

July 6, 2018

MEMORANDUM

TO: Doug Bradshaw, Port Director & Karen Olson, Deputy Port Director

FROM: Dana Pollitt

SUBJECT: Key West Bight Management District Board June, 2018 Monthly Update,

Key West Historic Seaport Marketing Services Contract #10-015

The following is a summary of ADEPT's June, 2018 marketing activities for the Key West Historic Seaport:

PUBLIC RELATIONS / MEDIA SNIPPETS

Email Marketing Notifications/Press Releases/General PR/Other

• June Email Blast - Sent to Tenants







Florida Trust for Historic Preservation <u>City of Key West & Key West Historic Seaport's Florida Trust Insider's Tour</u>

- ADEPT is coordinating with the Florida Trust and planning the September, 2018 "Insider's Tour" event around the historic buildings in Key West being hosted at the Key West Historic Seaport
- Sunset cruise for group with Spirit of Independence
- The Marker Waterfront Resort is the event's official Hotel offering group discounted rates
- Conch Republic Seafood Company is hosting the Welcome Reception Dinner along the Harborwalk Waterfront and providing a brief historical overview of the building
- Custom House behind the scenes tour
- Papa's Pilar Rum Distillery Tour
- Yankee Freedom III passage to Dry Tortugas National Park



The following media/press clippings were captured during the month of June:

The Key West Historic Seaport was listed in the *Top 20 Key West Blogs and Websites to Follow in 2018* by Feedspot

Article was posted on social media

11. Key West Historic Seaport



About Blog Visit the Key West Historic Seaport & enjoy world class dining, shopping, live music, accommodations, museums & water excursions all while soaking up breathtaking views. **Frequency** about 2 posts per month.

Since Nov 2016

Website keywesthistoricseaport.com/blog

Facebook fans 1,750. Twitter followers 1,099.

View Latest Posts ▶



Coverage on Schooner Wharf Bar's Minimal Regatta posted on social media





A few got "that sinking feeling" before leaving the dock, while others course. But some of the 23 vessels competing in Sunday's Schooner W Regatta intrepidly stayed afloat and showed their seafaring spirit.

Rules of the offbeat regatta required each team to build a boat from a foot plywood, two 8-foot-long 2-by-4s, a roll of duct tape and a pound

With minimal materials and maximum inventiveness, they definitely "n single sheet of 4-by-8-fo front of spectators gathered to watch the fun. Now in its 27th year, the pound of fasteners. (Sou merriment took place off the Schooner Wharf Bar in the Key West Hista Keys News Bureau/HO)

Teams' "designated crews" were charged with keeping their vessels aflicomplete the regatta's short course. Imaginative themed entries and concouraged.

Contestants in the Schooner Wharf Minimal Regatta endeavor to keep their creatively built vessels afloat and on course Sunday, June 2, 2018, in Key West, Fla. Rules of the wacky event required each team to build a boat from a single sheet of 4-by-8-foot plywood, two 8foot-long 2-by-4s, a roll of duct tape and a pound of fasteners. (Source: Rob O'Neal/Florida

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With minimal materials and maximum inventiveness, they definitely "made a splash" in front of spectators gathered to watch the fun.

Now in its 27th year, the maritime merriment took place off the Schooner Wharf Bar in the Key West Historic Seaport.

Teams' "designated crews" were charged with keeping their vessels afloat long enough to complete the regatta's <u>short</u> course. Imaginative themed entries and costumes were encouraged.

Some teams' clever designs outweighed their seaworthiness.

Prizes were awarded for the fastest boats, most creative designs, best paint jobs, best costumes and sportsmanship — while teams tried to avoid getting the dreaded "sinker" awards that recognized the least seaworthy vessels.



Wanderlustyle travel blog mentioned Fury Watersports in blog entry called, "How to Spend 3 Days in Key West"

Posted article to social media and tagged Fury





The most fun we had during our visit in Key West was thanks to Fury Adventures. It was a full day of excitement in, under and over the water. Parasailing, Jet-skiing, mid-ocean water park and snorkeling on the third the largest reef in the world, in the Gulf of Mexico.

TripAdvisor listed Key West in their list of "Most Interesting Cities in the World"

Posted article to social media





ADVERTISING

Historic Marker Map

- The Historic Marker Maps have been financed in part with the historic preservation grant assistance provided by the Florida Department of State's Bureau of Historic Preservation, Division of Historical Resources
- 40,000 of these maps will be printed and distributed for free all year long
- Team included Historic Seaport's logo, website and a tagline

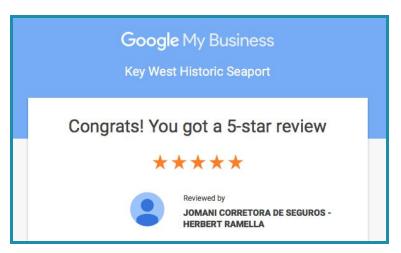


SOCIAL MEDIA

(Facebook, Twitter, Instagram, Foursquare, YouTube,

TripAdvisor, Yelp) Daily social media content creation and posting (Reviews, Live Music, Tenant Info., Updates, Specials, Events, Contests). Below find the monthly updates for each of the KWHS Social Media outlets.

See Social Media and Website report for March, 2018, for in-depth, detailed reporting of each.



Facebook:

- Increase page likes from 1,778 to 1,805
- Increase total check-ins from 2,669 to 2,779
- Page Impressions: 59.2k
- Total of 14,406 post impressions (480 per day)

Instagram:

- New followers gained throughout the month with total of 1,683 followers up from 1,674 last month
- Posting weekly Instagram stories (event reminders, Key West weather, etc.)

Twitter:

- Increase in followers from 1,120 to 1,157
- 23.6k impressions this month (number of times users saw one of our tweets)
- Twitter accounted for the most audience growth
- Picture shows our Top Mention post from June
- Other businesses and people are tagging the Historic Seaport in their posts

YouTube:

- Uploaded June video:
 - Turtle Kraals
 - Posted on social media

Foursquare:

 Total of 81 photos uploaded by visitors ranging from the marina, wildlife, the Historic Seaport around the holidays and more



TripAdvisor:

- 581 Reviews
- Excellent Rating 4.5 out of 5
- Daily replies to reviews



LIVE WEBCAM

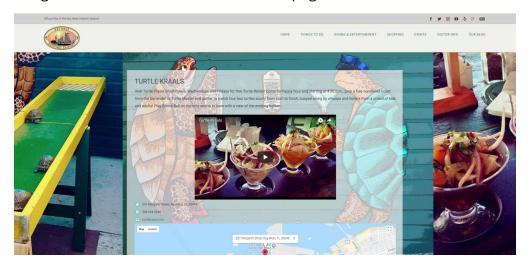
Proposal delivered to City to add one additional live webcam at the Historic Seaport. Pending PO.

Existing Live Webcam. Watch live: https://www.youtube.com/watch?v=nVPDGSea2Z0

• Increased total "thumbs up" from 364 to 393

WEBSITE

- Ongoing website maintenance and content creation (Tenant Info., Events, Blog)
- Adding YouTube videos of tenants to their page on the website for more video views



- Seasonal Content
- Regular content writing services
 - o June blog posted: Get Hooked on Fishing!

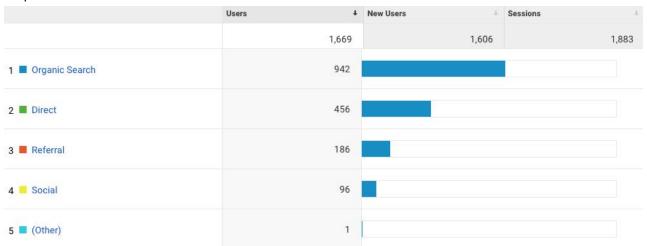


Marketing Services Contract 10-015, Key West Historic Seaport June, 2018 Bight Mgmt. Board Update

ADEPT Public Relations

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Acquisition Overview:



Top 10 Referral Sources:

1.	conchrepublicseafood.com				
2.	best-offer-hdd-1.top				
3.	get-more-freeize-visitors.info				
4.	themejungle.ooo				
5.	afterhourskeywest.com				
6.	bestleofferhdd.info				
7.	getityadsincome.info				
8.	blog.feedspot.com				
9.	hiltongardeninn3.hilton.com				
10.	konknet.com				

Search Terms:

	Page
1.	/
2.	/things-to-do/
3.	/dining/bos-fish-wagon/
4.	/event/37th-annual-7-mile-bridge-run/
5.	/things-to-do/food/
6.	/shopping/macs-sea-garden/
7.	/event/6th-annual-key-lime-festival/
8.	/things-to-do/shopping/
9.	/general-information/
10.	/shopping/good-day-on-a-happy-planet/



Audience Summary

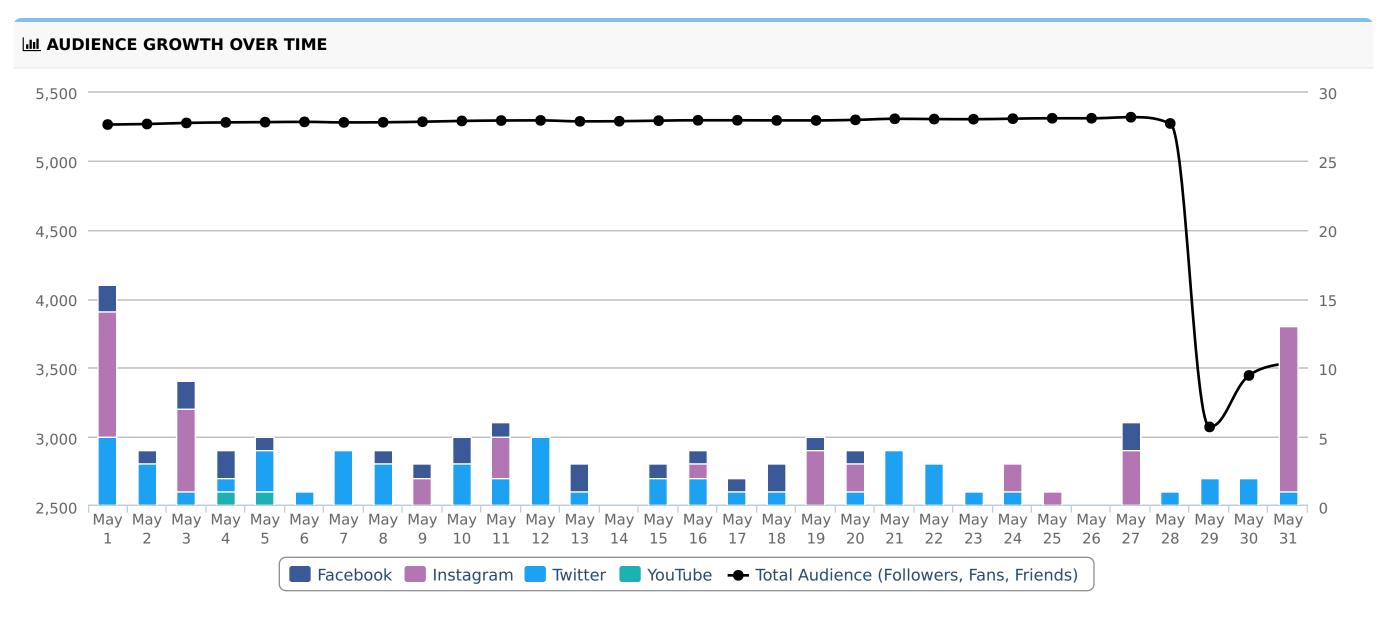
Key West Historic Seaport

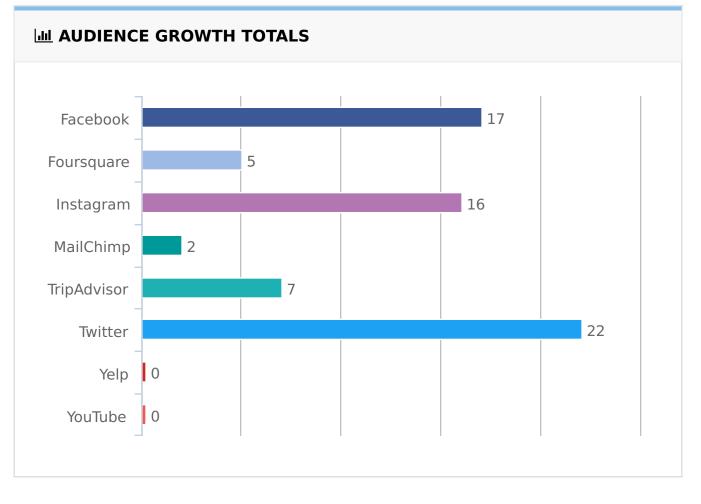
May 1, 2018 - May 31, 2018

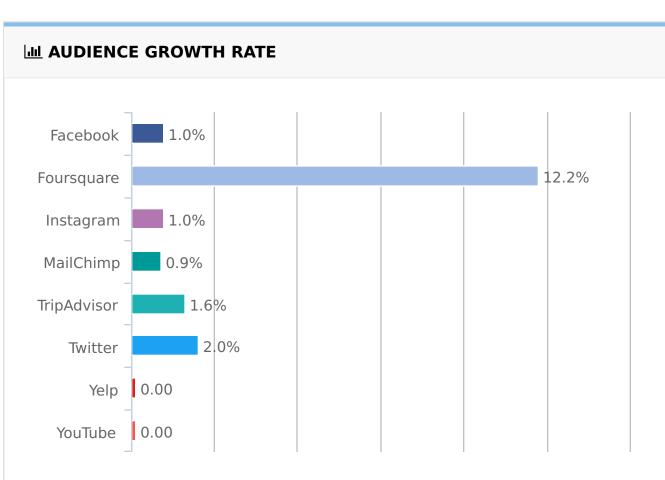
Cross Channel Report

Prepared by: ADEPT Strategy & Public Relations

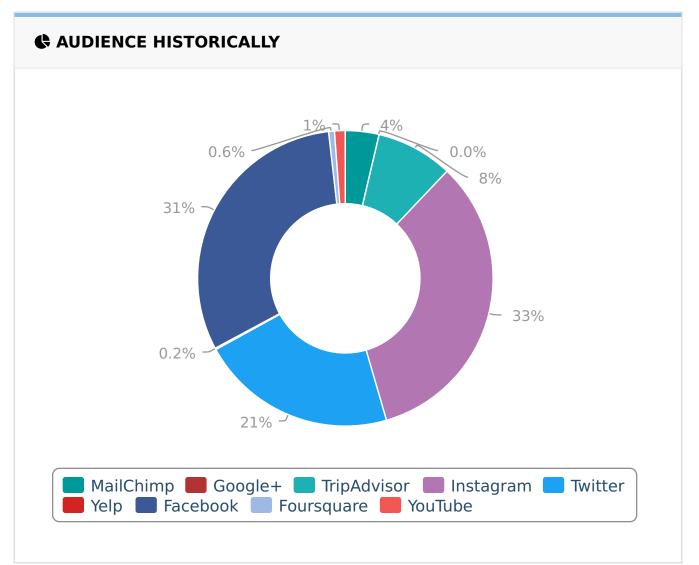
■ AUDIENCE GROWTH BY CHANNEL								
Channel	Audience Growth (Net)	Growth Rate	Total Audience					
Facebook	17	0.98%	1,753					
Foursquare	5	12.2%	46					
Instagram	16	0.97%	1,673					
MailChimp	2	0.9%	223					
<u>TripAdvisor</u>	7	1.6%	445					
<u>Twitter</u>	22	2.03%	1,108					
Yelp	0	0%	9					
<u>YouTube</u>	0	0%	71					
	69	1.30%	5,328					

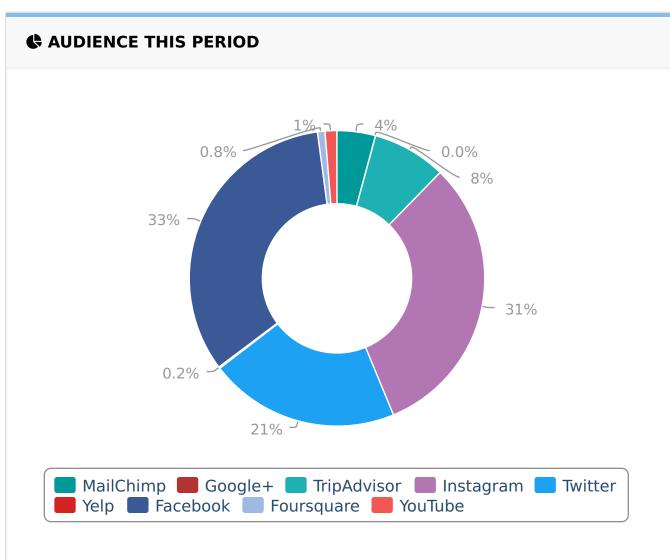


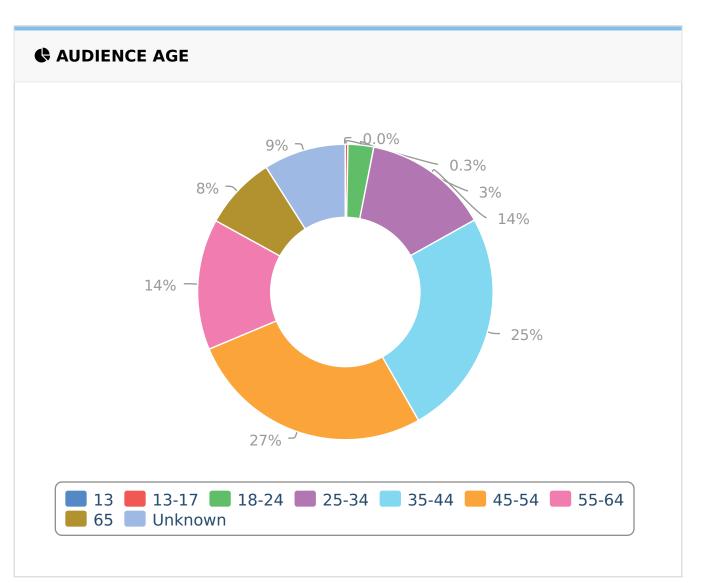


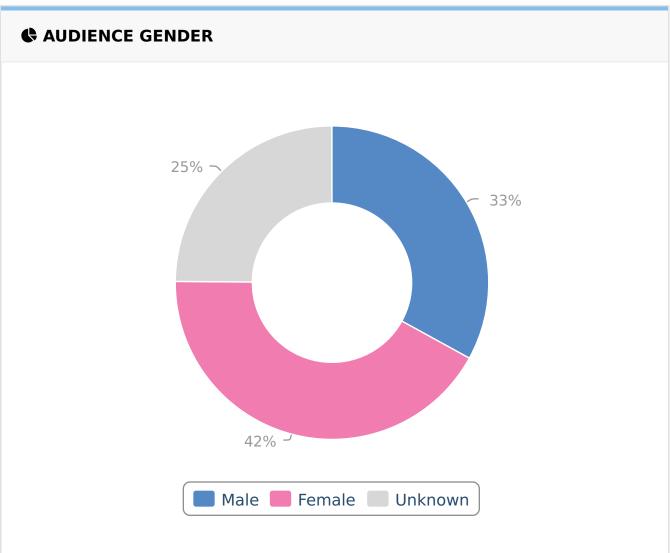


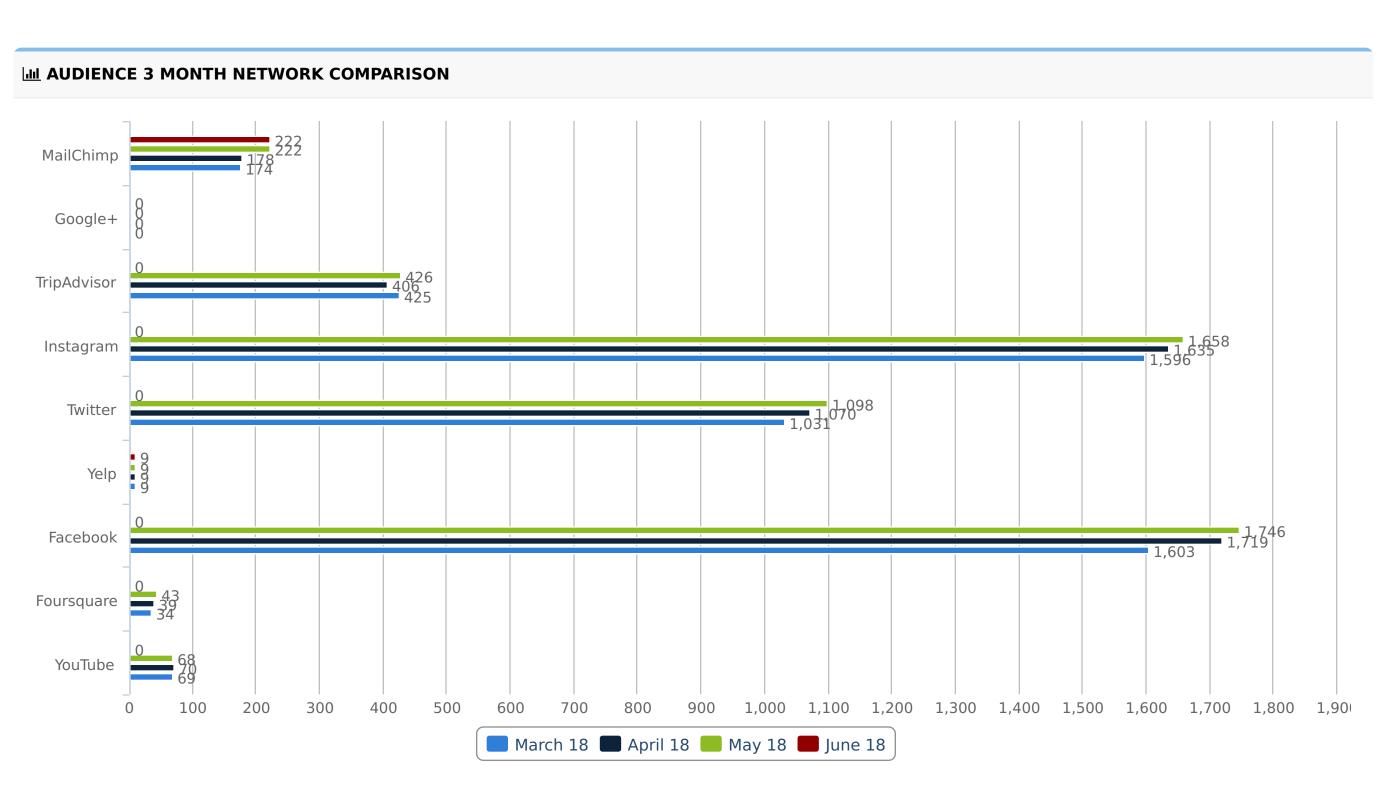
Twitter accounted for the most audience growth, with **22** new followers added. **Foursquare** was your fastest-growing channel, with **12.2%** follower growth.



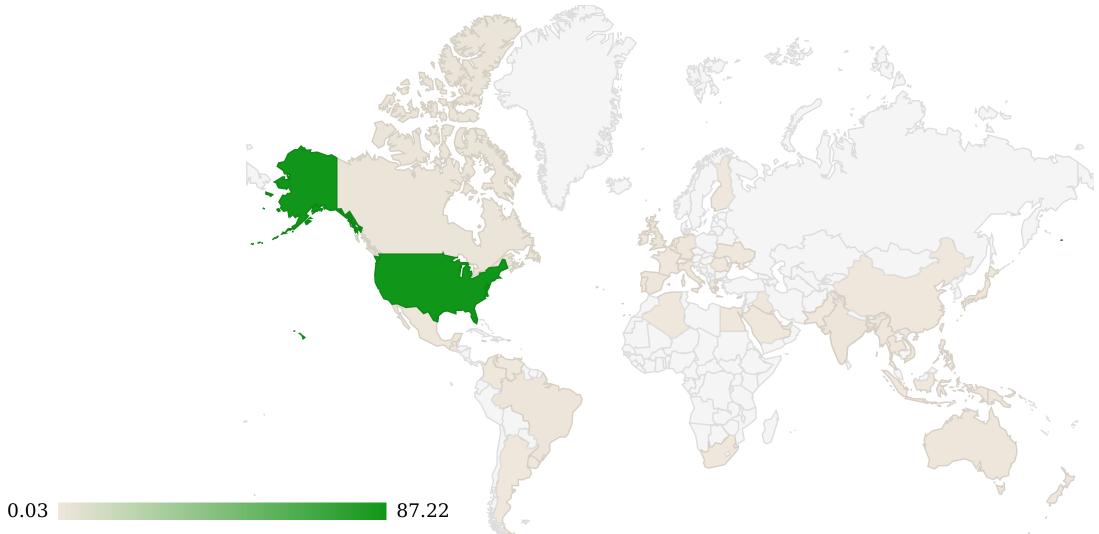








AUDIENCE WORLD DISTRIBUTION



Country	\$	Code	\$	%	\$
United States		US		87.22	
United Kingdom		GB		2	
Canada		CA		1.53	
India		IN		1.34	
Brazil		BR		0.82	
Germany		DE		0.6	
Australia		AU		0.49	
Mexico		MX		0.47	
Italy		IT		0.3	
Spain		ES		0.3	
Thailand		тн		0.3	
United Arab Emirates		AE		0.27	
Philippines		PH		0.22	
France		FR		0.19	
Bangladesh		BD		0.19	
Ireland		IE		0.16	
Saudi Arabia		SA		0.16	
Portugal		PT		0.14	
South Africa		ZA		0.11	
Venezuela		VE		0.11	
Puerto Rico		PR		0.11	
Myanmar		MM		0.11	
Romania		RO		0.11	
Pakistan		PK		0.11	
Iraq		IQ		0.11	

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