

MEMORANDUM

October 6, 2017

TO: Doug Bradshaw & Karen Olson

FROM: Dana Pollitt

SUBJECT: Key West Bight Management District Board September, 2017 Monthly Update Key West Historic Seaport Marketing Services Contract #10-015

The following is a summary of ADEPT's September marketing activities for the Key West Historic Seaport:

KWHS SOCIAL MEDIA (Facebook, Twitter, Instagram, Foursquare, Youtube)

- Ongoing social media content creation and daily posting (Reviews Posts, Live Music Opportunities, Tenant Info. Events, etc.)
- Please see attached Social Media and Digital Advertising report for September, 2017

Facebook:

- Facebook accounted for the most audience growth, with 117 new friends added. That's a 11.79% increase
- Increase page likes from 954 to 1,114
- Increase in checkins from 1,389 to 1,651
- Reached a total of 16,957 users (565 per day). There was a total of 3,387 interactions
- 2 new 5-star Facebook reviews

Twitter:

- Increase in followers from 806 to 872
- Reach has exceeded total followers 22 times during this period
- 22.5K impressions in September
- Reach was 79,715 (our tweets showed up on our follower's Twitter feeds from them retweeting or "liking" our posts, so all of their followers potentially read our Tweets as well)

Instagram:

- Received 2,833 likes
- 100 new followers with a new total of 1,389 follower

TripAdvisor:

- 516 Reviews
- #15 of 180 things to do in Key West
- Excellent Rating 4.5 out of 5

4.5 0000 516 reviews

Excellent	62%
Very good	32%
Average	4%
Poor	1%
Terrible	1%

Foursquare:

- Over 50 million people use Foursquare to discover great businesses and share what they love about them with others
- Visitors "check in" to their location and upload pictures, provide tips for future visitors, and leave reviews, which make up our our page feed
- Below is a screenshot of what the KWHS page looks like on a mobile device



What are people saying?

"The restaurants all have the freshest seafood and you won't be disappointed."

"Love walking along the boardwalk. Great shops, bars, and restaurants."

"Nice place to visit!"



Yelp:

- Used \$300 in FREE ad credit from a September promotion
- Below is a screenshot of the ad that is on the Yelp website



Ad Key West Historic Seaport

201 William St Key West, FL 33040 1

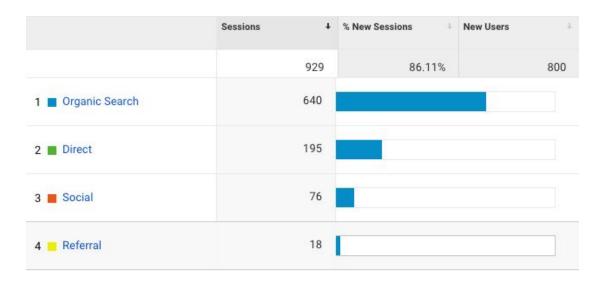
The Historic Seaport is a hidden gem in Key West! Most of the fishing, boat tours, and water excursions leave from here, so I luckily stumbled upon this area (even though it's very... read more

KWHS WEBSITE:

- Ongoing website maintenance and content creation (Tenant Info. Events, Blog, Hurricane Irma updates, etc.)
- Regular content writing services
 - September Blog posted: <u>Website Link>></u>
- New events added monthly
- New Homepage and Header Images added
- New tenant added:
 - Blue Q Sailing Adventures
- Google Analytics for period September 1, 2017 to September 30, 2017 below:



Acquisition Overview:



Top 10 Referral Sources:

			Sessions 🤊 🗸	% New Sessions 🥜	New Users
			18 % of Total: 1.94% (929)	100.00% Avg for View: 86.11% (16.12%)	18 % of Total: 2.25% (800)
	1. <u>fla-</u>	keys.com	4 (22.22%)	100.00%	4 (22.22%)
	2. key	west.com	4 (22.22%)	100.00%	4 (22.22%)
	3. us1	4.campaign-archive2.com	2 (11.11%)	100.00%	2 (11.11%)
0	4. 100	searchengines.com	1 (5.56%)	100.00%	1 (5.56%)
	5. duo	kduckgo.com	1 (5.56%)	100.00%	1 (5.56%)
0	6. m.c	logpile.com	1 (5.56%)	100.00%	1 (5.56%)
0	7. mg	.mail.yahoo.com	1 (5.56%)	100.00%	1 (5.56%)
0	8. sea	rch.xfinity.com	1 (5.56%)	100.00%	1 (5.56%)
0	9. sec	jokes.net	1 (5.56%)	100.00%	1 (5.56%)
	10. sou	thernmostbeachresort.com	1 (5.56%)	100.00%	1 (5.56%)

Google My Business

Key West Historic Seaport

21,445 PEOPLE FOUND YOU ON GOOGLE

1 called you 483 asked for directions

39

SEE FULL REPORT

visited your website

WHAT CUSTOMERS ARE SAYING ABOUT YOU

Congrats, Key West Historic Seaport has a 4.6 star rating on Google



Stay connected to your customers. Make sure to reply to their reviews and comments.

Marketing Services Contract 10-015, Key West Historic Seaport -September 2017 Bight Mgmt. Board Update ADEPT Public Relations

social report

Audience Summary

Key West Historic Seaport

September 1, 2017 - September 30, 2017

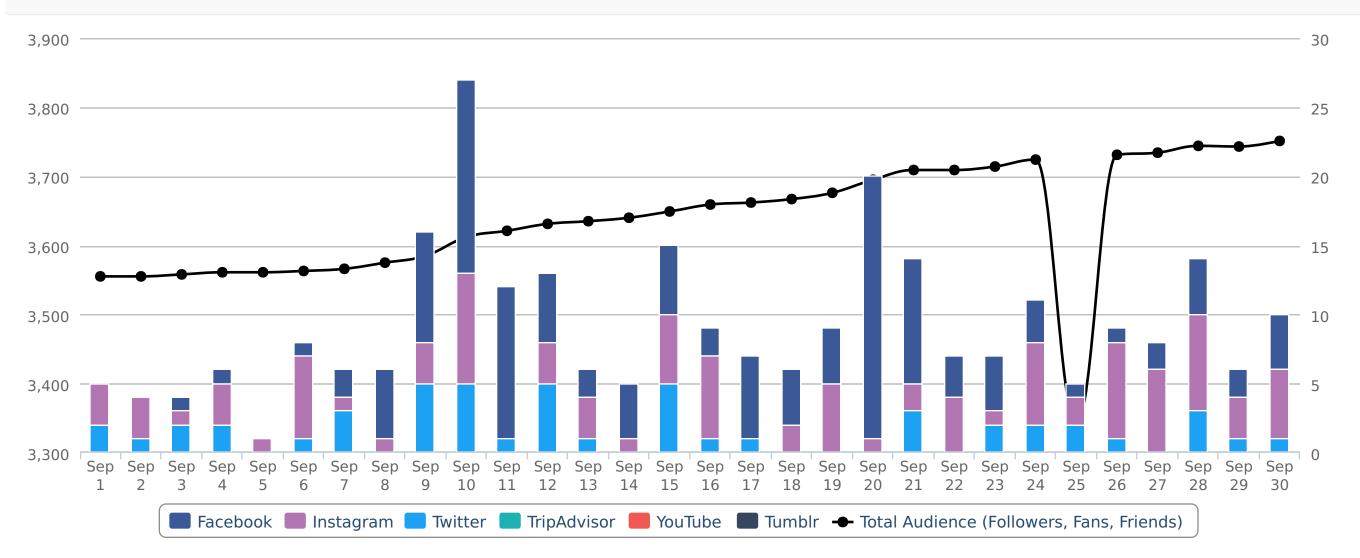
Cross Channel Report

Prepared by: ADEPT Strategy & Public Relations

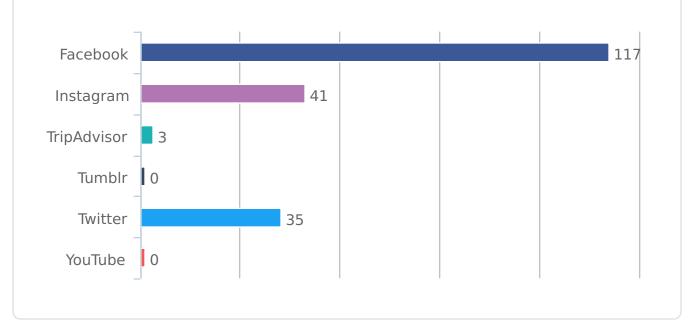
AUDIENCE GROWTH BY CHANNEL

Channel	Audience Growth (Net)	Growth Rate	Total Audience
F acebook	117	11.79%	1,109
Instagram	41	3.06%	1,379
TripAdvisor	3	0.78%	387
t <u>Tumblr</u>	0	0%	2
Twitter	35	4.23%	862
YouTube	0	0%	12
	196	5.23%	3,751

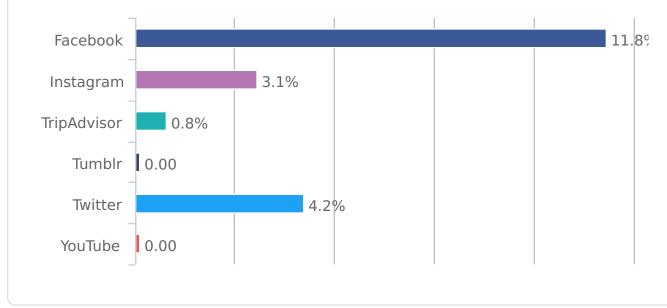
AUDIENCE GROWTH OVER TIME



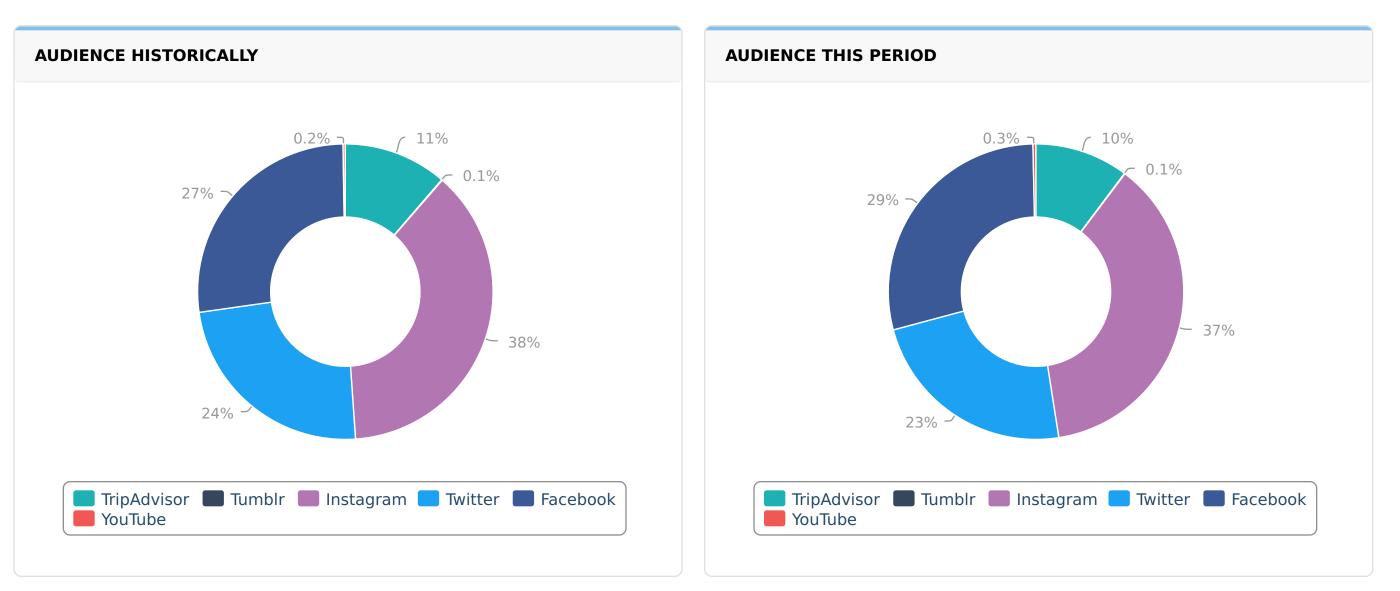
AUDIENCE GROWTH TOTALS

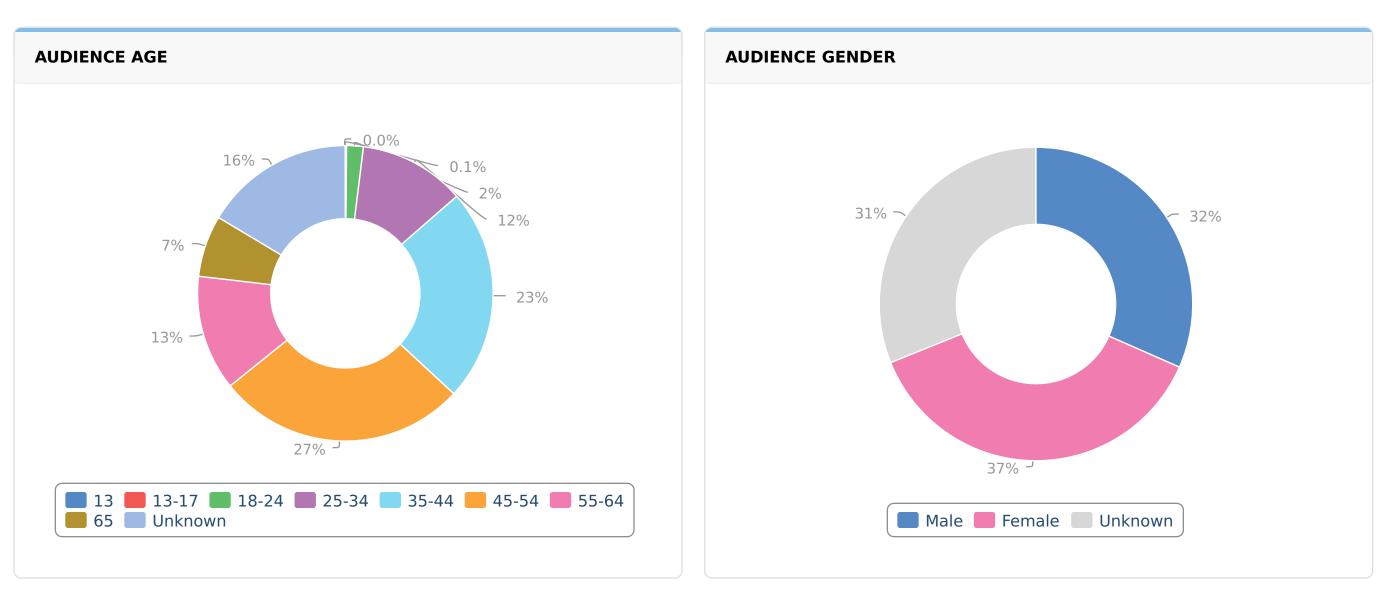


AUDIENCE GROWTH RATE

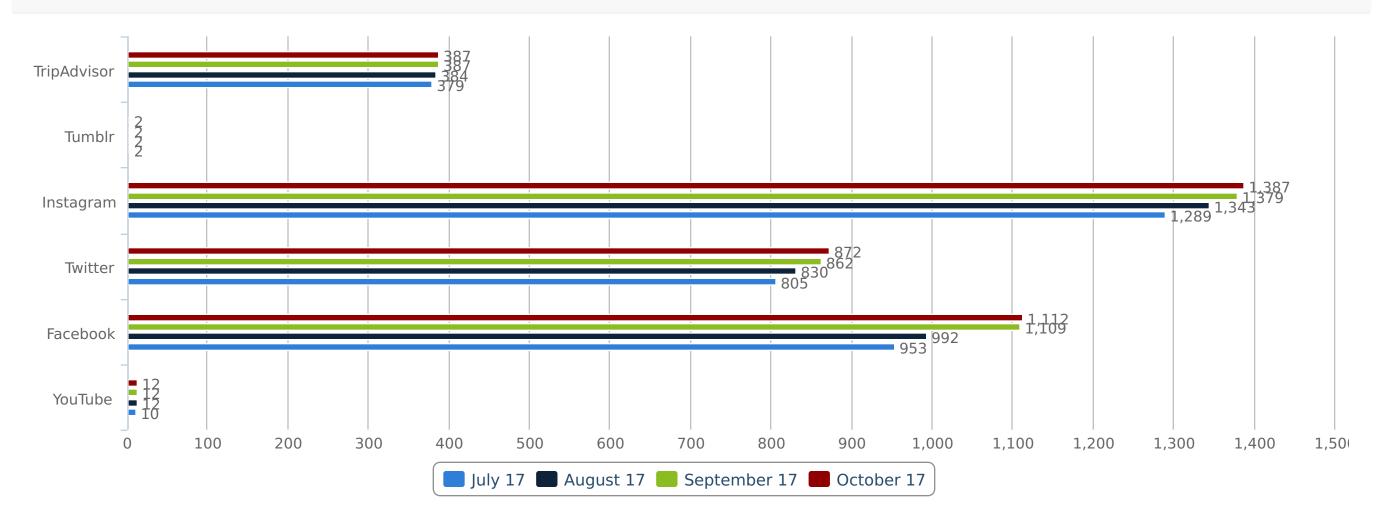


Facebook accounted for the most audience growth, with 117 new friends added, and also was your fastest-growing channel, with 11.79% friend growth.

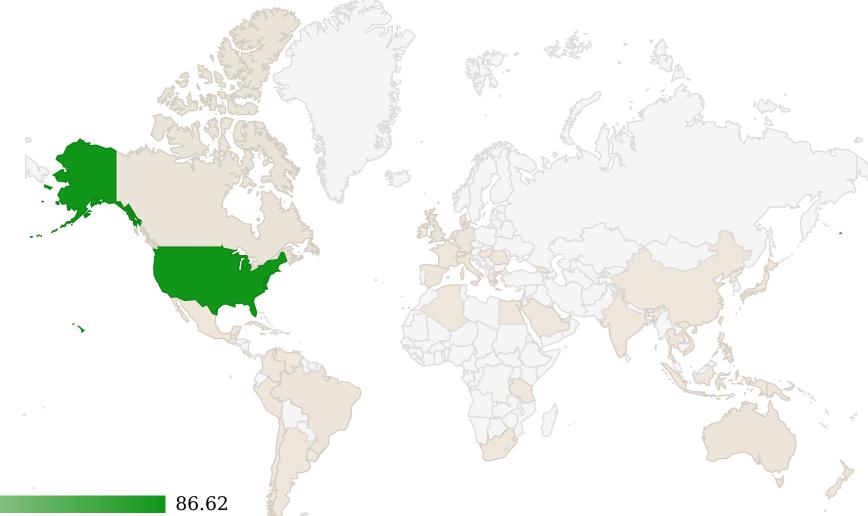




AUDIENCE 3 MONTH NETWORK COMPARISON



AUDIENCE WORLD DISTRIBUTION



0.05 86.62

Country	Code	%
United States	US	86.62
United Kingdom	GB	2.63
Canada	СА	1.88
Germany	DE	0.94
Brazil	BR	0.94
Australia	AU	0.75
Italy	IT	0.42
Spain	ES	0.33
United Arab Emirates	AE	0.28
South Africa	ZA	0.23
Philippines	PH	0.23
France	FR	0.23
Argentina	AR	0.19
Mexico	MX	0.19
Thailand	ТН	0.19
Uruguay	UY	0.14
Japan	JP	0.14
Denmark	DK	0.14
Venezuela	VE	0.14
Ireland	IE	0.14
India	IN	0.14
Romania	RO	0.14
Guam	GU	0.14
Indonesia	ID	0.14
China	CN	0.14

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social report

Comprehensive Social Media Report

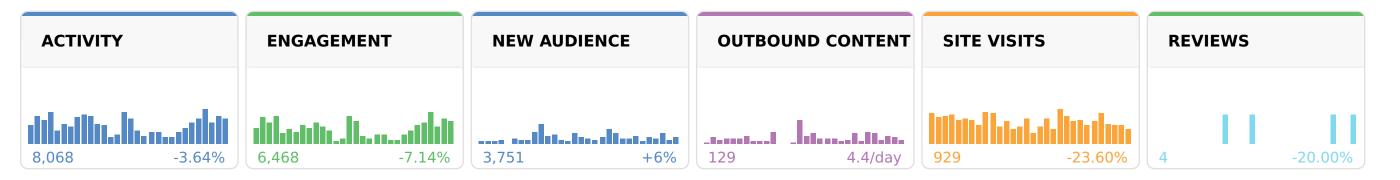
Key West Historic Seaport

September 1, 2017 - September 30, 2017

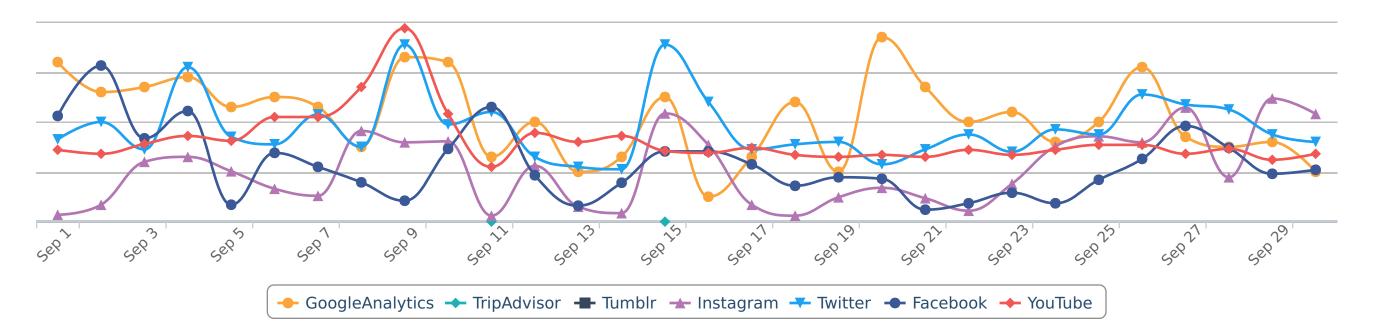
Cross Channel Report 1 Facebook Page 1 Instagram Profile 1 Twitter Profile 1 TripAdvisor Attraction 1 YouTube Channel

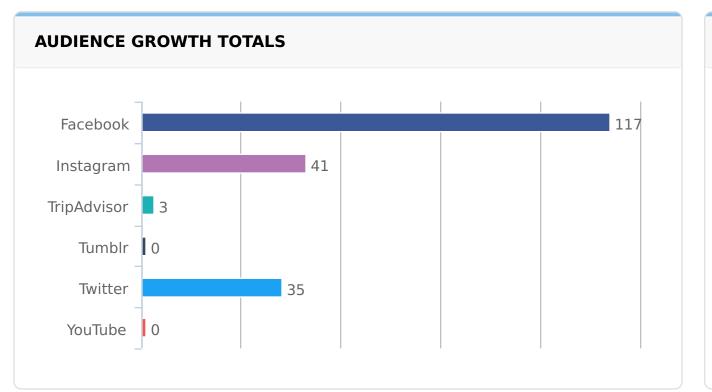
Comprehensive Social Media Report Prepared by: ADEPT Strategy & Public Relations

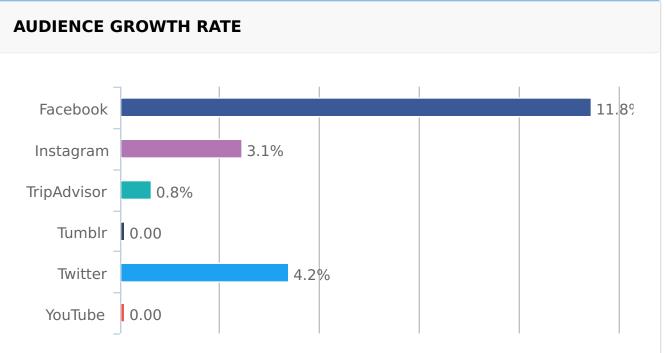
Cross Channel



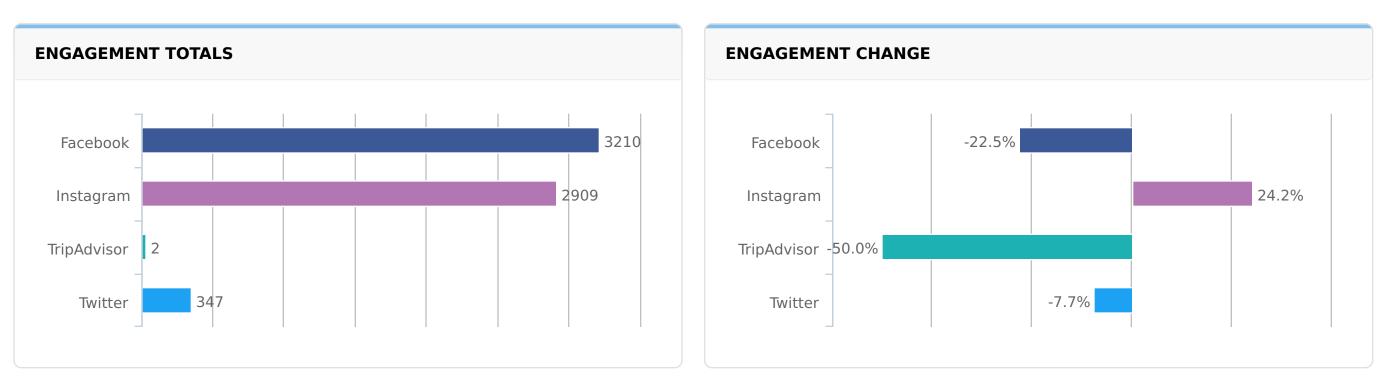
CHANNEL ACTIVITY (DAILY NUMBER OF NEW COMMENTS, LIKES, FANS, REVIEWS, ETC)





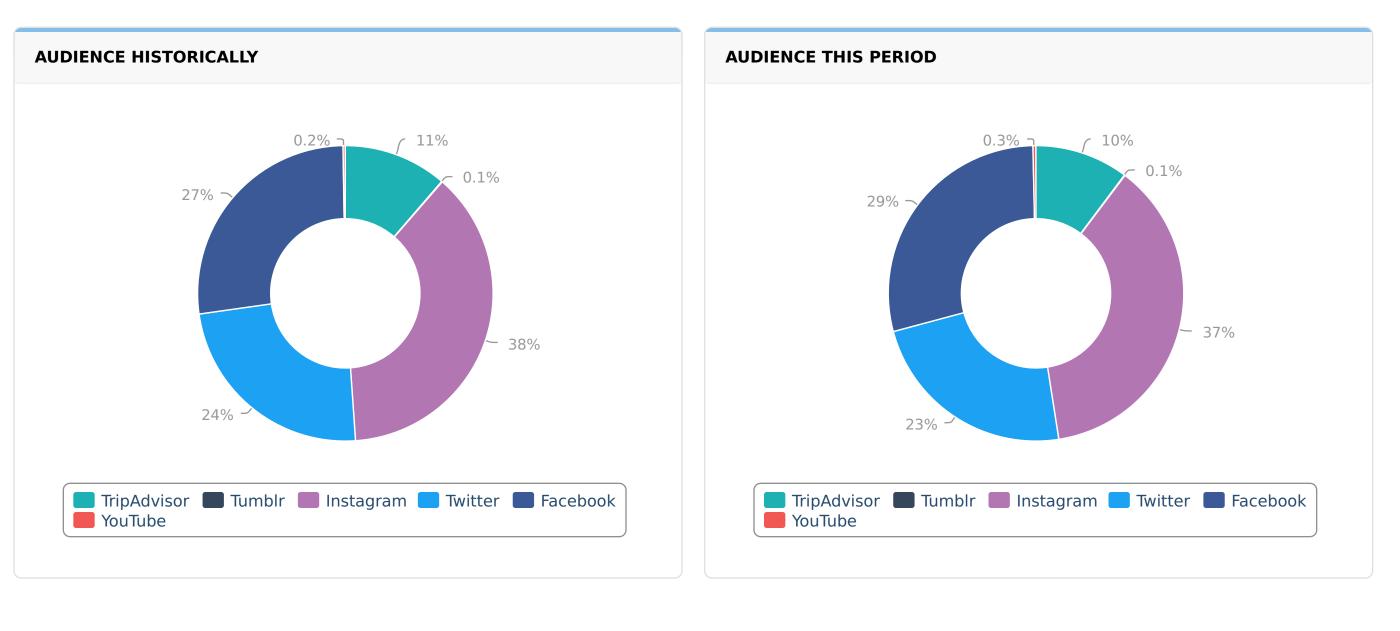


Facebook accounted for the most audience growth, with 117 new friends added, and also was your fastest-growing channel, with 11.79% friend growth.

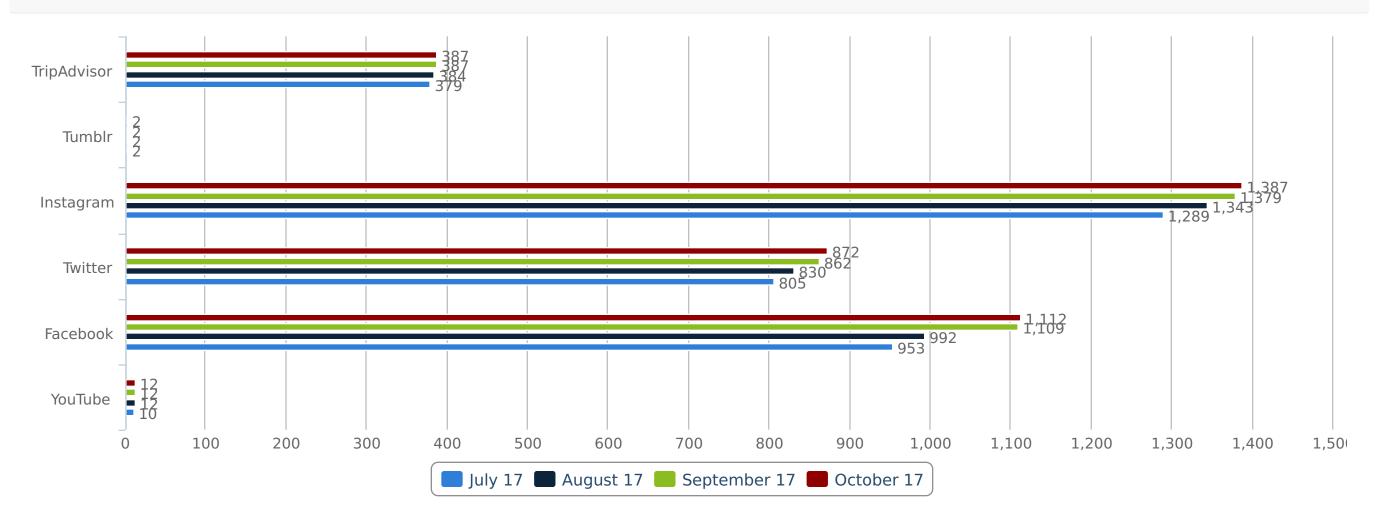


Facebook accounted for the most engagement growth, with 3210 new actions. Instagram had the biggest change in engagement of 24.16%.

Facebook accounted for the most audience growth, with 117 new friends added, and also was your fastest-growing channel, with 11.79% friend growth.



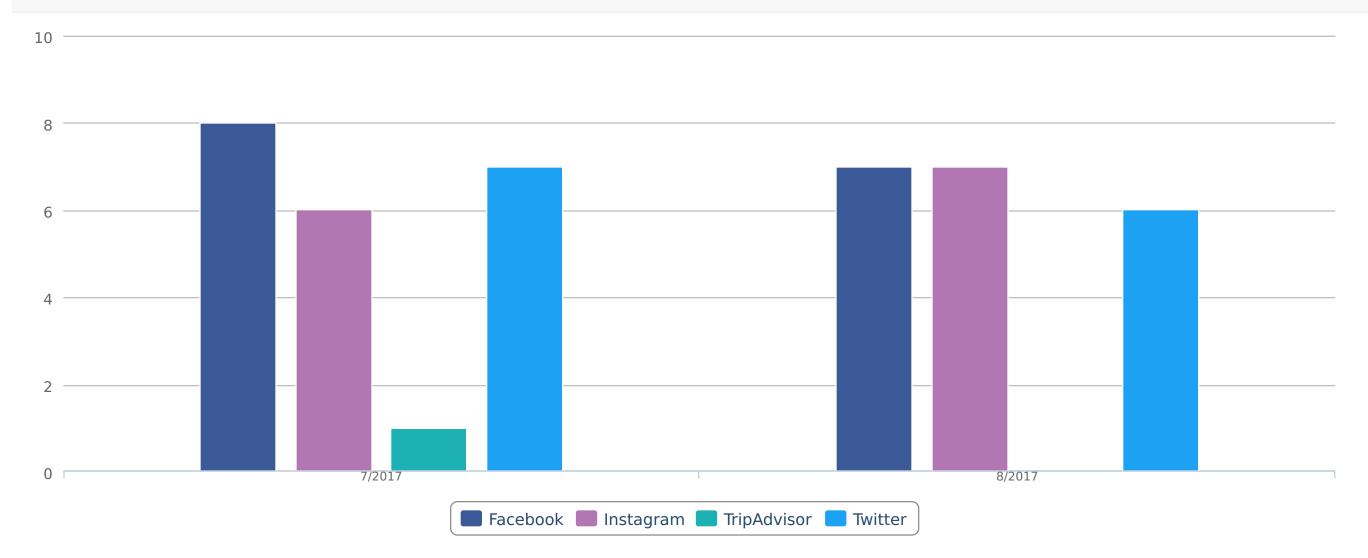
AUDIENCE 3 MONTH NETWORK COMPARISON



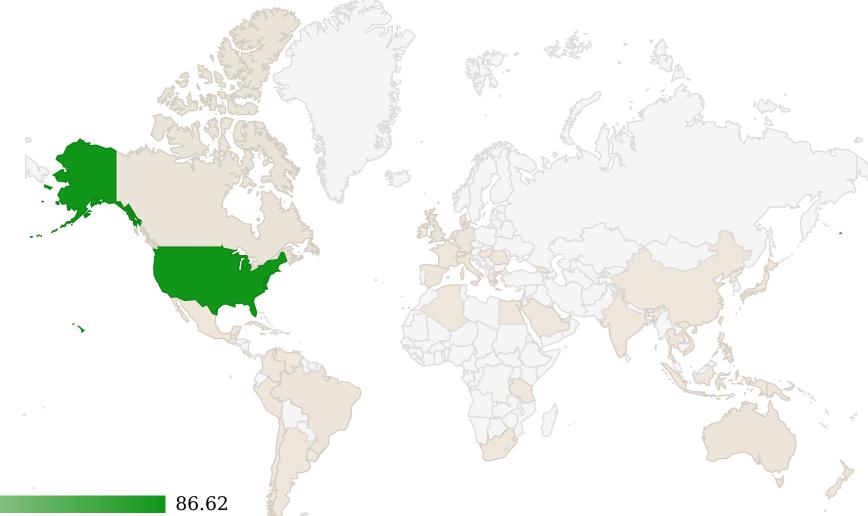
Facebook accounted for the most engagement growth, with **3210** new actions. **Instagram** had the biggest change in engagement of **24.16%**.

Your current current engagement level is 3.6

QUALITY OF ENGAGEMENT COMPARISON



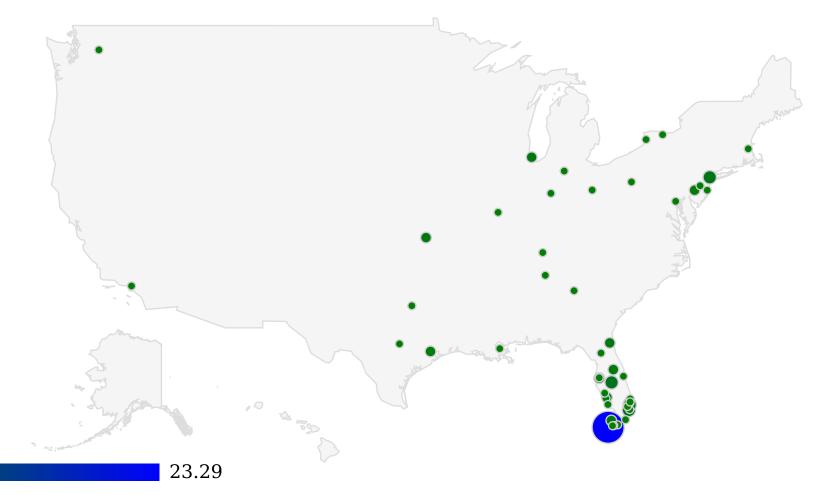
AUDIENCE WORLD DISTRIBUTION



0.05 86.62

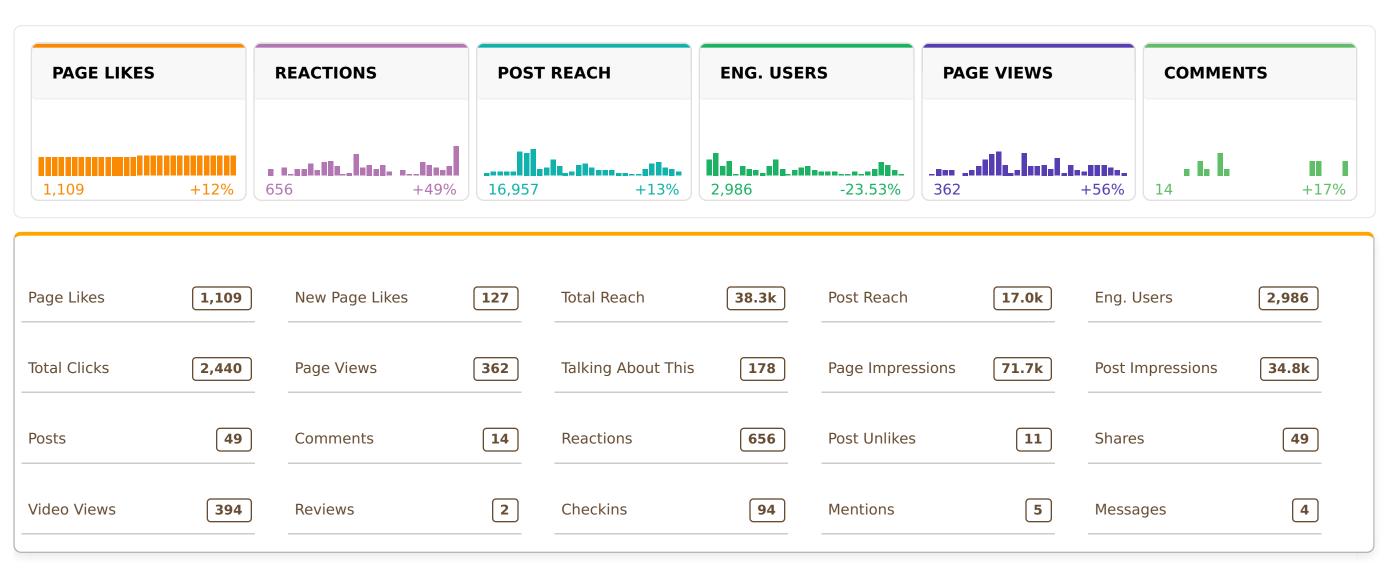
Country	Code	%
United States	US	86.62
United Kingdom	GB	2.63
Canada	CA	1.88
Germany	DE	0.94
Brazil	BR	0.94
Australia	AU	0.75
Italy	IT	0.42
Spain	ES	0.33
United Arab Emirates	AE	0.28
South Africa	ZA	0.23
Philippines	PH	0.23
France	FR	0.23
Argentina	AR	0.19
Mexico	MX	0.19
Thailand	ТН	0.19
Uruguay	UY	0.14
Japan	JP	0.14
Denmark	DK	0.14
Venezuela	VE	0.14
Ireland	IE	0.14
India	IN	0.14
Romania	RO	0.14
Guam	GU	0.14
Indonesia	ID	0.14
China	CN	0.14

0.27



City	Code 🗘	% of Audience
Key West	FL	23.29
Miami	FL	2.91
Florida		2.91
New York	NY	2.37
Fort Lauderdale	FL	2.27
Fort Myers	FL	2.18
Florida Keys		1.73
United States		1.64
Jacksonville	FL	1.64
Chicago	IL	1.64
Tampa	FL	1.46
Orlando	FL	1.09
Philadelphia	PA	0.91
Houston	ТХ	0.91
Marathon Marathon Airport		0.82
Indianapolis	IN	0.82
Boca Raton	FL	0.82
Dallas	ТХ	0.73
Pompano Beach	FL	0.64
Coral Springs	FL	0.64
Boynton Beach	FL	0.64
Trenton	NJ	0.64
Miami Beach	FL	0.64
Cape Coral		0.64
Melbourne	FL	0.55

Facebook (1 accounts)



You have published **49** posts (**1.63** per day). **72%** of interactions are clicks (**2440** total). You had **14** comments and **49** post shares.

Your posts reached a total of **16,957** users (**565** per day). There was a total of **3387** interactions.

You had a total of **34,802** post impressions (**1,160** per day).

United States is the country with most audience (94.32%). You have audience in 22 countries.

You have a gained a total of **117** new page fans during this time period. That's a **12%** increase.

Majority of your page fans (27%) are 45-54 years old and are Female (6%).

Majority of your page fans 1,053, or **95%**, speak **English**.

MOST ENGAGED FRIENDS

Monica Lieberman Comments: 0 Reactions: 50	<i>Ali Faye</i> Comments: 1 Reactions: 48	Sophia Wilshire Comments: 3 Reactions: 45	ADEPT Strategy & Public Relations Comments: 0 Reactions: 45	Imperial Point Neighborhood Association Comments: 0 Reactions: 45	Mandy Claire Comments: 1 Reactions: 43	<i>Talia Kab</i> Comments: 2 Reactions: 17
<i>Gary Farman</i> Comments: 0 Reactions: 14	Suziq Lat Comments: 0 Reactions: 13	Paul Vrooman Comments: 0 Reactions: 9	Dana Sebek Comments: 0 Reactions: 9	Key West Historic Seaport Comments: 1 Reactions: 6	Niki Macpherson Comments: 0 Reactions: 6	Julie Ruffolo Comments: 0 Reactions: 6 Fort Lauderdale, Florida
Conni Walkup Comments: 0 Reactions: 5	Joan Emmersi Comments: 0 Reactions: 5	Dana Pollitt, P.A. Comments: 0 Reactions: 5	Jamie Davids- Mayhew Comments: 0 Reactions: 4	Maggie Whitaker Comments: 0 Reactions: 4	<i>Karen Olson</i> Comments: 0 Reactions: 4	Susan O'Neill Comments: 0 Reactions: 4
<i>Jill Woods</i> Comments: 0 Reactions: 4	Donna Marie DeGroff Garber Comments: 0 Reactions: 4	<i>Chip Ventura</i> Comments: 0 Reactions: 4	<i>Candy Jones</i> Comments: 0 Reactions: 3	Charlene Schroeder Comments: 0 Reactions: 3		

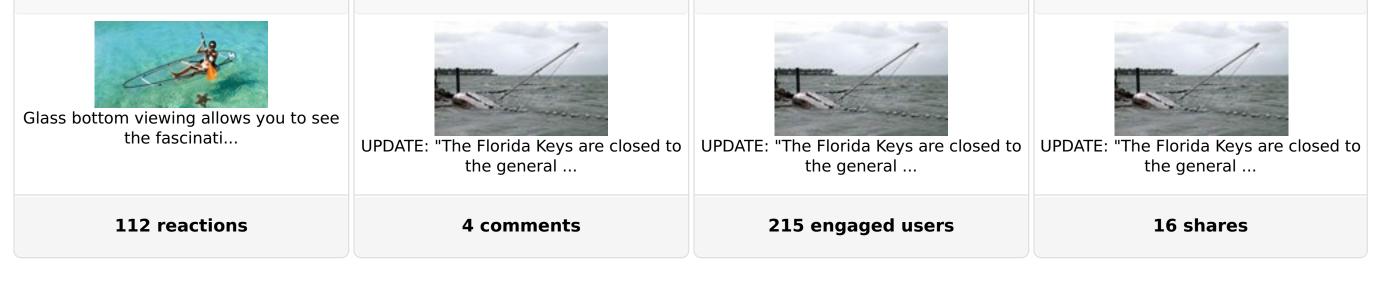
United States is the country with most audience (94.32%). You have audience in 21 countries.

MOST LIKED

MOST COMMENTED

MOST ENGAGED USERS

MOST SHARED



Majority of your posts or 53% are links. Reviews however offer you the best engagement rate of 2 events per post.

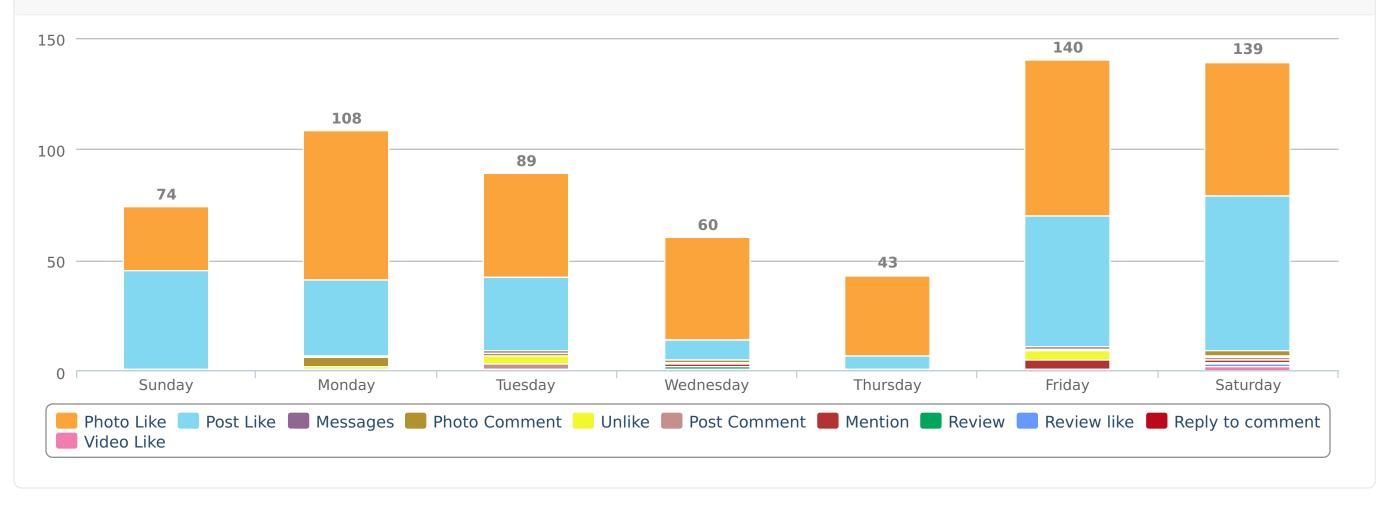
Most of engagement (reactions, comments and shares) or 90% comes on days when post at least once. Majority of post engagement or 91% are reactions.

TOP PUBLISHERS

User	Posts	% of all posts	Total Likes	Total Comments	Total Shares
Key West Historic Seaport	49	100%	636	14	49

BEST TIME FOR LIKES	BEST TIME FOR COMMENTS	BEST TIME FOR MENTIONS
6:00 PM - 7:00 PM	2:00 PM - 3:00 PM	10:00 AM - 11:00 AM
14% of likes occur during this time	21% of comments occur during this time	25% of mentions occur during this time

FACEBOOK LIKES, COMMENTS, POSTS AND MESSAGES BY DATE OF THE WEEK



Most users reached, or 87.85%, are from United States

MOST MENTIONS BY	MOST SHARED POST	MOST MENTIONS DAY
Key West Finest	Friday Sept. 8th 10am from Key West Historic Seaport and the Schooner Wharf Bar.	Friday September 8, 2017
4 mentions	15 shares	1 mentions

Most mentions, or **50%**, are **photo captions**. Most mentions, or **100%** are by **unknown** users.

2 REVIEWS

The Key West Historic Seaport is the place to be! Definitely recommend coming here when you're in Key West. We loved by Talia Kab on Sep 30, 2017	Key West Historic Se OOOOO I Comments 1 Likes
I never get tired of walking along the seaport boardwalk. I especially like eating on the 2nd floor of the restaurant	Key West Historic Se 💿 💿 💿
by Hector E. Perez on Sep 27, 2017	1 Comments 1 Likes

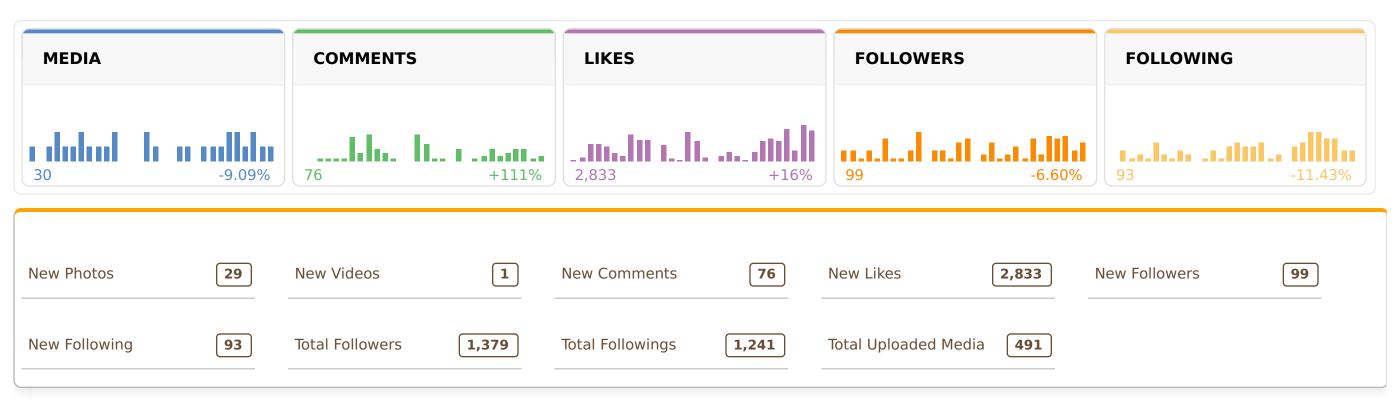
MOST VIEWED VIDEO	MOST LIKED VIDEO
Key West Half Marathon & 5K Run	Key West Half Marathon & 5K Run
88 views	8 likes

Most of video engagement (likes, comments and shares) or **100%** comes on days when you do not upload videos. Majority of video engagement or **100%** are **likes**.

Majority of users that watch videos at least **3 seconds** watch them **through autoplay**. Majority of users that watch videos at least **30 seconds** watch them **through autoplay**.

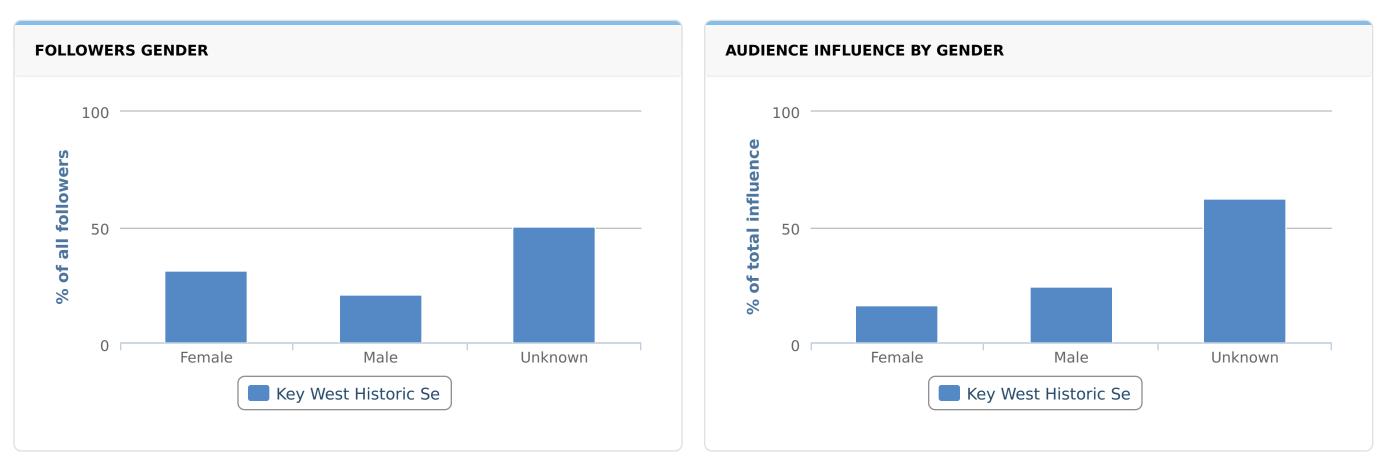
39% of percent videos views result in engagement. That's **633% decline** compared to last period.

Instagram (1 profiles)



TOP POSTS BY NUMBER OF LIKES

Post	Publisher	Likes	% of all likes
Check out @twtravelnews and mark your calendars t	Key West Historic Seaport	169	6%
@americanredcross positioned at Lands End in fron	Key West Historic Seaport	157	6%
After a long day, it's nice to sit back and enjoy	Key West Historic Seaport	154	6%
We are hoping for the safety of everyone in Hurri	Key West Historic Seaport	147	6%
Thank you #JayeshMani for evacuating some Key Wes	Key West Historic Seaport	131	5%



MOST COMMENTS DAY	MOST COMMENTS BY	MOST COMMENTED
Friday September 8, 2017	Michael DiBonaventura	ret plans to be tourism-ready on Oct. 20: T (a)yzon Check out @twtravelnews and mark your calendars to V
9 comments	4 comments	10 comments, 169 likes

40% of your audience are male and **61%** of your audience are female.

Majority of your audience, or 36% have 100 to 500 followers

MOST INFLUENTIAL USERS

User	Followers	% of total reach
Scott Eddy ንትንት	239,286	9%
Dm For Ad Rates!	153,440	6%
Flavia Peixoto	110,652	5%
Adam Houlahan	56,620	3%
🔗 Rio Academia Natural エナ	52,946	2%
Sailing Nandji-Bonita ±	34,689	2%
Maxim Sukhanov	34,175	2%
Sagrado Studios	31,157	2%
Samantha 🔲 🖓	29,328	2%
Siesta Key Beach	27,877	2%

MOST ACTIVE USERS

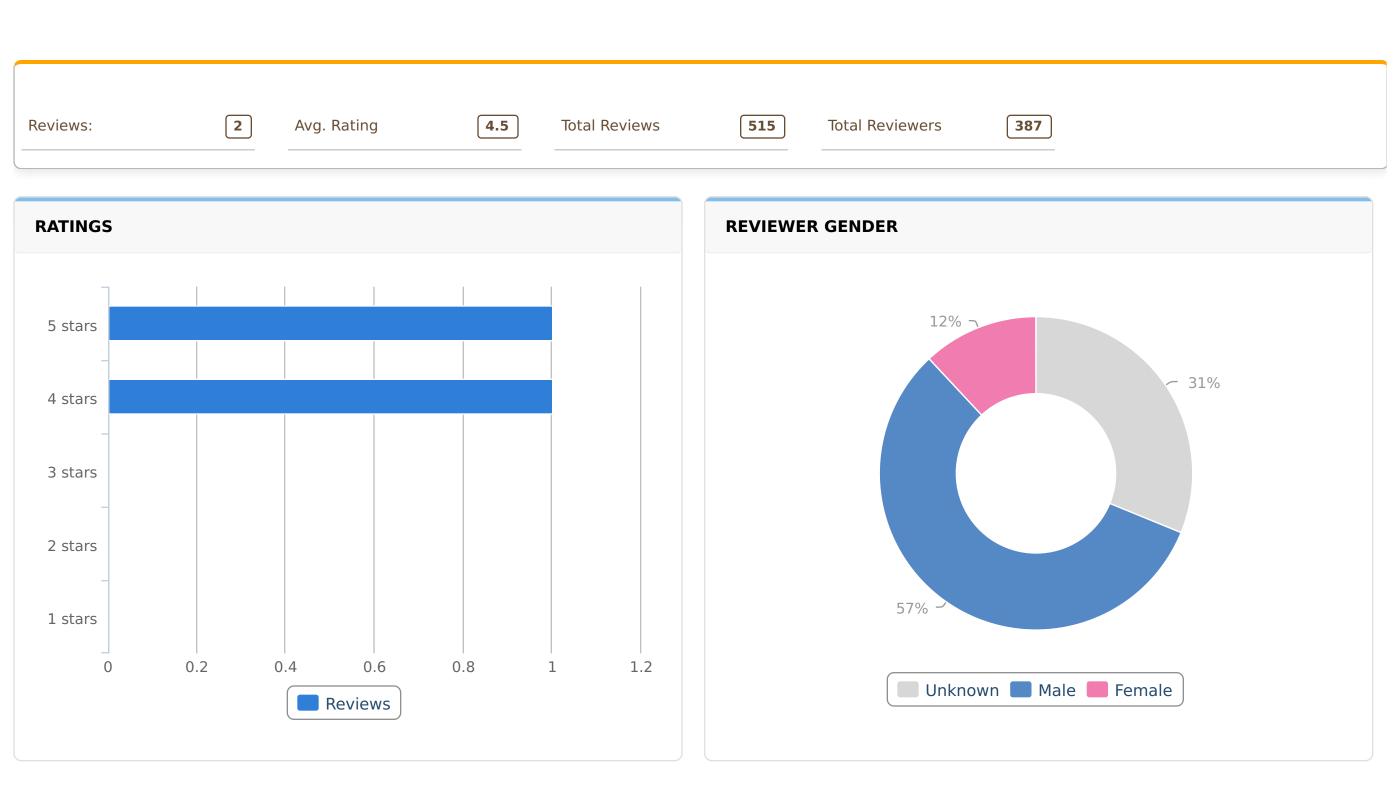
User	Posts	Followers
Leslie P Burrell	11,079	1,082
Carlos Owner	8,676	21,334
Kyla Shoemaker	5,436	1,141
Jenjibee	4,679	1,185
you're a catch 22	4,495	1,403
Heather Wilde	4,444	389
AguariumDepot.com	4,405	3,860
Melissa Gessner	4,040	434
Adam Houlahan	3,311	56,620
Scott Eddy › › › ›	3,257	239,286

You have **gained** an average of **2** followers per day.

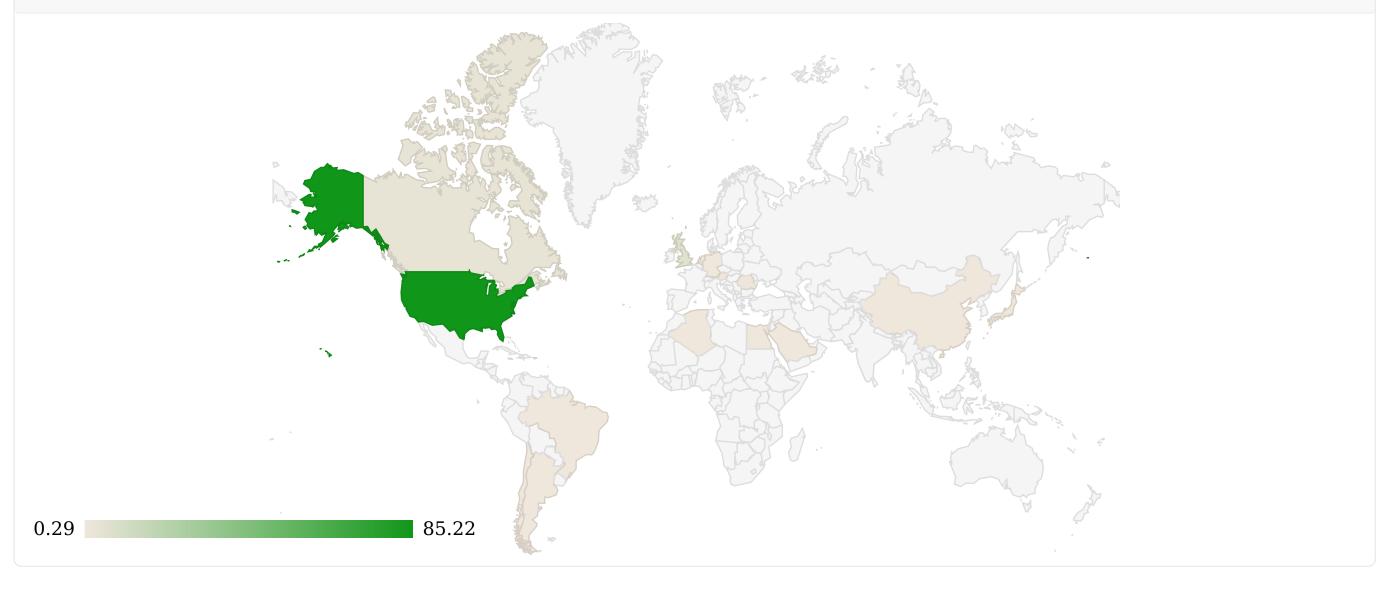
MOST LIKES DAY	MOST LIKED
Thursday September 28, 2017	rst plans to be tourism-ready on Oct. 20: T explans Check out @twtravelnews and mark your calendars to v
239 likes, 1 comments	169 likes

You have received 2,787 likes on your media. That's an average of 50 likes per media

TripAdvisor (1 profiles)



REVIEWER LOCATION



9 REVIEWS

	You will enjoy this I just loved walking around this area of Key West. Lots of places for a cold one. You can just feel the history here. by a TripAdvisor user on September 15, 2017	Key West Historic Se	
2	Key West Seaport Great place to walk around and enjoy the views. Plenty of places to stop in along the way to eat or have a drink. by a TripAdvisor user on September 11, 2017	Key West Historic Se	00000

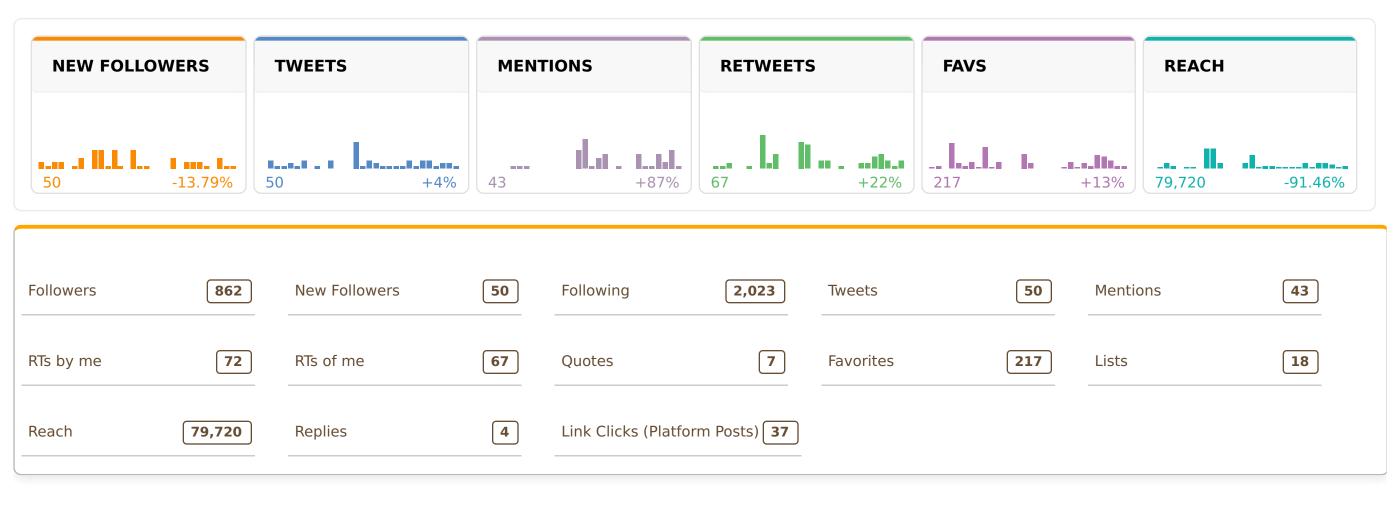
387 TRIPADVISOR USERS THAT REVIEWED YOUR PROFILES.



<i>Carlie D</i>	David H	VacationFamilyNJ	Image: NancyLovesRehoboth Reviews: 134 Votes: 463 Lexington, Virg	Bob S	William T	<i>T5boat</i>
Reviews: 74	Reviews: 77	Reviews: 116		Reviews: 96	Reviews: 320	Reviews: 37
Votes: 36	Votes: 16	Votes: 59		Votes: 42	Votes: 143	Votes: 7
Dallas, Texas	Montgomery, III	New Jersey		Jim Thorpe, Pen	Atlanta, Georgia	Albuquerque ,
<i>Marcia L</i>	<i>ckvar</i>	Vanessa L	easterntreker	Arthur S	Henk V	Bob E
Reviews: 189	Reviews: 63	Reviews: 43	Reviews: 931	Reviews: 134	Reviews: 86	Reviews: 51
Votes: 116	Votes: 35	Votes: 24	Votes: 289	Votes: 39	Votes: 19	Votes: 26
Port Saint Joe,	Cudjoe Key, Flo	Rome, Georgia	Halifax	Boca Raton, Flo	Nieuw-Vennep	Cleveland, OHio
adsscs Reviews: 20 Votes: 24 Tennessee	Chuck M Reviews: 61 Votes: 12 North Babylon	Sean Jamie S Reviews: 20 Votes: 6 Heltonville, In	TheExplorerFamily Reviews: 496 Votes: 361 Somerset, New	Image: Constraint of the second systemEat1Drink2Travel3 Reviews: 493 Votes: 372 London, United	Allen21096 Reviews: 3 Votes: 629 Chicago, Illinois	Charles V Reviews: 911 Votes: 208
MONYMAN53 Reviews: 112 Votes: 25	BrendaRoss2010 Reviews: 6 Votes: 22 Brampton,	Densch1 Reviews: 44 Votes: 12 New Jersey	Steve D Reviews: 108 Votes: 53 Winter Springs,	<i>mosika</i> Reviews: 106 Votes: 28 Valparaiso, IN	Derek E Reviews: 86 Votes: 36	<i>ptruffa</i> Reviews: 10 Votes: 4 Pittsburgh
<i>Greg W</i>	<i>imjustbeachy_1</i>	<i>ed33040</i>	Billy B	buffalojim67	<i>tld917</i>	Milesoftravel41 Reviews: 8 Votes: 0Charlotte, Nort
Reviews: 4	Reviews: 20	Reviews: 7	Reviews: 85	Reviews: 1	Reviews: 8	
Votes: 1	Votes: 10	Votes: 11	Votes: 22	Votes: 153	Votes: 10	
Rochester, Minn	Monroe, Georgia	Key West, Florida	Virginia Beach,	Lawrence, Kansas	Omaha, Nebraska	
Cub66Reviews: 123Yotes: 69Chicago, Illinois	Image: mwooduk Reviews: 1 Yotes: 512 Miami	<i>goodegg5</i> Reviews: 53 Votes: 18 Philly	ruthkred Reviews: 169 Votes: 75 Town and	WanderLust M Reviews: 86 Votes: 95 Redondo Beach,	Sue O Reviews: 271 Votes: 100 Kent, United Ki	TtravelerJohn Reviews: 192 Votes: 99 Glen Rock, New
Cordial1 Reviews: 190 Votes: 61	<i>666Bunty</i> Reviews: 269 Votes: 114 Surrey	Anne_A52 Reviews: 8 Votes: 1 York,	Lisa S Reviews: 866 Votes: 254	ergohand Reviews: 27 Votes: 6 HMB	FLAKey33040 Reviews: 68 Votes: 24 Summerland	<i>Cambria5</i> Reviews: 340 Votes: 120 Ebensburg, PA
<i>Cambria5</i> Reviews: 340 Votes: 120 Ebensburg, PA	<i>katem j</i> Reviews: 90 Votes: 26 Suffern, New York	<i>hrmgrrbt</i> Reviews: 28 Votes: 13	<i>vakshun17</i> Reviews: 47 Votes: 15 Wolfeboro, New	T2Socks Reviews: 272 Votes: 132 Key West, FL	<i>CrazFox</i> Reviews: 30 Votes: 22 Belle Isle, Flo	dalessiopietro Reviews: 289 Votes: 61 Murray, Utah
DABMIN	dinosciambra	James M	HoldenBea	tennisi11	Sherri W	<i>jeffl499</i>
Reviews: 41	Reviews: 53	Reviews: 73	Reviews: 201	Reviews: 168	Reviews: 21	Reviews: 1
Votes: 17	Votes: 17	Votes: 30	Votes: 82	Votes: 91	Votes: 13	Votes: 531
Baltimore, Mary	New Orleans, Lo	Hamilton, Canada	Holden Beach,	Simpsonville, SC	George West,	Alexandria, VA
Image: Constraint of the second systemMissmarilynjoyReviews: 26Votes: 4Key West, Florida	CaptnBill	br01374859	travelkitty28	Shawna G	JennyColCrawley_UK	<i>Jabe7000</i>
	Reviews: 38	Reviews: 141	Reviews: 158	Reviews: 270	Reviews: 16	Reviews: 60
	Votes: 20	Votes: 50	Votes: 56	Votes: 134	Votes: 4	Votes: 44
	Cape Coral, Flo	Ballston Spa, N	midwest	Jacksonville, F	Crawley, UK	Port Jefferson
Image: Constraint of the second sec	<i>Kathy P</i> Reviews: 29 Votes: 10 Chicago, Illinois	Walsh13k Reviews: 272 Votes: 49 Saratoga Spring	Paul WReviews: 51Votes: 25Wesley Chapel,	Patricia S Reviews: 80 Votes: 22	Gomersal-08 Reviews: 227 Votes: 208 Leeds	VirginiaSunny Reviews: 109 Votes: 44 Virginia
Liniaat	Lori K	Dcraigclark	Amy B	DebiOco	MargaretNJ2014	<i>kj0923</i>
Reviews: 21	Reviews: 92	Reviews: 40	Reviews: 15	Reviews: 112	Reviews: 21	Reviews: 31

Votes: 11	Votes: 25	Votes: 11	Votes: 8	Votes: 35	Votes: 14	Votes: 4
Jeddah	Beaver Falls, P	Decatur, Georgia	Saint Charles	New York	New Jersey	Lincoln ri
Traveller71Rio	tefsearch	DebieDC	Donna H	Dr. R. C. M	<i>Mpollifax</i>	merrybrook1
Reviews: 32	Reviews: 15	Reviews: 112	Reviews: 33	Reviews: 143	Reviews: 165	Reviews: 75
Votes: 6	Votes: 11	Votes: 74	Votes: 7	Votes: 33	Votes: 53	Votes: 32
West Palm	Lakeland, Florida	Marietta, GA	Chicago, Illinois	Fort Mohave, Ar	Philadelphia	Butler, Tennessee
Steve P	BonjourduCanada	SEWiscon	sarahkathleen1	Jolly B	<i>Rick61</i>	FrankF2357
Reviews: 31	Reviews: 42	Reviews: 143	Reviews: 106	Reviews: 121	Reviews: 391	Reviews: 21
Votes: 10	Votes: 30	Votes: 39	Votes: 54	Votes: 127	Votes: 139	Votes: 11
Fairfield, Iowa	Toronto, Canada	Kenosha,	Eastern Shore, AL	San Francisco,	Cambridge, Unit	Macomb,
<i>jackrabbit26</i> Reviews: 11 Votes: 2 Coastal North C	07417 Reviews: 32 Votes: 8 Saint Augustine	<i>lisa r</i> Reviews: 95 Votes: 24 illinois	cocktailsanddreams Reviews: 28 Votes: 9 Key West, Florida	Rosalie K Reviews: 4 Votes: 0	<i>Collette L</i> Reviews: 73 Votes: 26 Milwaukee	JaysaTravelinMan Reviews: 139 Votes: 91 Salisbury, Mary
FLGal1980 Reviews: 58 Votes: 43 Tampa, Florida	FLGal1980 Reviews: 58 Votes: 43 Tampa, Florida	Janet C Reviews: 62 Votes: 20	bob A Reviews: 81 Votes: 14	Iollygal Reviews: 1 Votes: 375 New York City,	Clamcake51 Reviews: 43 Votes: 18 Newport, Rhode	sshmuffin Reviews: 21 Votes: 9 washington,dc
BobMinchak Reviews: 271 Votes: 101 New York City,	<i>den-rick71</i> Reviews: 300 Votes: 124 Falmouth, Unite	<i>conniecat</i> Reviews: 32 Votes: 54 Topsail Island, NC	Waldir José O Reviews: 10 Votes: 3	happygirl497 Reviews: 28 Votes: 8 Rockaway, New	Paula PReviews: 11Votes: 3	<i>A C R</i> Reviews: 440 Votes: 397 Smyrna, Georgia
Islander35	moonchuckersmom	<i>raybyerley</i>	<i>Yacht1999</i>	<i>R S</i>	<i>KWLUV</i>	TwoPawsUp
Reviews: 22	Reviews: 75	Reviews: 512	Reviews: 176	Reviews: 12	Reviews: 46	Reviews: 142
Votes: 7	Votes: 49	Votes: 134	Votes: 56	Votes: 3	Votes: 21	Votes: 59
New York City,	Connecticut	Mandeville, Lou	Key West, Florida	New York City,	New Jersey	Indiana
DLanders	<i>Lynn R</i>	SunshineLadybird	downtowngreggbrown	RaquelS14	Stevew07	Stevew07
Reviews: 173	Reviews: 17	Reviews: 232	Reviews: 9	Reviews: 16	Reviews: 388	Reviews: 388
Votes: 57	Votes: 7	Votes: 73	Votes: 1	Votes: 0	Votes: 134	Votes: 134
Bordentown, NJ	Titusville, Flo	Punta Gorda, Fl	Grover Beach, C	Santiago	Northamptonshire	Northamptonshire
MarianneSup	Aaron K	Idoree	Mike M	HavenCt	Mary B	travelinggrace816
Reviews: 24	Reviews: 738	Reviews: 44	Reviews: 58	Reviews: 20	Reviews: 242	Reviews: 37
Votes: 19	Votes: 271	Votes: 11	Votes: 7	Votes: 6	Votes: 83	Votes: 9
Philadelphia, P	Tokyo Prefectur	atlantic city	Philadelphia, P	CT	Bethalto, Illinois	Nutley, New
<i>letsvaca</i> Reviews: 59 Votes: 20 Egg Harbor	Lindsey F Reviews: 322 Votes: 172 Columbia,	June C Reviews: 17 Votes: 7 Saint Louis, Mi	<i>bert3580</i> Reviews: 22 Votes: 2 Huntsville, Ala	<i>a TripAdvisor user</i> Reviews: 0 Votes: 0		

Twitter (1 profiles)



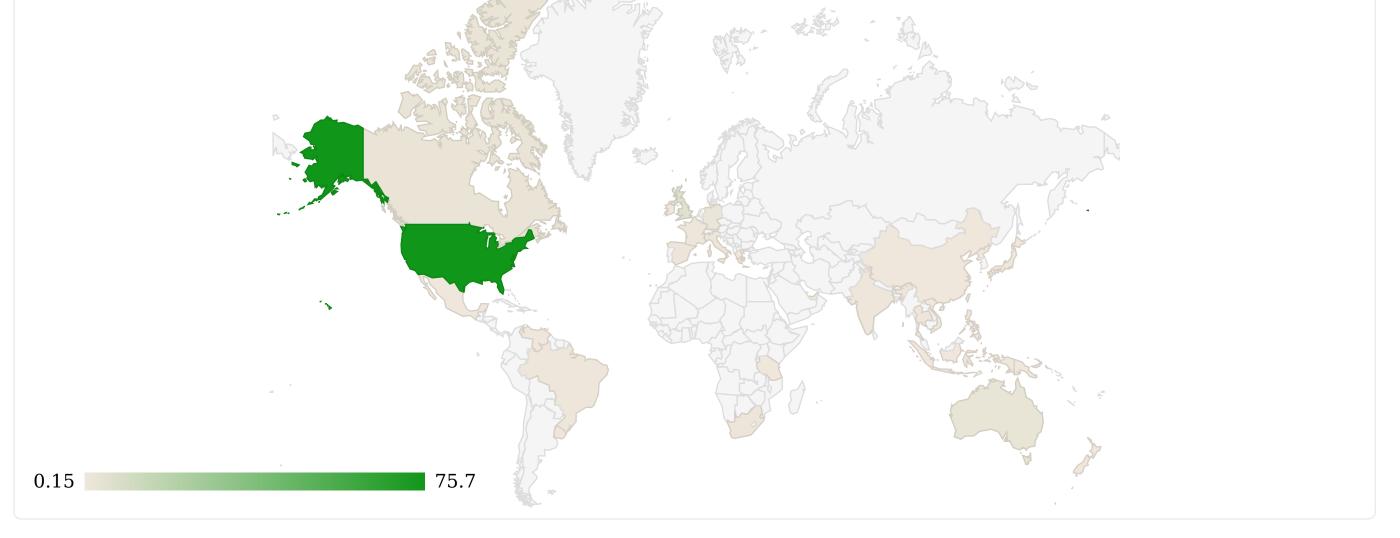
66% of engagement is favs. On average you get 4.34 favs, 1.34 retweets, 0.86 mentions and 1.02 new followers per post. Your engagement rate is 6.54 (interactions per post)

Your reach has exceeded your total followers **22** times during this period.

Majority of your followers or 45% are in GMT-4:00 timezone and 96% of your followers speak English

United States is the country with most followers (75.7%). You have followers in more than 30 countries

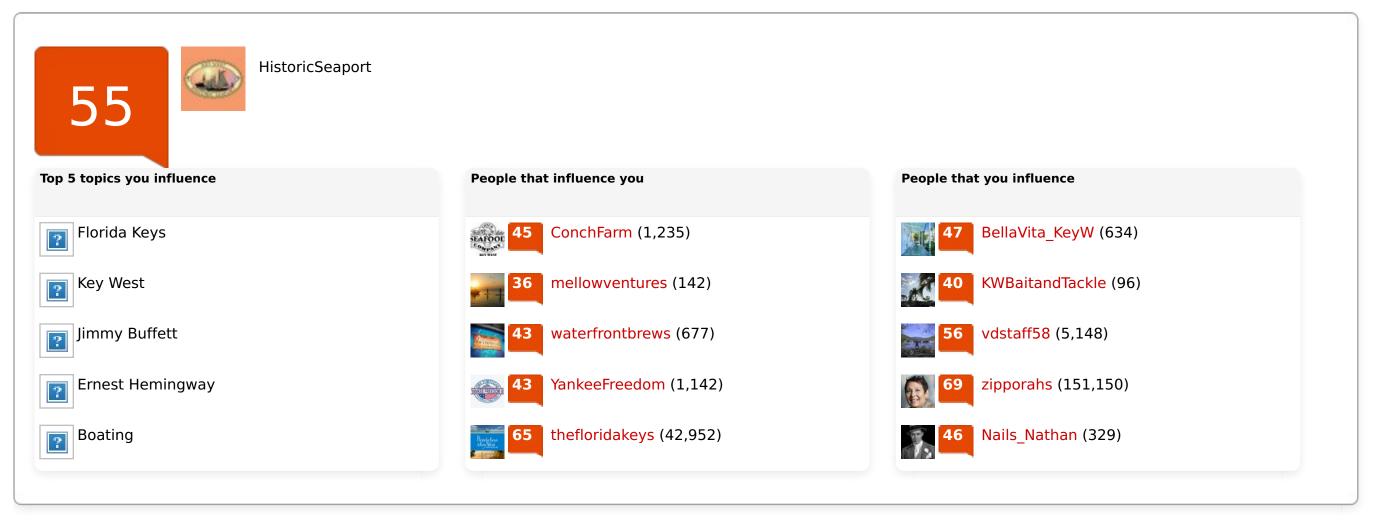
FOLLOWERS WORLD DISTRIBUTION



FOLLOW	OWERS COMPARISON TWEETS COMPARISON		DAYS ON TWITTER		FOLLOWER RATIO		
You 869	Your Followers (avg) $14,145$	You 1,541	Your Followers (avg) 9,752	You 507	Your Followers (avg) 1,618	You 0.4	Your Followers (avg)
Your follow	llowers have 1.3x more followers than following. On average, your followers tweet 0.2 times per day.		Your follov	vers have been on Twitter 3.2x then you.	You follow	0.4x more users than follow you.	

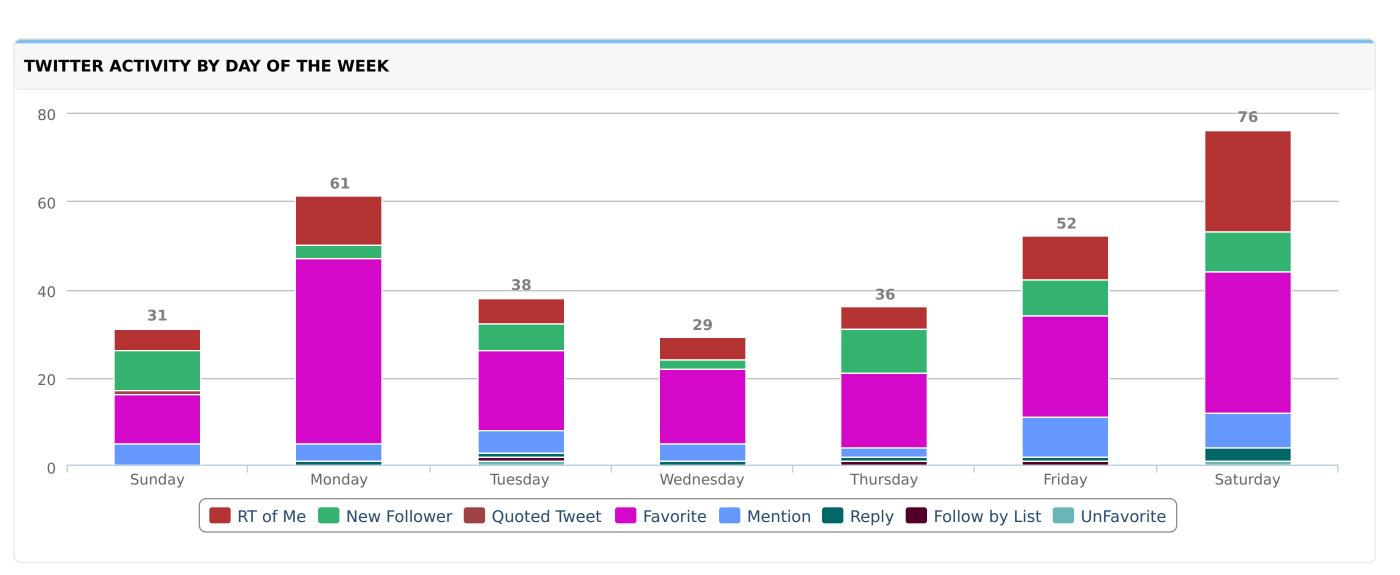
FOLLOWER GROWTH





BEST TIME FOR RTS	BEST TIME FOR REPLIES	BEST TIME FOR MENTIONS	BEST TIME FOR FAVS	BEST TIME FOR FOLLOWS
-------------------	-----------------------	------------------------	--------------------	-----------------------

1:00 PM - 2:00 PM	4:00 AM - 5:00 AM	3:00 PM - 4:00 PM	9:00 AM - 10:00 AM	2:00 PM - 3:00 PM
15% of retweets occur during this time	13% of replies occur during this time	11% of mentions occur during this time	13% of favorites occur during this time	13% of new follower occur during this time



MOST ENGAGEMENT DAY	MOST RETWEETED	MOST REPLIED	MOST FAVORITED
Saturday September 9, 2017	We are hoping for the safety of everyone in #HurricaneIrma's path & for our beautiful #FloridaKeys to pull through! https://t.co/0Go	@RedCross positioned at Lands End in front of #LocalColor with the one and only totem pole at the #HistoricSeaport! https://t.co/6VLqaVGkUs	We are hoping for the safety of everyone in #HurricaneIrma's path & for our beautiful #FloridaKeys to pull through! https://t.co/0Go
11 RTs, 28 favs, 1 unfavorites	12 retweets	1 replies	21 favorites

MOST FREQUENTLY USED HASHTAGS

Hashtag	Times	% of total
#hurricaneirma	4	5%
#september	3	4%
#lovefl	4	5%
#fl	2	3%
#floridakeys	4	5%
#flkeys	3	4%
#thekeys	3	4%
#keywest	14	16%
#historicseaport	9	10%
#blog	3	4%

MOST MENTIONED USERS

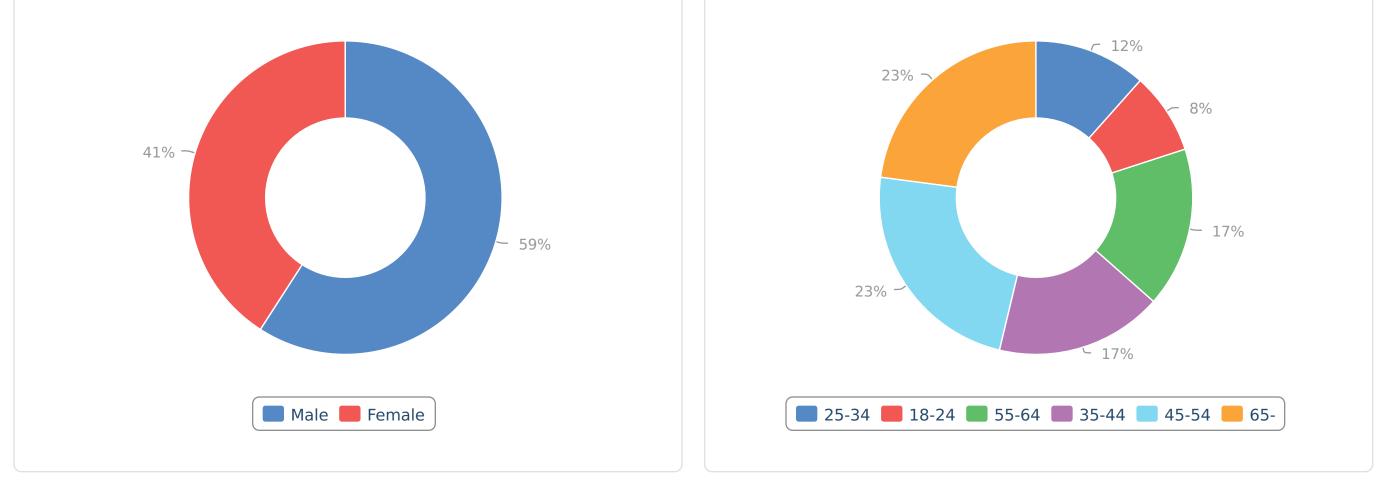
User	Times	% of total
🦀 Key West Citizen	3	14%
Monroe County News	2	10%
Waterfront Brewery	2	10%
👲 American Red Cross	1	5%
Miami Herald	1	5%
Royal Caribbean	1	5%
ConchRepublicSeafood	1	5%
Florida Weekly	1	5%
Cuban Coffee Queen	1	5%
Half Shell Raw Bar	1	5%

YouTube (1 accounts)

Views	956	Minutes Watched	1,058	Watched Duration	2,158	Subscribers	12	Total Videos	3
CURRENT TREM	IDS								
		Views (956)				Minutes	s Watched (1,05	8)	~~~
You had 956 view	s (31.87 per day	y) On average you ge	t 0 comments,	0 likes, 0 shares per	view.				
On average 0% of	your views resu	ult in engagement.							
Your typical viewe	r uses desktop	and windows and will	l get to your vio	deos via link on anot	ther website				
Most viewers or 8	7.97% get to yo	our videos from link or	another web	osite . Majority of minu	utes watched o	or 89.01% are from u	sers that arrive	from link on anot	ther website.
Most users or 58.3	37% use deskto	p to watch your videos	s. Majority of m	inutes watched or 65	.1% are from	users using desktop .			
Most users or 46.	65% use Windo	ws operating system t	to watch your v	rideos. Majority of mir	nutes watched	or 54.3% are from us	sers using Win d	lows.	

VIEW PERCENTAGE BY GENDER

VIEW PERCENTAGE BY AGE



MOST VIEWS
Key West Historic Seaport - Official Video
936 views

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