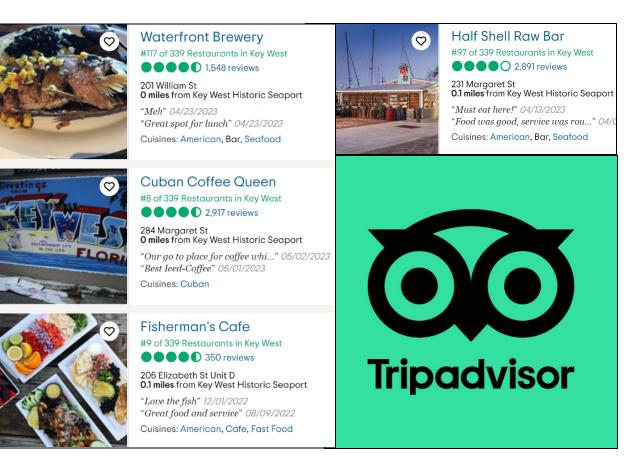
"There are plenty of snorkeling trips in Key West. On a sailing boat, tourists can begin their morning with a coral swim. They can imagine themselves in balmy tropical water, moving among a variety of species. Florida Keys Reef, with its shallow Caribbean seas ideal for simple diving, is located a few miles off the shore of Key West"







The 10 Best Restaurants Near Key West Historic Seaport - TripAdvisor.com - April 2023



Foodies Flock To These Florida Restaurants For Fabulous Fare - By Roger Sands, Apr. 30, 2023, Forbes - "For a quick meal, local favorites include Cuban Coffee Queen . . . Casual

late-night bites can be found at Schooner Wharf Bar, an eclectic

dive bar offering live music and seafood."

<u>Around the Neighborhood: Key West Historic Seaport</u> - *The Marker, April 18, 2023* -"Take your time to visit one of our unique gift shops, galleries and boutiques that offer original artwork, clothing, jewelry, trinkets and tees, fishing gear and more. Here are a few of our favorites: Aer Photography & Art Gallery, Local Color, Dragonfly Key West, Mac's Sea Garden, Stingray Steve, Key West Bait & Tackle."





Social Media

Throughout the month of April,, ADEPT produced daily content for the Historic Seaport social media accounts. Along with posts acknowledging and promoting various April occasions and events, such as the Conch Republic Independence Celebration, we continued to work on building our audience across all platforms to increase our reach and engagement with visitors and communicate with current Historic Seaport tenants to ensure we're up to date with all of their latest offerings.

Below, you will also find updates for Key West Historic Seaport social media outlets for April 2023.

Facebook Stats

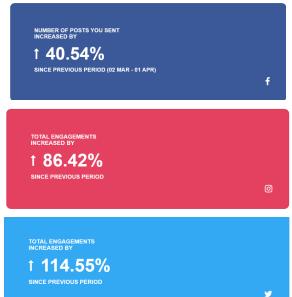
Followers: <u>6,678</u> up from <u>6,674</u> (4/1/2023-5/2/2023) Likes: <u>5,657</u> up from <u>5,639</u> (4/1/2023-5/2/2023) People Reached: <u>15,068</u> (4/1/2023-5/2/2023)

Instagram Stats

Followers: <u>4,043</u> up from <u>4,027</u> (4/1/23-5/2/23) Posts: <u>2,511</u>

Twitter Stats

Followers: <u>2,831</u> followers, up from <u>2,810</u> (4/1/2023-5/2/2023) Reach: <u>103,949</u> people



YouTube <u>71,892</u> unique views of Key West Historic Seaport YouTube videos. KW Historic Seaport Official Video - <u>20,520</u> views <u>110</u> channel subscribers <u>343</u> total videos posted to KWHS Channel

Additional Videos

In April, ADEPT also created multiple videos for the Key West Historic Seaport to be shared on social media.

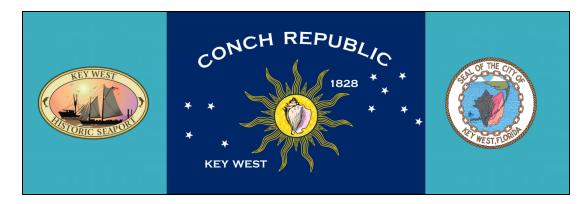
To the right is a screenshot of one of those videos.







Website Maintenance & Blog (Historic Seaport)



Blog Post: <u>Key West is Also Known as The Conch Republic – And This is How</u> <u>it Started</u>

Throughout April, we continued our ongoing updates to the Key West Historic Seaport website, including additional information on upcoming tenant events, special occasions, promotions, blog posts, and tenant contact information.



Website Maintenance & Blog (Bight Marina)



Blog Post: <u>The Exciting Boating and Watersports Activities Available at Key West Historic</u> <u>Seaport and Key West Bight Marina!</u>

In April, we also continued our ongoing updates to the Key West Bight Marina website, including updated information on amenities and reservation requests, along with our monthly blog post.





Television Marketing & Advertising



KeyTV Destination Television ran advertising of all four KWHS television pieces-including our two KWHS television commercials and two editorial TV spots-in April. KeyTV has also posted the commercial on YouTube, and we continue to share it on social media and email blasts.

Finally, please see below for the KeyTV April 2023 Affidavit and Total Spots:

KEY	Call Letters: DMA: Actual Contract Dates: Description:		Miami-Ft. Lauderdale, FL		AE:	Key West Historic Seaport 5/1/2023 Jessica Cranney ADEPT Strategy & Public Relations			105
TV								:60 Paid spots:	
	Date Range: 3/27/2023 - 4/30/2023							Paid spots:	105
Spot Name	Date	Time	Day	Buy (Daypart, Show)	Rate Length	Actual Length	Туре		
Visit the Key West Historic Seaport 2021	3/27/2023	00:46:44	MO	00-06	1:30	00:03:17	VAP		
Key West Historic Seaport, Past, Present, Future	3/27/2023	02:15:00	MO	00-06	1:30	00:01:32	VAP	:60 Bonus spots:	189
OOH By Land, Air or Sea 2019	3/27/2023	03:43:11	MO	00-06	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/27/2023	07:20:29	MO	06-10	:60	00:01:02	Bonus	Bonus spots:	189
Visit the Key West Historic Seaport 2021	3/27/2023	07:43:36	MO	06-10	1:30	00:03:17	VAP		
Key West Historic Seaport, Past, Present, Future	3/27/2023	09:07:28	мо	06-10	1:30	00:01:32	VAP		
OOH By Land, Air or Sea 2019	3/27/2023	09:22:06	MO	06-10	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/27/2023	09:49:45	MO	06-10	:60	00:01:02	Paid		
OOH By Land, Air or Sea 2019	3/27/2023	10:56:13	MO	10-12	:60	00:01:02	Paid	VAP spots:	166
Visit the Key West Historic Seaport 2021	3/27/2023	13:07:22	MO	12-14	1:30	00:03:17	VAP	-	
OOH By Land, Air or Sea 2019	3/27/2023	14:54:51	MO	14-16	:60	00:01:02	Paid		
OOH By Land, Air or Sea 2019	3/27/2023	15:53:08	MO	14-16	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/28/2023	02:55:16	TU	00-06	:60	00:01:02	Bonus		
2022 Key West Historic Seaport Happenings	3/28/2023	03:41:39	TU	00-06	1:30	00:01:52	VAP	Total spots:	460
OOH By Land, Air or Sea 2019	3/28/2023	04:53:14	TU	00-06	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/28/2023	06:41:48	TU	06-10	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/28/2023	07:14:45	τu	06-10	:60	00:01:02	Paid		
2022 Key West Historic Seaport Happenings	3/28/2023	07:36:45	TU	06-10	1:30	00:01:52	VAP		
OOH By Land, Air or Sea 2019	3/28/2023	09:43:23	TU	06-10	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/28/2023	10:37:22	TU	10-12	:60	00:01:02	Paid		
OOH By Land, Air or Sea 2019	3/28/2023	10:58:58	TU	10-12	:60	00:01:02	Bonus		
OOH By Land, Air or Sea 2019	3/28/2023	14:11:17	TU	14-16	:60	00:01:02	Paid		
OOH By Land, Air or Sea 2019	3/28/2023	14:42:24	TU	14-16	:60	00:01:02	Bonus		
2022 Key West Historic Seaport Happenings		15:13:32	TU	14-16	1:30	00:01:52	VAP		
OOH By Land, Air or Sea 2019	3/29/2023	01:21:44	WE	00-06	:60	00:01:02	Bonus		
Key West Historic Seaport, Past, Present, Future	3/29/2023	04:07:51	WE	00-06	1:30	00:01:32	VAP		
				NATION -					