

November 3, 2017

#### **MEMORANDUM**

TO: Doug Bradshaw, Port Director & Karen Olson, Deputy Port Director

FROM: Dana Pollitt

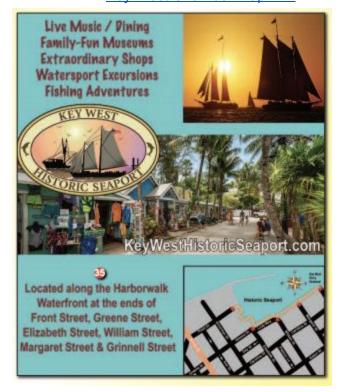
SUBJECT: Key West Bight Management District Board October, 2017 Monthly Update

Key West Historic Seaport Marketing Services Contract #10-015

The following is a summary of ADEPT's October marketing activities for the Key West Historic Seaport:

### **ADVERTISING:**

- Existing/Ongoing Advertising
  - Anderson Outdoor Advertising -- Key West International Airport
  - Miami to Key West Bus Wraps -- Excursions USA
- The Key West Historic Ad has been placed in the Key West Chamber of Commerce Map
  - Key West Chamber Map >>>



Monroe County Tourist Development Council -- Keys Co-Op:

- Artwork and Content created for Key West Winter Mobile 2018
- o Circulation: 2,203,390
- Targeting Boston, Chicago, Philly and Washington
- Coordination/Request for Quotes for KWHS branded apparel and souvenirs (to be presented to Staff in November)
- Website Retargeting Campaign: development started in October for November. Here's how retargeting works: you place a small, unobtrusive piece of code on your website (this code is sometimes referred to as a pixel). The code, or pixel, is unnoticeable to your site visitors and won't affect your site's performance. Every time a new visitor comes to your site, the code drops an anonymous browser cookie. Later, when your cookied visitors browse the Web, the cookie will let your retargeting provider know when to serve ads, ensuring that your ads are served to only to people who have previously visited your site.
- **Google Adwords:** With graphic display ads, YouTube video ads, text-based search ads, or in-app mobile ads, we will have plenty of ways to reach our target customer. The initial goal on this campaign is to focus on the following search words:
  - Top 5 Things To Do In Key West, Sunset, Harbor, Port, Seaport, Bight Marina, Best Sunset, Top 5 Sunset In Usa, Best Place to See a Sunset, Sunset Dining, Sunset Adventure, Romantic Sunset, Historic Hotels, Waterfront Lunch, Fresh Seafood, Shrimp, Lobster, Spiny Lobster, Florida Lobster, Sunset Cruise, Best Place to Watch a Sunset
- **Destination Television, KeyTV:** New Editorial Video. Started airing October 30 running for six month term.
  - <u>Link to new Editorial Video >>></u>

### KWHS LIVE WEBCAM:

• Live Webcam electrical work has been completed and outlet installed at Conch Republic Seafood Company thanks to City Staff. Our newest KWHS partner **Broadwave** has been contracted to install, implement and monitor the Webcam throughout the year.

**KWHS SOCIAL MEDIA** (Facebook, Twitter, Instagram, Foursquare, YouTube, TripAdvisor, Yelp)

The team is contributing to ongoing daily social media content creation and posting (Reviews Posts, Live Music Opportunities, Tenant Information, Updates, Events).

This month your KWHS Marketing Team spent four days in Key West with tenants capturing video content, surveying tenants and gathering updates along the Harborwalk Waterfront. The following are upcoming Seaport Spotlight's for KWHS Social Media scheduled from interviews with each of the following KWHS tenants:

- B.O.'s Fish Wagon
- Breezin Charters

Marketing Services Contract 10-015, Key West Historic Seaport - October 2017 Bight Mgmt. Board Update

ADEPT Public Relations

Page 2 of 6

- Dragonfly
- Good Day on a Happy Planet
- Half shell Raw Bar
- Key West Bait & Tackle
- Local Color
- Lost Reef Adventures
- Schooner Wharf Bar
- Turtle Kraals
- Waterfront Brewery

Below find the monthly updates for each of the KWHS Social Media outlets. In addition, please see the attached Social Media and Website report for October, 2017, for in-depth, detailed reporting of each.

## Facebook:

- Increase page likes from 1,114 to 1,144
- Increase in checkins from 1,651 to 1,690
- Reached a total of 22,097 users (737 per day). There was a total of 2,066 interactions
- 32 5-star Facebook review
- 1,428 total clicks

#### Twitter:

- Increase in followers from 872 to 895
- Reach has exceeded total followers 27 times during this period
- 16.4K impressions this month
- Reach was 214,415 (KWHS tweets showed up on our follower's Twitter feeds from them "retweeting" or "liking" KWHS posts, so each of their followers had the ability to read KWHS Tweets)

#### Instagram:

- Instagram accounted for the most audience growth
- New followers with total of 1,418 followers up from 1,389 last month
- Received 2,313 likes in total for this month

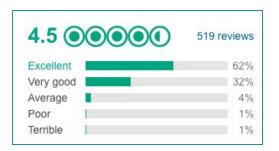
#### YouTube:

- Uploaded new video
  - Wharfstock at Schooner Wharf Bar
- 1 minute videos are planned to be uploaded every month
- Captured video recordings and/or interviews from the following tenants:
  - AER Photography and Art Gallery
  - Dragonfly

- Fisherman's Cafe
- Half Shell Raw Bar
- Schooner Western Union
- Schooner Wharf Bar
- Stingray Steve
- o Turtle Kraals
- Yours and Mayan

## TripAdvisor:

- 519 Reviews
- #15 of 180 things to do in Key West
- Excellent Rating 4.5 out of 5



## Foursquare:

- Foursquare was the fastest-growing channel, with 25% follower growth
- Visitors "check in" to their location and upload pictures, provide tips for future visitors, and leave reviews, which make up our page feed
- Below is a screenshot of what the KWHS page looks like on a mobile device

## What are people saying?

"Family-friendly environment with so much to do"

"Great shops, bars, and restaurants."

"Amazing sights"





## Yelp:

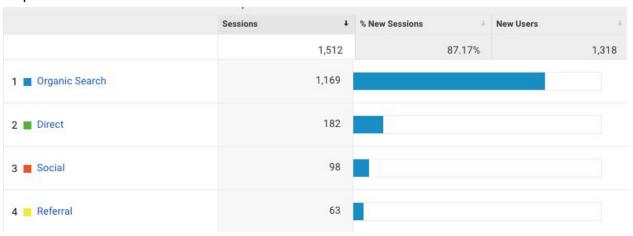
- New 5-star review
- Adding new images every month

### **KWHS WEBSITE:**

- Ongoing website maintenance and content creation (Tenant Info. Events, Hurricane Irma Updates, Blog, etc.)
- Regular content writing services
  - October Blog posted: Website Link>>
- Live Webcam feed to KWHS website
- New events added in October
- New tenants added in October:
  - Bumble Bee Silver Company
  - Crown Charters
- We now own the additional domain names: HistoricSeaport.com & KeyWestSeaport.com
  - It is important to own domain names related to your business to prevent confusion & protect the KWHS brand online
  - Visitors may make spelling errors or leave out words like "Historic" or "Key West" while trying to navigate to the KWHS website
  - Owning these similar domain names will redirect/point those visitors to KeyWestHistoricSeaport.com
- Google Analytics for period October 1, 2017 to October 31, 2017 are listed below:



## Acquisition Overview:



Marketing Services Contract 10-015, Key West Historic Seaport - October 2017 Bight Mgmt. Board Update

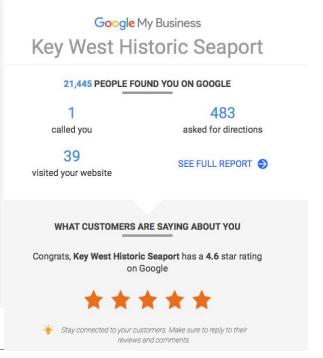
ADEPT Public Relations

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## Top 10 Referral Sources:

	Source ?	Acquisition	
	Source 7	Sessions ? ↓	% New Sessions ?  84.13% Avg for View: 87.17% (-3.49%)  90.48%  100.00%  100.00%  50.00%  100.00%  100.00%
		63 % of Total: 4.17% (1,512)	
	1. fla-keys.com	21 (33.33%)	90.48%
0	2. keywest.com	13 (20.63%)	100.00%
0	3. myaccount.google.com	<b>4</b> (6.35%)	0.00%
	4. search.xfinity.com	<b>3</b> (4.76%)	100.00%
0	5. de.search.yahoo.com	<b>2</b> (3.17%)	100.00%
0	6. dogpile.com	<b>2</b> (3.17%)	50.00%
	7. openmultipleurl.com	<b>2</b> (3.17%)	50.00%
	8. duckduckgo.com	<b>1</b> (1.59%)	100.00%
	9. foxweber.com	1 (1.59%)	100.00%
0	10. fr.search.yahoo.com	<b>1</b> (1.59%)	100.00%

City	Sessions	% New Sessions
Key West	210	91.90%
Miami	142	91.55%
Tampa	80	86.25%
(not set)	46	93.48%
Fort Lauderdale	32	40.62%
Orlando	27	88.89%
New York	26	84.62%
Washington	24	66.67%
Atlanta	22	90.91%
Aventura	18	5.56%





# Comprehensive Social Media Report

# Key West Historic Seaport

October 1, 2017 - October 31, 2017

Cross Channel Report

1 Facebook Page

1 Instagram Profile

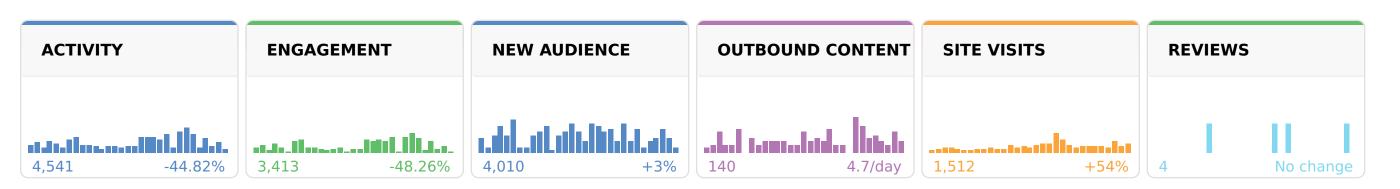
1 Twitter Profile

1 TripAdvisor Attraction

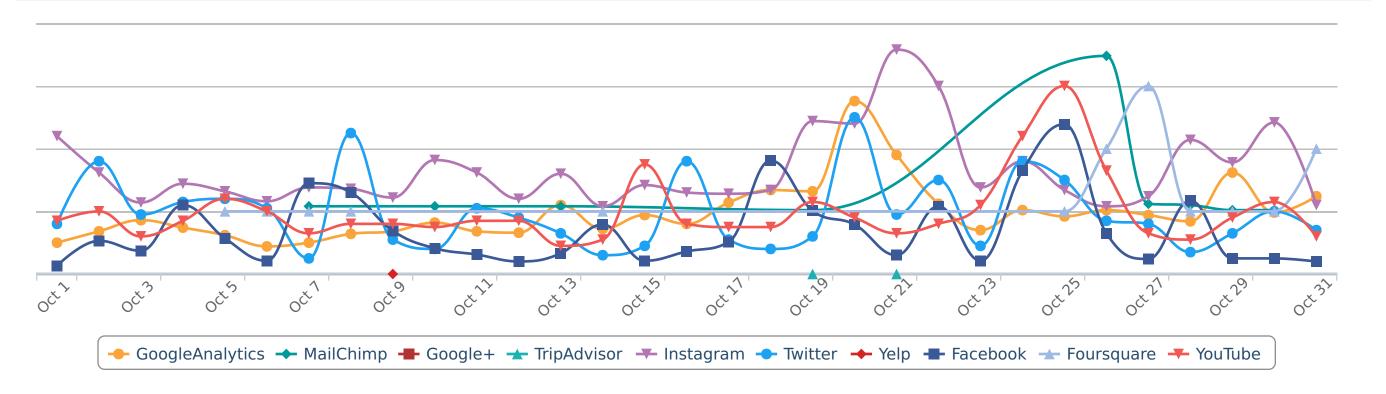
1 YouTube Channel

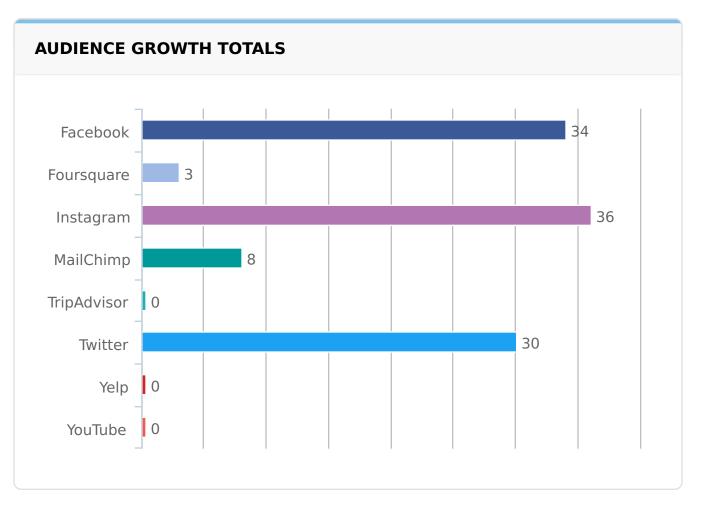
Comprehensive Social Media Report

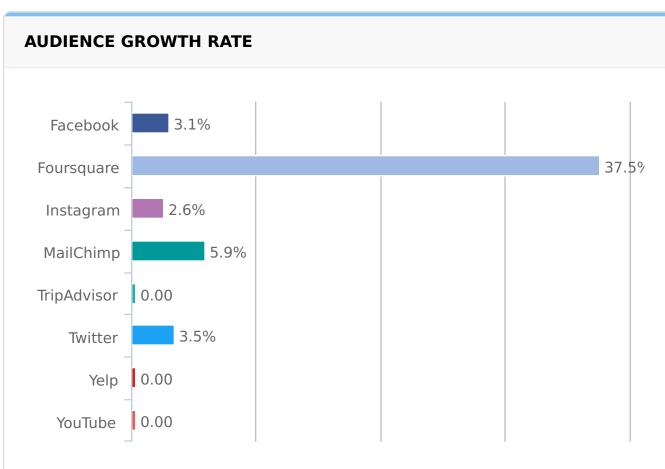
Prepared by: ADEPT Strategy & Public Relations



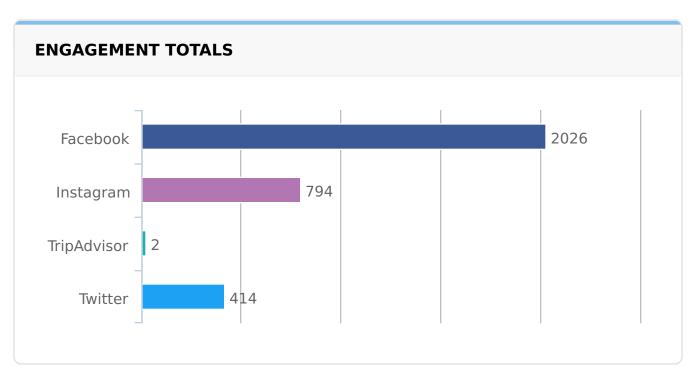
## CHANNEL ACTIVITY (DAILY NUMBER OF NEW COMMENTS, LIKES, FANS, REVIEWS, ETC)

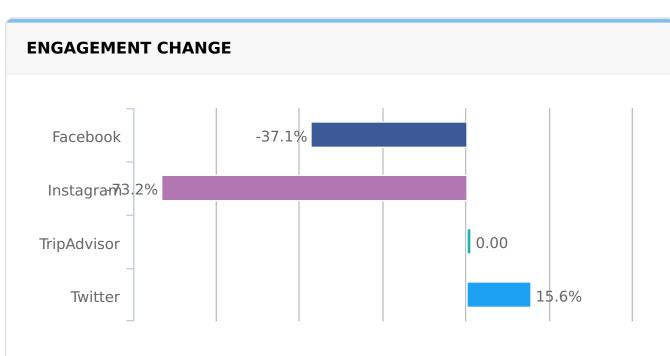






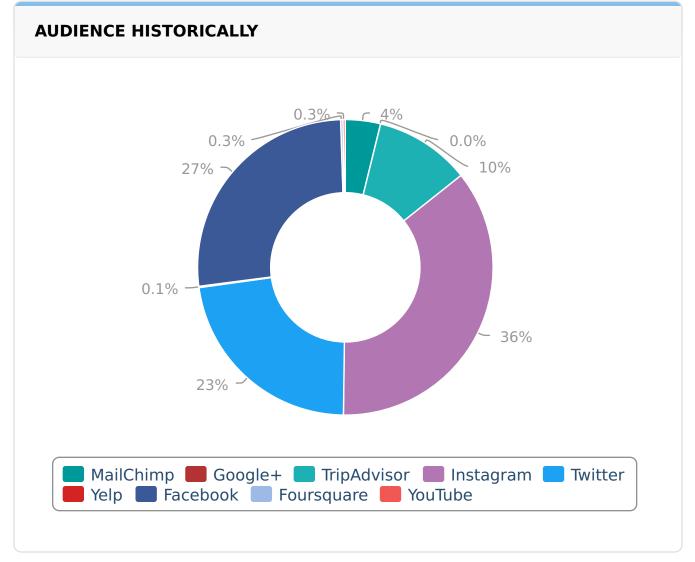
**Instagram** accounted for the most audience growth, with **36** new followers added. **Foursquare** was your fastest-growing channel, with **37.5%** follower growth.

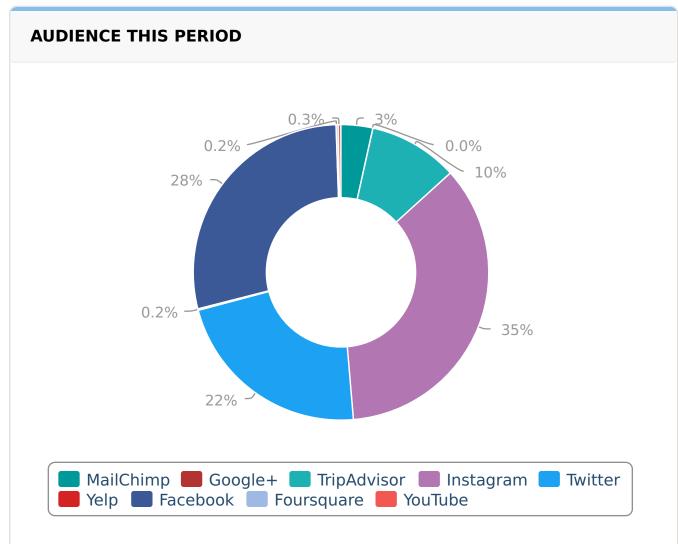


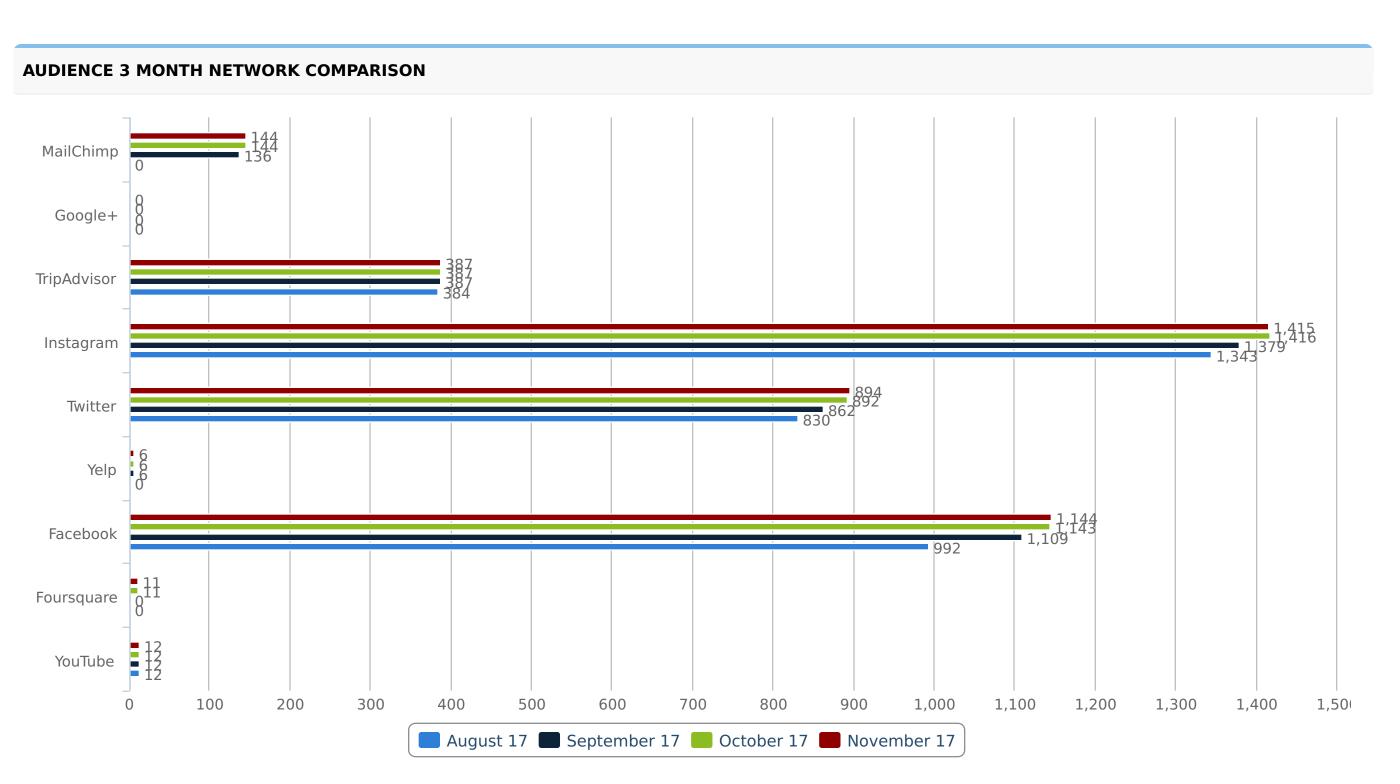


Facebook accounted for the most engagement growth, with 2026 new actions. Twitter had the biggest change in engagement of 15.64%.

Instagram accounted for the most audience growth, with 36 new followers added. Foursquare was your fastest-growing channel, with 37.5% follower growth.

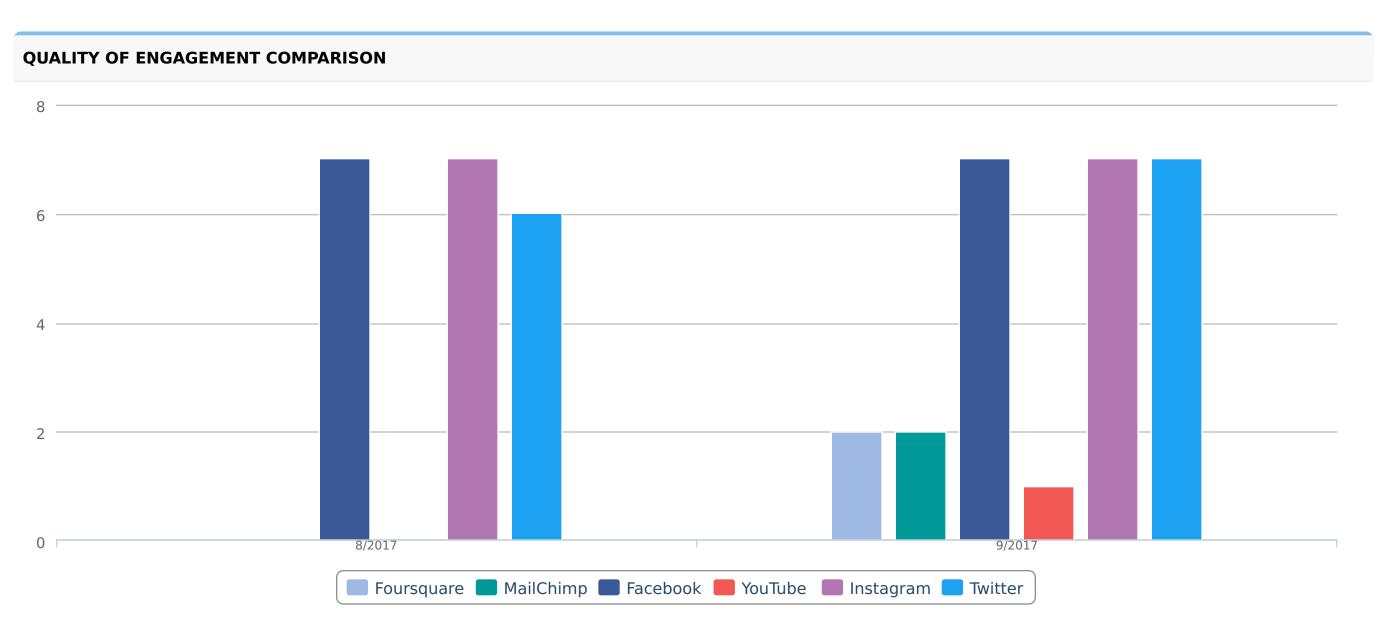




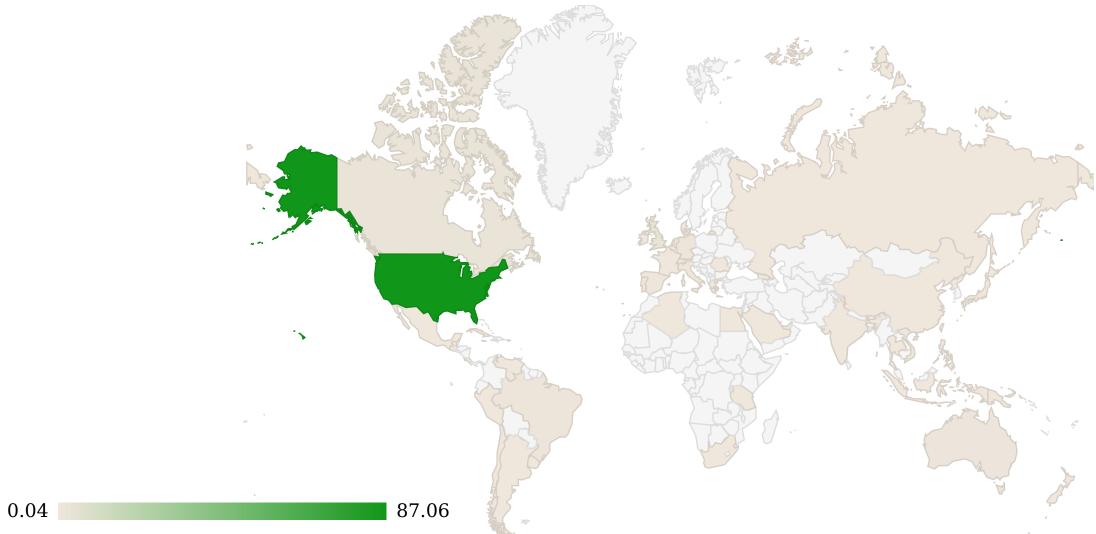


**Facebook** accounted for the most engagement growth, with **2026** new actions. **Twitter** had the biggest change in engagement of **15.64%**.

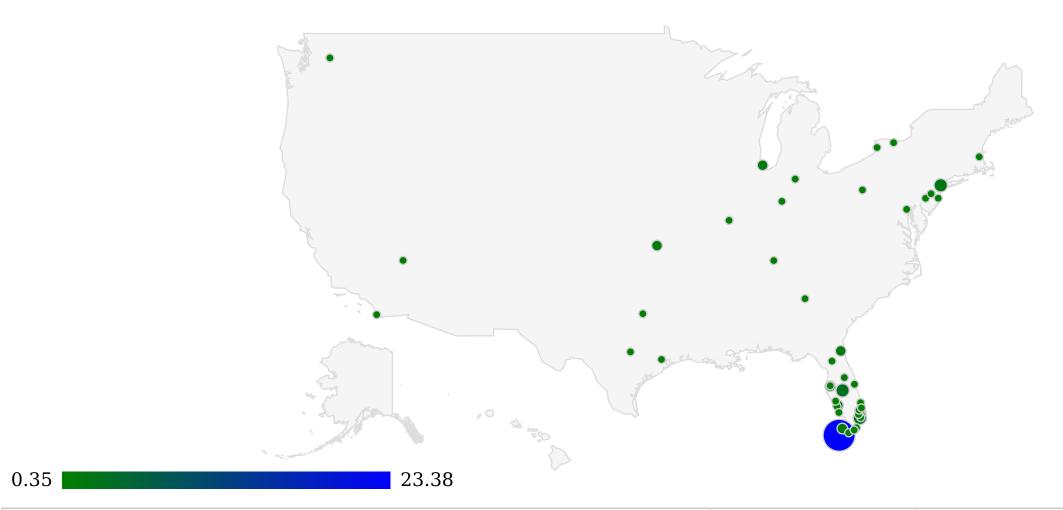
Your current current engagement level is 3.2



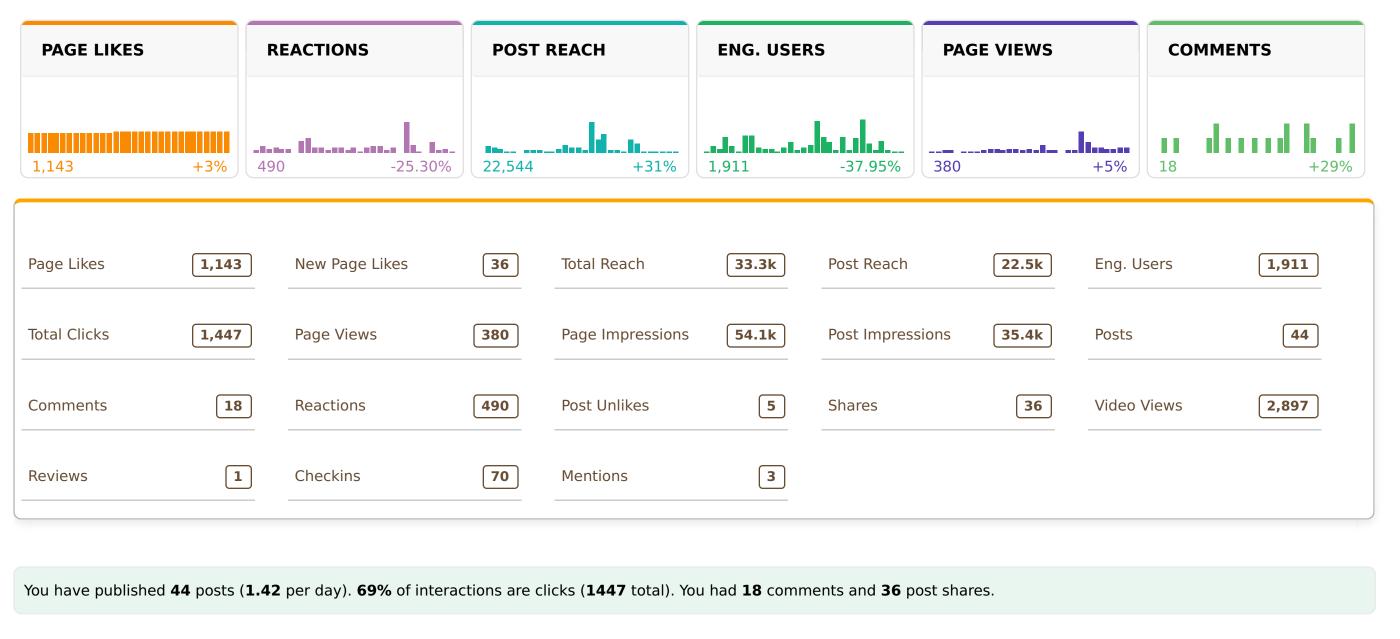
# **AUDIENCE WORLD DISTRIBUTION**



Country	Code	%			
United States	US	87.06			
United Kingdom	GB	2.58			
Canada	CA	1.93			
Brazil	BR	0.99			
Germany	DE	0.77			
Australia	AU	0.69			
Italy	IT	0.3			
Spain	ES	0.3			
South Africa	ZA	0.21			
Uruguay	UY	0.21			
Mexico	MX	0.21			
Thailand	TH	0.21			
United Arab Emirates	AE	0.21			
Philippines	PH	0.21			
France	FR	0.21			
Denmark	DK	0.17			
India	IN	0.17			
Japan	JP	0.13			
Venezuela	VE	0.13			
Ireland	IE	0.13			
Netherlands	NL	0.13			
Romania	RO	0.13			
Indonesia	ID	0.13			
China	CN	0.13			
Argentina	AR	0.09			



City	Code 💠	% of Audience 💠
Key West	FL	23.38
Florida		3.24
Miami	FL	3.15
New York	NY	2.28
Fort Lauderdale	FL	2.1
Fort Myers	FL	1.93
Jacksonville	FL	1.84
Tampa	FL	1.58
Chicago	IL	1.58
United States		1.49
Florida Keys		1.31
Orlando	FL	0.88
Houston	TX	0.88
Philadelphia	PA	0.79
Tampa-St. Petersburg-Clearwater		0.79
Coral Springs	FL	0.79
Marathon Marathon Airport		0.79
Indianapolis	IN	0.79
Boca Raton	FL	0.79
Miami Beach	FL	0.7
Cape Coral		0.7
Pompano Beach	FL	0.61
Boynton Beach	FL	0.61
Dallas	TX	0.61
Trenton	NJ	0.61



Your posts reached a total of **22,544** users (**727** per day). There was a total of **2101** interactions.

You had a total of **35,430** post impressions (**1,143** per day).

United States is the country with most audience (94.31%). You have audience in 23 countries.

You have a gained a total of **34** new page fans during this time period. That's a **3%** increase.

Most common source for page likes, or **33%**, is **Page Profile** 

Majority of your page fans (27%) are 45-54 years old and are Female (6%).

Majority of your page fans 1,085, or **95%**, speak **English**.

## **MOST ENGAGED FRIENDS**





pmments: 1 actions: 43 Public Relation Comments: 0 Reactions: 43



Imperial Point Neighborhood Association Comments: **0** 

Reactions: 43



Key West Historic Seaport Comments: **0** 

Reactions: **15** 









Suziq Lat

Comments: 0
Reactions: 5





Marcus Chakalacka
Comments: **0**Reactions: **4** 







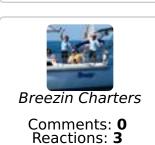


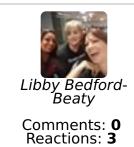
















United States is the country with most audience (94.31%). You have audience in 21 countries.





Sunset at the Key West Historic Seaport!

32 reactions

## **MOST COMMENTED**



Live from Lazy Way at the Historic Seaport!

2 comments

# MOST ENGAGED USERS



Have you been to the turtle races at Turtle Kraals K...

246 engaged users

## **MOST SHARED**



Travel back in time to the '60s, with Peace and Love...

11 shares

Majority of your posts or 55% are photos. Videos however offer you the best engagement rate of 3 events per post.

Most of engagement (reactions, comments and shares) or 98% comes on days when post at least once. Majority of post engagement or 90% are reactions.

# TOP PUBLISHERS

Kan Wash Historia Connecti				
Key West Historic Seaport 44	100%	480	19	36

BEST TIME FOR LIKES

BEST TIME FOR COMMENTS

BEST TIME FOR MENTIONS

1:00 PM - 2:00 PM

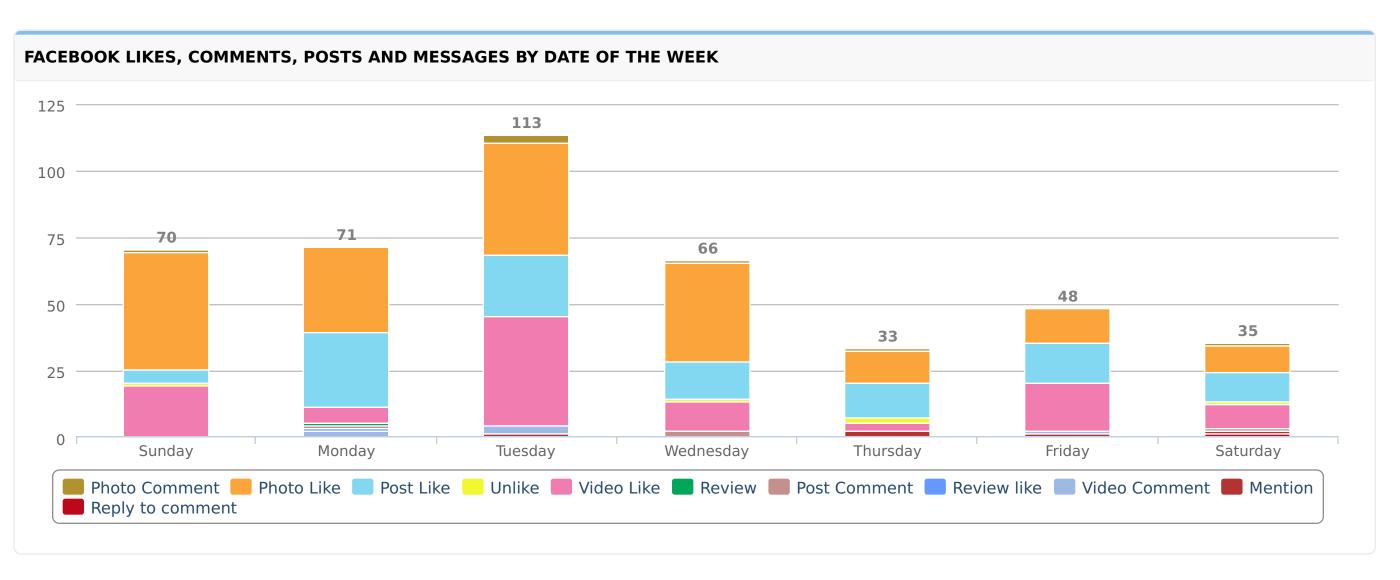
10:00 AM - 11:00 AM

6:00 AM - 7:00 AM

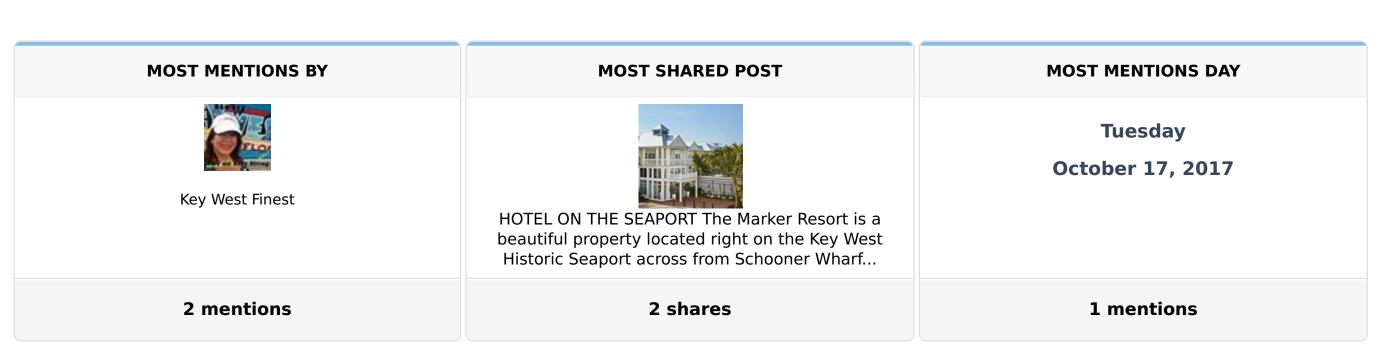
16% of likes occur during this time

17% of comments occur during this time

20% of mentions occur during this time



Most users reached, or 88.44%, are from United States



Most mentions, or 60%, are photo captions. Most mentions, or 100% are by unknown users.

# 1 REVIEWS

SA

The Key West Historic Seaport is such a great place to go with family! The shops on lazy way lane are adorable and un... by **Megan Turetsky** on **Oct 30, 2017** 

Key West Historic Se

1 Comments 1 Likes

MOST VIEWED VIDEO



Travel back in time to the '60s, with Peace and Love Woodstock-style at Schooner

**1,366 views** 

MOST LIKED VIDEO



Sunset at the Key West Historic Seaport!

32 likes

MOST SHARED VIDEO



Travel back in time to the '60s, with Peace and Love Woodstock-style at Schooner

11 shares

MOST COMMENTED



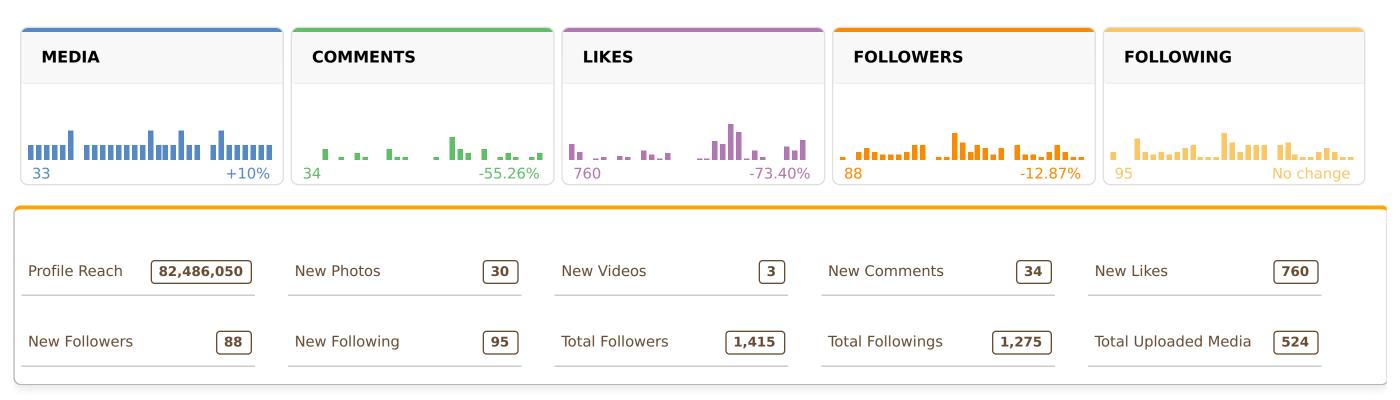
Live from Lazy Way at the Historic Seaport!

2 comments

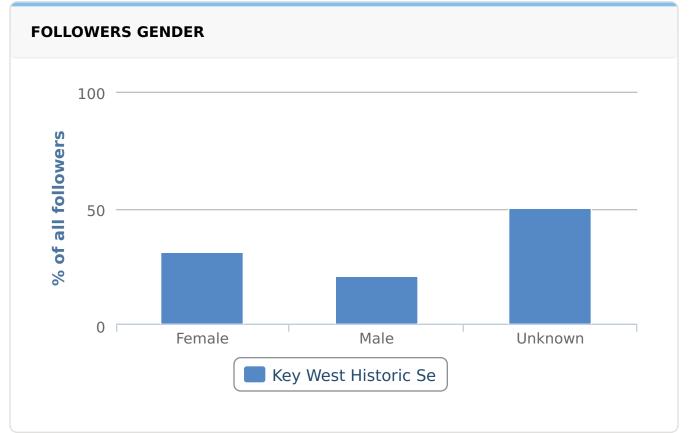
Most of video engagement (likes, comments and shares) or 60% comes on days when you upload at least one video. Majority of video engagement or 90% are likes.

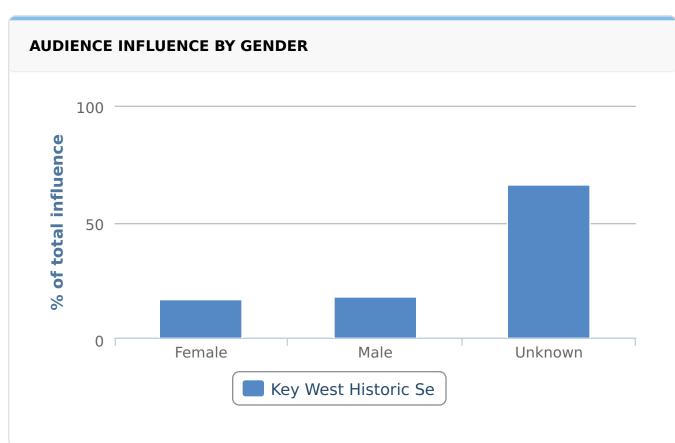
Majority of users that watch videos at least 3 seconds watch them through autoplay. Majority of users that watch videos at least 30 seconds watch them through autoplay

440% of percent videos views result in engagement. That's 95% increase compared to last period.

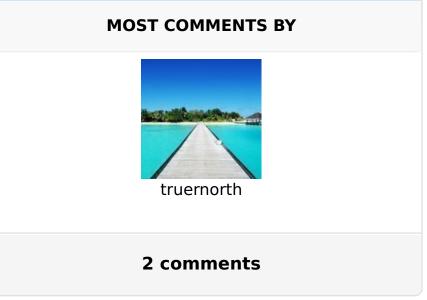


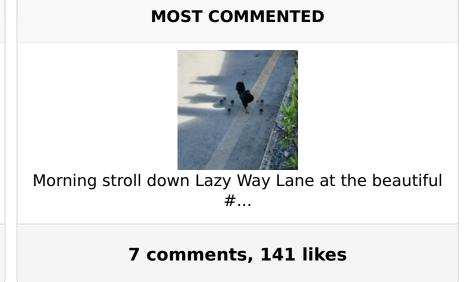
## **TOP POSTS BY NUMBER OF LIKES** % of all likes **Post Publisher** Likes 20% Key West Historic Seaport What a cool shot of a bull shark photobombing the... 151 20% Key West Bait and Tackle is OPEN and has all the ... Key West Historic Seaport 146 Key West Historic Seaport 19% Morning stroll down Lazy Way Lane at the beautifu... 141 16% He's ready for his close up! Photo from #ConchEle... Key West Historic Seaport 119 117 Beautiful rainbow over the boats at the Historic ... Key West Historic Seaport 16%











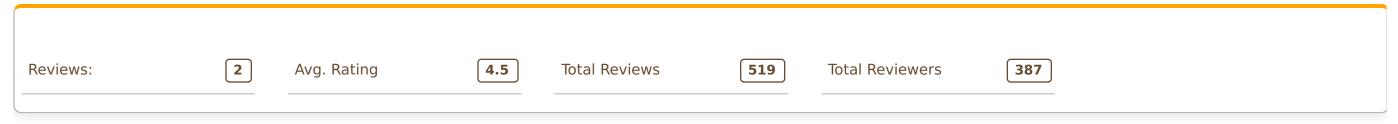
**41%** of your audience are male and **60%** of your audience are female.

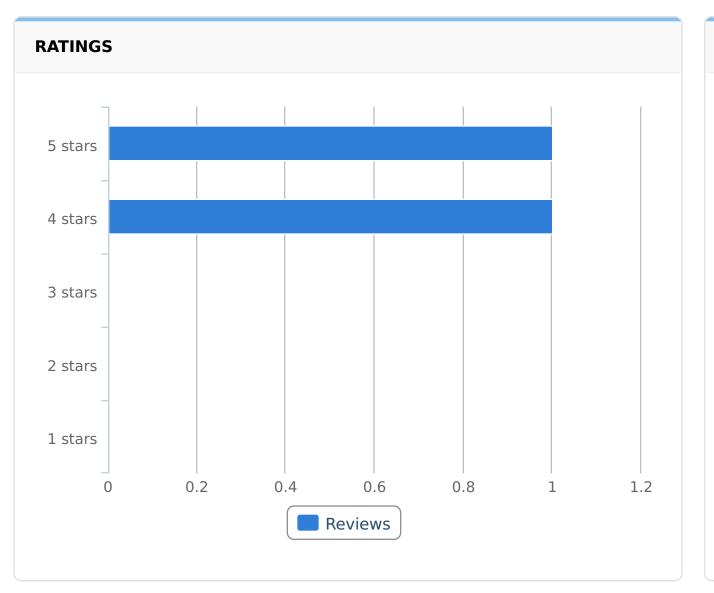
Majority of your audience, or **36%** have **100 to 500** followers

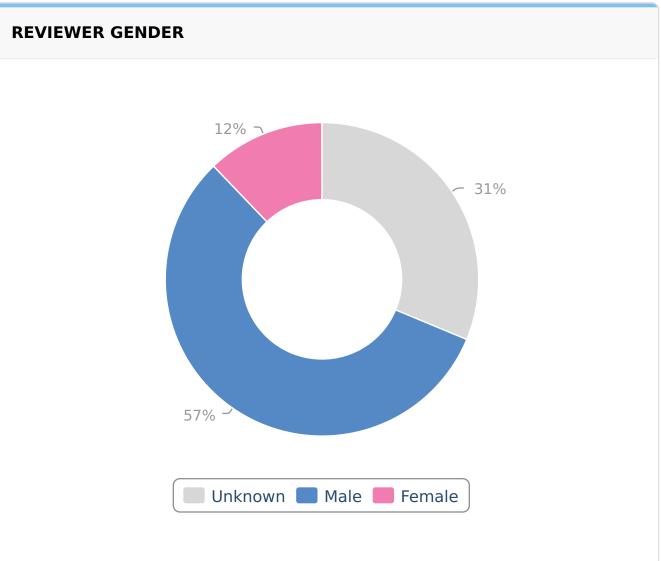
MOST INFLUENTIAL USERS									
User Followers % of total reach									
Dm For Ad Rates!	153,440	7%							
Flavia Peixoto	110,409	5%							
Adam Houlahan	56,660	3%							
e Rio Academia Natural ゥゥ	52,724	3%							
👫 Sailing Nandji-Bonita ి	35,951	2%							
Maxim Sukhanov	34,175	2%							
Samantha	32,669	2%							
Matt Monge	27,375	2%							
Visit The South™	26,806	2%							
STEPHED W A R D S	26,160	2%							

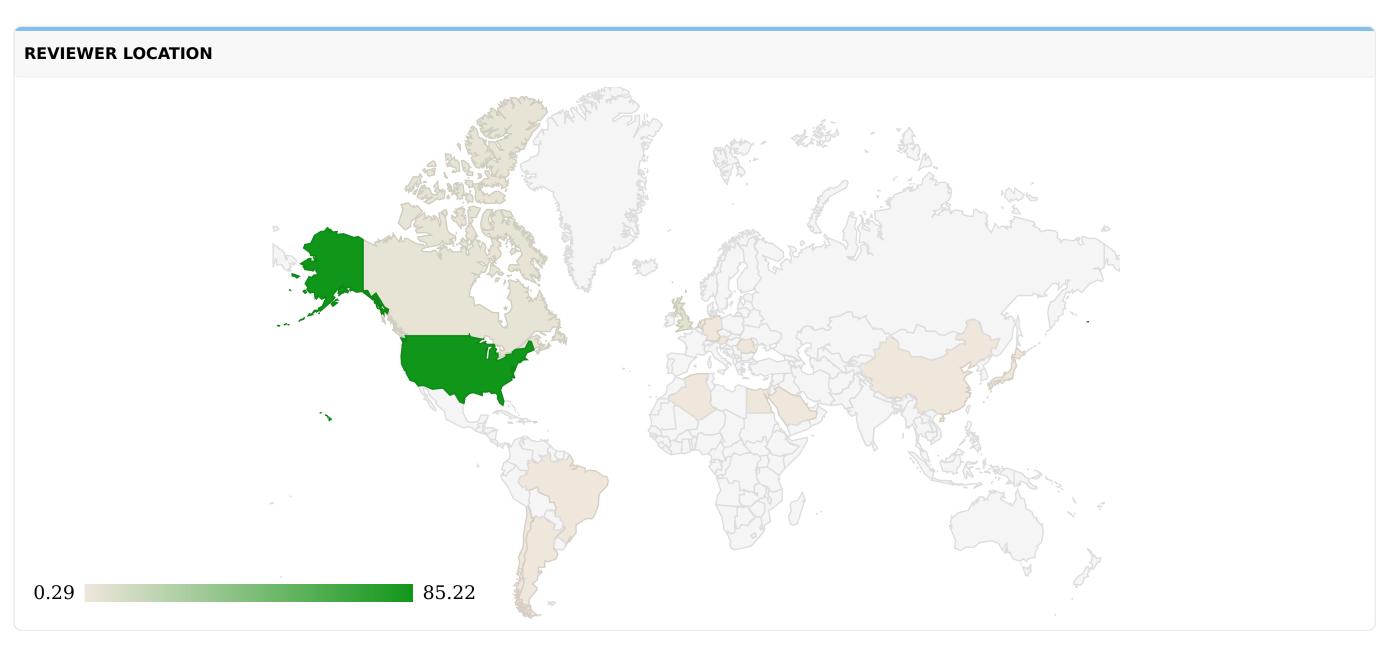
User	Posts Follow			
Leslie P Burrell	11,079	1,082		
Carlos Owner	8,825	21,544		
Kyla Shoemaker	5,436	1,141		
<b>J</b> enjibee	4,749	1,186		
Heather Wilde	4,523	399		
you're a catch 22	4,495	1,403		
AguariumDepot.com	4,407	3,989		
Melissa Gessner	4,109	453		
Adam Houlahan	3,366	56,660		
ReLo	3,170	1,048		

You have **gained** an average of **2** followers per day.









# 9 REVIEWS



# A must go!

They have at least 5 of the best restaurant and bars in Key West all in one area! A&B Lobster, Conch Republic, Waterfront Brewery and...

by a TripAdvisor user on October 21, 2017



# Spent some time for a walk

Key West Historic Se

The buildings are built in retro. There are a lot of fisher boats, which offer you a fishing trip. You can spend a walk and something to ...

by a TripAdvisor user on October 19, 2017

# 387 TRIPADVISOR USERS THAT REVIEWED YOUR PROFILES.



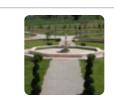
Wanda L Reviews: 40 Votes: 8 Saint Petersbur...



Reviews: 42 Votes: 8 Saint Petersbur...



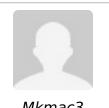
Robert C Reviews: 30 Votes: **19** Jacksonville, F...



Ryan S Reviews: **31** Votes: 4 Vienna, Austria



chelseadia Reviews: **7** Votes: 2 New York City, ...



Mkmac3 Reviews: 23 Votes: 6 Pawtucket,



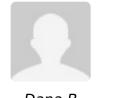
*jeffrey w* Reviews: **240** Votes: **137** Omaha, Nebraska



Votes: 20

Saint Paul, Min...

Dana B



Manchester,

Rubyrater Reviéws: 24 Reviews: **56** Votes: **18** Votes: **12** 



Peggy73703 Reviews: **11** Votes: 0 **Enid, Oklahoma** 



aberdeenangler Reviews: 476 Votes: **221** Aberdeen, Unite...



barney4201 Reviews: 8 Votes: 9 **Texas City, Texas** 



msbnsb Reviews: **30** Votes: **12** New Smyrna



Reviews: 74 Votes: 36 **Dallas, Texas** 



David H Reviews: 77 Votes: 16 Montgomery, III...



**VacationFamilyNJ** NancyLovesRehoboth Reviews: 116 Reviews: 134 Votes: 59 Votes: 463 **New Jersey** Lexington, Virg...



Bob S Reviews: 96 Votes: 42 Jim Thorpe, Pen...



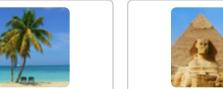
William T Reviews: 320 Votes: 143 Atlanta, Georgia



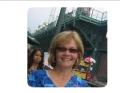
75boat Reviews: 37 Votes: 7 Albuquerque,



Marcia L Reviews: 189 Votes: **116** Port Saint Joe,...



Vanessa L Reviews: 63 Reviews: 43 Votes: 24 Cudjoe Key, Flo... Rome, Georgia



easterntreker Reviews: 931 Votes: 289 Halifax



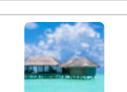
Arthur S Reviews: 134 Votes: 39 **Boca Raton, Flo...** 



Henk V Reviews: 86 Votes: **19 Nieuw-Vennep** 



Bob E Reviews: **51** Votes: 26 Cleveland, OHio...



adsscs Reviews: 20 Votes: 24 **Tennessee** 



ckvar

Votes: 35

Chuck M Reviews: 61 Votes: **12 North Babylon** 



Sean Jamie S Reviews: 20 Votes: 6 Heltonville, In...



TheExplorerFamily Reviews: 496 Votes: **361** Somerset, New



Eat1Drink2Travel3 Reviews: 493 Votes: **372** London, United ...



Allen21096 Reviews: 3 Votes: **629** Chicago, Illinois



Charles V Reviews: 911 Votes: **208** 



MONYMAN53 Reviews: 112

Votes: 25



BrendaRoss2010 Densch1 Reviews: 6 Reviews: 44 Votes: 22 Votes: 12 Brampton, **New Jersey** 



Steve D Reviews: 108 Votes: **53** Winter Springs,...



mosika Reviews: **106** Votes: 28 Valparaiso, IN



Derek E Reviews: **86** Votes: 36



ptruffa Reviews: **10** Votes: 4 **Pittsburgh** 



Greg W Reviews: 4 Votes: 1 Rochester, Minn...



Votes: 10

Monroe, Georgia

ed33040 Reviews: 7 Votes: 11 Key West, Florida



Billy B Reviews: 85 Votes: 22 Virginia Beach,...



Votes: **153** 

Lawrence, Kansas

tld917 Reviews: 8 Votes: **10** Omaha, Nebraska



Milesoftravel41 Reviews: **8** Votes: 0 Charlotte, Nort...



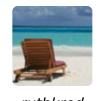
Cub66 Reviews: 123 Votes: **69** Chicago, Illinois



mwooduk Reviews: 1 Votes: **512** Miami



goodegg5 ruthkred Reviews: 53 Reviews: 169 Votes: 18 Votes: **75** Town and Philly



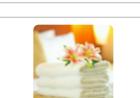
WanderLust M Reviews: **86** Votes: **95** Redondo Beach,



Sue O Reviews: 271 Votes: **100** Kent, United Ki...

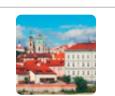


TtravelerJohn Reviews: 192 Votes: **99** Glen Rock, New ...



Cordial1 Reviews: **190** Votes: 61





Votes: 1

Reviews: 28

Votes: 13

York,



Reviews: 866

Votes: 254





FLAKey33040 Reviews: **68** Votes: 24 Summerland



Reviews: 340 Votes: **120** Ebensburg, PA



Cambria5 Reviews: 340 Votes: **120** Ebensburg, PA



Reviews: 90

Votes: 26

**Suffern, New York** 

Reviews: 269

Votes: **114** 

Surrey

hrmgrrbt



vakshun17 Reviews: 47 Votes: **15** Wolfeboro, New



Votes: 6

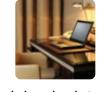
**HMB** 

T2Socks Reviews: 272 Votes: **132** 

Key West, FL



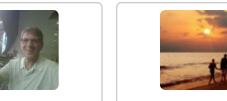
Reviews: 30 Votes: 22 Belle Isle, Flo...



dalessiopietro Reviews: 289 Votes: **61** Murray, Utah



**DABMIN** dinosciambra Reviews: 41 Reviews: **53** Votes: **17** Votes: **17 Baltimore, Mary... New Orleans, Lo...** 



James M Reviews: 73 Votes: 30 **Hamilton, Canada** 



Holden Beach,



Sherri W Reviews: 21 Votes: **13** 





CaptnBill Missmarilynjoy Reviews: 26 Reviews: 38 Votes: 4 Votes: 20 **Key West, Florida** Cape Coral, Flo...



br01374859 travelkitty28 Reviews: 141 Reviews: 158 Votes: 50 Votes: **56 Ballston Spa, N...** midwest



Shawna G Reviews: 270 Votes: 134

Jacksonville, F...



George West,

JennyColCrawley\_UK Reviews: **16** Votes: 4 Crawley, UK



Reviews: 60 Votes: 44 Port Jefferson ...



Kathy P NervousDuck Reviews: 29 Reviews: 30 Votes: 10 Votes: 10 Chicago, Illinois Saint Paul, Min...



Votes: **49** 

Saratoga Spring...

Paul W Reviews: 51 Votes: 25 Wesley Chapel, ...





Reviews: 227 Votes: 208 Leeds













*DebiOco* 







Dcraigclark MargaretNJ2014 Reviews: 112 Reviews: 40 Reviews: 21 Reviews: 15



Traveller71Rio Reviews: 32 Votes: 6

**West Palm** 



Votes: 25

Beaver Falls, P...



Votes: **11** 

**Decatur, Georgia** 

DebieDC Reviews: **112** Votes: 74 Marietta, GA



Donna H Reviews: 33 Votes: 7 Chicago, Illinois

Votes: 8

**Saint Charles** 



Dr. R. C. M Reviews: 143 Votes: 33 Fort Mohave, Ar...

Votes: **35** 

**New York** 



Votes: **14** 

**New Jersey** 

Mpollifax Reviews: 165 Votes: 53 **Philadelphia** 



Votes: 4

Lincoln ri

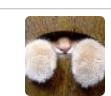
merrybrook1 Reviews: **75** Votes: 32 **Butler, Tennessee** 



Steve P Reviews: 31 Votes: **10** Fairfield, Iowa



BonjourduCanada Reviews: **42** Votes: 30 Toronto, Canada



SEWiscon Reviews: 143 Votes: 39 Kenosha,



sarahkathleen1 Reviews: **106** Votes: 54 **Eastern Shore, AL** 



Jolly B Reviews: 121 Votes: **127** San Francisco, ...



Rick61 Reviews: 391 Votes: **139** Cambridge, Unit...



FrankF2357 Reviews: 21 Votes: **11** Macomb,



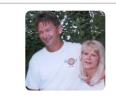
jackrabbit26 Reviews: 11 Votes: 2 Coastal North C...



Reviews: **32** Votes: 8 Saint Augustine...



lisa r Reviews: 95 Votes: 24 illinois



cocktailsanddreams Reviews: 28 Votes: 9 **Key West, Florida** 



Rosalie K Reviews: 4 Votes: 0



Reviews: 73 Votes: 26 Milwaukee



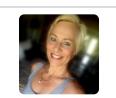
JaysaTravelinMan Reviews: 139 Votes: 91 Salisbury, Mary...



FLGal1980 Reviews: 58 Votes: 43 Tampa, Florida



FLGal1980 Reviews: 58 Votes: 43 Tampa, Florida



Janet C Reviews: 62 Votes: 20



bob A Reviews: 81 Votes: 14



lollygal Reviews: 1 Votes: 375 New York City, ...



Clamcake51 Reviews: 43 Votes: 18 **Newport, Rhode** 



sshmuffin Reviews: 21 Votes: 9 washington,dc



**BobMinchak** Reviews: 271 Votes: **101** New York City, ...



den-rick71 Reviews: 300 Votes: **124** Falmouth, Unite...



conniecat Reviews: 32 Votes: 54 **Topsail Island, NC** 



Waldir José O Reviews: 10 Votes: 3



happygirl497 Reviews: 28 Votes: 8 Rockaway, New



Reviews: 11 Votes: 3



ACRReviews: 440 Votes: **397** Smyrna, Georgia



Islander35 Reviews: 22 Votes: 7 New York City, ...



moonchuckersmom Reviews: **75** Votes: **49** Connecticut



raybyerley Reviews: **512** Votes: **134** Mandeville, Lou...



Yacht1999 Reviews: **176** Votes: 56 **Key West, Florida** 



R S Reviews: **12** Votes: 3 New York City, ...



KWLUV Reviews: 46 Votes: 21 **New Jersey** 



Reviews: **142** 

Votes: **59** 

Indiana



**DLanders** Reviews: 173 Votes: **57** Bordentown, NJ



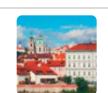
Lynn R Reviews: 17 Votes: 7 Titusville, Flo...



SunshineLadybird Reviews: 232 Votes: 73 Punta Gorda, Fl...



downtowngreggbrown Reviews: 9 Votes: 1 Grover Beach, C...



RaquelS14 Reviews: 16 Votes: 0 Santiago



Stevew07 Reviews: 388 Votes: 134 Northamptonshire



Stevew07 Reviews: 388 Votes: **134** Northamptonshire



MarianneSup Reviews: 24 Votes: **19** Philadelphia, P...



Aaron K Reviews: 738 Votes: **271** Tokyo Prefectur...



1doree Reviews: 44 Votes: 11 atlantic city



Reviews: 58 Votes: 7 Philadelphia, P...



HavenCt Reviews: 20 Votes: 6 CT



Mary B Reviews: 242 Votes: 83 **Bethalto, Illinois** 



Reviews: 37

Votes: 9

**Nutley, New** 



Votes: 20

Egg Harbor











a TripAdvisor user Reviews: 0 Votes: 0



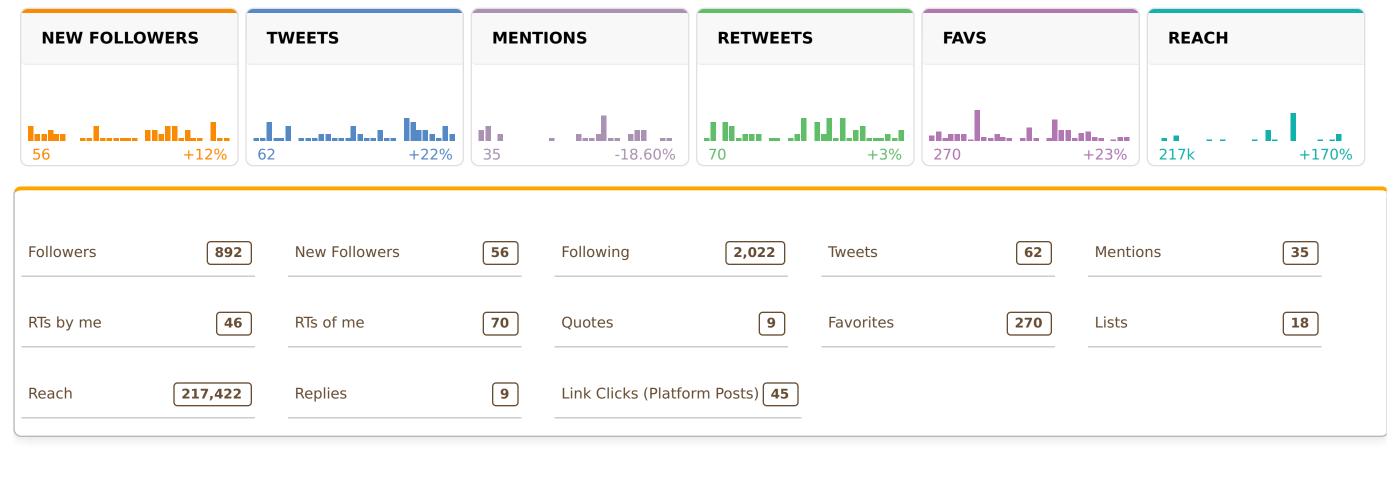


Columbia,



Votes: 7

Saint Louis, Mi...

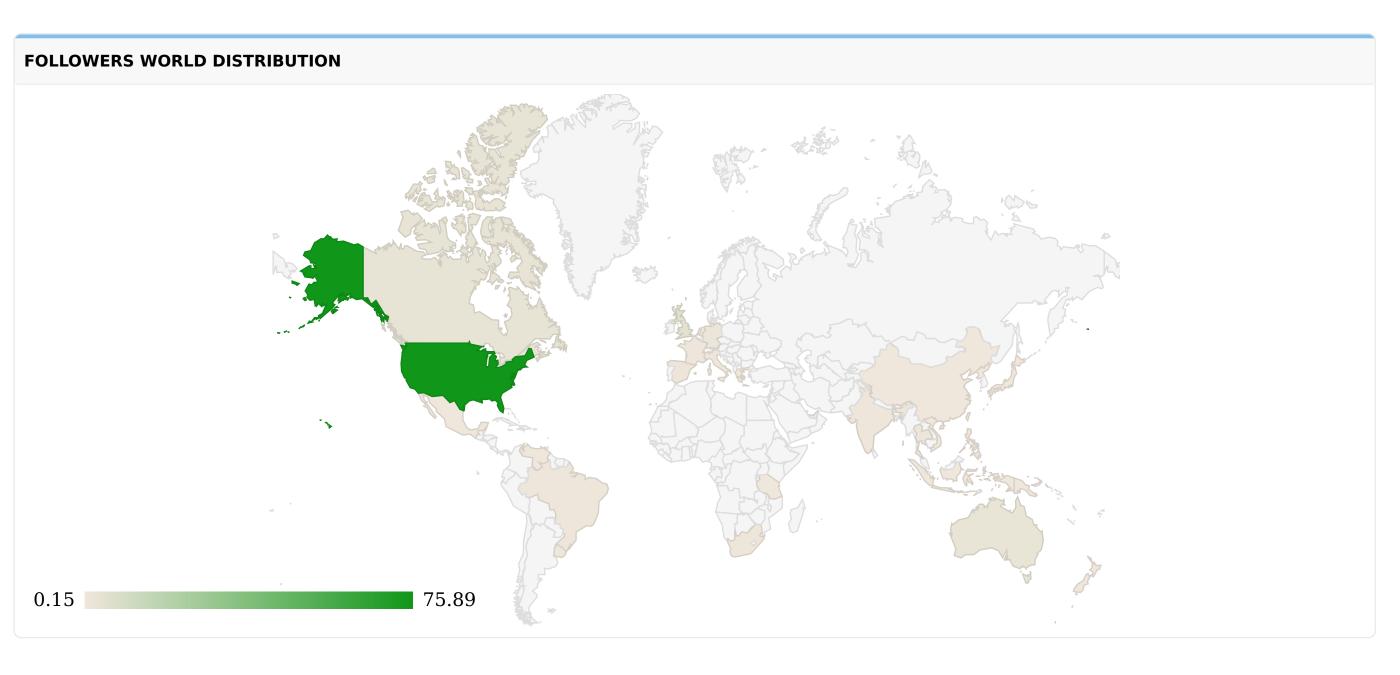


72% of engagement is favs. On average you get 4.35 favs, 1.13 retweets, 0.56 mentions and 0.92 new followers per post. Your engagement rate is 6.05 (interactions per post)

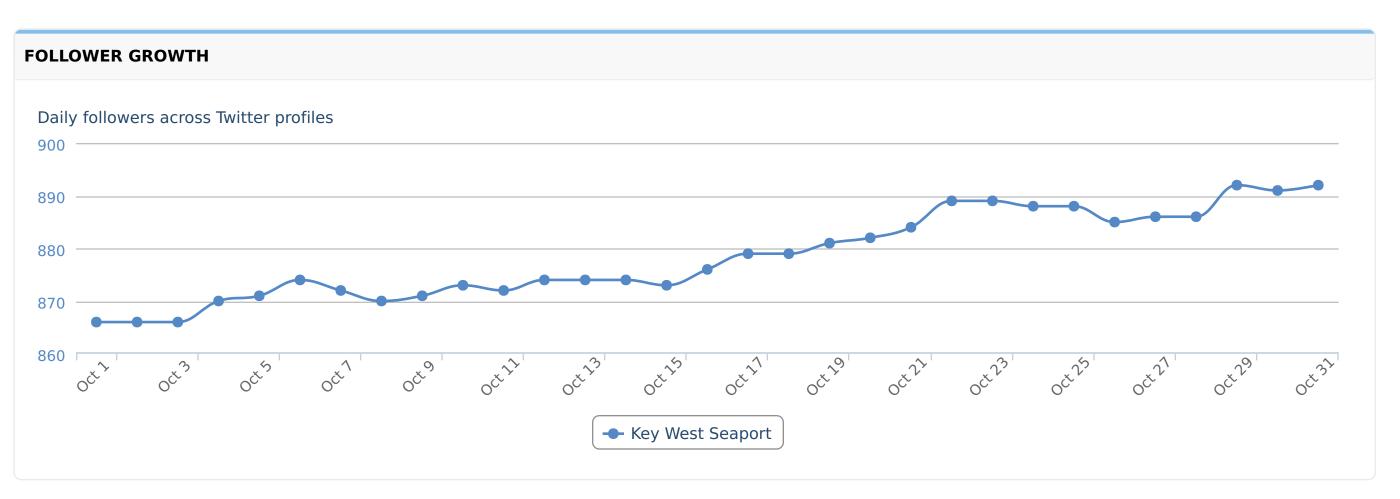
Your reach has exceeded your total followers 28 times during this period.

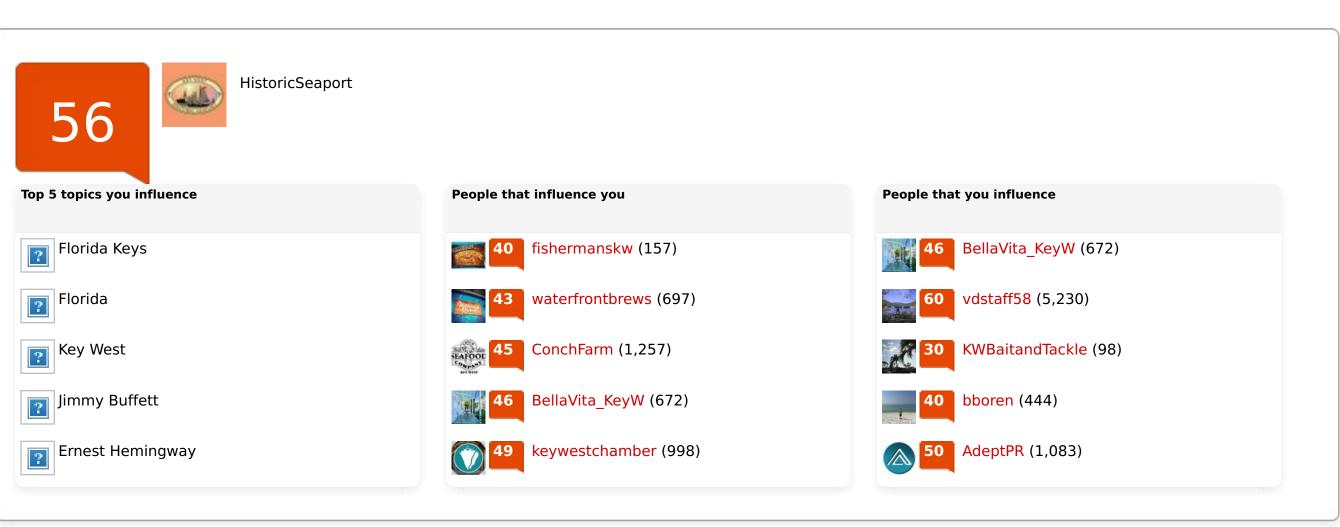
Majority of your followers or 45% are in GMT-4:00 timezone and 96% of your followers speak English

**United States** is the country with most followers (**75.89%**). You have followers in more than 30 countries

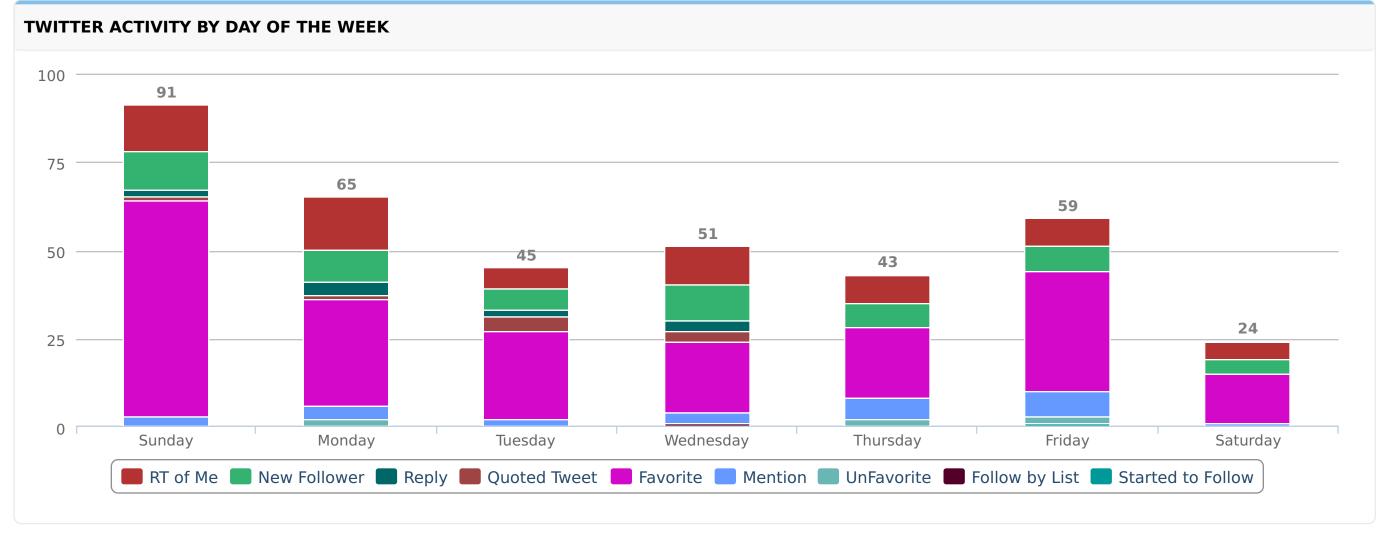








BEST TIME FOR RTS  BEST TIME FOR REPLIES		BEST TIME FOR MENTIONS	BEST TIME FOR FAVS	BEST TIME FOR FOLLOWS
1:00 PM - 2:00 PM	11:00 AM - 12:00 PM	3:00 PM - 4:00 PM	9:00 PM - 10:00 PM	1:00 PM - 2:00 PM
21% of retweets occur during this time	27% of replies occur during this time	23% of mentions occur during this time	20% of favorites occur during this time	9% of new follower occur during this time



#### **MOST ENGAGEMENT DAY MOST RETWEETED MOST REPLIED MOST FAVORITED** Beautiful #rainbow over the boats at the Morning essentials: breakfast from Why did the #chicken get on the Sunday #HistoricSeaport from Sloan Kelley. @KeyWestCoffee. 👙 #paddleboard? To get to the #KeyWest #HistoricSeaport #Marina... https://t.co/YxTv8ufAYD #KeyWest #HistoricSeaport faster! Photo: **October 8, 2017** #HistoricSeaport #CCQ... @othrside #KeyWest... https://t.co/alNW8lWGG7 https://t.co/2OHJ7G0TEu https://t.co/VxZbr2ycuM 1 replies 2 RTs, 41 favs 7 retweets 31 favorites

# MOST FREQUENTLY USED HASHTAGS

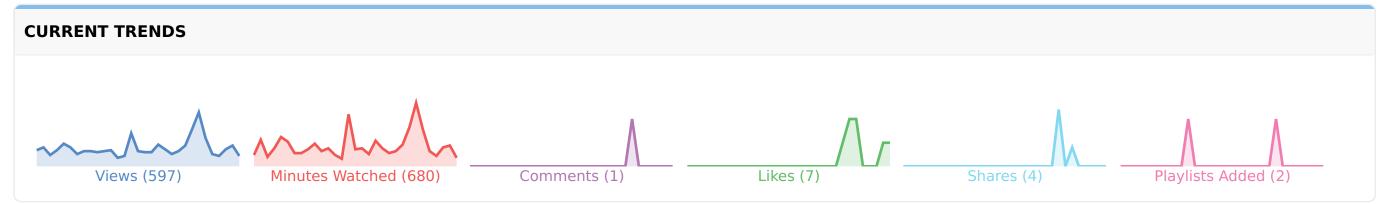
Hashtag	Times	% of total
#wharfstock	7	4%
#ccq	3	2%
#fantasyfest	9	5%
#lovefl	14	8%
#fl	4	3%
#historicseaport	32	17%
#keywest	29	<b>1</b> 5%
#october	4	3%
#schoonerwharfbar	8	5%
#travel	4	3%

## MOST MENTIONED USERS

User	Times	% of total
Fantasy Fest	6	19%
Cuban Coffee Queen	4	13%
Fury Key West	3	10%
Turtle Kraals	2	7%
Key West Seaport	2	7%
Sunset Watersports	2	7%
ConchRepublicSeafood	1	4%
Key West Bait Tackle	1	4%
Royal Caribbean	1	4%
KeyWestArtworks	1	4%

# YouTube (1 accounts)

Vienne		Ndia who a Nda bala a d		Watahad Dawatian		Naw Video		Caramanta	
Likes	7	Minutes Watched  Shares	680	Watched Duration  Playlists Added	2,105	New Videos  Subscribers	12	Comments  Total Videos	4
LIKES				- I laylists Added		- Subscribers		- Iotal videos	



You had **597** views (**19.26** per day). **44%** of engagement is likes. On average you get **0** comments, **0.01** likes, **0.01** shares, **0** added to playlists per view.

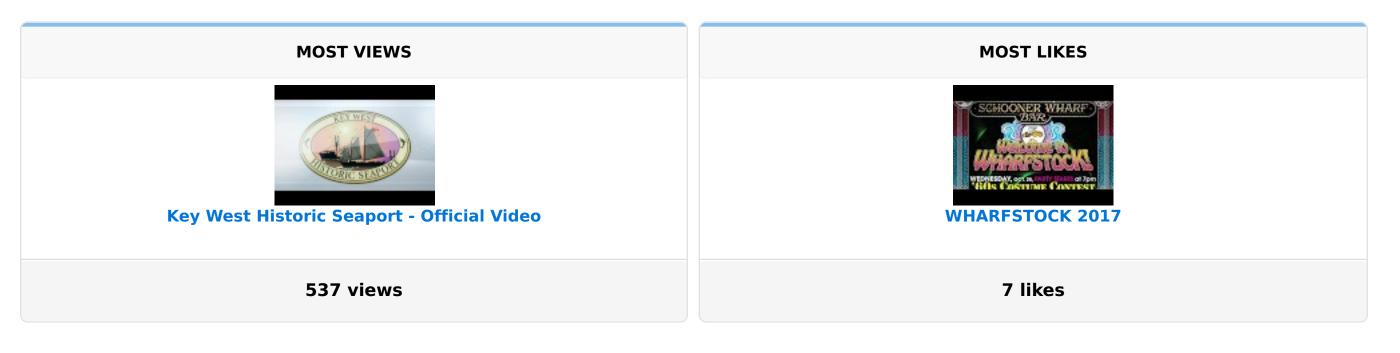
On average **2.51%** of your views result in engagement.

Your typical viewer uses desktop and windows and will get to your videos via link on another website

Most viewers or **84.81%** get to your videos from **link on another website**. Majority of minutes watched or **87.14%** are from users that arrive from **link on another website**.

Most users or 63.27% use **desktop** to watch your videos. Majority of minutes watched or **66.97%** are from users using **desktop**.

Most users or 46.08% use Windows operating system to watch your videos. Majority of minutes watched or 53.86% are from users using Windows.



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