

### Electronic Communication Acknowledgement

*Electronic Communication.* Client is responsible for obtaining, installing, maintaining and operating all necessary hardware, software and Internet access services necessary for performing online services. Custodian will not be responsible for failure from the malfunction or failure of Client's hardware, software or Internet access service. Client and its authorized agents are responsible for installing, updating and maintaining appropriate firewall, anti-virus and anti-spyware protection and all operating system security patches and other appropriate security protection methods, procedures and devices. Custodian shall not be liable for any loss or damages resulting from a breach or failure of Client's hardware or software such as firewall, anti-virus and anti-spyware, including losses or damages resulting from Client, including any of Client's directors, officers, employees or agents, having been fraudulently deceived or manipulated by a third party into divulging security or logon authentication information.